## SUBSTITUTE FOR

## SENATE BILL NO. 859

A bill to amend 1956 PA 218, entitled "The insurance code of 1956,"

by amending section 1201a (MCL 500.1201a), as added by 2001 PA 228, and by adding chapter 29A.

## THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Sec. 1201a. (1) A person shall not sell, solicit, or negotiate
- 2 insurance in this state for any line of insurance unless the person
- 3 is licensed for that qualification in accordance with this chapter.
- 4 (2) This chapter does not apply to excess and surplus lines
- 5 agents and brokers licensed under chapter 19 except as provided in
- 6 sections 1204e and 1206a.
- 7 (3) THIS CHAPTER DOES NOT APPLY TO THE SALE, SOLICITATION, OR
- 8 NEGOTIATION OF PORTABLE ELECTRONICS INSURANCE UNDER CHAPTER 29A.
- 9 CHAPTER 29A

- 1 PORTABLE ELECTRONICS INSURANCE
- 2 SEC. 2960. AS USED IN THIS CHAPTER:
- 3 (A) "CUSTOMER" MEANS A PERSON THAT PURCHASES PORTABLE
- 4 ELECTRONICS OR SERVICES.
- 5 (B) "ENROLLED CUSTOMER" MEANS A CUSTOMER THAT ELECTS COVERAGE
- 6 UNDER A PORTABLE ELECTRONICS INSURANCE POLICY ISSUED TO A VENDOR.
- 7 (C) "LOCATION" MEANS ANY PHYSICAL LOCATION IN THIS STATE OR
- 8 ANY WEBSITE, CALL CENTER SITE, OR SIMILAR LOCATION DIRECTED TO
- 9 RESIDENTS OF THIS STATE.
- 10 (D) "OFFICE" MEANS THE OFFICE OF FINANCIAL AND INSURANCE
- 11 REGULATION.
- 12 (E) "PORTABLE ELECTRONIC DEVICE" MEANS AN ELECTRONIC DEVICE
- 13 THAT IS PORTABLE IN NATURE AND ANY ACCESSORIES OR SERVICES RELATED
- 14 TO THE USE OF THAT DEVICE.
- 15 (F) "PORTABLE ELECTRONICS INSURANCE" MEANS INSURANCE THAT
- 16 PROVIDES COVERAGE FOR THE REPAIR OR REPLACEMENT OF A PORTABLE
- 17 ELECTRONIC DEVICE, INCLUDING, BUT NOT LIMITED TO, INSURANCE THAT
- 18 PROVIDES COVERAGE FOR A PORTABLE ELECTRONIC DEVICE AGAINST LOSS,
- 19 THEFT, INOPERABILITY BECAUSE OF MECHANICAL FAILURE, MALFUNCTION,
- 20 DAMAGE, OR OTHER SIMILAR CAUSES OF LOSS. PORTABLE ELECTRONICS
- 21 INSURANCE DOES NOT INCLUDE ANY OF THE FOLLOWING:
- 22 (i) A SERVICE CONTRACT OR EXTENDED WARRANTY THAT PROVIDES
- 23 COVERAGE THAT IS LIMITED TO THE REPAIR, REPLACEMENT, OR MAINTENANCE
- 24 OF A PORTABLE ELECTRONIC DEVICE IF THERE IS AN OPERATIONAL OR
- 25 STRUCTURAL FAILURE OF THE DEVICE CAUSED BY A DEFECT IN MATERIALS OR
- 26 WORKMANSHIP, ACCIDENTAL DAMAGE FROM HANDLING, A POWER SURGE, OR
- 27 NORMAL WEAR AND TEAR.

