## **HOUSE BILL No. 4343**

February 20, 1991, Introduced by Reps. Stallworth, Bartnik, Palamara, Hoffman, DeMars, Willis Bullard, Harrison, Joe Young, Jr., Middaugh, Jonker, Stopczynski, Varga, Dobronski, Kilpatrick, Murphy, Clack, Muxlow, Wozniak, Baade, Bankes, Kosteva, Joe Young, Sr., Wallace, Hertel, Webb, Clarke and Profit and referred to the Committee on Public Utilities.

A bill to regulate and insure the availability of certain telecommunication services; to create and transfer powers and duties to the Michigan telecommunications commission; to prescribe the powers and duties of certain state agencies and officials; to create the basic telecommunication service fund; to provide for remedies and to prescribe penalties; to provide for an appropriation; to repeal certain acts and parts of acts; and to repeal this act on a specific date.

## THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

ı		ARTICLE
2		GENERAL PROVISIONS
3	Sec.	101. This act shall be known and may be cited as the
4	"Michigan	telecommunications act".
5	Sec.	102. (1) The telecommunication needs for this state

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6 require a new regulatory approach to insure the development of a

- 1 modern, high-quality telecommunications infrastructure which will
- 2 allow the state to remain competitive in a national and interna-
- 3 tional information economy while insuring that basic and univer-
- 4 sal telecommunication service is available to each individual
- 5 within this state. The "modified final judgment" that resulted
- 6 in the restructuring and divestiture of the telephone industry in
- 7 this country had a valid purpose when entered, but is now causing
- 8 unintended consequences that are detrimental to the industry and
- 9 citizens of this state.
- 10 (2) The legislature finds all of the following:
- 11 (a) The Michigan telecommunications industry is in danger of
- 12 losing ground to other national and international competitors.
- (b) The telecommunications industry is restricted from fully
- 14 utilizing the vast resources available to insure its competitive
- 15 position.
- (c) The safety and well-being of the citizens of this state
- 17 require that all have access to certain essential telecommunica-
- 18 tion services at an affordable rate.
- 19 (d) That access to certain essential telecommunication serv-
- 20 ices is necessary to prevent a society of information haves and
- 21 have-nots.
- (e) The telecommunication infrastructure has been improved
- 23 and built for the needs of the enhanced services users and it is
- 24 these users who should bear the primary costs of the system.
- 25 (3) The purpose of this act is to create an environment that
- 26 will place Michigan on the leading edge of telecommunication
- 27 technology, provide incentives to develop new products and

- 1 services, improve the quality of the Michigan telecommunications
- 2 infrastructure, provide viable alternatives to national and
- 3 international penetration, to insure certain services are univer-
- 4 sally available at a reasonable rate, and to provide affordable,
- 5 high-quality basic local service to every citizen of the state.
- 6 Sec. 103. As used in this act:
- 7 (a) "Affordable rate" means a rate as determined by the com-
- 8 mission that any person within a local exchange can bear without
- 9 economic detriment.
- (b) "Alternative operator service" means an operator service
- 11 that is separate from the operator service provided by the local
- 12 exchange provider.
- (c) "Basic local exchange service" means the provision of an
- 14 access line to customers within a local exchange area for, but
- 15 not limited to, the transmission of high-quality 2-way interac-
- 16 tive switched voice communication.
- 17 (d) "Basic telecommunication service fund" or "fund" means
- 18 the fund created in section 501.
- 19 (e) "Commission" means the Michigan telecommunications com-
- 20 mission created in section 201.
- 21 (f) "Contested case" means a proceeding as defined in sec-
- 22 tion 3 of the administrative procedures act of 1969, Act No. 306
- 23 of the Public Acts of 1969, being section 24.203 of the Michigan
- 24 Compiled Laws.
- 25 (g) "Educational customer" means a public institution of
- 26 elementary, secondary, or higher education within this state.

- 1 (h) "Exchange" means the geographical area in which local
- 2 exchange telecommunication services are offered by a provider,
- 3 consisting of 1 or more contiquous central offices and all asso-
- 4 ciated facilities.
- 5 (i) "General local exchange rate" means the monthly rate,
- 6 including all necessary and attendant charges, imposed for basic
- 7 local exchange service to customers other than residential
- 8 customers.
- 9 (j) "Governmental customer" means an agency or instrumental-
- 10 ity of federal, state, or local government.
- 11 (k) "Information services" or "enhanced services" means the
- 12 combining of basic local exchange service with computer process-
- 13 ing applications for generating, acquiring, storing, transform-
- 14 ing, processing, retrieving, utilizing, or making available
- 15 information that is conveyed by a telecommunication service.
- 16 (1) "LATA" means the local access and transport area within
- 17 which a provider may perform exchange and exchange-access
- 18 functions.
- (m) "License" means a license issued pursuant to this act or
- 20 a certificate of convenience and necessity issued, or other
- 21 authority granted, to a provider before the effective date of
- 22 this act.
- (n) "Line" or "access line" means the medium over which a
- 24 telecommunication user connects into the telecommunication
- 25 system.

- 1 (o) "Local exchange area" means a geographic area
- 2 encompassing 1 or more local communities as described in maps,
- 3 tariffs, or rate schedules filed with the commission.
- 4 (p) "Message telecommunication service" or "MTS" means the
- 5 transmission of 2-way interactive switched voice communication
- 6 between local exchange areas for which charges are made on a
- 7 per-unit basis. MTS does not include wide area telecommunica-
- 8 tions service or individually negotiated contracts for similar
- 9 telecommunication services.
- 10 (g) "Person" means an individual, corporation, partnership,
- 11 association, or any other legal entity.
- (r) "Reasonable rate" means a rate that is not inadequate,
- 13 excessive, or discriminatory as determined by the commission.
- (s) "Residential customer" means a person to whom telecom-
- 15 munication services are furnished for personal or domestic pur-
- 16 poses at the person's dwelling.
- 17 (t) "Residential local exchange rate" means an affordable
- 18 monthly rate, including all necessary and attendant charges,
- 19 imposed for basic local exchange service to residential customers
- 20 by a telecommunication provider.
- 21 (u) "Telecommunication provider" or "provider" means a cor-
- 22 poration or other legal entity who for compensation provides
- 23 telecommunication services.
- 24 (v) "Telecommunication services" includes, but is not
- 25 limited to, services offered to or for the public that transmit
- 26 2-way interactive switched signs, signals, writing, images,
- 27 sounds, messages, data, or other information by wire, radio,

- 1 lightwaves, microwaves, or other electromagnetic means that
- 2 originate or terminate in this state. Telecommunication services
- 3 also include 1-way transmission to subscribers of video program-
- 4 ming or other programming service, subscriber interaction that is
- 5 required for the selection of the video programming or other pro-
- 6 gramming service, radio paging, mobile radio telecommunication
- 7 services, and answering services, including computerized or oth-
- 8 erwise automated answering or voice message services.
- 9 (w) "Universal service" means basic local exchange service
- 10 and any other telecommunication services as the commission deter-
- 11 mines to be necessary to meet the objectives of this act. In
- 12 determining which other services will be included within the
- 13 meaning of universal service, the commission may consider 1 or
- 14 more of the following:
- 15 (i) Whether the service can be provided at a reasonable rate
- 16 to the customer at an acceptable level of quality.
- 17 (ii) The geographical availability and the number of custom-
- 18 ers utilizing the service within the state.
- 19 (iii) The public health, safety, and well-being.
- 20 (iv) The effect the service will have on the state's tele-
- 21 communication providers' competitive position in relationship to
- 22 other national and international telecommunication providers.
- 23 (v) The improvement the service will have on the state's
- 24 economic condition by providing needed resources to business and
- 25 the creation of jobs.

- 1 (vi) Whether the service will enhance for the citizens of
- 2 this state the quality of life, educational opportunities, or the
- 3 realization of their legal and civil rights.
- 4 (x) "Wide area telecommunications service" or "WATS" means
- 5 the transmission of 2-way interactive switched voice communica-
- 6 tion, either interstate or intrastate, over a dedicated access
- 7 line.
- 8 Sec. 104. Except as otherwise provided in this act, this
- 9 act shall not be construed to prevent any person from providing
- 10 telecommunication services in competition with another telecom-
- 11 munication provider.
- 12 Sec. 105. The legislature shall annually appropriate a sum
- 13 sufficient to implement this act.
- 14 ARTICLE 2
- 15 MICHIGAN TELECOMMUNICATIONS COMMISSION
- 16 Sec. 201. (1) A commission to be known and designated as
- 17 the "Michigan telecommunications commission" is created within
- 18 the department of commerce and shall consist of 3 members, not
- 19 more than 2 of whom shall be members of the same political party,
- 20 appointed by the governor with the advice and consent of the
- 21 senate. Each member will be a citizen of the United States and
- 22 of this state. A member of the commission shall not have a pecu-
- 23 niary interest in a telecommunication provider subject to this
- 24 act. During his or her term, a member will not serve as an offi-
- 25 cer or committee member of a political party organization, hold
- 26 an appointed or elected office, or be employed by any other
- 27 commission, board, department, or institution of this state. A

- 1 commission member shall not be retained or employed by a
- 2 telecommunication provider subject to this act during the time he
- 3 or she is acting as a commissioner and for 6 months after termi-
- 4 nation of his or her term as a commissioner.
- 5 (2) Members of the commission shall have at least 3 years of
- 6 experience in 1 or more of the following fields: economics, law,
- 7 finance, accounting, engineering, physical or natural sciences,
- 8 or other related areas as determined by the commission. At least
- 9 1 member shall be an attorney admitted to the practice of law in
- 10 this state.
- 11 (3) Members of the commission will be appointed by the gov-
- 12 ernor pursuant to this section and section 202 for terms of 6
- 13 years each. The members first appointed will have the following
- 14 terms: 1 for a term of 4 years, 1 for a term of 6 years, and 1
- 15 for a term of 8 years. Upon the expiration of the initial terms,
- 16 successors will be appointed for terms of 6 years each, or until
- 17 their successors are appointed and qualified. The members are
- 18 eligible for 1 consecutive reappointment.
- 19 (4) Members of the commission will qualify for office by
- 20 taking and subscribing to the constitutional oath of office, and
- 21 will hold office until the appointment and qualification of their
- 22 successor.
- 23 (5) A member of the commission may be removed by the gover-
- 24 nor for misfeasance, malfeasance, or nonfeasance in office.
- 25 (6) A vacancy created on the commission before the expira-
- 26 tion of a term will be filled by appointment in the same manner

- 1 as is provided for in subsection (3) and the new member will
- 2 serve for the balance of the term of the vacated seat.
- 3 (7) A vacancy on the commission does not impair the right of
- 4 the 2 remaining members to exercise all the powers of the
- 5 commission. Two members of the commission constitute a quorum.
- 6 (8) The governor shall designate 1 member to serve as chair-
- 7 person of the commission who will be the chief executive officer
- 8 and be responsible for the day-to-day operations of the
- 9 commission.
- 10 (9) The salary of the chairperson of the commission and the
- 11 other commissioners and the schedule for reimbursement of
- 12 expenses will be established annually by the legislature.
- 13 (10) The commission may appoint a commission secretary,
- 14 legal counsel, deputies, clerks, assistants, inspectors, heads of
- 15 divisions, and other employees as is necessary to exercise the
- 16 powers and duties of the commission. All salaries and other
- 17 expenses incurred by the commission will be paid out of funds
- 18 appropriated by the legislature.
- 19 (11) Except as otherwise provided by this act, the legal
- 20 counsel for the commission shall represent the commission in all
- 21 legal matters and perform such other duties as prescribed by the
- 22 commission.
- 23 (12) All fees and other money received by the commission
- 24 will be paid over at the end of each month to the state
- 25 treasurer.

