## SENATE BILL No. 432

July 11, 1991, Introduced by Senators SCHWARZ, EMMONS, EHLERS, DE GROW, DUNASKISS, N. SMITH, MC MANUS, PRIDNIA, WARTNER, CARL, ARTHURHULTZ and CISKY and referred to the Committee on Commerce.

A bill to amend sections 301, 407, 502, 506, 508, 509, 510, 511, and 513 of Act No. 350 of the Public Acts of 1980, entitled "The nonprofit health care corporation reform act," section 301 as amended by Act No. 45 of the Public Acts of 1988 and section 502 as amended by Act No. 38 of the Public Acts of 1988, being sections 550.1301, 550.1407, 550.1502, 550.1506, 550.1508, 550.1509, 550.1510, 550.1511, and 550.1513 of the Michigan Compiled Laws; and to add sections 402b, 402c, 403b, 403c, 403d, 403e, 405a, 405b, 407a, 407b, 407c, 407d, and 408a.

## THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Section 1. Sections 301, 407, 502, 506, 508, 509, 510, 511,
- 2 and 513 of Act No. 350 of the Public Acts of 1980, section 301 as
- 3 amended by Act No. 45 of the Public Acts of 1988 and section 502
- 4 as amended by Act No. 38 of the Public Acts of 1988, being
- 5 sections 550.1301, 550.1407, 550.1502, 550.1506, 550.1508,

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- 1 550.1509, 550.1510, 550.1511, and 550.1513 of the Michigan
- 2 Compiled Laws, are amended and sections 402b, 402c, 403b, 403c,
- 3 403d, 403e, 405a, 405b, 407a, 407b, 407c, 407d, and 408a are
- 4 added to read as follows:
- 5 Sec. 301. (1) The property and lawful business of a health
- 6 care corporation existing and authorized to do business under
- 7 this act shall be held and managed by a board of directors to
- 8 consist of not more than 35 members SELECTED SO AS TO REPRESENT
- 9 ALL GEOGRAPHIC AREAS OF THIS STATE IN PROPORTIONS THAT FAIRLY
- 10 REPRESENT THE TOTAL POPULATION OF THIS STATE. The board shall
- 11 exercise the powers and authority necessary to carry out the
- 12 lawful purposes of the corporation, as limited by this act and
- 13 the articles of incorporation and the bylaws of the corporation.
- 14 (2) Four voting members of the board shall be representa-
- 15 tives of the public AND 2 VOTING MEMBERS OF THE BOARD SHALL BE
- 16 REPRESENTATIVES OF HEALTH CARE CONSUMERS. THE 6 REPRESENTATIVES
- 17 UNDER THIS SUBSECTION SHALL BE appointed by the governor by and
- 18 with the advice and consent of the senate. Two of -those- THE 4
- 19 PUBLIC members shall be retired individuals 62 years of age or
- 20 older. The term of office of each representative -of the public-
- 21 UNDER THIS SUBSECTION shall be 2 years, and until a successor is
- 22 appointed and qualified. If a vacancy occurs before the conclu-
- 23 sion of a 2-year term, the appointment of a representative to
- 24 complete the term shall be made in the same manner as the origi-
- 25 nal appointment.
- 26 (3) The board of directors shall consist of -not more than
- 27 25% 33% provider directors. In addition to physician and

- 1 hospital provider directors, not less than 1 provider director
- 2 shall be a registered professional nurse who shall be representa-
- 3 tive of licensees under part 172 of the public health code, Act
- 4 No. 368 of the Public Acts of 1978, as amended, being sections
- 5 333.17201 to 333.17242 of the Michigan Compiled Laws, and not
- 6 less than 1 provider director shall be representative of the pro-
- 7 vider whose services, in the 1984 calendar year in the case of an
- 8 existing health care corporation, or, in the calendar year imme-
- 9 diately following incorporation in the case of a newly-formed
- 10 health care corporation, generated the largest number of benefit
- 11 claims received by the corporation from its subscribers. Other
- 12 provider directors shall be as broadly representative of provider
- 13 classes as possible.
- 14 (4) The bylaws of a health care corporation may authorize
- 15 not more than 1 officer or employee of the corporation to serve
- 16 as a voting or nonvoting director.
- 17 (5) The remaining members of the board of directors shall
- 18 include -representatives THE FOLLOWING:
- 19 (A) REPRESENTATIVES of large subscriber groups, medium sub-
- 20 scriber groups, small subscriber groups, and nongroup subscrib-
- 21 ers, in proportions which fairly represent the total subscriber
- 22 population of the health care corporation. However, at least 3
- 23 directors shall represent nongroup subscribers, at least 1 of
- 24 whom shall be a retired individual 62 years of age or older, and
- 25 at least 3 directors shall represent small subscriber groups.
- 26 Large and medium subscriber groups shall be represented, to the
- 27 greatest extent possible, by an equal number of labor and

