

**SUBSTITUTE FOR  
HOUSE BILL NO. 4249**

A bill to amend 1986 PA 32, entitled  
"Emergency 9-1-1 service enabling act,"  
by amending section 413 (MCL 484.1413), as amended by 2008 PA 379;  
and to repeal acts and parts of acts.

**THE PEOPLE OF THE STATE OF MICHIGAN ENACT:**

1           Sec. 413. (1) The commission may promulgate rules to establish  
2 1 or more of the following:

3           (a) Uniform procedures, policies, and protocols governing 9-1-  
4 1 services in counties and PSAPs in this state.

5           (b) Standards for the training of PSAP personnel.

6           (c) Uniform procedures, policies, and standards for the  
7 receipt and expenditure of 9-1-1 funds under sections 401a, 401b,  
8 401c, 401d, 401e, 406, and 408.



1       ~~(d) The requirements for multiline telephone systems under~~  
2 ~~section 405.~~

3       **(d)** ~~(e)~~The penalties and remedies for violations of this act  
4 and the rules promulgated under this act.

5       (2) The commission shall consult with and consider the  
6 recommendations of the committee in the promulgation of rules under  
7 this section.

8       (3) The commission's rule-making authority is limited to that  
9 expressly granted under this section.

10       (4) The rules promulgated under this section do not apply to  
11 service suppliers.

12       **(5) An MLTS operator shall ensure that the multiline telephone**  
13 **system is capable of routing 9-1-1 calls to the 9-1-1 network, and**  
14 **that they are answered by a primary PSAP in a manner that results**  
15 **in accurate ALI and ANI that can be verified in the 9-1-1 location**  
16 **database to include the specific location of the communications**  
17 **device.**

18       (6) For a single building having its own street address and  
19 containing a work space of more than 7,000 square feet, all located  
20 on a single floor and on a single contiguous property, the MLTS  
21 operator shall identify the specific location of each  
22 communications device, including the street address. An MLTS  
23 operator is exempt from providing the specific location of each  
24 communications device until the installation of a new MLTS after  
25 January 1, 2020 under this subsection if both of the following  
26 apply:

27       (a) The building contains less than 20,000 square feet of work  
28 space.

29       (b) The building contains fewer than 20 communications



1 devices.

2 (7) For a single building having its own street address and  
3 containing a work space of more than 7,000 square feet on multiple  
4 floors and on a single contiguous property, the MLTS operator shall  
5 identify the specific location of each communications device  
6 including the street address and building floor.

7 (8) For separate buildings using 1 MLTS and containing a total  
8 work space of more than 7,000 square feet on multiple floors and on  
9 a single contiguous property having a common public street address,  
10 the MLTS operator shall identify the specific location of each  
11 communications device in each building, including the street  
12 address, building floor, and any unique building identifier, if  
13 applicable.

14 (9) For separate buildings using 1 MLTS and containing a work  
15 space of more than 7,000 square feet, all located on a single floor  
16 and on a single contiguous property and having a common public  
17 street address, the MLTS operator shall identify the specific  
18 location of each communications device in each building, in  
19 addition to the street address and any unique building identifiers,  
20 if applicable. An MLTS operator is exempt from providing the  
21 specific location of each communications device until the  
22 installation of a new MLTS after January 1, 2020 under this  
23 subsection if both of the following apply:

24 (a) The building contains less than 20,000 square feet of work  
25 space.

26 (b) The building contains fewer than 20 communications  
27 devices.

28 (10) For separate buildings using 1 MLTS and containing a  
29 total work space of more than 7,000 square feet on single floors on



1 separate properties having different street addresses, the MLTS  
2 operator shall identify the specific location of each  
3 communications device in each building, including the street  
4 address and any unique building identifier, if applicable. An MLTS  
5 operator is exempt from providing the specific location of each  
6 communications device until the installation of a new MLTS after  
7 January 1, 2020 under this subsection if both of the following  
8 apply:

9 (a) The building contains less than 20,000 square feet of work  
10 space.

11 (b) The building contains fewer than 20 communications  
12 devices.