- 1 (ii) A POLICY OF INSURANCE COVERING A SELLER'S OR
- 2 MANUFACTURER'S OBLIGATIONS UNDER A WARRANTY.
- 3 (iii) A HOMEOWNER'S, RENTER'S, PRIVATE PASSENGER AUTOMOBILE,
- 4 COMMERCIAL MULTI-PERIL, OR SIMILAR INSURANCE POLICY.
- 5 (G) "PORTABLE ELECTRONICS TRANSACTION" MEANS ANY OF THE
- 6 FOLLOWING:
- 7 (i) A SALE OR LEASE OF A PORTABLE ELECTRONIC DEVICE BY A VENDOR
- 8 TO A CUSTOMER.
- 9 (ii) A SALE OF A SERVICE RELATED TO THE USE OF A PORTABLE
- 10 ELECTRONIC DEVICE BY A VENDOR TO A CUSTOMER.
- 11 (H) "SUPERVISING ENTITY" MEANS A BUSINESS ENTITY THAT IS AN
- 12 INSURANCE PRODUCER OR INSURER LICENSED UNDER THIS ACT.
- 13 (I) "VENDOR" MEANS A PERSON IN THE BUSINESS OF DIRECTLY OR
- 14 INDIRECTLY ENGAGING IN PORTABLE ELECTRONIC DEVICE TRANSACTIONS.
- 15 SEC. 2961. (1) A PERSON SHALL NOT SELL OR OFFER FOR SALE
- 16 PORTABLE ELECTRONICS INSURANCE IN THIS STATE UNLESS THE INSURANCE
- 17 IS SOLD OR OFFERED FOR SALE IN COMPLIANCE WITH THIS CHAPTER. A
- 18 VENDOR OR AN EMPLOYEE OR AUTHORIZED REPRESENTATIVE OF A VENDOR WHO
- 19 ACTS IN COMPLIANCE WITH THIS CHAPTER MAY SELL OR OFFER FOR SALE
- 20 PORTABLE ELECTRONICS INSURANCE AT EACH LOCATION WHERE THE VENDOR
- 21 ENGAGES IN PORTABLE ELECTRONICS TRANSACTIONS.
- 22 (2) A VENDOR SHALL MAINTAIN A REGISTRY OF LOCATIONS THAT ARE
- 23 AUTHORIZED TO SELL OR OFFER FOR SALE PORTABLE ELECTRONICS INSURANCE
- 24 IN THIS STATE. UPON THE COMMISSIONER'S REQUEST AND WITH 10 DAYS'
- 25 NOTICE TO THE VENDOR, THE REGISTRY SHALL BE OPEN TO INSPECTION AND
- 26 EXAMINATION BY THE COMMISSIONER DURING THE VENDOR'S REGULAR
- 27 BUSINESS HOURS.

- 1 SEC. 2962. (1) AT EVERY LOCATION WHERE A VENDOR OFFERS FOR
- 2 SALE PORTABLE ELECTRONICS INSURANCE TO CUSTOMERS, THE VENDOR SHALL
- 3 MAKE BROCHURES OR OTHER WRITTEN MATERIALS AVAILABLE TO A
- 4 PROSPECTIVE CUSTOMER. THE BROCHURES OR OTHER WRITTEN MATERIALS
- 5 SHALL DO ALL OF THE FOLLOWING:
- 6 (A) DISCLOSE THAT PORTABLE ELECTRONICS INSURANCE MAY PROVIDE A
- 7 DUPLICATION OF COVERAGE ALREADY PROVIDED BY THE CUSTOMER'S
- 8 HOMEOWNER'S INSURANCE POLICY, RENTER'S INSURANCE POLICY, OR OTHER
- 9 INSURANCE COVERAGE.
- 10 (B) STATE THAT THE ENROLLMENT BY THE CUSTOMER IN A PORTABLE
- 11 ELECTRONICS INSURANCE PROGRAM IS NOT REQUIRED TO PURCHASE OR LEASE
- 12 A PORTABLE ELECTRONIC DEVICE OR SERVICES FOR THE DEVICE.
- 13 (C) SUMMARIZE THE MATERIAL TERMS OF THE PORTABLE ELECTRONICS
- 14 INSURANCE COVERAGE, INCLUDING AT LEAST ALL OF THE FOLLOWING:
- 15 (i) THE IDENTITY OF THE INSURER.
- 16 (ii) THE IDENTITY OF ANY SUPERVISING ENTITY.
- 17 (iii) THE AMOUNT OF ANY APPLICABLE DEDUCTIBLE AND HOW IT IS TO
- 18 BE PAID.
- 19 (iv) BENEFITS OF THE COVERAGE.
- 20 (v) KEY TERMS AND CONDITIONS OF THE COVERAGE, SUCH AS WHETHER
- 21 PORTABLE ELECTRONICS MAY BE REPAIRED OR REPLACED WITH SIMILAR MAKE
- 22 AND MODEL RECONDITIONED OR NONORIGINAL MANUFACTURER PARTS OR
- 23 EQUIPMENT.
- 24 (D) SUMMARIZE THE PROCESS FOR FILING A CLAIM, INCLUDING A
- 25 DESCRIPTION OF HOW TO RETURN A PORTABLE ELECTRONIC DEVICE AND THE
- 26 MAXIMUM FEE APPLICABLE IF THE CUSTOMER FAILS TO COMPLY WITH ANY
- 27 EQUIPMENT RETURN REQUIREMENTS.