- 1 management representatives and shall be categorized as labor
- 2 subscriber representatives or management subscriber
- 3 representatives.
- 4 (B) ONE REPRESENTATIVE FROM THE NATIONAL FEDERATION OF INDE-
- 5 PENDENT BUSINESSES, MICHIGAN CHAPTER.
- 6 (C) ONE REPRESENTATIVE FROM THE SMALL BUSINESS ASSOCIATION 7 OF MICHIGAN.
- 8 (6) The method of selection of the directors, other than the
- 9 directors who are representatives of the public, and additional
- 10 provisions and requirements for further refinement or specifica-
- 11 tion regarding the number of directors comprising each component
- 12 shall be specified in the bylaws. The terms of office of direc-
- 13 tors, other than the directors who are representatives of the
- 14 public, and the method for filling vacancies in those offices
- 15 shall be provided in the bylaws. However, if a term of office of
- 16 more than 1 year is prescribed by the bylaws, at least 1/3 of the
- 17 members of the board shall be selected each year.
- 18 (7) The method of selection of each category of subscribers
- 19 entitled to representation on the board under subsection (5)
- 20 shall maximize subscriber participation to the extent reasonably
- 21 practicable. This subsection shall permit, but not require, the
- 22 statewide election of a director or member of the corporate
- 23 body. The method of selection shall neither permit nor require
- 24 nomination, endorsement, approval, or confirmation of a candidate
- 25 or director by the corporate body, the board of directors, or the
- 26 management of the health care corporation, or any member or
- 27 members of any of these. This subsection shall not apply to the

- 1 selection of an officer or employee as a director pursuant to
- 2 subsection (4). This subsection shall not limit the rights of
- 3 any director, member of the corporate body, or employee or offi-
- 4 cer of the health care corporation to participate in the selec-
- 5 tion process in his or her capacity as a subscriber, to the same
- 6 extent as any other subscriber may participate.
- 7 (8) For the purposes of this section:
- 8 (a) "Health care provider" or "provider" includes:
- 9 (i) A person defined as a health care provider or provider
- 10 in section 105(4); a person employed by a health care facility,
- 11 as defined in section 105(3); or a director, officer, or trustee
- 12 of a health care provider, as defined in section 105(4), unless
- 13 the person serves in that capacity as a representative selected
- 14 by the same subscriber group or collective bargaining representa-
- 15 tive which the person represents on the board of a health care
- 16 corporation.
- 17 (ii) Except as provided in subdivision (b), a spouse, child,
- 18 or parent of a health care provider who resides in the same
- 19 household.
- 20 (iii) A person who receives more than 25% of his or her
- 21 annual income through the provision of goods or services to
- 22 health care providers, or who is an employee, officer, trustee,
- 23 or director of a firm or organization which receives more than
- 24 25% of its annual income through the provision of goods or serv-
- 25 ices to health care providers.
- 26 (b) For purposes of determining whether a director is a
- 27 provider director, "health care provider" or "provider" does not

- 1 include a spouse, child, or parent of a health care provider who
- 2 resides in the same household if all of the following criteria
- 3 are met:
- 4 (i) Not more than 1/3 of the total annual household income
- 5 is earned by that health care provider.
- 6 (ii) The term of office of the director commences in the
- 7 1988 calendar year.
- 8 (iii) Not more than 2 directors qualify for the exemption
- 9 under this subdivision.
- 10 (9) A director shall not be an employee, agent, officer, or
- 11 director of an insurance company writing disability insurance
- 12 inside or outside this state.
- 13 SEC. 402B. (1) THE REVIEW BOARD IS CREATED WITHIN THE
- 14 INSURANCE BUREAU.
- 15 (2) THE REVIEW BOARD SHALL CONSIST OF THE FOLLOWING
- 16 MEMBERS:
- 17 (A) TWO REPRESENTATIVES OF THE HEALTH CARE CORPORATION
- 18 SELECTED BY THE HEALTH CARE CORPORATION.
- 19 (B) FOUR PROVIDER REPRESENTATIVES APPOINTED BY THE
- 20 COMMISSIONER.
- 21 (C) THE COMMISSIONER OR HIS OR HER DESIGNATED
- 22 REPRESENTATIVE.
- 23 (3) THE MEMBERS FIRST APPOINTED TO OR SELECTED FOR THE
- 24 REVIEW BOARD SHALL BE APPOINTED OR SELECTED WITHIN 14 DAYS AFTER
- 25 THE EFFECTIVE DATE OF THIS SECTION.
- 26 (4) REVIEW BOARD MEMBERS APPOINTED BY THE COMMISSIONER SHALL
- 27 SERVE FOR TERMS OF 3 YEARS, OR UNTIL A SUCCESSOR IS APPOINTED,

