

**SUBSTITUTE FOR  
SENATE BILL NO. 356**

A bill to amend 1956 PA 218, entitled  
"The insurance code of 1956,"  
by amending section 2212a (MCL 500.2212a), as amended by 2016 PA  
276.

**THE PEOPLE OF THE STATE OF MICHIGAN ENACT:**

1           Sec. 2212a. (1) An insurer that delivers, issues for delivery,  
2 or renews in this state a ~~policy of~~ health insurance **policy** shall  
3 provide a written ~~form~~ **summary of the health insurance policy** in  
4 plain English to insureds. ~~upon enrollment that describes the terms~~  
5 ~~and conditions of the insurer's policies.~~ The ~~form~~ **written summary**  
6 must provide a clear, complete, and accurate description of all of  
7 the following, as applicable:

8           ~~(a) The service area.~~



1 ~~(b) Covered benefits, including prescription drug coverage,~~  
2 ~~with specifications regarding requirements for the use of generic~~  
3 ~~drugs.~~

4 ~~(c) Emergency health coverages and benefits.~~

5 ~~(d) Out-of-area coverages and benefits.~~

6 ~~(e) An explanation of the insured's financial responsibility~~  
7 ~~for copayments, deductibles, and any other out-of-pocket expenses.~~

8 ~~(f) Provision for continuity of treatment if a provider's~~  
9 ~~participation terminates during the course of an insured person's~~  
10 ~~treatment by the provider.~~

11 ~~(g) The telephone number to call to receive information~~  
12 ~~concerning grievance procedures.~~

13 ~~(h) How the covered benefits apply in the evaluation and~~  
14 ~~treatment of pain.~~

15 ~~(i) A summary listing of the information available under~~  
16 ~~subsection (2).~~

17 **(a) Uniform definitions of standard insurance terms and**  
18 **medical terms so that a consumer may compare health coverage and**  
19 **understand the terms of, or exceptions to, the consumer's coverage,**  
20 **in accordance with the most recent guidance issued by the United**  
21 **States Department of Health and Human Services.**

22 **(b) A description of the coverage, including cost sharing, for**  
23 **each category of benefits in the most recent guidance issued by the**  
24 **United States Department of Health and Human Services.**

25 **(c) The exceptions, reductions, and limitations of the health**  
26 **insurance policy.**

27 **(d) The cost-sharing provisions of the coverage, including**  
28 **deductible, coinsurance, and copayment obligations.**

29 **(e) The renewability and continuation of coverage provisions.**



1 (f) Coverage examples.

2 (g) A statement about whether the health insurance policy  
3 provides minimum essential coverage as defined under section  
4 5000A(f) of the internal revenue code of 1986, 26 USC 5000A, and  
5 whether the health insurance policy's share of the total allowed  
6 costs of benefits provided under the health insurance policy meets  
7 applicable requirements.

8 (h) A statement that the summary is only a summary and that  
9 the health insurance policy should be consulted to determine the  
10 governing contractual provisions of the coverage.

11 (i) Contact information for questions.

12 (j) An internet web address where a copy of the actual  
13 individual coverage policy or group certificate of coverage can be  
14 reviewed and obtained.

15 (k) For insurers that maintain 1 or more networks of  
16 providers, instructions for obtaining a list of network providers.

17 (l) For insurers that use a formulary in providing prescription  
18 drug coverage, instructions for obtaining information on  
19 prescription drug coverage.

20 (m) Instructions for obtaining the uniform glossary, as  
21 described in subdivision (c), and a contact telephone number to  
22 obtain a paper copy of the uniform glossary, and a disclosure that  
23 paper copies are available.

24 (2) An insurer, or a group health plan to the extent the group  
25 health plan has contractually agreed to distribute the written  
26 summary under subsection (1), shall provide the written summary  
27 under subsection (1) as follows:

28 (a) To the applicant not later than 7 business days after the  
29 date of the receipt of the application.



1 (b) By the first date of coverage if the information provided  
2 at the time of application has changed.

3 (c) To the insured not later than 30 days after the effective  
4 date of a renewal of the policy.

5 (d) On request of the insured, not later than 7 days after the  
6 request.

7 (3) ~~(2)~~—An insurer shall provide ~~upon~~ on request to insureds  
8 covered under a policy issued under section 3405 a clear, complete,  
9 and accurate description of any of the following information that  
10 has been requested:

11 (a) The current provider network in the service area,  
12 including names and locations of affiliated or participating  
13 providers by specialty or type of practice, a statement of  
14 limitations of accessibility and referrals to specialists, and a  
15 disclosure of which providers will not accept new subscribers.