- 1 (E) STATE THAT THE CUSTOMER MAY CANCEL ENROLLMENT FOR COVERAGE
- 2 UNDER A PORTABLE ELECTRONICS INSURANCE POLICY AT ANY TIME AND THAT
- 3 THE PERSON PAYING THE PREMIUM WILL RECEIVE A REFUND OF OR CREDIT
- 4 FOR ANY APPLICABLE UNEARNED PREMIUM.
- 5 (2) A VENDOR MAY OFFER FOR SALE PORTABLE ELECTRONICS INSURANCE
- 6 ON A MONTH-TO-MONTH OR OTHER PERIODIC BASIS AS A GROUP OR MASTER
- 7 COMMERCIAL INLAND MARINE POLICY ISSUED TO THE VENDOR FOR ITS
- 8 ENROLLED CUSTOMERS.
- 9 (3) AN INSURER ISSUING A POLICY OF PORTABLE ELECTRONICS
- 10 INSURANCE SHALL ESTABLISH ELIGIBILITY AND UNDERWRITING STANDARDS
- 11 FOR CUSTOMERS ELECTING TO ENROLL IN COVERAGE FOR EACH PORTABLE
- 12 ELECTRONICS INSURANCE PROGRAM.
- 13 SEC. 2963. (1) AN INSURER THAT ISSUES A PORTABLE ELECTRONICS
- 14 INSURANCE POLICY SHALL EITHER DIRECTLY SUPERVISE OR APPOINT A
- 15 SUPERVISING ENTITY TO SUPERVISE THE ADMINISTRATION OF THE PORTABLE
- 16 ELECTRONICS INSURANCE PROGRAM.
- 17 (2) A VENDOR OR AN EMPLOYEE OR AUTHORIZED REPRESENTATIVE OF A
- 18 VENDOR SHALL NOT ADVERTISE, REPRESENT, OR OTHERWISE HOLD HIMSELF OR
- 19 HERSELF OUT AS A LIMITED LINES LICENSED INSURANCE PRODUCER UNLESS
- 20 THE VENDOR, EMPLOYEE, OR REPRESENTATIVE IS SO LICENSED UNDER THIS
- 21 ACT.
- 22 (3) A VENDOR MAY BILL AND COLLECT THE CHARGES FOR PORTABLE
- 23 ELECTRONICS INSURANCE COVERAGE. A VENDOR SHALL SEPARATELY ITEMIZE
- 24 ON THE ENROLLED CUSTOMER'S BILL ANY CHARGE FOR COVERAGE THAT IS NOT
- 25 INCLUDED IN THE COST ASSOCIATED WITH THE PURCHASE OR LEASE OF A
- 26 PORTABLE ELECTRONIC DEVICE OR RELATED SERVICES. IF THE PORTABLE
- 27 ELECTRONICS INSURANCE COVERAGE IS INCLUDED WITH THE PURCHASE OR

- 1 LEASE OF A PORTABLE ELECTRONIC DEVICE OR RELATED SERVICES, THE
- 2 VENDOR SHALL CLEARLY AND CONSPICUOUSLY DISCLOSE TO THE ENROLLED
- 3 CUSTOMER THAT THE PORTABLE ELECTRONICS INSURANCE COVERAGE IS
- 4 INCLUDED WITH THE PORTABLE ELECTRONIC DEVICE OR RELATED SERVICES.
- 5 VENDORS BILLING AND COLLECTING CHARGES DESCRIBED IN THIS SUBSECTION
- 6 ARE NOT REQUIRED TO MAINTAIN THE PROCEEDS IN A SEGREGATED ACCOUNT
- 7 IF THE VENDOR IS AUTHORIZED BY THE INSURER TO HOLD THE PROCEEDS IN
- 8 AN ALTERNATIVE MANNER AND REMITS THOSE PROCEEDS TO THE SUPERVISING
- 9 ENTITY WITHIN 60 DAYS AFTER RECEIVING THEM. ALL MONEY RECEIVED BY A
- 10 VENDOR FROM AN ENROLLED CUSTOMER FROM THE PURCHASE OF PORTABLE
- 11 ELECTRONICS INSURANCE IS CONSIDERED MONEY HELD IN TRUST BY THE
- 12 VENDOR IN A FIDUCIARY CAPACITY FOR THE BENEFIT OF THE INSURER. A
- 13 VENDOR MAY RECEIVE COMPENSATION FOR BILLING AND COLLECTION SERVICES
- 14 DESCRIBED IN THIS SUBSECTION.
- 15 SEC. 2964. IF A VENDOR OR AN EMPLOYEE OR AUTHORIZED
- 16 REPRESENTATIVE OF A VENDOR VIOLATES THIS CHAPTER, THE COMMISSIONER
- 17 MAY DO ANY OF THE FOLLOWING:
- 18 (A) AFTER NOTICE AND HEARING, IMPOSE AN ADMINISTRATIVE FINE OF
- 19 NOT MORE THAN \$500.00 FOR EACH VIOLATION. HOWEVER, THE COMMISSIONER
- 20 SHALL NOT ASSESS ADMINISTRATIVE FINES UNDER THIS CHAPTER AGAINST
- 21 ANY PERSON THAT IN THE AGGREGATE ARE MORE THAN \$5,000.00 FOR
- 22 MULTIPLE VIOLATIONS THAT INVOLVE THE SAME CONDUCT, ACTION, OR
- 23 PRACTICE.
- 24 (B) AFTER NOTICE AND HEARING, IMPOSE OTHER PENALTIES THAT THE
- 25 COMMISSIONER CONSIDERS NECESSARY AND REASONABLE TO CARRY OUT THE
- 26 PURPOSE OF THIS CHAPTER, INCLUDING, BUT NOT LIMITED TO, ANY OF THE
- 27 FOLLOWING:

- 1 (i) SUSPENDING THE PRIVILEGE OF TRANSACTING PORTABLE
- 2 ELECTRONICS INSURANCE UNDER THIS CHAPTER AT SPECIFIC LOCATIONS
- 3 WHERE VIOLATIONS HAVE OCCURRED.
- 4 (ii) SUSPENDING OR REVOKING THE ABILITY OF THE VENDOR OR
- 5 INDIVIDUAL EMPLOYEES OR AUTHORIZED REPRESENTATIVES OF THE VENDOR TO
- 6 SELL OR OFFER FOR SALE PORTABLE ELECTRONICS INSURANCE.
- 7 SEC. 2965. (1) NOTWITHSTANDING ANY OTHER PROVISION OF LAW TO
- 8 THE CONTRARY, A POLICY OF PORTABLE ELECTRONICS INSURANCE MAY BE
- 9 TERMINATED OR MODIFIED AS STATED IN THE POLICY.
- 10 (2) A NOTICE OR CORRESPONDENCE WITH RESPECT TO A POLICY OF
- 11 PORTABLE ELECTRONICS INSURANCE THAT IS REQUIRED UNDER THE POLICY OR
- 12 OTHERWISE REQUIRED BY LAW SHALL BE IN WRITING AND SENT WITHIN THE
- 13 NOTICE PERIOD, IF ANY, SPECIFIED IN THE POLICY, STATUTE, OR RULE
- 14 REQUIRING THE NOTICE OR CORRESPONDENCE. A NOTICE OR CORRESPONDENCE
- 15 MAY BE SENT EITHER BY MAIL OR BY ELECTRONIC MEANS AS FOLLOWS:
- 16 (A) IF THE NOTICE OR CORRESPONDENCE IS MAILED, IT SHALL BE
- 17 SENT TO THE VENDOR AT THE VENDOR'S MAILING ADDRESS SPECIFIED FOR
- 18 RECEIVING MAILED NOTICES AND CORRESPONDENCE AND TO THE AFFECTED
- 19 CUSTOMER'S LAST KNOWN MAILING ADDRESS ON FILE WITH THE INSURER. THE
- 20 INSURER OR VENDOR SHALL MAINTAIN PROOF OF MAILING OF A NOTICE OR
- 21 CORRESPONDENCE IN A FORM AUTHORIZED OR ACCEPTED BY THE UNITED
- 22 STATES POSTAL SERVICE OR OTHER COMMERCIAL MAIL DELIVERY SERVICE.
- 23 (B) IF THE NOTICE OR CORRESPONDENCE IS SENT BY ELECTRONIC
- 24 MEANS, IT SHALL BE SENT TO THE VENDOR AT THE VENDOR'S ELECTRONIC
- 25 MAIL ADDRESS SPECIFIED FOR RECEIVING NOTICES AND CORRESPONDENCE BY
- 26 ELECTRONIC MEANS AND TO THE AFFECTED CUSTOMER'S LAST KNOWN
- 27 ELECTRONIC MAIL ADDRESS AS PROVIDED BY THE CUSTOMER TO THE INSURER

- OR VENDOR. FOR PURPOSES OF THIS SUBDIVISION, THE PROVISION OF AN 1
- 2 ELECTRONIC MAIL ADDRESS TO THE INSURER OR VENDOR BY THE CUSTOMER IS
- 3 CONSIDERED TO BE CONSENT TO RECEIVE NOTICES AND CORRESPONDENCE BY
- ELECTRONIC MEANS. THE INSURER OR VENDOR SHALL MAINTAIN PROOF THAT A 4
- NOTICE OR CORRESPONDENCE WAS SENT BY ELECTRONIC MEANS. 5
- 6 (3) A NOTICE OR CORRESPONDENCE REQUIRED BY THIS SECTION OR
- 7 OTHERWISE REQUIRED BY LAW MAY BE SENT ON BEHALF OF AN INSURER OR
- 8 VENDOR BY A SUPERVISING ENTITY APPOINTED BY THE INSURER.