- 1 WHICHEVER IS LATER, EXCEPT THAT OF THE MEMBERS FIRST APPOINTED, 2
- 2 SHALL SERVE FOR 1 YEAR, 2 SHALL SERVE FOR 2 YEARS, AND 3 SHALL
- 3 SERVE FOR 3 YEARS.
- 4 (5) IF A VACANCY OCCURS ON THE REVIEW BOARD, THE COMMIS-
- 5 SIONER SHALL MAKE AN APPOINTMENT FOR THE UNEXPIRED TERM IN THE
- 6 SAME MANNER AS THE ORIGINAL APPOINTMENT.
- 7 (6) THE COMMISSIONER MAY REMOVE A REVIEW BOARD MEMBER ONLY
- 8 FOR GOOD CAUSE.
- 9 (7) THE REVIEW BOARD'S FIRST MEETING SHALL BE CALLED WITHIN
- 10 30 DAYS AFTER THE EFFECTIVE DATE OF THIS SECTION. AT THE FIRST
- 11 MEETING, THE REVIEW BOARD SHALL ELECT FROM AMONG ITS MEMBERS A
- 12 CHAIRPERSON AND OTHER OFFICERS AS IT CONSIDERS NECESSARY OR
- 13 APPROPRIATE. AFTER THE FIRST MEETING, THE REVIEW BOARD SHALL
- 14 MEET AT LEAST QUARTERLY OR MORE FREQUENTLY AT THE CALL OF THE
- 15 CHAIRPERSON.
- 16 (8) A MAJORITY OF THE REVIEW BOARD'S MEMBERS CONSTITUTES A
- 17 QUORUM FOR THE TRANSACTION OF BUSINESS AT A REVIEW BOARD
- 18 MEETING. A MAJORITY OF THE MEMBERS PRESENT AND SERVING IS
- 19 REQUIRED FOR OFFICIAL ACTION OF THE REVIEW BOARD.
- 20 (9) THE BUSINESS WHICH THE REVIEW BOARD MAY PERFORM SHALL BE
- 21 CONDUCTED AT A PUBLIC MEETING HELD IN COMPLIANCE WITH THE OPEN
- 22 MEETINGS ACT, ACT NO. 267 OF THE PUBLIC ACTS OF 1976, BEING
- 23 SECTIONS 15.261 TO 15.275 OF THE MICHIGAN COMPILED LAWS.
- 24 (10) A WRITING PREPARED, OWNED, USED, IN POSSESSION OF, OR
- 25 RETAINED BY THE REVIEW BOARD IN PERFORMANCE OF AN OFFICIAL FUNC-
- 26 TION IS SUBJECT TO THE FREEDOM OF INFORMATION ACT, ACT NO. 442 OF