13 (11) For separate buildings, using 1 MLTS, containing a total  
14 work space of more than 7,000 square feet on multiple floors on  
15 separate properties having different addresses, the MLTS operator  
16 shall identify the specific location of each communications device  
17 in each building, including the street address and any unique  
18 building identifier, if applicable.

19 (12) For a farm, as defined in section 2 of the Michigan right  
20 to farm act, 1981 PA 93, MCL 286.472, with less than 20  
21 communications devices located within 1 building, the MLTS operator  
22 shall identify the specific location of each communications device,  
23 including the street address. An MLTS operator is exempt from  
24 providing the specific location of each communications device until  
25 the installment of a new MLTS after January 1, 2020. For purposes  
26 of this act, a farm does not include a farm producing or selling  
27 any product or crop that is unable to be sold in interstate  
28 commerce.

29 (13) An MLTS operator is exempt from the specific location



1 identification requirements under this section if the building  
2 maintains, on a 24-hour basis, an alternative method of  
3 notification and adequate means of signaling and responding to  
4 emergencies including, but not limited to, a communications system  
5 that provides the specific location of 9-1-1 calls from within the  
6 building or the building is serviced with its own appropriate  
7 medical, fire, and security personnel.

8 (14) An MLTS operator not serviced by enhanced 9-1-1 service  
9 is exempt until enhanced 9-1-1 is available.

10 (15) An MLTS operator in violation of this act after December  
11 31, 2020 shall provide the commission and the committee information  
12 on the failure to meet the deadline and within 60 days after the  
13 violation provide a plan to remedy the failure within 6 months.

14 (16) An MLTS operator in violation of this act after December  
15 31, 2020 may be assessed a fine by the commission from \$500.00 to  
16 \$5,000.00 per offense. An MLTS operator with 50 or fewer employees  
17 may be assessed a fine by the commission of up to \$500.00 per  
18 offense.

19 (17) As used in this section:

20 (a) "Alternative methods of notification" means that an  
21 internal system exists that will locate the communications device  
22 used to make a 9-1-1 call and initiate an emergency response.

23 (b) "Communications device" means a device that is integrated  
24 into the design and operation of the multiline telephone system and  
25 by using the multiline telephone system is capable of accessing,  
26 connecting with, or interfacing with a 9-1-1 system, exclusively  
27 through the numerals 9-1-1, by dialing, initializing, or otherwise  
28 activating the 9-1-1 system through the numerals 9-1-1 by means of  
29 a local telephone, cellular telephone, wireless communications



1 device, interconnected voice over the internet device, or any other  
2 means.

3 (c) "Enhanced 9-1-1" or "E9-1-1" means an advanced form of 9-  
4 1-1 service that transmits the caller's telephone number to the  
5 public safety answering point, for cross-referencing with an  
6 address database to determine the caller's location, which is  
7 relayed to a video monitor for the emergency dispatcher to direct  
8 public safety personnel responding to the emergency.

9 (d) "Multiline telephone system" or "MLTS" means a system  
10 comprised of common control unit or units, telephone sets with  
11 unique telephone numbers, and control hardware and software.

12 (e) "Multiline telephone system operator" or "MLTS operator"  
13 means a service user who owns, leases, or rents from a third party,  
14 and operates an MLTS.

15 (f) "Specific location" means a room or unit number, or room  
16 name, or equivalent unique designation of a portion of a structure  
17 or building to which a 9-1-1 emergency response team may be  
18 dispatched, and the caller quickly located, that is not more than  
19 7,000 square feet.

20 (g) "Work space" means the physical building area where work  
21 is normally performed, measured by net square footage, including  
22 offices; production, warehouse, and shop floors; storage areas;  
23 hallways; conference rooms; break rooms; and other common areas.  
24 Work space does not include wall thickness; shafts; heating,  
25 ventilating, or air conditioning equipment spaces; mechanical or  
26 electrical spaces, or similar areas where employees do not normally  
27 have access.

28 Enacting section 1. Section 405 of the emergency 9-1-1 service  
29 enabling act, 1986 PA 32, MCL 484.1405, is repealed.



- 1 Enacting section 2. R 484.901 to R 484.906 of the Michigan
- 2 Administrative Code are rescinded.