- 1 (13) The department of commerce shall provide suitable
  2 offices, supplies, and equipment for the commission in the city
  3 of Lansing.
- Sec. 202. (1) The telecommunications commission nominating 5 council is created within the department of commerce consisting 6 of the following members:
- 7 (a) Three members of the public appointed by the governor.
- 8 (b) A member of the public appointed by the majority leader9 of the senate.
- (c) A member of the public appointed by the speaker of the house of representatives.
- (2) Except as provided in subsection (3), the council mem-
- 13 bers will be appointed pursuant to subsection (1) not less than
- 14 120 days before the expiration of the term of a commissioner or
- 15 not more than 30 days after the death or resignation of, or ter-
- 16 mination of service by, a commissioner.
- 17 (3) The first council members will be appointed as provided
- 18 in subsection (1) not more than 30 days after the effective date
- 19 of this act.
- 20 (4) The term of service for the council members appointed
- 21 under either subsection (2) or (3) will expire upon the confirma-
- 22 tion of the commissioner for which the council was appointed to
- 23 submit recommendations.
- 24 (5) The council shall do all of the following:
- 25 (a) Evaluate possible appointees to the commission.
- (b) Not less than 60 days before the expiration of the term
- 27 of a commissioner or not more than 60 days after the death or

- 1 resignation of, or termination of service by, a commissioner,
- 2 provide the governor with the names of 4 individuals who the
- 3 council finds are qualified to serve as a commissioner.
- 4 (c) In evaluating appointees, the council will accept and
- 5 consider comments and information submitted by any person.
- 6 (6) The governor may reject the initial persons recommended
- 7 by the council and request that the council submit the names of 4
- 8 additional persons not more than 30 days after the date the ini-
- 9 tial persons were rejected.
- 10 (7) The governor shall make his or her appointment from the
- 11 names on either the first or second list submitted pursuant to
- 12 subsection (5) or (6).
- 13 Sec. 203. (1) Information disclosed to the commission by
- 14 providers under this act will be provided by the commission with
- 15 appropriate safeguards for the protection of business or trade
- 16 secrets.
- 17 (2) Upon the request of a provider and if determined by the
- 18 commission to be necessary, the information may be exempt from
- 19 the freedom of information act, Act No. 442 of the Public Acts of
- 20 1976, being sections 15.231 to 15.246 of the Michigan Compiled
- 21 Laws.
- Sec. 204. In addition to the other powers and duties pre-
- 23 scribed by this act, the commission shall do all of the
- 24 following:
- 25 (a) Determine and preserve the provision of high quality
- 26 basic local exchange service.

- 1 (b) Participate in all programs intended to preserve or
- 2 extend universal telecommunications service. The commission will
- 3 report on the progress of providing universal service in this
- 4 state in its annual report to the legislature.
- 5 (c) Establish a program to monitor the level of telecommuni-
- 6 cations subscriber connection within each exchange in the state,
- 7 and continually report to the legislature the results of its mon-
- 8 itoring and any actions it has taken or recommends be taken to
- 9 maintain and increase the subscriber levels. All reports made
- 10 pursuant to this subdivision shall be included in the
- 11 commission's annual report.
- (d) Prescribe the manner and form in which all telecommuni-
- 13 cation providers within the state keep accounts, books of
- 14 accounts, records, and memoranda. The commission requirements
- 15 shall not be in conflict with or in addition to any regulations
- 16 covering the same subject matter made by the government of the
- 17 United States.
- 18 (e) On a continual basis report to the legislature and gov-
- 19 ernor on the status of the telecommunications industry and
- 20 regulation. The reports will be summarized in the annual report
- 21 to the legislature.
- 22 (f) Establish by order the telecommunication services to be
- 23 included within the basic local exchange service and universal
- 24 services.
- 25 (g) Develop and participate in programs relating to the
- 26 telecommunications industry that are designed to enhance the
- 27 economic development of the state.

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- (h) Establish by order the quality of service for each
- 2 telecommunication service offered in this state. The initial
- 3 order under this subdivision shall be issued not later than
- 4 January 1, 1993. Each provider shall maintain the quality of
- 5 service required on the effective date of this act until the ini-
- 6 tial order is entered. If the initial order is not issued by
- 7 January 1, 1993, the commission shall have no authority to regu-
- 8 late quality of service until the order required by this subdivi-
- 9 sion is entered.
- (i) Establish by order that any provider may provide MTS
- 11 between any 2 points within the state.
- (j) Issue an annual report on January 31 of each year begin-
- 13 ning in 1993. The report shall include all of the following:
- 14 (i) A review of commission decisions and actions from the
- 15 preceding year and a description of pending cases involving sig-
- 16 nificant telecommunication issues.
- 17 (ii) A description of the changes and trends in the telecom-
- 18 munications industry including the number, type, and size of pro-
- 19 viders offering telecommunication services, what providers are
- 20 subject to regulation, telecommunication technologies in place
- 21 and under development, variations in the geographic availability
- 22 of services, prices for services, penetration levels of sub-
- 23 scriber access to local exchange service in each exchange, and
- 24 issues related to the local exchange service.
- 25 (iii) The status of compliance by providers and the commis-
- 26 sion with the requirements of this act.

- (iv) The effects and the projected effects of regulatory
   policies and practices on telecommunication providers, services,
- 3 and customers.
- 4 (v) The status of market-share concentration, availability
- 5 of alternative services, patterns of price leadership, financial
- 6 viability of providers, and all barriers to competition.
- 7 (vi) Recommendations for legislation.
- 8 (vii) Other information or analysis that the commission is
- 9 required to provide by this act or considers important to provide
- 10 the legislature regarding telecommunications.
- 11 (k) Promulgate rules for the implementation and administra-
- 12 tion of this act pursuant to the administrative procedures act of
- 13 1969, Act No. 306 of the Public Acts of 1969, being sections
- 14 24.201 to 24.328 of the Michigan Compiled Laws.
- 15 Sec. 205. (1) A provider of basic local exchange service
- 16 shall not sell, lease, merge, acquire, or separate into subsid-
- 17 iary lines, facilities, or operations within its own company or
- 18 with any other provider unless the provider files an application
- 19 with and receives the approval of the commission.
- 20 (2) The application filed pursuant to subsection (1) shall
- 21 contain the terms and conditions, a description of the property
- 22 or operations, and an affidavit of an authorized representative
- 23 of the provider stating the fair market value of the property or
- 24 operations to be sold, leased, merged, acquired, or separated.
- 25 (3) The commission will hold a hearing not less than 30 days
- 26 after the date the application is filed and may approve by order
- 27 the purchase, lease, merger, acquisition, or separation if the

- 1 commission finds the proposed action to be in the public interest
- 2 and does not otherwise violate this act.
- 3 (4) The commission may approve an application filed pursuant
- 4 to this section subject to certain terms and conditions as deter-
- 5 mined by the commission.
- 6 Sec. 206. (1) If 2 or more telecommunication providers are
- 7 unable to agree on a matter relating to a telecommunication issue
- 8 between the parties, then either telecommunication provider may
- 9 apply to the commission for resolution of the matter.
- 10 (2) The commission shall have the authority to investigate
- 11 and resolve complaints made by subscribers of a telecommunication
- 12 provider that concern the quality and availability of telecommun-
- 13 ication services, price and conditions of service, deposit
- 14 requirements for service, disconnection of services, or any other
- 15 provision of this act.
- 16 (3) Upon receipt of an application or complaint under
- 17 subsection (1) or (2), or on its own motion, the commission shall
- 18 have jurisdiction to conduct an investigation, hold hearings, and
- 19 issue its findings and order in accordance with the contested
- 20 hearings provisions of the administrative procedures act of 1969,
- 21 Act No. 306 of the Public Acts of 1969, being sections 24.201 to
- 22 24.328 of the Michigan Compiled Laws.
- Sec. 207. (1) The commission shall have and may exercise
- 24 all the powers, rights, and duties conferred by law on the
- 25 Michigan public service commission for all matters relating to
- 26 telecommunications.

- 1 (2) A reference in law to the Michigan public service
- 2 commission relating to matters of telecommunications shall be
- 3 construed to mean the Michigan telecommunications commission.
- 4 (3) All books, records, files, papers, documents, and other
- 5 property of the Michigan public service commission relating to
- 6 telecommunications are transferred to the Michigan telecommunica-
- 7 tions commission.
- 8 Sec. 208. The powers and duties of the Michigan public
- 9 service commission shall continue after the effective date of
- 10 this act until the commission provides written notice to the
- 11 public service commission that the commission is assuming the
- 12 powers and duties prescribed by this act.
- 13 Sec. 209. Except as otherwise provided by this act or upon
- 14 order of the commission, all complaints pending before the
- 15 Michigan public service commission as of the effective date of
- 16 this act and all investigations, examinations, and proceedings
- 17 undertaken, commenced, or instituted by the Michigan public serv-
- 18 ice commission under section 208 may be heard, conducted, and
- 19 continued to final determination by the Michigan public service
- 20 commission.
- 21 Sec. 210. Each telecommunication provider in this state
- 22 shall pay an assessment in an amount equal to the expenses of the
- 23 commission pursuant to Act No. 299 of the Public Acts of 1972,
- 24 being sections 460.11 to 460.120 of the Michigan Compiled Laws.
- 25 ÅRTICLE 3

## LOCAL EXCHANGE SERVICE

- 2 Sec. 301. (1) A telecommunication provider not possessing a
- 3 license on October 1, 1991 shall not provide basic local exchange
- 4 service in this state until it has obtained a license from the
- 5 commission pursuant to this act.
- 6 (2) A license granted by the Michigan public service commis-
- 7 sion to a telecommunications provider of basic local exchange
- 8 service before October 1, 1991 shall remain in full force and
- 9 effect, and the carriers need not apply for a new license in
- 10 order to continue offering or providing service to the extent
- 11 authorized in the license.
- 12 (3) Before substantially altering the nature or scope of the
- 13 basic local exchange services provided under a license, or adding
- 14 or expanding services beyond the authority contained in its
- 15 license, the provider of the basic local exchange service shall
- 16 apply for a new license for the alterations or additions pursuant
- 17 to this act.