- 1 THE PUBLIC ACTS OF 1976, BEING SECTIONS 15.231 TO 15.246 OF THE
- 2 MICHIGAN COMPILED LAWS.
- 3 (11) REVIEW BOARD MEMBERS SHALL SERVE WITHOUT COMPENSATION.
- 4 HOWEVER, REVIEW BOARD MEMBERS MAY BE REIMBURSED FOR THEIR ACTUAL
- 5 AND NECESSARY EXPENSES INCURRED IN THE PERFORMANCE OF THEIR OFFI-
- 6 CIAL DUTIES AS REVIEW BOARD MEMBERS.
- 7 (12) THE REVIEW BOARD SHALL DO ALL OF THE FOLLOWING:
- 8 (A) REVIEW AND MAKE RECOMMENDATIONS CONCERNING PREAUTHORIZA-
- 9 TION PROCEDURES.
- 10 (B) EXAMINE AND MAKE RECOMMENDATIONS CONCERNING TIMELINESS
- 11 OF RESPONSES TO PREAUTHORIZATION REQUESTS.
- 12 (C) EXAMINE AND MAKE RECOMMENDATIONS CONCERNING A DEFINITION
- 13 OF MEDICAL NECESSITY FOR PAYMENT PURPOSES.
- 14 (D) PREPARE ANNUALLY AND DISTRIBUTE TO THE HEALTH CARE COR-
- 15 PORATION AND THE SENATE AND HOUSE OF REPRESENTATIVES' STANDING
- 16 COMMITTEES ON HEALTH AND INSURANCE ISSUES A REPORT ON SUBDIVI-
- 17 SIONS (A) THROUGH (C).
- 18 SEC. 402C. A PREAUTHORIZATION REQUEST SHALL BE GIVEN TIMELY
- 19 AND SHALL CONSIDER EXTENUATING CIRCUMSTANCES INCLUDING, BUT NOT
- 20 LIMITED TO, AGE, TRAVEL NEEDS, AND WEATHER CONDITIONS.
- 21 SEC. 403B. NOTWITHSTANDING ANY OTHER PROVISION OF THIS ACT,
- 22 FOR THE SAME HEALTH CARE SERVICE BY THE SAME CLASS OF PROVIDERS,
- 23 A HEALTH CARE CORPORATION SHALL REIMBURSE A SUBSCRIBER OR PARTIC-
- 24 IPATING OR NONPARTICIPATING HEALTH CARE PROVIDER AT THE SAME RATE
- 25 REGARDLESS OF GEOGRAPHIC LOCATION.
- 26 SEC. 403C. (1) A HEALTH CARE CORPORATION SHALL NOT DENY
- 27 PAYMENT, CONTINUED CARE, OR OTHER BENEFITS IN WHOLE OR IN PART TO

- 1 A SUBSCRIBER OR PARTICIPATING OR NONPARTICIPATING HEALTH CARE
- 2 PROVIDER FOR COVERED HEALTH CARE SERVICES RENDERED UNLESS A
- 3 REVIEW OF THE REQUEST FOR REIMBURSEMENT, CONTINUED CARE, OR OTHER
- 4 BENEFITS HAS BEEN CONDUCTED BY A STATE LICENSED AND PRACTICING
- 5 MEMBER OF THE SAME PROFESSION AS THE PROVIDER THAT RENDERED OR
- 6 PRESCRIBED THE SERVICE OR IF THE PROVIDER THAT RENDERED OR PRE-
- 7 SCRIBED THE SERVICE IS BOARD CERTIFIED, THEN BY A STATE LICENSED
- 8 AND PRACTICING MEMBER OF THE SAME PROFESSION WHO IS ALSO BOARD
- 9 CERTIFIED IN THE SAME AREA AS THE PROVIDER THAT RENDERED OR PRE-
- 10 SCRIBED THE SERVICE. IF DENIAL OF PAYMENT, CONTINUED CARE, OR
- 11 OTHER BENEFITS IN WHOLE OR IN PART IS RECOMMENDED, A DETAILED
- 12 EXPLANATION AS TO THE GROUNDS FOR THE DENIAL SHALL BE SENT TO
- 13 BOTH THE SUBSCRIBER AND THE HEALTH CARE PROVIDER WITHIN 30 DAYS
- 14 OF THE REQUEST FOR PAYMENT, CONTINUED CARE, OR OTHER BENEFITS.
- 15 AS USED IN THIS SUBSECTION, "PRACTICING" MEANS EARNING 75% OF
- 16 ANNUAL INCOME FROM ACTIVE PATIENT CARE IN THIS STATE.
- 17 (2) A HEALTH CARE CORPORATION SHALL NOT COMPENSATE ANY
- 18 PERSON WHO REVIEWS FOR THE CORPORATION A REQUEST FOR REIMBURSE-
- 19 MENT, CONTINUED CARE, OR OTHER BENEFITS BASED UPON THE RESULT
- 20 RECOMMENDED BY THAT PERSON OR THE COST OF THE CLAIM.
- 21 (3) THIS SECTION SHALL NOT APPLY IF DENIAL OF PAYMENT, CON-
- 22 TINUED CARE, OR OTHER BENEFITS IS BASED UPON FAILURE TO PAY THE
- 23 CERTIFICATE PREMIUM OR FOLLOW THE CERTIFICATE'S PROCEDURES FOR
- 24 REQUESTING PAYMENT, CONTINUED CARE, OR OTHER BENEFITS.
- 25 SEC. 403D. UPON REQUEST, A HEALTH CARE CORPORATION SHALL
- 26 MAIL TO A SUBSCRIBER A WRITTEN EXPLANATION OF HIS OR HER BENEFITS
- 27 INCLUDING THE COST OF ANY GIVEN PROCEDURE, ANY CO-PAYMENT