16 (b) The professional credentials of affiliated or  
17 participating providers, including, but not limited to, affiliated  
18 or participating providers who are board certified in the specialty  
19 of pain medicine and the evaluation and treatment of pain and have  
20 reported that certification to the insurer, including all of the  
21 following:

22 (i) Relevant professional degrees.

23 (ii) Date of certification by the applicable nationally  
24 recognized boards and other professional bodies.

25 (iii) The names of licensed facilities on the provider panel  
26 where the provider currently has privileges for the treatment,  
27 illness, or procedure that is the subject of the request.

28 (c) The licensing verification telephone number for the  
29 department of licensing and regulatory affairs that can be accessed



1 for information as to whether any disciplinary actions or open  
 2 formal complaints have been taken or filed against a health care  
 3 provider in the ~~immediately~~ preceding 3 years.

4 (d) Any prior authorization requirements and any limitations,  
 5 restrictions, or exclusions, including, but not limited to, drug  
 6 formulary limitations and restrictions by category of service,  
 7 benefit, and provider, and, if applicable, by specific service,  
 8 benefit, or type of drug.

9 (e) The financial relationships between the insurer and any  
 10 closed provider panel, including all of the following as  
 11 applicable:

12 (i) Whether a fee-for-service arrangement exists, under which  
 13 the provider is paid a specified amount for each covered service  
 14 rendered to the participant.

15 (ii) Whether a capitation arrangement exists, under which a  
 16 fixed amount is paid to the provider for all covered services that  
 17 are or may be rendered to each covered individual or family.

18 (iii) Whether payments to providers are made based on standards  
 19 relating to cost, quality, or patient satisfaction.

20 (f) A telephone number and address to obtain from the insurer  
 21 additional information concerning the items described in  
 22 subdivisions (a) to (e).

23 **(4)** ~~(3)~~ ~~Upon~~ **On** request, any of the information provided under  
 24 subsection ~~(2)~~ **(3)** must be provided in writing. An insurer may  
 25 require that a request under subsection (2) be submitted in  
 26 writing.

27 **(5)** ~~(4)~~ A health insurer shall not deliver or issue for  
 28 delivery a policy of insurance to any person in this state unless  
 29 all of the following requirements are met:



1 (a) The style, arrangement, and overall appearance of the  
 2 policy do not give undue prominence to any portion of the text.  
 3 Every printed portion of the text of the policy and of any  
 4 endorsements or attached papers must be plainly printed in light-  
 5 faced type of a style in general use, the size of which must be  
 6 uniform and not less than 10-point with a lowercase unspaced  
 7 alphabet length, not less than 120-point in length of line. As used  
 8 in this subdivision, "text" includes all printed matter except the  
 9 name and address of the insurer, name or title of the policy, the  
 10 brief description, if any, and captions and subcaptions.

11 (b) Except as otherwise provided in this subdivision or except  
 12 as provided in sections 3406 to 3452, exceptions and reductions of  
 13 indemnity are set forth in the policy and are printed, at the  
 14 insurer's option, with the benefit provision to which they apply or  
 15 under an appropriate caption such as "**EXCEPTIONS**" or "**EXCEPTIONS**  
 16 **AND REDUCTIONS**". If an exception or reduction of indemnity  
 17 specifically applies only to a particular benefit of the policy, a  
 18 statement of the exception or reduction must be included with the  
 19 benefit provision to which it applies.

20 (c) Each form, including riders and endorsements, ~~are~~**is**  
 21 identified by a form number in the lower left-hand corner of the  
 22 first page of the form.

23 (d) The policy contains no provision that purports to make any  
 24 portion of the charter, rules, constitution, or bylaws of the  
 25 insurer a part of the policy unless the portion is set forth in  
 26 full in the policy. This subdivision does not apply to the  
 27 incorporation of or reference to a statement of rates,  
 28 classification of risks, or short-rate table filed with the  
 29 director.



1           (6) Subject to section 2266, the information required under  
2 this section may be provided electronically.

3           (7) ~~(5)~~—As used in this section, "board certified" means  
4 certified to practice in a particular medical or other health  
5 professional specialty by the American Board of Medical  
6 Specialties, the American Osteopathic Association Bureau of  
7 Osteopathic Specialists, or another appropriate national health  
8 professional organization.