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- 18 (4) The commission shall review and modify the terms of any
- 19 license issued to a telecommunications provider of basic local
- 20 exchange service before the effective date of this act in order
- 21 to ensure its conformity with the requirements and policies of
- 22 this act.
- 23 (5) After notice and hearing, a license may be altered, mod-
- 24 ified, or revoked by the commission upon its own motion or upon
- 25 application of any affected person.
- 26 (6) Pending the determination of an application for a
- 27 license, the commission without notice and hearing may issue a

- 1 temporary license for a period not to exceed 1 year in cases of
- 2 emergency to assure maintenance of adequate service or to serve
- 3 particular customers and may exempt from the requirements of this
- 4 section temporary acts or operations for which the issuance of a
- 5 license is not necessary in the public interest and is not
- 6 required.
- 7 Sec. 302. After notice and hearing, the commission shall
- 8 approve an application for a license if the commission finds all
- 9 of the following:
- 10 (a) The applicant possesses sufficient technical, financial,
- 11 and managerial resources and abilities to provide basic local
- 12 exchange service to every person within the local exchange area.
- (b) The applicant possesses sufficient technical, financial,
- 14 and managerial resources and abilities to insure that each person
- 15 within the local exchange area has access to all universal
- 16 services.
- 17 (c) The granting of a license to the applicant would not
- 18 adversely affect prices or be contrary to the public interest.
- 19 Sec. 303. (1) The license granted pursuant to section 302
- 20 shall represent an exclusive service area franchise within the
- 21 licensed exchange area.
- 22 (2) The commission may alter or amend the geographic area of
- 23 a license upon a finding that an alteration or amendment would be
- 24 in the public interest.
- 25 (3) A telecommunication provider will not provide basic
- 26 local exchange service to customers or end-users located within
- 27 another telecommunication provider's licensed service area except

- 1 through interconnection arrangements consented to by the license
- 2 holder or as required by the commission.
- 3 Sec. 304. (1) The commission shall set for each provider
- 4 the residential and general local exchange rate that can be
- 5 charged by the provider.
- 6 (2) The rate set by the commission under subsection (1)
- 7 shall not be greater than any rate and charge imposed by any pro-
- 8 vider for such services as of November 1, 1990.
- 9 (3) If the commission finds that it is in the public inter-
- 10 est, it may order a provider to lower its residential or general
- 11 local exchange rate.
- 12 Sec. 305. Except as otherwise provided by this act, a pro-
- 13 vider of basic local exchange service may do any of the
- 14 following:
- 15 (a) Provide any telecommunication service.
- (b) Manufacture in the state telecommunication products and
- 17 equipment.
- (c) Provide, sell, or lease telecommunication products and
- 19 equipment.
- 20 (d) Provide telecommunication information services, includ-
- 21 ing content-based information services.
- (e) Conduct and perform research and development within the
- 23 state of telecommunication products, equipment, and services.
- 24 Sec. 306. A provider of basic local exchange service shall
- 25 not do any of the following:
- 26 (a) Discriminate against another provider by refusing access
- 27 to the local exchange.

- 1 (b) Charge another provider an access rate that is greater
- 2 than the actual cost to the provider for the functional element
- 3 that the other provider utilizes in providing a service. As used
- 4 in this subdivision, actual cost does not include profit or rate
- 5 of return.
- 6 (c) Delay interconnections or provide inferior connections
- 7 to another provider.
- 8 (d) Manipulate the quality of access lines for another
- 9 provider.
- (e) Impair the speed, quality, and efficiency of dedicated
- 11 private lines used by another provider.
- (f) Develop new services to take advantage of planned but
- 13 not publicly known changes in the underlying network.
- 14 (g) Refuse another provider the benefit of the knowledge of
- 15 the design, nature, equipment capabilities, geographic coverage,
- 16 and traffic patterns of the local network.
- 17 (h) Refuse access or be unreasonable in connecting another
- 18 provider to the local exchange whose product or service requires
- 19 novel or specialized access requirements.
- (i) Fail to fully disclose in a timely manner all informa-
- 21 tion necessary for the design of equipment that will meet the
- 22 specifications of the local exchange network.
- 23 (j) Discriminate against any other provider in the avail-
- 24 ability of customer proprietary information.
- (k) Refuse access by a user to another provider.
- 26 (1) Perform any act that has been prohibited by this act or
- 27 by order of the commission.

- 1 Sec. 307. A provider of basic local exchange service will
- 2 provide, at the actual cost to the provider, services to govern-
- 3 mental and educational customers necessary for such customers to
- 4 perform legally mandated programs. As used in this section,
- 5 actual cost does not include profit or rate of return.
- 6 Sec. 308. A telecommunication provider of basic local
- 7 exchange service is not required to provide message telecommuni-
- 8 cation services as part of the basic local exchange service. If
- 9 a telecommunication provider that provides basic local exchange
- 10 service does not offer MTS or have interconnection with an MTS
- 11 provider, the commission may order an MTS provider to intercon-
- 12 nect with the telecommunication provider upon terms that are fair
- 13 to both providers.
- 14 Sec. 309. (1) A telecommunication provider that provides
- 15 either basic local exchange or message telecommunication service,
- 16 or both, may not discontinue either service to a local exchange
- 17 area unless 1 or more alternative telecommunication providers are
- 18 furnishing the same telecommunication service to the customers in
- 19 the local exchange area.
- 20 (2) A telecommunication provider proposing to discontinue
- 21 services to a local exchange area shall file a notice of the dis-
- 22 continuance of service with the commission, publish the notice in
- 23 a newspaper of general circulation within the local exchange
- 24 area, and provide other reasonable notice as required by the
- 25 commission.
- 26 (3) A person or telecommunication provider affected by a
- 27 discontinuance of services by a telecommunication provider,

- 1 within 30 days after the date of publication of the notice
- 2 required by subsection (2), may apply to the commission to deter-
- 3 mine if the discontinuance of service is authorized pursuant to
- 4 this section.
- 5 ARTICLE 4
- 6 UNREGULATED TELECOMMUNICATION SERVICES
- 7 Sec. 401. (1) After filling the notice required by subsec-
- 8 tion (2), a telecommunication provider may offer telecommunica-
- 9 tion services allowed under section 305, except basic local
- 10 exchange service, without a license.
- 11 (2) A telecommunication provider under subsection (1) shall
- 12 not provide any telecommunication service until it has filed a
- 13 notice with the commission providing all of the following
- 14 information:
- 15 (a) The name of the telecommunication provider and the
- 16 address of its principal place of business within the state.
- 17 (b) A description of the telecommunication services offered
- 18 by the telecommunication provider and the area served by it or in
- 19 which it offers the telecommunication services.
- 20 (c) The terms and conditions, including the rate and any
- 21 charges, the provider will impose for the service.
- 22 (3) The provider shall notify the commission within 10 days
- 23 of any changes in the information required under subsection (2).
- 24 (4) Except as otherwise provided by this article, the notice
- 25 shall be filed annually with the commission on or before January
- 26 1 of each year.

- 1 Sec. 402. (1) The commission shall have authority to review
- 2 the quality of the service, its general availability, and the
- 3 terms and conditions under which it is offered for any telecom-
- 4 munication service that becomes subject to this act pursuant to
- 5 section 401.
- 6 (2) If the commission finds, after notice and hearing, that
- 7 the quality, general availability, or the terms and conditions
- 8 for the service are adverse to the public interest and the intent
- 9 of this act, the commission may require changes in how the tele-
- 10 communication services are provided. The commission's authority
- 11 includes, but is not limited to, issuing cease and desist
- 12 orders.
- 13 Sec. 403. A telecommunication provider that provides MTS or
- 14 WATS service or access to a local exchange network for the provi-
- 15 sion of such services by the use of special access or private
- 16 line and switched access, or their equivalents, shall file a
- 17 notice with the commission not less than 10 days before a change
- 18 in the rate, terms, or conditions for the services. Unless
- 19 ordered otherwise by the commission, the changes contained in the
- 20 notice are considered approved 10 days after the filing of the
- 21 notice with the commission.
- Sec. 404. (1) A provider of MTS that provides service to
- 23 all points within the state shall average its rates for the serv-
- 24 ice on its routes of similar distance within the state unless
- 25 otherwise authorized by the commission. This section does not
- 26 prohibit volume discounts or other discounts in promotional
- 27 offerings.

- 1 (2) If an MTS provider does not provide service to all
- 2 points within the state, then the commission shall set the rates
- 3 for the services of the provider to insure fair competition
- 4 within the service area of the provider.
- 5 Sec. 405. (1) A telecommunication provider of basic local
- 6 exchange service and message telecommunications service shall
- 7 impute to itself its prices of special access or private line and
- 8 switched access for the use of essential facilities used in the
- 9 provision of intrastate special access or private line access
- 10 services, MTS, and WATS. The imputation of prices shall be in
- 11 the aggregate on a service by service basis. All other providers
- 12 of intrastate special access or private line access services,
- 13 MTS, and WATS shall impute to themselves in the aggregate on a
- 14 service by service basis their individual cost of special or
- 15 switched access or its equivalent in their pricing. The commis-
- 16 sion shall determine what are essential facilities for the pur-
- 17 pose of this section and shall resolve any dispute that may arise
- 18 under this section.
- 19 (2) Telecommunication services that utilize special or
- 20 switched access will be made available for resale by the telecom-
- 21 munication provider offering the service.
- 22 (3) The telecommunication provider shall not make or grant
- 23 any preference or advantage to any other telecommunication pro-
- 24 vider with respect to its prices or charges for or the provision
- 25 of services or subject any telecommunication provider to any
- 26 prejudice or competitive disadvantage with respect to its prices
- 27 or charges for providing access to its local exchange network.

- (4) Disputes under this section between telecommunication2 providers shall be resolved by the commission upon its own motion
- 3 or by the petition of any affected party.
- 4 Sec. 406. (1) An alternative operator service provider
- 5 shall do all of the following:
- 6 (a) Furnish each entity with which it contracts a sticker,
- 7 card, or other form for each telephone that has access to the
- 8 operator service and is intended to be used by the public. The
- 9 form shall contain information that will include the name of the
- 10 alternative operator service provider, a toll-free customer serv-
- 11 ice telephone number, and a statement that charges will be
- 12 imposed by the alternative operator service and that additional
- 13 information may be obtained by calling the toll-free telephone
- 14 number. The alternative operator service provider shall require
- 15 by contract that the information be displayed on or near each
- 16 telephone that has access to the service and is intended for use
- 17 by the public. This information will be displayed before imple-
- 18 menting the contract. If the operator service provider owns
- 19 telephones through which it provides operator services, the
- 20 information will also be displayed on or near such telephones.
- 21 (b) Before the connection of each alternative operator serv-
- 22 ice call, do all of the following:
- 23 (i) Announce the alternative operator service provider's
- 24 name.
- 25 (ii) At the caller's request and without charge, quote the
- 26 rate and any other fees or surcharges applicable to the call
- 27 charged for the alternative operator service.

- 1 (c) Allow a caller to the alternative operator service to 2 choose the carrier of his or her choice by doing either of the 3 following:
- 4 (i) After informing the caller that the rates for the call
  5 may not reflect the rates for a call from the location of the
  6 caller and receiving the caller's consent, transfer the caller to
  7 the carrier of his or her choice without charge.
- 8 (ii) Instruct the caller how to reach his or her carrier of 9 choice by dialing the carrier's 950, 1-800, or 10-xxx access 10 method.
- 11 (d) Allow callers to the alternative operator service to 12 reach emergency services without charge.
- (2) In addition to any other penalty provided for in this

  14 act, a person who is charged for the use of an alternative opera
  15 tor service in violation of this section may bring an action to

  16 recover actual damages or \$250.00, whichever is greater, along

  17 with reasonable attorney fees.
- (3) This section does not apply to and the commission shall
  19 set the rates for specialized telecommunications in local,
  20 county, or state correctional or other confinement facilities,
  21 including juvenile and mental health facilities.
- Sec. 407. If a telecommunication provider imposes a special rate, charge, or fee for the provider's service that is not set by the commission or agreed to by the user before the utilization of the service, the provider shall not connect or otherwise provide the service to the user without first notifying the user of the rate, charge, or fee required to receive the service.