- 1 REQUIREMENTS, BENEFIT PLAN LIMITATIONS, AND ELIGIBILITY
- 2 REQUIREMENTS.
- 3 SEC. 403E. EACH HEALTH CARE CORPORATION SHALL DISCLOSE LIM-
- 4 ITATIONS AND ELIGIBILITY REQUIREMENTS OF A BENEFIT PLAN IN ALL
- 5 ADVERTISING AND MARKETING MATERIALS FOR THAT PLAN.
- 6 SEC. 405A. EACH HEALTH CARE CORPORATION SHALL ESTABLISH AND
- 7 MAINTAIN A LIAISON COMMITTEE WITH PROVIDERS ON CLAIM FORM DEVEL-
- 8 OPMENT AND USE. THE LIAISON COMMITTEE SHALL PROVIDE INFORMATION
- 9 ON PROPER SUBMISSION OF CLAIMS DIRECTLY TO PROVIDERS AND FOR DIS-
- 10 TRIBUTION THROUGH THE MEETINGS HELD PURSUANT TO SECTION 405B.
- 11 SEC. 405B. THE SENIOR MANAGEMENT OF A HEALTH CARE CORPORA-
- 12 TION SHALL HOLD NOT LESS THAN 6 MEETINGS WITH PROVIDERS
- 13 ANNUALLY. THE MEETINGS SHALL BE HELD IN AREAS AROUND THE STATE
- 14 WITH THE THE AREAS SELECTED SO AS TO FOSTER THE ATTENDANCE OF ALL
- 15 PROVIDERS IN THE STATE. NOT LESS THAN 1 MONTH PRIOR TO EACH
- 16 MEETING, THE HEALTH CARE CORPORATION SHALL NOTIFY PROVIDERS IN
- 17 THE AREA OF THE TIME, DATE, AND LOCATION OF THE MEETING. EACH
- 18 MEETING SHALL BE DESIGNED TO IMPROVE COMMUNICATION AND RELATIONS
- 19 BETWEEN THE HEALTH CARE CORPORATION AND PROVIDERS AND SHALL
- 20 INCLUDE INFORMATION ON CLAIM FORMS, PREAUTHORIZATION PROCEDURES,
- 21 DEFINITION OF MEDICAL NECESSITY, AND OTHER PROCEDURES.
- 22 Sec. 407. (1) A health care corporation shall establish and
- 23 maintain a complaint system -which- THAT affords adequate and
- 24 reasonable procedures for the expeditious resolution of written
- 25 complaints initiated by members concerning any matter relating to
- 26 the provisions of a certificate. At a minimum, procedures shall
- 27 be developed by a corporation for the resolution of claims for

- 1 reimbursement; denial, cancellations, or nonrenewals of
- 2 certificates; and complaints regarding the quality of the serv-
- 3 ices delivered by health care providers and health care facili-
- 4 ties -which THAT receive reimbursement from the corporation.
- 5 (2) A health care corporation, within 30 days after receipt
- 6 of written complaint, shall give a reasonable written response to
- 7 each written complaint -which THAT it receives. The commis-
- 8 sioner shall have free access, as defined in section 603(2), to
- 9 complaints and responses, which shall be made available to the
- 10 commissioner for inspection. If the matter complained of is rea-
- 11 sonably believed by the complainant to be a violation of section
- 12 402 or 403, the complainant shall be entitled to a private infor-
- 13 mal managerial-level conference with the health care corporation,
- 14 as provided for in section 404.
- 15 (3) The health care corporation shall maintain a complete
- 16 record of all of the written complaints of its members which-
- 17 THAT the corporation has received since the date of the last
- 18 examination. This record shall indicate the total number of com-
- 19 plaints; and by line of business, the nature of each complaint,
- 20 the disposition of each complaint, and the time taken to process
- 21 each complaint.
- 22 (4) A health care corporation shall submit to THE SENATE AND
- 23 HOUSE OF REPRESENTATIVES STANDING COMMITTEES ON HEALTH AND INSUR-
- 24 ANCE ISSUES AND TO the commissioner an annual report -which- THAT
- 25 describes the complaint system of the corporation, and includes a
- 26 compilation and analysis of the written complaints filed with the
- 27 corporation, their disposition and underlying causes, and

