## **HOUSE BILL No. 6232**

December 3, 1992, Introduced by Reps. Lipsey and Bennane and referred to the Committee on Consumers.

A bill to amend section 3 of Act No. 331 of the Public Acts of 1976, entitled

"Michigan consumer protection act,"

being section 445.903 of the Michigan Compiled Laws.

## THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- Section 1. Section 3 of Act No. 331 of the Public Acts of
- 2 1976, being section 445.903 of the Michigan Compiled Laws, is
- 3 amended to read as follows:
- 4 Sec. 3. (1) Unfair, unconscionable, or deceptive methods,
- 5 acts, or practices in the conduct of trade or commerce are unlaw-
- 6 ful and are defined as follows:
- 7 (a) Causing a probability of confusion or misunderstanding
- 8 as to the source, sponsorship, approval, or certification of
- 9 goods or services.

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- (b) Using deceptive representations or deceptive
- 2 designations of geographic origin in connection with goods or
- 3 services.
- 4 (c) Representing that goods or services have sponsorship,
- 5 approval, characteristics, ingredients, uses, benefits, or quan-
- 6 tities -which- THAT they do not have or that a person has A spon-
- 7 sorship, approval, status, affiliation, or connection -which-
- 8 THAT he OR SHE does not have.
- 9 (d) Representing that goods are new if they are deterio-
- 10 rated, altered, reconditioned, used, or secondhand.
- (e) Representing that goods or services are of a particular
- 12 standard, quality, or grade, or that goods are of a particular
- 13 style or model, if they are of another.
- (f) Disparaging the goods, services, business, or reputation
- 15 of another by A false or misleading representation of fact.
- (g) Advertising or representing goods or services with
- 17 intent not to dispose of those goods or services as advertised or
- 18 represented.
- (h) Advertising goods or services with intent not to supply
- 20 reasonably expectable public demand, unless the advertisement
- 21 discloses a limitation of quantity in immediate conjunction with
- 22 the advertised goods or services.
- 23 (i) Making false or misleading statements of fact concerning
- 24 the reasons for, existence of, or amounts of, price reductions.
- 25 (j) Representing that a part, replacement, or repair service
- 26 is needed when it is not.

- (k) Representing to a party to whom goods or services are supplied that the goods or services are being supplied in 3 response to a request made by or on behalf of the party, when 4 they are not.
- 6 consumer's home the health, safety, or lives of the consumer or 7 his OR HER family are in danger if the product or services are 8 not purchased, when in fact the defect does not exist or the 9 product or services would not remove the danger.
- (m) Causing a probability of confusion or of misunderstand-II ing with respect to the authority of a salesperson, representa-12 tive, or agent to negotiate the final terms of a transaction.
- (n) Causing a probability of confusion or of misunderstand-14 ing as to the legal rights, obligations, or remedies of a party 15 to a transaction.
- (o) Causing a probability of confusion or of misunderstand-17 ing as to the terms or conditions of credit if credit is extended 18 in a transaction.
- (p) Disclaiming or limiting the implied warranty of mer-20 chantability and fitness for use, unless a disclaimer is clearly 21 and conspicuously disclosed.
- (q) Representing or implying that the subject of a consumer transaction will be provided promptly, or at a specified time, within a reasonable time, if the merchant knows or has reason to know it will not be so provided.
- 26 (r) Representing that a consumer will receive goods or
  27 services "free", "without charge", or words of similar import

- I without clearly and conspicuously disclosing with equal
- 2 prominence in immediate conjunction with the use of those words
- 3 the conditions, terms, or prerequisites to the use or retention
- 4 of the goods or services advertised.
- 5 (s) Failing to reveal a material fact, the omission of which
- 6 tends to mislead or deceive the consumer, and which fact could
- 7 not reasonably be known by the consumer.
- 8 (t) Entering into a consumer transaction in which the con-
- 9 sumer waives or purports to waive a right, benefit, or immunity
- 10 provided by law, unless the waiver is clearly stated and the con-
- II sumer has specifically consented to it.
- (u) Failing, in a consumer transaction which THAT is
- 13 rescinded, canceled, or otherwise terminated in accordance with
- 14 the terms of an agreement, advertisement, representation, or pro-
- 15 vision of law, to promptly restore to the person or persons enti-
- 16 tled thereto any deposit, down payment, or other payment, or in
- 17 the case of property traded in but not available, the greater of
- 18 the agreed value or the fair market value of the property, or to
- 19 cancel within a specified time or an otherwise reasonable time an
- 20 acquired security interest.
- 21 (v) Taking or arranging for the consumer to sign an acknowl-
- 22 edgement, certificate, or other writing affirming acceptance,
- 23 delivery, compliance with a requirement of law, or other per-
- 24 formance, if the merchant knows or has reason to know that the
- 25 statement is not true.
- 26 (w) Representing that a consumer will receive a rebate,
- 27 discount, or other benefit as an inducement for entering into a

- I transaction, if the benefit is contingent on an event to occur
- 2 subsequent to the consummation of the transaction.
- 3 (x) Taking advantage of the consumer's inability reasonably
- 4 to protect his OR HER interests by reason of disability, illiter-
- 5 acy, or inability to understand the language of an agreement
- 6 presented by the other party to the transaction who knows or rea-
- 7 sonably should know of the consumer's inability.
- 8 (y) Gross discrepancies between the oral representations of
- 9 the seller and the written agreement covering the same transac-
- 10 tion or failure of the other party to the transaction to provide
- 11 the promised benefits.
- (z) Charging the consumer a price which is grossly in excess
- 13 of the price at which similar property or services are sold.
- 14 (aa) Causing coercion and duress as the result of the time
- 15 and nature of a sales presentation.
- (bb) Making a representation of fact or statement of fact
- 17 material to the transaction such that a person reasonably
- 18 believes the represented or suggested state of affairs to be
- 19 other than it actually is.
- 20 (cc) Failing to reveal facts -which- THAT are material to
- 21 the transaction in light of representations of fact made in a
- 22 positive manner.
- 23 (DD) VIOLATING THE TRAVEL PROMOTION CONSUMER PROTECTION ACT.
- 24 (2) The attorney general may promulgate rules to implement
- 25 this act pursuant to THE ADMINISTRATIVE PROCEDURES ACT OF 1969,
- 26 Act No. 306 of the Public Acts of 1969, as amended, being
- 27 sections 24.201 to  $\frac{24.315}{}$  24.328 of the Michigan Compiled

- I Laws. The rules shall not create any additional unfair trade
- 2 practices not already enumerated by this section.
- 3 Section 2. This amendatory act shall not take effect unless
- 4 Senate Bill No. or House Bill No. 6230 (request
- 5 no. 06027'92) of the 86th Legislature is enacted into law.

Final page.