- 1 Sec. 408. Except with the approval of the commission, a
- 2 telecommunication provider shall not offer as a package 1 or more
- 3 unregulated services at a discounted rate with a regulated
- 4 service.
- 5 Sec. 409. If a telecommunication provider offers 1-way or
- 6 2-way transmission to subscribers of video programming or other
- 7 programming service, the provider shall not offer the service
- 8 unless as part of the service the provider includes, without com-
- 9 pensation to the provider, access channels for public, local gov-
- 10 ernment, and educational programming.
- 11 ARTICLE 5
- 12 BASIC TELECOMMUNICATION SERVICE FUND
- 13 Sec. 501. (1) The basic telecommunication service fund is
- 14 created within the state treasury for the purpose of maintaining
- 15 the availability of basic local exchange service at affordable
- 16 rates, providing the accessibility of universal services, promot-
- 17 ing the availability of message telecommunications service at
- 18 reasonably comparable prices throughout this state, and making
- 19 distributions pursuant to section 503. The fund shall be admin-
- 20 istered by the commission, but shall not be used for expenses
- 21 incurred in the administration of this act.
- 22 (2) The state treasurer shall credit to the fund all amounts
- 23 collected pursuant to section 502 and amounts appropriated from
- 24 public or private sources consistent with the purposes of the
- 25 fund.
- 26 (3) The state treasurer shall direct the investment of the
- 27 fund in the same manner as required by Act No. 314 of the Public

- 1 Acts of 1965, being sections 38.1132 to 38.1140i of the Michigan
- 2 Compiled Laws, and all interest and earnings from the fund shall
- 3 be credited to the fund.
- 4 (4) Money in the fund at the end of the fiscal year shall
- 5 not revert to the general fund but be carried over in the fund to
- 6 the next and succeeding fiscal years.
- 7 Sec. 502. (1) The department of treasury shall annually
- 8 calculate for each telecommunication provider an amount equal to
- 9 5% of the provider's single business tax as required by the
- 10 single business tax act, Act No. 228 of the Public Acts of 1975,
- 11 being sections 208.1 to 208.145 of the Michigan Compiled Laws.
- (2) The tax amount calculated pursuant to subsection (1)
- 13 shall be credited to the fund.
- 14 Sec. 503. In addition to distributions made for the pur-
- 15 poses provided for in section 501, distributions from the fund
- 16 may be made to telecommunication providers in this state for any
- 17 of the following:
- 18 (a) To reimburse a provider for costs to the provider that
- 19 exceed the regulated residential local exchange rate.
- 20 (b) To reimburse a provider for costs to the provider that
- 21 exceed the reasonable rate of providing universal services.
- (c) To reduce a provider's regulated residential local
- 23 exchange rate.
- 24 (d) To provide certain health, safety, or other universal
- 25 telecommunication services to qualified individuals as determined
- 26 by the commission to be in need of such services.

1 ARTICLE 6 SERVICES FOR THE HEARING IMPAIRED 2 3 Sec. 601. (1) The commission shall design and implement a 4 program requiring each telecommunication provider providing basic 5 residential local exchange service to provide a telecommunica-6 tions device capable of servicing the needs of the deaf or 7 severely hearing-impaired together and a single party line at a 8 charge not greater than the residential local exchange rate to 9 each subscriber who is certified as deaf or severely 10 hearing-impaired by a licensed physician, audiologist, or a qual-11 ified state agency and to each subscriber that is an organization 12 representing the deaf or severely hearing-impaired as determined 13 by the commission pursuant to subsection (4). 14 (2) The commission shall design and implement a program 15 requiring each telecommunication provider providing basic local

15 requiring each telecommunication provider providing basic local
16 exchange service to provide a dual party system using third party
17 intervention to connect deaf or severely hearing-impaired persons
18 and offices of organizations representing the deaf or severely
19 hearing-impaired as determined by the commission pursuant to sub20 section (4) with persons of normal hearing by way of intercommu21 nications devices for the deaf or severely hearing-impaired and
22 the telecommunication network, making available reasonable access
23 to all phases of public telecommunication services to deaf or
24 severely hearing-impaired. In order to design a dual party relay
25 system that meets the requirements of deaf and severely
26 hearing-impaired persons available at a reasonable rate, the

27 commission will initiate an investigation and conduct public

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- 1 hearings to determine the most cost-effective method of providing
- 2 dual party relay service to the deaf or severely hearing-impaired
- 3 when using telecommunications devices and solicit the advice,
- 4 counsel, and physical assistance of the statewide nonprofit con-
- 5 sumer organizations servicing the deaf.
- 6 (3) The commission shall establish a rate that will not
- 7 exceed 3 cents per month for each subscriber line of a provider
- 8 to allow the provider to recover costs incurred under this
- 9 article.
- 10 (4) The commission shall determine the statewide organi-
- 11 zations representing the deaf or severely hearing-impaired that
- 12 will receive a telecommunications device pursuant to subsection
- 13 (1) or a dual party relay system pursuant to subsection (2), or
- 14 both, and in which offices the equipment will be installed in the
- 15 case of an organization having more than 1 office.
- 16 ARTICLE 7
- 17 EMERGENCY TELEPHONE SERVICE
- 18 Sec. 701. This article shall be known and may be cited as
- 19 the "emergency telephone service enabling act".
- 20 Sec. 702. As used in this article:
- (a) "Automatic location identification" or "ALI" means a
- 22 9-1-1 service feature in which a telecommunication provider auto-
- 23 matically forwards the name or address, or both, associated with
- 24 the calling party's telephone number, as identified by automatic
- 25 number identification, to the public safety answering point.
- 26 (b) "Automatic number identification" or "ANI" means a 9-1-1
- 27 service feature in which a provider automatically forwards the

- 1 calling party's billing telephone number to the public safety
- 2 answering point for display.
- 3 (c) "Direct dispatch method" means the method of responding
- 4 to a telephone request for emergency service whereby the person
- 5 receiving the call at the public safety answering point decides
- 6 on the proper action to be taken and dispatches the appropriate
- 7 available emergency service unit located closest to the request
- 8 for emergency service.
- 9 (d) "Emergency telephone charge" means a charge for the net-
- 10 work start-up costs, customer notification costs, billing costs
- 11 including an allowance for uncollectibles, and network nonrecur-
- 12 ring and recurring installation, maintenance, service, and equip-
- 13 ment network charges of a provider providing 9-1-1 service pursu-
- 14 ant to this article.
- (e) "Exchange access facility" means the access from a par-
- 16 ticular service user's premises to the telecommunications
- 17 network. Exchange access facilities include a provider's access
- 18 lines, PBX trunks, and centrex line trunk equivalents, all as
- 19 defined by commission. Exchange access facilities do not include
- 20 provider owned and operated telephone pay station lines, WATS,
- 21 FX, or incoming only lines.
- 22 (f) "Final 9-1-1 service plan" means a tentative 9-1-1 serv-
- 23 ice plan that has been modified only to reflect necessary changes
- 24 resulting from any exclusions of public agencies from the 9-1-1
- 25 service district of the tentative 9-1-1 service plan pursuant to
- 26 section 715 and any failure of public safety agencies to be
- 27 designated as PSAPs or secondary PSAPs pursuant to section 713.

- (g) "Private safety entity" means a private entity that
   provides emergency fire, ambulance, or medical services.
- 3 (h) "Public agency" means any village, township, charter
- 4 township, or city within the state and any special purpose dis-
- 5 trict located, in whole or in part, within the state that pro-
- 6 vides or has authority to provide fire fighting, law enforcement,
- 7 ambulance, medical, or other emergency services.
- 8 (i) "Public safety agençy" means a functional division of a
- 9 public agency, county, or the state of Michigan that provides
- 10 fire fighting, law enforcement, ambulance, medical, or other
- 11 emergency services.
- (j) "Public safety answering point" or "PSAP" means a commu-
- 13 nications facility operated or answered on a 24-hour basis that
- 14 is assigned responsibility by a public agency or county to
- 15 receive 9-1-1 calls and to directly dispatch emergency response
- 16 services or to transfer or relay emergency 9-1-1 calls to other
- 17 public safety agencies. A PSAP is the first point of reception
- 18 by a public safety agency of a 9-1-1 call and serves the juris-
- 19 diction in which it is located and other participating
- 20 jurisdictions.
- (k) "Relay method" means the method of responding to a tele-
- 22 phone request for emergency service whereby a PSAP notes perti-
- 23 nent information and relays it by telephone, radio, or private
- 24 line to the appropriate public safety agency or other provider of
- 25 emergency services that has an available emergency service unit

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- 26 located closest to the request for emergency service for dispatch
- 27 of an emergency service unit.

- 1 (1) "Secondary public safety answering point" or "secondary
- 2 PSAP" means a communications facility of a public safety agency
- 3 or private safety entity that receives 9-1-1 calls by the trans-
- 4 fer method only and serves as a centralized location for a par-
- 5 ticular type of emergency call.
- 6 (m) "Service user" means any customer of a provider within a 7 9-1-1 system.
- 8 (n) "Service rate" means the rate approved by the commission 9 for 9-1-1 service.
- 10 (o) "Tentative 9-1-1 service plan" means a plan for imple-
- 11 menting a 9-1-1 system in a specified 9-1-1 service district,
- 12 after consultation with the director of the department of state
- 13 police or his or her designated representative, that complies
- 14 with this article and that addresses the following system
- 15 considerations:
- 16 (i) Technical considerations of the provider including
- 17 system equipment for facilities that would be used in providing
- 18 emergency telephone service.
- 19 (ii) Operational considerations including the designation of
- 20 PSAPs and secondary PSAPs and the manner in which 9-1-1 calls
- 21 would be processed, dispatch functions performed, and information
- 22 systems utilized.
- 23 (iii) Managerial considerations including the organizational
- 24 form and agreements that would control technical, operational,
- 25 and fiscal aspects of the emergency telephone service.

(iv) Fiscal considerations including projected nonrecurring 2 and recurring costs with a financial plan for implementing and

3 operating the system.

12 agency's or the county's PSAP.

- 4 (ν) The tentative 9-1-1 service plan will require each
  5 public agency and county operating a PSAP under the 9-1-1 system
  6 to pay directly for all installation and recurring charges for
  7 terminal equipment, including customer premises equipment, asso8 ciated with the public agency's or the county's PSAP, and may
  9 require each public agency and county operating a PSAP under the
  10 9-1-1 system to pay directly to the provider all installation and
  11 recurring charges for all 9-1-1 lines associated with the public
- (p) "Transfer method" means the method of responding to a

  14 telephone request for emergency service whereby a PSAP transfers

  15 the call directly to the appropriate public safety agency or

  16 other provider of emergency service that has an available emer
  17 gency service unit located closest to the request for emergency

  18 service for dispatch of an emergency service unit.
- (q) "Universal emergency number service" or "9-1-1 service"

  number service or "9-1-1 service"

  number service that provides service

  users with the ability to reach a public safety answering point

  dualing the digits "9-1-1".
- (r) "Universal emergency number service district" or "9-1-1
  24 service district" means the area in which 9-1-1 service is pro25 vided or is planned to be provided to service users under a 9-1-1
  26 system implemented pursuant to this article.