- 1 measures being implemented to alleviate those causes. The report
- 2 shall be compiled in a manner -which THAT protects an
- 3 individual's right to privacy with respect to medical information
- 4 and shall not disclose the identity of a member by name or other
- 5 personal identifier without the member's consent pursuant to sec-
- 6 tion 406(1). The annual report shall be a public record.
- 7 (5) This section shall not prevent a member from seeking
- 8 other remedies available by law.
- 9 SEC. 407A. (1) WITHIN 1 MONTH AFTER THE EFFECTIVE DATE OF
- 10 THIS SECTION, THE COMMISSIONER SHALL AUDIT, AT THE HEALTH CARE
- 11 CORPORATION'S EXPENSE, THE HEALTH CARE CORPORATION'S INQUIRY AND
- 12 COMPLAINT DEPARTMENT TO DETERMINE ALL OF THE FOLLOWING:
- (A) THE HEALTH CARE CORPORATION'S BLOCKED CALL RATE.
- 14 (B) THE ACCURACY AND PROMPTNESS OF THE RESPONSES GIVEN TO
- 15 QUESTIONS ASKED OF THE HEALTH CARE CORPORATION.
- 16 (C) WHETHER HEALTH CARE CORPORATION EMPLOYEES IDENTIFY THEM-
- 17 SELVES TO CALLERS.
- 18 (2) THE COMMISSIONER SHALL PREPARE A REPORT ON THE
- 19 COMMISSIONER'S FINDINGS UNDER SUBSECTION (1) WITHIN 30 DAYS AFTER
- 20 THE COMPLETION OF THE AUDIT AND SHALL DISTRIBUTE THE REPORT TO
- 21 THE HEALTH CARE CORPORATION AND TO THE SENATE AND HOUSE OF REPRE-
- 22 SENTATIVES STANDING COMMITTEES ON HEALTH AND INSURANCE ISSUES.
- 23 (3) IF THE REPORT PREPARED PURSUANT TO SUBSECTION (2) SHOWS
- 24 THAT BLOCKED CALLS EXCEED 10%, THAT QUESTIONS ARE NOT ANSWERED
- 25 ACCURATELY OR PROMPTLY, OR THAT HEALTH CARE CORPORATION EMPLOYEES
- 26 DO NOT IDENTIFY THEMSELVES TO CALLERS, THE HEALTH CARE
- 27 CORPORATION SHALL CONDUCT MONTHLY INTERNAL AUDITS OF THEIR

- 1 INQUIRY AND COMPLAINT DEPARTMENT FOR 1 YEAR. THE MONTHLY AUDITS
- 2 SHALL EXAMINE THE FACTORS LISTED IN SUBSECTION (1)(A) TO (C).
- 3 THE HEALTH CARE CORPORATION SHALL PREPARE A REPORT ON THE HEALTH
- 4 CARE CORPORATION'S FINDINGS UNDER THIS SUBSECTION AND RECOMMENDA-
- 5 TIONS ON MEANS TO IMPROVE THE FINDINGS WITHIN 30 DAYS AFTER THE
- 6 COMPLETION OF EACH AUDIT AND SHALL DISTRIBUTE THE REPORT TO THE
- 7 COMMISSIONER AND TO THE SENATE AND HOUSE OF REPRESENTATIVES
- 8 STANDING COMMITTEES ON HEALTH AND INSURANCE ISSUES.
- 9 (4) IF THE HEALTH CARE CORPORATION PREPARES MONTHLY AUDITS
- 10 UNDER SUBSECTION (3), THE COMMISSIONER SHALL DO A FOLLOW-UP
- 11 AUDIT, AT THE HEALTH CARE CORPORATION'S EXPENSE, OF THE HEALTH
- 12 CARE CORPORATION'S INQUIRY AND COMPLAINT DEPARTMENT. THE
- 13 FOLLOW-UP AUDIT SHALL BE CONDUCTED 13 MONTHS AFTER THE FIRST
- 14 MONTHLY AUDIT CONDUCTED UNDER SUBSECTION (3). THE FOLLOW-UP
- 15 AUDIT SHALL EXAMINE THE FACTORS LISTED IN SUBSECTION (1) (A) TO
- 16 (C).
- 17 (5) THE COMMISSIONER SHALL PREPARE A REPORT ON THE
- 18 COMMISSIONER'S FINDINGS UNDER SUBSECTION (4), SHALL COMPARE THE
- 19 FINDINGS TO THE THE FINDINGS IN THE REPORT PREPARED UNDER
- 20 SUBSECTION (2), SHALL MAKE RECOMMENDATIONS ON MEANS TO IMPROVE
- 21 THE FINDINGS WITHIN 30 DAYS AFTER THE COMPLETION OF THE AUDIT,
- 22 AND SHALL DISTRIBUTE THE REPORT TO THE HEALTH CARE CORPORATION
- 23 AND TO THE SENATE AND HOUSE OF REPRESENTATIVES STANDING COMMIT-
- 24 TEES ON HEALTH AND INSURANCE ISSUES.
- 25 SEC. 407B. (1) THE COMMISSIONER SHALL ESTABLISH AND MAIN-
- 26 TAIN APPEALS BOARDS TO PROVIDE FOR THE EXPEDITIOUS RESOLUTION OF
- 27 WRITTEN COMPLAINTS INITIATED BY MEMBERS OR HEALTH CARE

