SUBSTITUTE FOR

SENATE BILL NO. 947

A bill to amend 1980 PA 299, entitled "Occupational code,"

by amending sections 910 and 917 (MCL 339.910 and 339.917), as amended by 1996 PA 151.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Sec. 910. (1) A collection agency shall keep and use books,
- 2 accounts, or records that the department requires to determine
- 3 whether the collection agency is complying with this article and
- 4 the rules promulgated under this article. These books, accounts,
- 5 and records shall consist of INCLUDE at least , but not be limited
- 6 to, all of the following:
- 7 (a) Permanent records that show the chronological sequence in
- 8 which funds are MONEY IS received and disbursed. For funds MONEY

- 1 received, the record shall include the date of receipt and deposit,
- 2 the number of the account to which IT IS deposited, the name of the
- 3 debtor, the name of the principal, and the amount. For
- 4 disbursements, the record shall include the date, the payee, the
- 5 check number, and the amount, with a corresponding debtor
- 6 reference.
- 7 (b) Each—FOR AN agency licensee, shall:ALL OF THE FOLLOWING:
- 8 (i) Maintain records RECORDS or books of accounts that set
- 9 forth INCLUDE the account of each client in alphabetical order
- 10 according to the names of the clients. If the licensee's books of
- 11 accounting are kept in numerical order, then the licensee shall
- 12 maintain an alphabetical cross index of each client corresponding
- 13 with the number of the account. Each account shall reflect the true
- 14 condition of each debtor's account at the end of each calendar
- 15 month and shall include all of the following:
- 16 (A) The name and address of the client.
- 17 (B) The name of the debtor or debtors from whom collection was
- 18 or is being made.
- 19 (C) The amount and description of each debit and each credit
- 20 and date of each debit and credit.
- 21 (D) The balance due to or owing from each client.
- 22 (ii) Maintain a A record and history of each claim or account
- 23 for collection that shall clearly show all of the following:
- 24 (A) The name of the debtor.
- 25 (B) The principal amount of the obligation.
- **26** (C) Any other or additional amounts or items charged or
- 27 collected with a description of amounts or items charged or

- 1 collected.
- 2 (D) Each payment received or collected and the date of receipt
- 3 or collection.
- **4** (E) The balance owing.
- 5 (c) All receipts EACH RECEIPT issued, shall be signed by and
- 6 with the name or initials of the person issuing INDIVIDUAL WHO
- 7 ISSUED the receipt and shall show the name of the issuing agency.
- 8 (2) A collection agency shall preserve the books, accounts,
- 9 and records **DESCRIBED IN SUBSECTION (1)** and make them or true
- 10 copies of them accessible to the department for at least 3 years
- 11 after making the final payment entry on an account recorded in
- 12 those books, accounts, and records.
- 13 (3) Annually before May 16 a collection agency shall file a
- 14 report with the department giving THAT INCLUDES ANY relevant
- 15 information that REQUIRED BY the department requires concerning the
- 16 business and operations during the preceding calendar year of each
- 17 licensed place of business conducted by the collection agency. The
- 18 report shall be made under oath and in the form prescribed by the
- 19 department.
- 20 (4) The department may require a collection agency to file a
- 21 sworn financial report of the trust account THE COLLECTION AGENCY
- 22 IS required to be maintained by the collection agency MAINTAIN and
- 23 may designate the information to be contained THE COLLECTION AGENCY
- 24 MUST INCLUDE in the report.
- 25 (5) Collection agency THE DEPARTMENT MAY AUDIT A COLLECTION
- 26 AGENCY'S books, accounts, and records shall be audited by the
- 27 department on a biennial basis or when determined necessary by the

- 1 director.
- 2 (6) Information provided to the director under this section
- 3 shall be IS exempted from disclosure except in actions commenced
- 4 under this article.
- 5 (7) A collection agency that is located in this state shall
- 6 maintain its books and records in this state. A collection agency
- 7 that is licensed to do business in this state but is located in
- 8 another state may maintain its books and records either in this
- 9 state or in the state where it is located. Except as provided in
- 10 subsection (8), a collection agency that chooses to maintain its
- 11 books and records in another state shall pay the expenses of a
- 12 compliance attestation report by the department. The department
- 13 shall charge expenses in accordance with the standardized travel
- 14 regulations of the department of TECHNOLOGY, management, and
- 15 budget.
- 16 (8) In place of a department audit UNDER SUBSECTION (5), the
- 17 department may permit a collection agency that is located in
- 18 another state to submit to a compliance attestation report
- 19 conducted by a certified public accountant who is licensed in the
- 20 state in which the collection agency is located.
- 21 Sec. 917. A licensee who THAT commits 1 or more of the
- 22 following is subject to the strictures PENALTIES described in
- 23 article 6:
- 24 (a) Cancellation of a surety bond.
- 25 (b) Failure to notify the director of any changes in corporate
- 26 or partnership structure pursuant to UNDER section 906.
- (c) Failure to apply for a separate license for each place of

- 1 business pursuant to UNDER section 904.
- 2 (d) Commencing operation before issuance of a license pursuant
- 3 to UNDER section 904.
- 4 (e) Operation before the renewal of an expired license.
- 5 (f) Failure to preserve and make accessible books, accounts,
- 6 and records pursuant to UNDER section 910(2).
- 7 (g) Failure to submit an annual report pursuant to UNDER
- 8 section 910(3).
- 9 (h) Failure to file a sworn financial report when required by
- 10 the director pursuant to UNDER section 910(4).
- 11 (i) Failure to allow an audit of books, accounts, and records
- 12 on a biennial basis or when determined necessary by the director
- 13 pursuant to UNDER section 910(5).
- 14 (j) Failure to pay the expenses of an audit conducted by the
- 15 department pursuant to UNDER section 910(7), if the licensee is not
- 16 located in this state.
- 17 (k) Violation of any federal or state act relating to debt
- 18 collection.
- 19 Enacting section 1. The legislature recognizes that the
- 20 purpose of this article is to eliminate abusive debt collection
- 21 practices by debt collectors and to promote consistent state action
- 22 to protect consumers against debt collection abuses. It is not the
- 23 intent of the legislature in the creation of this article to
- 24 regulate companies that hire licensed collection agencies to
- 25 repossess collateral.