- 1 (s) "Universal emergency number service system" or "9-1-1
- $\mathbf{2}$  system" means a system for providing 9-1-1 service pursuant to
- 3 this article.
- 4 Sec. 703. A 9-1-1 system will not be implemented pursuant
- 5 to this article unless a 9-1-1 service rate exists for each pro-
- 6 vider designated by the final 9-1-1 service plan to provide 9-1-1
- 7 service in the 9-1-1 system.
- 8 Sec. 704. A public agency that is excluded from a 9-1-1
- 9 service district in a 9-1-1 system implemented pursuant to this
- 10 article, but which is operating an existing emergency telephone
- 11 service at the time the 9-1-1 system is implemented, will permit
- 12 any technical modifications to its existing system that are nec-
- 13 essary for compatibility with the 9-1-1 system. The cost to the
- 14 provider associated with the modifications are not the responsi-
- 15 bility of the excluded public agency but are part of the costs
- 16 collected from service users in the 9-1-1 service district pursu-
- 17 ant to section 729.
- 18 Sec. 705. The digits 9-1-1 shall be the primary emergency
- 19 telephone number within each 9-1-1 system established pursuant to
- 20 this article. A public safety agency whose services are avail-
- 21 able through a 9-1-1 system implemented pursuant to this act may
- 22 maintain a separate secondary backup number for emergencies, and
- 23 will maintain a separate number for nonemergency telephone
- 24 calls.
- Sec. 706. (1) A 9-1-1 system implemented pursuant to this
- 26 article will be designed to meet the individual circumstances of
- 27 each county and the public agencies participating in the 9-1-1

- 1 system and will be within the service limitations of providers
- 2 providing the 9-1-1 service in the 9-1-1 system. System designs
- 3 will include provision for expansion of the system to include
- 4 capabilities not required in initial implementation including the
- 5 addition of PSAPs and secondary PSAPs.
- 6 (2) Each 9-1-1 system will be designed so that a 9-1-1 call
- 7 is processed by means of either the direct dispatch method, the
- 8 relay method, or the transfer method. At least 2 of the speci-
- 9 fied methods shall be available for use by the PSAP receiving the
- 10 call. The PSAP may handle nonemergency calls by referring the
- 11 caller to another number.
- 12 Sec. 707. (1) A 9-1-1 system established pursuant to this
- 13 article will be capable of transmitting requests for law enforce-
- 14 ment, fire fighting, and emergency medical and ambulance services
- 15 to 1 or more public safety agencies which provide the requested
- 16 service to the place where the call originates.
- 17 (2) A 9-1-1 system will process all 9-1-1 calls originating
- 18 from telephones served by the central office serving the receiv-
- 19 ing PSAP, whether or not the calling telephone is situated within
- 20 the geographical boundaries of the 9-1-1 service district.
- 21 (3) A 9-1-1 system may provide for transmittal of requests
- 22 for other emergency services; such as poison control, suicide
- 23 prevention, and civil defense. Conferencing capability with
- 24 counseling, aid to handicapped, and other services as considered
- 25 necessary for emergency response determination may be provided by
- 26 the 9-1-1 system.

- 1 Sec. 708. A PSAP may transmit emergency response requests
- 2 to private safety entities under a 9-1-1 system.
- 3 Sec. 709. The installation of automatic intrusion alarms
- 4 and other automatic alerting devices that cause the number 9-1-1
- 5 to be dialed is prohibited in a 9-1-1 system.
- 6 Sec. 710. (1) The board of commissioners of a county may
- 7 establish an emergency telephone district within all or part of
- 8 the county and may cause 9-1-1 service to be implemented within
- 9 the emergency telephone district pursuant to this article.
- 10 (2) The board of commissioners of a county, all or part of
- 11 which is operating an existing emergency telephone service, may
- 12 modify an existing emergency telephone service or alter the scope
- 13 or method of financing of 9-1-1 service within all or part of the
- 14 county by establishing an emergency telephone district and caus-
- 15 ing 9-1-1 service to be implemented within the emergency tele-
- 16 phone district pursuant to this article.
- 17 Sec. 711. Two or more county boards of commissioners may
- 18 jointly establish an emergency telephone district within all or
- 19 part of the counties and may require 9-1-1 service to be imple-
- 20 mented within the emergency telephone district pursuant to this
- 21 article. If 2 or more county boards of commissioners jointly
- 22 establish an emergency telephone district pursuant to this arti-
- 23 cle, then all actions required or permitted to be taken by a
- 24 county or its officials pursuant to this article will be taken by
- 25 each county or the officials of each county and all notices
- 26 required or permitted to be given to a county or its officials

- 1 pursuant to this article will be given to each county or the
  2 officials of each county.
- 3 Sec. 712. To establish an emergency telephone district and
- 4 require 9-1-1 service to be implemented within the emergency
- 5 telephone district, the board of commissioners of a county will
- 6 first adopt a tentative 9-1-1 service plan by resolution. A ten-
- 7 tative 9-1-1 service plan may specify whether telecommunication
- 8 equipment for the deaf or severely hearing impaired is being con-
- 9 sidered and that 9-1-1 service features, including ANI and ALI,
- 10 are being considered for the emergency telephone district.
- 11 Sec. 713. A resolution adopting a tentative 9-1-1 service
- 12 plan pursuant to section 712 shall specify a time, date, and
- 13 place for the public hearing to be held on the final 9-1-1 serv-
- 14 ice plan pursuant to section 718, which date will be not less
- 15 than 90 days after the date of the adoption of the resolution
- 16 authorized by this section.
- 17 Sec. 714. Within 5 days after the adoption of a resolution
- 18 authorized in section 712, the county clerk shall forward a copy
- 19 of the resolution, together with a copy of the tentative 9-1-1
- 20 service plan by certified mail, return receipt requested, to the
- 21 clerk or other appropriate official of each public agency located
- 22 within the 9-1-1 district of the tentative 9-1-1 service plan.
- Sec. 715. (1) Except for a public agency that has filed
- 24 with the county clerk a notice of exclusion from 9-1-1 service
- 25 district pursuant to this section within 45 days after receipt of
- 26 a copy of the resolution and a copy of the tentative 9-1-1
- 27 service plan adopted pursuant to section 712, the entire

- 1 jurisdiction of the public agency or, if less than the entire
- 2 jurisdiction of the public agency is included within the 9-1-1
- 3 service district of the tentative 9-1-1 service plan, then such
- 4 portion of the jurisdiction of the public agency included within
- 5 the 9-1-1 service district of the tentative 9-1-1 service plan
- 6 will be included within the 9-1-1 district of the final 9-1-1
- 7 service plan. A public agency may exclude less than the entire
- 8 portion of its jurisdiction included in the 9-1-1 service dis-
- 9 trict of the tentative 9-1-1 service plan. Each public agency
- 10 included within the 9-1-1 service district of the final 9-1-1
- 11 service plan shall assist the county in the preparation of the
- 12 final 9-1-1 service plan.
- 13 (2) If the entire jurisdiction of a public agency is to be
- 14 excluded from the 9-1-1 service district pursuant to subsection
- 15 (1), then the notice of exclusion from 9-1-1 service district
- 16 shall be in substantially the following form:

1 2	NOTICE OF EXCLUSION FROM 9-1-1 SERVICE DISTRICT				
3	Pursuant to section 715 of the emergency telephone service				
4	enabling act, the of				
5	notifies the board of commission-				
6	ers of the county of that the				
7	of is excluded				
8	from the 9-1-1 service district established by the tentative				
9	9-1-1 service plan adopted by the board of commissioners on				
0	, 19				
1	7011				
2	(Clerk)				
3	(Acknowledgment)				
4	(3) If less than the entire jurisdiction of a public agency				
5	is to be excluded from the 9-1-1 service district pursuant to				
6	subsection (1), then the notice of exclusion from 9-1-1 service				
7	district shall be in substantially the following form:				
8	NOTICE OF EXCLUSION FROM 9-1-1 SERVICE DISTRICT				
_					
20					
	enabling act, the of				
	notifies the board of commission-				
23	ers of the county of that the portion of the				
24	of described on the				
25	attached map is excluded from the 9-1-1 service district estab-				
26	lished by the tentative $9-1-1$ service plan adopted by the board				
27	of commissioners on, 19				

1	
2	(Clerk)

3 (Acknowledgment)

- 4 (4) A notice of exclusion from 9-1-1 service district will 5 be signed by the clerk of the public agency or if the public 6 agency has no clerk by any other appropriate official of the 7 public agency.
- Sec. 716. (1) A public safety agency designated in the ten9 tative 9-1-1 service plan to function as a PSAP or secondary PSAP
  10 will be so designated under the final 9-1-1 service plan if the
  11 public safety agency files with the county clerk a notice of
  12 intent to function as a PSAP or secondary PSAP within 45 days
  13 after the public agency which the public safety agency has been
  14 designated to serve by the tentative 9-1-1 service plan receives
  15 a copy of the resolution and the tentative 9-1-1 service plan
  16 adopted pursuant to section 712. The notice of intent to func17 tion as a PSAP or secondary PSAP shall be in substantially the

18 following form:

1 2	NOTICE OF INTENT TO FUNCTION AS A PSAP OR SECONDARY PSAP
3	Pursuant to section 716 of the emergency telephone service
4	enabling act, shall function as a
5	(check one) PSAP Secondary PSAP within the
6	9-1-1 service district of the tentative 9-1-1 service plan
7	adopted by resolution of the board of commissioners for the
8	county of, on, 19
9	<del></del>
0	(Acknowledgment)
1	(2) If a public safety agency designated as a PSAP or sec-
2	ondary PSAP in the tentative $9-1-1$ service plan fails to file a
3	notice of intent to function as a PSAP or secondary PSAP within
4	the time period specified in subsection (1), the public safety
5	agency will not be designated as a PSAP or secondary PSAP in the
6	final 9-1-1 service plan.
7	Sec. 717. The clerk of each county that has adopted a ten-
8	tative 9-1-1 service plan pursuant to section 712 shall give
9	notice by publication of the hearing on the final 9-1-1 service
20	plan to be held pursuant to section 718. The notice shall be
21	published twice in a newspaper of general circulation within the
22	county, the first publication of the notice occurring not more
23	than 30 days before the date of the hearing. The notice will
24	state all of the following:
25	(a) The time, date, and place of the hearing.
26	(b) A description of the boundaries of the 9-1-1 service
27	district of the final 9-1-1 service plan as determined at the

- 1 expiration of the time for filing a notice of exclusion from the
- 2 9-1-1 service district pursuant to section 712.
- 3 (c) The emergency telephone charge that will be collected on
- 4 a uniform basis from all service users within the 9-1-1 service
- 5 district if the board of commissioners adopts the final 9-1-1
- 6 service plan.
- 7 Sec. 718. The board of commissioners will conduct a hearing
- 8 on the final 9-1-1 service plan at the time, place, and date
- 9 specified in the notice published pursuant to section 717. All
- 10 persons attending the meeting shall be afforded a reasonable
- 11 opportunity to be heard.
- 12 Sec. 719. After conducting the hearing on the final 9-1-1
- 13 service plan pursuant to this article, the board of commissioners
- 14 of the affected county may adopt by resolution the final 9-1-1
- 15 service plan. Upon adoption of the resolution, the county on
- 16 behalf of public agencies located within the 9-1-1 service dis-
- 17 trict shall apply in writing to the provider designated to pro-
- 18 vide 9-1-1 service within the 9-1-1 service district under the
- 19 final 9-1-1 service plan.
- 20 Sec. 720. (1) As soon as feasible after receipt of a writ-
- 21 ten application from a county requesting 9-1-1 service within a
- 22 9-1-1 service district described in a final 9-1-1 service plan
- 23 adopted pursuant to this article, each provider designated in the
- 24 final 9-1-1 service plan shall implement 9-1-1 service within the
- 25 9-1-1 service district in accordance with the final 9-1-1 service
- 26 plan.