- 1 PROVIDERS. A MEMBER OR PROVIDER SHALL HAVE THE RIGHT TO APPEAL
- 2 TO THE APPEALS BOARD ONLY IF ALL APPEALS WITHIN THE HEALTH CARE
- 3 CORPORATION'S SYSTEM HAVE BEEN EXHAUSTED.
- 4 (2) EACH APPEALS BOARD SHALL CONSIST OF 1 REPRESENTATIVE
- 5 FROM THE HEALTH CARE CORPORATION AND 2 REPRESENTATIVES APPOINTED
- 6 BY THE COMMISSIONER AS FOLLOWS:
- 7 (A) ONE REPRESENTATIVE OF HEALTH CARE PROVIDERS. IF THE
- 8 APPEAL IS BROUGHT BY A HEALTH CARE PROVIDER, THE HEALTH CARE PRO-
- 9 VIDER APPEALS BOARD REPRESENTATIVE SHALL BE A STATE LICENSED AND
- 10 PRACTICING MEMBER OF THE SAME PROFESSION AS THE PROVIDER THAT
- 11 BROUGHT THE APPEAL OR IF THE PROVIDER THAT BROUGHT THE APPEAL IS
- 12 BOARD CERTIFIED, SHALL BE A STATE LICENSED AND PRACTICING MEMBER
- 13 OF THE SAME PROFESSION WHO IS ALSO BOARD CERTIFIED IN THE SAME
- 14 AREA AS THE PROVIDER THAT BROUGHT THE APPEAL. AS USED IN THIS
- 15 SUBDIVISION, "PRACTICING" MEANS EARNING 75% OF ANNUAL INCOME FROM
- 16 ACTIVE PATIENT CARE IN THIS STATE.
- 17 (B) ONE REPRESENTATIVE OF THE PUBLIC. THE PUBLIC REPRESEN-
- 18 TATIVE SHALL CHAIR MEETINGS OF THE APPEALS BOARD.
- 19 (3) THE COMMISSIONER SHALL ESTABLISH THE APPROPRIATE NUMBER
- 20 OF APPEALS BOARDS UNDER SUBSECTION (1) AS THE COMMISSIONER CON-
- 21 SIDERS NECESSARY.
- 22 (4) THE COMMISSIONER SHALL PROMULGATE RULES PURSUANT TO THE
- 23 ADMINISTRATIVE PROCEDURES ACT TO IMPLEMENT THIS SECTION.
- 24 (5) THIS SECTION SHALL NOT PREVENT A MEMBER OR HEALTH CARE
- 25 PROVIDER FROM SEEKING OTHER REMEDIES AVAILABLE BY LAW.
- 26 SEC. 407C. IF A COMPLAINT IS SETTLED OR RESOLVED FOR A
- 27 MEMBER OR HEALTH CARE PROVIDER BY A HEALTH CARE CORPORATION OR BY