- 1 (2) Upon implementation of 9-1-1 service in a 9-1-1 service
- 2 district pursuant to subsection (1), each public safety agency
- 3 designated as a PSAP or secondary PSAP in the final 9-1-1 service
- 4 plan shall begin to function as a PSAP or secondary PSAP.
- 5 (3) The costs of the provider for equipment installation or
- 6 system modification, or both, necessary for a public safety
- 7 agency to function as a PSAP or secondary PSAP will be paid
- 8 directly by the public safety agency and will not be collected
- 9 from service users within the 9-1-1 service district.
- Sec. 721. After a final 9-1-1 service plan has been adopted
- 11 pursuant to section 719, a county may amend the final 9-1-1 serv-
- 12 ice plan only by complying with the procedures described in sec-
- 13 tions 710 to 719. Upon adoption of an amended final 9-1-1 serv-
- 14 ice plan by the county board of commissioners, the county will
- 15 forward the amended final 9-1-1 service plan to the provider des-
- 16 ignated to provide 9-1-1 service within the 9-1-1 service dis-
- 17 trict as amended. Upon receipt of the amended final 9-1-1 serv-
- 18 ice plan, each designated provider shall implement as soon as
- 19 feasible the amendments to the final 9-1-1 service plan in the
- 20 9-1-1 service district as amended.
- 21 Sec. 722. A 9-1-1 system implemented pursuant to this arti-
- 22 cle will be terminated only if each public agency, all or part of
- 23 which was included within the 9-1-1 service district of the final
- 24 9-1-1 service plan, withdraws its entire jurisdiction from the
- 25 9-1-1 service district pursuant to section 738.
- Sec. 723. (1) At the time that a 9-1-1 system becomes
- 27 operational or as soon as feasible thereafter, each provider or

- 1 other owner or lessee of a telephone pay station to be operated
- 2 within the 9-1-1 service district shall do both of the
- 3 following:
- 4 (a) Convert each telephone to permit a caller to dial 9-1-1
- 5 without first inserting a coin or paying any other charge.
- 6 (b) Prominently display on each telephone a notice advising
- 7 callers to dial 9-1-1 in an emergency and that deposit of a coin
- 8 is not required.
- 9 (2) After commencement of 9-1-1 service in a 9-1-1 service
- 10 district, a person shall not install, cause to be installed, or
- 11 offer for use within the 9-1-1 district a telephone pay station,
- 12 whether on public or private premises, unless the telephone is
- 13 capable of accepting a 9-1-1 call without prior insertion of a
- 14 coin or payment of any other charge and displays the notice
- 15 described in subsection (1).
- 16 (3) All costs of a provider associated with converting tele-
- 17 phone pay stations and maintaining the required notices under
- 18 this section will be borne by the service users within the 9-1-1
- 19 district.
- Sec. 724. If the 9-1-1 system does not provide ALI, then
- 21 each provider, owner, or lessee of a telephone pay station shall
- 22 prominently display on each telephone or telephone pay station
- 23 the address of the location of the telephone.
- 24 Sec. 725. If ALI is not offered by the provider with the
- 25 9-1-1 system and the 9-1-1 system requires the information, a
- 26 provider shall provide current customer telephone numbers and
- 27 service addresses to each PSAP and secondary PSAP within the

- 1 9-1-1 system and will periodically update customer telephone
- 2 numbers and service addresses and provide the information to each
- 3 PSAP and secondary PSAP within the 9-1-1 system. The 9-1-1 serv-
- 4 ice district will determine the period within which the provider
- 5 will update customer telephone numbers and service addresses.
- 6 Expenses incurred in providing this information will be included
- 7 in the price of the system. The privacy afforded by nonlisted
- 8 and nonpublished numbers within the 9-1-1 service district is
- 9 waived to the extent that the name and address associated with
- 10 the telephone number may be furnished to the 9-1-1 system.
- 11 Sec. 726. Name, address, and telephone number information
- 12 provided to a 9-1-1 system by a provider shall be used only for
- 13 the purpose of identifying the telephone location or identity, or
- 14 both, of a person calling the 9-1-1 emergency telephone number
- 15 and not be used or disclosed by the 9-1-1 system agencies, their
- 16 agents, or their employees for any other purpose unless the
- 17 information is used or disclosed pursuant to a court order. A
- 18 person who violates this section is guilty of a misdemeanor.
- 19 Sec. 727. A county or public agency may enter into an
- 20 agreement with a public safety agency of another county or public
- 21 agency or of the state to serve as a PSAP or secondary PSAP for
- 22 the county or public agency in a 9-1-1 system implemented pursu-
- 23 ant to this article.
- Sec. 728. A public agency that plans to establish a 9-1-1
- 25 system without using the financing method provided by section 729
- 26 shall do all of the following:

- (a) Provide public notice of its intent to enter into a
   contract for 9-1-1 services. The public notice shall be provided
   in the same manner as required under section 717.
- 4 (b) Provide public notice of its intent to enter into a con5 tract for 9-1-1 services to the county board of commissioners of
  6 the county within which the public agency is located and to all
  7 other public agencies that share line centers with the contract8 ing public agency. The public notice shall be provided in the
  9 same manner as required under section 717.
- 10 (c) Conduct a public hearing in the same manner as required
  11 under section 718.
- Sec. 729. (1) As soon as feasible after installation and 12 13 commencement of operation of a 9-1-1 system in a 9-1-1 service 14 district, the provider shall provide a billing and collection 15 service for an emergency telephone charge from all service users 16 of the provider within the 9-1-1 service district. The emergency 17 telephone charge shall be uniform per each exchange access facil-18 ity within the 9-1-1 service district. The portion of the emer-19 gency telephone charge that represents start-up costs, nonrecur-20 ring billing, installation, service, and equipment charges of the 21 provider, including the costs of updating equipment necessary for 22 conversion to 9-1-1 service, will be amortized over a period not 23 to exceed 10 years, as approved by the commission, and shall be 24 billed and collected from all service users only until the 25 amounts are fully recouped by the provider. Recurring costs and 26 charges included in the emergency telephone charge will continue 27 to be billed to the service user. Subject to the limitation

- 1 provided by subsection (2), the amount of the emergency telephone
- 2 charge to be billed to the service user will be computed by
- 3 dividing the total emergency telephone charge by the number of
- 4 exchange access facilities within the 9-1-1 service district.
- 5 (2) The amount of emergency telephone charge payable monthly
- 6 by a service user for recurring costs and charges shall not
- 7 exceed 4% of the highest monthly base rate charged by the pro-
- 8 vider for 1-party unlimited calling within the 9-1-1 service
- 9 district. The amount of emergency telephone charge payable
- 10 monthly by a service user for nonrecurring costs and charges
- 11 shall not exceed 5% of the highest monthly base rate charged by
- 12 the provider for 1-party unlimited calling within the 9-1-1 serv-
- 13 ice district. The difference, if any, between the amount of the
- 14 emergency telephone charge computed under subsection (1) and the
- 15 maximum permitted under this subsection shall be paid by the
- 16 county from funds available to the county or through cooperative
- 17 arrangements with public agencies within the 9-1-1 service
- 18 district.
- 19 (3) The emergency telephone charge shall be collected in
- 20 accordance with the regular billings of the provider. The emer-
- 21 gency telephone charge payable by service users pursuant to this
- 22 article shall be added to and may be stated separately in the
- 23 billings to service users.
- 24 Sec. 730. Each billed service user is liable for any emer-
- 25 gency telephone charge imposed on the service user pursuant to
- 26 this article.

- 1 Sec. 731. Each provider is solely responsible for the
- 2 collection of the emergency telephone charge and may take any
- 3 legal action to collect these charges. The county implementing
- 4 9-1-1 service pursuant to this article and public agencies all or
- 5 part of which are included within the 9-1-1 service district are
- 6 not liable for the collection of emergency telephone charges
- 7 imposed on service users pursuant to this article.
- 8 Sec. 732. After commencement of collection of the emergency
- 9 telephone charge within a particular 9-1-1 service district, the
- 10 provider will not alter the emergency telephone charge collected
- 11 from service users within the 9-1-1 service district pursuant to
- 12 this act except as follows:
- (a) As provided in section 733.
- (b) Subject to the limitations provided by section 729(2),
- 15 if additions or withdrawals of PSAPs or secondary PSAPs are made
- 16 to the 9-1-1 service within a 9-1-1 service district pursuant to
- 17 this article, the emergency telephone charge shall be increased
- 18 or decreased in an amount that the total emergency telephone
- 19 charges to be collected in each billing period will equal the
- 20 total cost of providing 9-1-1 service within the 9-1-1 service
- 21 district based on the rates and charges of the provider.
- (c) Subject to the limitations provided by section 729(2),
- 23 if a public agency is added to or withdraws from a 9-1-1 service
- 24 district pursuant to this article, the emergency telephone charge
- 25 shall be increased or decreased within the jurisdiction of the
- 26 particular public agency in an amount that the total emergency
- 27 telephone charges to be collected in each billing period will

- 1 equal the total cost of providing 9-1-1 service within the
- 2 modified 9-1-1 service district based on the rates and charges of
- 3 the provider.
- 4 Sec. 733. (1) Within 90 days after the first day of the
- 5 calendar year following the year in which a provider commenced
- 6 collection of the emergency telephone charge pursuant to section
- 7 729, and within 90 days after the first day of every calendar
- 8 year thereafter, a provider providing 9-1-1 service pursuant to
- 9 this article shall make an amnual accounting to the 9-1-1 service
- 10 district of the total emergency telephone charges collected
- 11 during the preceding calendar year.
- 12 (2) If an annual accounting made pursuant to subsection (1)
- 13 discloses that the total emergency telephone charges collected
- 14 during the preceding calendar year exceeded the total cost of
- 15 installing and providing 9-1+1 service within the 9-1-1 service
- 16 district for the preceding calendar year according to the rates
- 17 and charges of the provider, the provider shall credit the emer-
- 18 gency telephone charge collected from service users in the 9-1-1
- 19 service district in an amount computed pursuant to this section.
- 20 The amount of the credit will be computed by dividing the excess
- 21 by the number of exchange access facilities within the 9-1-1
- 22 service district as the district existed for the billing period
- 23 immediately following the annual accounting. Costs of the pro-
- 24 vider associated with making credit under this subsection as part
- 25 of the billing and collection service will be deducted from the
- 26 amount to be credited.

- (3) If the annual accounting discloses that the total
   emergency telephone charges collected during the calendar year
- 3 are less than the total cost of installing and providing 9-1-1
- 4 service within the 9-1-1 service district for the preceding cal-
- 5 endar year according to the costs and rates of the provider, the
- 6 provider may collect an additional charge from service users in
- 7 the 9-1-1 service district in an amount computed pursuant to this
- 8 section. Subject to the limitations provided by section 729(2),
- 9 the amount of the additional charge will be computed by dividing
- 10 the amount by which the total cost exceeded the total emergency
- 11 telephone charges collected during the preceding calendar year by
- 12 the number of exchange access facilities within the 9-1-1 service
- 13 district as the district existed for the billing period immedi-
- 14 ately following the annual accounting.
- 15 Sec. 734. (1) After installation and commencement of opera-
- 16 tion of a 9-1-1 system implemented pursuant to this article, a
- 17 public safety agency serving a public agency or county within the
- 18 9-1-1 service district may be added to the 9-1-1 system as a PSAP
- 19 or a secondary PSAP by giving written notice of intent to func-
- 20 tion as a PSAP or secondary PSAP as provided in section 716 to
- 21 the county clerk. Within 5 days after receipt of the notice, the
- 22 county clerk will forward the written notice to the provider.
- 23 The public safety agency shall commence to function as a PSAP or
- 24 secondary PSAP as soon as feasible after giving the written
- 25 notice.
- 26 (2) The costs of equipment installation or system
- 27 modification, or both, necessary for a public safety agency to

- 1 function as a PSAP or secondary PSAP pursuant to subsection (1)
- 2 shall be paid directly by the public safety agency and shall not
- 3 be collected from service users in the 9-1-1 service district.
- 4 Sec. 735. (1) After installation and commencement of opera-
- 5 tion of a 9-1-1 system implemented pursuant to this article, a
- 6 public safety agency serving a public agency or county within the
- 7 9-1-1 service district will cease to function as a PSAP or a sec-
- 8 ondary PSAP 60 days after giving written notice to the county
- 9 clerk. Within 5 days after receipt of the notice, the county
- 10 clerk shall forward the written notice to the provider.
- 11 (2) Notwithstanding any other provision of this article, any
- 12 costs incurred by a provider for equipment removal or system mod-
- 13 ification necessary for a public safety agency to cease function-
- 14 ing as a PSAP or secondary PSAP pursuant to subsection (1) shall
- 15 be paid directly by the public safety agency and shall not be
- 16 collected from service users in the 9-1-1 service district.
- 17 Sec. 736. After installation and commencement of operation
- 18 of a 9-1-1 system implemented pursuant to this article, all or
- 19 part of the jurisdiction of a public agency within the county
- 20 will be added to the 9-1-1 service district pursuant to section
- 21 737 if both of the following occur:
- 22 (a) The legislative body of the public agency adopts a reso-
- 23 lution including all or part of the public agency within the
- 24 9-1-1 service district.
- 25 (b) A certified copy of the resolution adopted by the legis-
- 26 lative body of the public agency is forwarded by certified mail,
- 27 return receipt requested, to the county clerk.

- 1 Sec. 737. Within 5 days after receipt of a certified copy
- 2 of a resolution adopted by a public agency pursuant to section
- 3 736, the county clerk shall forward the certified copy of the
- 4 resolution to the provider by certified mail, return receipt
- 5 requested. Within a reasonable time after the provider receives
- 6 the certified copy of the resolution, the provider shall commence
- 7 9-1-1 service to all or part of the jurisdiction of the public
- 8 agency and after commencement of the service will commence the
- 9 collection of the emergency telephone charge in accordance with
- 10 this act from service users within all or part of the jurisdic-
- 11 tion of the public agency added to the 9-1-1 service district.
- 12 Sec. 738. After installation and commencement of operation
- 13 of a 9-1-1 system implemented pursuant to this act, a public
- 14 agency, all or part of which is included within a 9-1-1 service
- 15 district, may withdraw all or part of its jurisdiction from a
- 16 9-1-1 service district effective January 1 of the following year
- 17 if all of the following occur:
- 18 (a) The public agency after giving notice required in subdi-
- 19 visions (b) and (c) conducts a public hearing on the withdrawal
- 20 at which all persons attending are afforded a reasonable opportu-
- 21 nity to be heard.
- (b) Written notice of the time, date, and place of the
- 23 public hearing conducted by the public agency is given to the
- 24 county clerk and the clerk of each public agency within the 9-1-1
- 25 service district at least 30 days before the date of the
- 26 hearing.

- 1 (c) Notice of the time, date, place, and purpose of the
- 2 public hearing is published twice in a newspaper of general
- 3 circulation within the geographical area of the public agency,
- 4 the first publication of the notice occurring not more than 30
- 5 days before the date of the hearing.
- 6 (d) After the public hearing on withdrawal but before 90
- 7 days before the end of the calendar year, the legislative body of
- 8 the public agency adopts a resolution withdrawing all or part of
- 9 the area of the public agency from the 9-1-1 service district.
- 10 The resolution shall describe the area of the public agency with-
- 11 drawing from the 9-1-1 service district. The resolution shall
- 12 also state the emergency telephone number to be used within the
- 13 jurisdiction of the public agency following withdrawal from the
- 14 9-1-1 service district.
- (e) Within 5 days after adoption of the resolution by the
- 16 legislative body of the public agency, the clerk or other appro-
- 17 priate official of the public agency shall forward the resolution
- 18 by certified mail, return receipt requested, to the county
- 19 clerk. Within 5 days after receipt of a certified copy of the
- 20 resolution adopted pursuant to this section, the county clerk
- 21 shall forward the resolution by certified mail, return receipt
- 22 requested, to the provider providing or designated to provide
- 23 9-1-1 service to the area of the public agency withdrawing from
- 24 the 9-1-1 service district.
- 25 Sec. 739. Subject to the service limitations of the provid-
- 26 er, a provider shall cease 9-1-1 service in the area of a public
- 27 agency withdrawing from the 9-1-1 service district on the first

- 1 day of the calendar year following the year in which the provider
- 2 received a copy of the resolution adopted pursuant to section
- 3 738. The provider shall continue to collect the emergency tele-
- 4 phone charge from all service users who continue to have 9-1-1
- 5 service, but the provider shall not collect the emergency tele-
- 6 phone charge from service users within the area of the public
- 7 agency withdrawing from the 9-1-1 service district and who do not
- 8 continue to have 9-1-1 service after the billing period in which
- 9 the first day of the calendar year is included. The provider,
- 10 using the calculations provided in section 733, may credit or
- 11 collect any additional charge from service users within the
- 12 public agency withdrawing from the 9-1-1 service district.
- 13 Sec. 740. This article shall not be construed to prohibit a
- 14 public agency or a county from contracting with a provider for
- 15 9-1-1 service within all or part of the jurisdiction of the
- 16 public agency or county and paying for the service directly from
- 17 the funds of the public agency or county.
- 18 Sec. 741. (1) The commission, the department of management
- 19 and budget, and the emergency telephone service committee created
- 20 in section 744, upon request by a provider, county, public
- 21 agency, or public service agency, shall provide, to the extent
- 22 possible, technical assistance regarding the formulation or
- 23 implementation, or both, of a 9-1-1 service plan and assistance
- 24 in resolving disputes between providers, counties, public agen-
- 25 cies, or public safety agencies regarding their respective rights
- 26 and duties under this article.

- 1 (2) A provider, county, public agency, public service
- 2 agency, or a combination thereof that has a dispute with another
- 3 arising from the formulation or implementation, or both, of a
- 4 9-1-1 service plan shall request assistance from the public serv-
- 5 ice commission, the department of management and budget, or the
- 6 emergency telephone service committee in resolving the dispute.
- 7 Sec. 742. (1) Subject to subsection (2), a dispute between
- 8 or among 1 or more providers, counties, public agencies, public
- 9 service agencies, or any combination thereof regarding their
- 10 respective rights and duties under this article shall be heard as
- 11 a contested case before the commission pursuant to the adminis-
- 12 trative procedures act of 1969, Act No. 306 of the Public Acts of
- 13 1969, being sections 24.201 to 24.328 of the Michigan Compiled
- 14 Laws.
- 15 (2) If a dispute described in subsection (1) arises from the
- 16 formulation or implementation of a 9-1-1 service plan, a con-
- 17 tested case proceeding to resolve the dispute shall not be initi-
- 18 ated unless the commission, the department of management and
- 19 budget, or the emergency telephone service committee have pro-
- 20 vided assistance in resolving the dispute under section 741 and
- 21 the dispute remains unresolved.
- Sec. 743. Other than for pro rata charges for the service
- 23 during a period when the service may be fully or partially inop-
- 24 erative, a provider, public agency, PSAP, or an officer, agent,
- 25 or employee of any provider, public agency, or PSAP, or an owner
- 26 or lessee of a telephone pay station is not liable for civil
- 27 damages to any person as a result of an act or omission on the

- 1 part of the provider, public agency, PSAP, or an officer, agent,
- 2 or employee of any provider, public agency, or PSAP, or an owner
- 3 or lessee in complying with any provision of this article, unless
- 4 the act or omission amounts to gross negligence or willful and
- 5 wanton misconduct.
- 6 Sec. 744. An emergency telephone service committee is cre-
- 7 ated within the department of management and budget to develop
- 8 statewide standards and model system considerations and make
- 9 other recommendations for emergency telephone services.
- 10 Sec. 745. (1) The committee shall consist of 13 members as
- 11 follows:
- 12 (a) The director of the department of state police or his or
- 13 her designated representative.
- (b) The director of public health or his or her designated
- 15 representative.
- 16 (c) The chair of the Michigan telecommunication commission
- 17 or his or her designated representative.
- 18 (d) The president of the Michigan sheriff's association or
- 19 his or her designated representative.
- 20 (e) The president of the Michigan association of chiefs of
- 21 police or his or her designated representative.
- 22 (f) The president of the Michigan fire chiefs association or
- 23 his or her designated representative.
- 24 (g) The executive director of the Michigan association of
- 25 counties or his or her designated representative.
- 26 (h) The director of the office of criminal justice or his or
- 27 her designated representative.

- 1 (i) Three members of the general public, 1 member to be
- 2 appointed by the governor, | member to be appointed by the
- 3 speaker of the house of representatives, and 1 member to be
- 4 appointed by the majority leader of the senate. The 3 members of
- 5 the general public shall have expertise relating to emergency
- 6 radio communications, dispatching, and services or to telephone
- 7 systems. The members of the general public shall serve for terms
- 8 of 2 years.
- 9 (j) The executive director of the Michigan fraternal order
- 10 of police or his or her designated representative.
- 11 (k) The president of the Michigan state police troopers
- 12 association or his or her designated representative.
- 13 (2) The committee shall elect 1 of its members to serve as
- 14 chairperson. The chairperson of the committee shall serve for a
- 15 term of 1 year.
- 16 (3) Members of the committee shall serve without compensa-
- 17 tion, but are entitled to actual and necessary expenses incurred
- 18 in the performance of official duties under this article.
- 19 Sec. 746. (1) The committee shall do all of the following:
- 20 (a) Organize and adopt standards governing the committee's
- 21 formal and informal procedures.
- 22 (b) Meet not less than 4 times per year at a place and time
- 23 specified by the chairpersor
- 24 (c) Keep a record of the proceedings and activities of the
- 25 committee.
- 26 (d) Provide recommendations to public safety answering
- 27 points and secondary public safety answering points on statewide

- 1 technical and operational standards for PSAPs and secondary
  2 PSAPs.
- 3 (e) Provide recommendations to public agencies concerning
- 4 model systems to be considered in preparing a 9-1-1 service
- 5 plan.
- 6 (f) Assess the progress of implementing the 9-1-1 system 7 statewide.
- 8 (g) Develop a model 9-1-1 implementation plan.
- 9 (h) Provide the technical and dispute resolution assistance
- 10 required under section 742.
- (i) Perform other duties as necessary to promote successful
- 12 development, implementation, and operation of 9-1-1 systems
- 13 across the state.
- 14 (j) Assess, report, and make recommendations to the legisla-
- 15 ture, the department of management and budget, and the commission
- 16 at least once every 2 years on the progress made in developing,
- 17 implementing, and operating 9-1-1 systems and coordinating and
- 18 establishing emergency telephone service statewide.
- 19 (2) The department of management and budget and the commis-
- 20 sion shall provide staff assistance to the committee as necessary
- 21 to carry out the committee's duties under this section.
- 22 Sec. 747. The business that the committee may perform shall
- 23 be conducted at a public meeting of the committee held in compli-
- 24 ance with the open meetings act, Act No. 267 of the Public Acts
- 25 of 1976, being sections 15.261 to 15.275 of the Michigan Compiled
- 26 Laws. Public notice of the time, date, and place of the meeting

- 1 shall be given in the manner required by Act No. 267 of the
- 2 Public Acts of 1976.
- 3 Sec. 748. A writing prepared, owned, used, in the posses-
- 4 sion of, or retained by the committee in the performance of an
- 5 official function shall be made available to the public in com-
- 6 pliance with the freedom of information act, Act No. 442 of the
- 7 Public Acts of 1976, being sections 15.231 to 15.246 of the
- 8 Michigan Compiled Laws.
- 9 ARTICLE 8
- 10 PROHİBITED ACTIVITY
- 11 Sec. 801. (1) If the commission determines that a person
- 12 has offered and provided a telecommunication service that is
- 13 harmful to any person under 18 years of age, the commission shall
- 14 request the attorney general to bring an action in the circuit
- 15 court to enjoin such acts of practices that violate this
- 16 section.
- 17 (2) If the court finds the telecommunication service to be
- 18 harmful to minors, it shall issue an injunction to prohibit the
- 19 service and the collection of a service charge, surcharge, or any
- 20 other fee required to receive the service.
- 21 (3) As used in this section:
- 22 (a) "Harmful to minors" means sexually explicit matter that
- 23 meets all of the following criteria:
- 24 (i) Considered as a whole, it appeals to the prurient inter-
- 25 est of minors as determined by contemporary local community
- 26 standards.

- 1 (ii) It is patently offensive to contemporary local
- 2 community standards of adults as to what is suitable for minors.
- 3 (iii) Considered as a whole, it lacks serious literary,
- 4 artistic, political, educational, and scientific value for
- 5 minors.
- 6 (b) "Local community" means the county in which the telecom7 munication service is received.
- 8 (c) "Prurient interest" means a lustful interest in sexual
- 9 stimulation or gratification. In determining whether sexually
- 10 explicit matter appeals to the prurient interest, the matter will
- 11 be judged with reference to average 17-year-old minors. If it
- 12 appears from the character of the matter that it is designed to
- 13 appeal to the prurient interest of a particular group of persons,
- 14 including, but not limited to, homosexuals or sadomasochists,
- 15 then the matter shall be judged with reference to average
- 16 17-year-old minors within the particular group for which it
- 17 appears to be designed.
- 18 Sec. 802. (1) A person shall not maliciously use a telecom-
- 19 munication service with the intent to terrorize, frighten, intim-
- 20 idate, threaten, harass, molest, or annoy any other person, or to
- 21 disturb the peace and quiet of any other person by any of the
- 22 following:
- 23 (a) Threatening physical harm or damage to any person or
- 24 property in the course of a telephone conversation.
- 25 (b) Falsely and deliberately reporting by telephone or other
- 26 telecommunication service that any person has been injured, has

- 1 suddenly taken ill, has suffered death, or has been the victim of 2 a crime or of an accident.
- 3 (c) Deliberately refusing or failing to disengage a connec-
- 4 tion between a telephone and another telephone or between a tele-
- 5 phone and other equipment that results in interfering with any
- 6 telecommunication service.
- 7 (d) Using any vulgar, indecent, obscene, or offensive lan-
- 8 guage or suggesting any lewd or lascivious act in the course of a
- 9 telephone conversation.
- 10 (e) Repeatedly initiating a telephone call and without
- 11 speaking deliberately hanging up or breaking the telephone con-
- 12 nection as or after the telephone call is answered.
- (f) Making an unsolicited commercial telephone call that is
- 14 received between the hours of 9 p.m. and 9 a.m. For the purpose
- 15 of this subdivision, "an unsolicited commercial telephone call"
- 16 means a call made by a person or recording device, on behalf of a
- 17 person, corporation, or other entity, soliciting business or
- 18 contributions.
- 19 (q) Deliberately calling a telephone of another person in a
- 20 repetitive manner which causes interruption in telephone service
- 21 or prevents the person from utilizing his or her telephone
- 22 service.
- 23 (2) A person who violates this section is guilty of a misde-
- 24 meanor, punishable by imprisonment for not more than 6 months, or
- 25 by a fine of not more than \$500.00, or both. Each call or act
- 26 that violates this section is considered a separate offense
- 27 punishable under this subsection.

- 1 (3) An offense is committed under this section if the.
- 2 communication either originates or terminates, or both, in this
- 3 state and may be prosecuted at the place of origination or
- 4 termination.
- 5 Sec. 803. (1) A person shall not send an advertisement to
- 6 another person by means of a facsimile machine without first
- 7 obtaining, by means other than by a facsimile machine, the con-
- 8 sent of the person who will receive the advertisement.
- 9 (2) Consent may be given by telephone to a particular vendor
- 10 or by general notification to marketing or industry trade
- 11 associations.
- (3) Consent to have a facsimile machine telephone number
- 13 published in a directory or disseminated in any other manner will
- 14 not be construed as consent to receive an advertisement under
- 15 this act.
- 16 (4) If the commission has reason to believe that a person
- 17 has engaged, is engaging, or is about to engage in an act that
- 18 violates this section, it shall notify the person of the viola-
- 19 tion and order the person to cease and desist from the act and
- 20 provide the person the opportunity to confer with the commission
- 21 in person, by counsel, or by other representative.
- 22 (5) The notice may be given to the person by mail, postage
- 23 prepaid, to his or her usual place of business or, if the person
- 24 does not have a usual place of business, to his or her last known
- 25 address, or, with respect to a corporation, to the resident agent
- 26 who is designated to receive service of process or to an officer
- 27 of the corporation.

- 1 (6) A prosecuting attorney or law enforcement officer having
- 2 reason to believe an alleged violation of this section has
- 3 occurred shall immediately forward written notice of the alleged
- 4 violation, together with any information he or she may have, to
- 5 the commission.
- 6 (7) The commission may accept an assurance of discontinuance
- 7 of an act that is a violation under this section from the person
- 8 who has engaged, is engaging, or is about to engage in the act.
- 9 (8) Except for an action commenced pursuant to subsection
- 10 (11), the assurance shall not constitute an admission nor be
- 11 introduced in any other proceeding.
- 12 (9) An assurance of discontinuance shall be in writing and
- 13 filed with the commission. The commission shall maintain a
- 14 record of all filings.
- 15 (10) The terms of the assurance of discontinuance may be
- 16 enforced in an action commenced pursuant to subsection (11).
- 17 (11) If the commission has probable cause to believe a
- 18 person has continued to violate this section after notice has
- 19 been provided under subsection (4) or that the person has vio-
- 20 lated an assurance of discontinuance entered under subsection
- 21 (7), the commission may request the attorney general to bring an
- 22 action to restrain the person by temporary or permanent injunc-
- 23 tion from engaging in the act or to enforce the terms of the
- 24 assurance of discontinuance. The action may be brought in the
- 25 circuit court for the county in which the person is established
- 26 or conducts business or in the circuit court of Ingham county.

- 1 (12) A person who knowingly violates the terms of an
- 2 injunction, order, decree, or judgment issued pursuant to this
- 3 section or the terms of an assurance of discontinuance under sub-
- 4 section (7) shall pay to the state a civil fine of not more than
- 5 \$500.00 for each violation.
- 6 (13) The court issuing an injunction, order, decree, or
- 7 judgment retains jurisdiction, and the attorney general may peti-
- 8 tion the court for recovery of the civil fine as provided by this
- 9 section.
- 10 (14) The person receiving an advertisement in violation of
- 11 this section may file a civil suit in the court of proper juris-
- 12 diction to recover actual damages, or \$250.00, whichever is
- 13 greater, if any 1 of the following had occurred before the person
- 14 received the advertisement:
- 15 (a) The commission had issued a notice to cease and desist
- 16 under subsection (4) to the person who sent the advertisement.
- 17 (b) The person who sent the advertisement had entered into
- 18 an assurance of discontinuance under subsection (11).
- (c) The person had notified the sender in writing that the
- 20 sender did not have the person's consent to send an
- 21 advertisement.
- 22 (15) As used in this section:
- 23 (a) "Advertisement" means a message or material transmitted
- 24 over a facsimile machine for the purpose of inducing, or that is
- 25 likely to induce, directly or indirectly, the purchase of real or
- 26 personal property, goods, or services.

- 1 (b) "Facsimile machine" means a machine that electronically
- 2 transmits facsimiles of documents through connection with a
- 3 telephone network.
- 4 Sec. 804. A telecommunication provider shall not at any
- 5 time refuse, charge, delay, or impair the speed of the connecting
- 6 of a person to a telecommunication emergency service.
- 7 ARTICLE 9
- 8 PENALTIES, REPEALS, AND EFFECTIVE DATES
- 9 Sec. 901. In addition to any other penalties and remedies
- 10 provided by this act, if after notice and hearing the commission
- 11 finds a person has violated a provision of this act, the commis-
- 12 sion may order either or both of the following:
- (a) The person to pay a fine for the first offense of not
- 14 less than \$500.00 or more than \$10,000.00, and for each subse-
- 15 quent offense, a fine of not less than \$1,000.00 or more than
- 16 \$20,000.00.
- 17 (b) If the person is a licensee under this act, that the
- 18 person's license is revoked.
- 19 Sec. 902. The following acts and parts of acts are
- 20 repealed:

1 Year 2 of Act	Public Act Number	Section Numbers	Compiled Law Sections (1979)
3 1883	72	A	484.51
<b>4</b> 1883	1 29		484.1 to 484.10
5 1913	206		484.101 to 484.126
<b>6</b> 1913	383		469.491 to 469.493
<b>7</b> 1931	328	540e	750.540e
<b>8</b> 1986	32		484.1101 to 484.1707
<b>9</b> 1990	48		445.1771 to 445.1776

Sec. 903. This act is repealed effective September 30, 10

<sup>11 1995.</sup> 

Sec. 904. This act shall take effect October 1, 1991. 12