- 1 THE APPEALS BOARD UNDER SECTION 407B, THE HEALTH CARE CORPORATION
- 2 SHALL SUBSEQUENTLY PROVIDE THE SAME SETTLEMENT OR RESOLUTION FOR
- 3 MEMBERS OR HEALTH CARE PROVIDERS WITH THE SAME SITUATION AND,
- 4 SUBJECT TO SECTION 406, SHALL NOTIFY MEMBERS AND HEALTH CARE PRO-
- 5 VIDERS OF THE POLICY ESTABLISHED.
- 6 SEC. 407D. THE COMMISSIONER SHALL AUDIT ANNUALLY THE OPERA-
- 7 TION OF A HEALTH CARE CORPORATION TO DETERMINE IF THE HEALTH CARE
- 8 CORPORATION IS COMPLYING WITH SECTIONS 402C, 403B, 403C, 403D,
- 9 403E, 405A, 405B, AND 407C. IF THE COMMISSIONER FINDS AFTER A
- 10 HEARING HELD IN COMPLIANCE WITH THE ADMINISTRATIVE PROCEDURES ACT
- 11 THAT THE HEALTH CARE CORPORATION IS NOT COMPLYING WITH
- 12 SECTIONS 402C, 403B, 403C, 403D, 403E, 405A, 405B, OR 407C, THE
- 13 COMMISSIONER MAY IMPOSE UPON THE HEALTH CARE CORPORATION A CIVIL
- 14 FINE OF NOT MORE THAN \$5,000.00 FOR EACH VIOLATION.
- 15 SEC. 408A. (1) THE FRAUD REVIEW PANEL IS CREATED.
- 16 (2) THE FRAUD REVIEW PANEL SHALL CONSIST OF THE FOLLOWING
- 17 MEMBERS:
- (A) ONE REPRESENTATIVE OF THE HEALTH CARE CORPORATION.
- 19 (B) ONE REPRESENTATIVE FROM THE DEPARTMENT OF SOCIAL
- 20 SERVICES.
- 21 (C) ONE REPRESENTATIVE FROM THE BUREAU OF HEALTH.
- 22 (D) ONE REPRESENTATIVE FROM THE DEPARTMENT OF STATE POLICE.
- 23 (E) TWO PROVIDER REPRESENTATIVES APPOINTED BY THE
- 24 COMMISSIONER.
- 25 (F) THE COMMISSIONER OR HIS OR HER DESIGNATED
- 26 REPRESENTATIVE.

- 1 (3) THE MEMBERS FIRST APPOINTED TO OR SELECTED FOR THE FRAUD
- 2 REVIEW PANEL SHALL BE APPOINTED OR SELECTED WITHIN 14 DAYS AFTER
- 3 THE EFFECTIVE DATE OF THIS SECTION.
- 4 (4) THE FRAUD REVIEW PANEL'S FIRST MEETING SHALL BE CALLED
- 5 WITHIN 30 DAYS AFTER THE EFFECTIVE DATE OF THIS SECTION. AT THE
- 6 FIRST MEETING, THE FRAUD REVIEW PANEL SHALL ELECT FROM AMONG ITS
- 7 MEMBERS A CHAIRPERSON AND OTHER OFFICERS AS IT CONSIDERS NECES-
- 8 SARY OR APPROPRIATE.
- 9 (5) A MAJORITY OF THE FRAUD REVIEW PANEL'S MEMBERS CONSTI-
- 10 TUTES A QUORUM FOR THE TRANSACTION OF BUSINESS AT A FRAUD REVIEW
- 11 PANEL MEETING. A MAJORITY OF THE MEMBERS PRESENT AND SERVING IS
- 12 REQUIRED FOR OFFICIAL ACTION OF THE FRAUD REVIEW PANEL.
- 13 (6) THE BUSINESS WHICH THE FRAUD REVIEW PANEL MAY PERFORM
- 14 SHALL BE CONDUCTED AT A PUBLIC MEETING HELD IN COMPLIANCE WITH
- 15 THE OPEN MEETINGS ACT, ACT NO. 267 OF THE PUBLIC ACTS OF 1976,
- 16 BEING SECTIONS 15.261 TO 15.275 OF THE MICHIGAN COMPILED LAWS.
- 17 (7) A WRITING PREPARED, OWNED, USED, IN POSSESSION OF, OR
- 18 RETAINED BY THE FRAUD REVIEW PANEL IN PERFORMANCE OF AN OFFICIAL
- 19 FUNCTION IS SUBJECT TO THE FREEDOM OF INFORMATION ACT, ACT
- 20 NO. 442 OF THE PUBLIC ACTS OF 1976, BEING SECTIONS 15.231 TO
- 21 15.246 OF THE MICHIGAN COMPILED LAWS.
- 22 (8) FRAUD REVIEW PANEL MEMBERS SHALL SERVE WITHOUT
- 23 COMPENSATION. HOWEVER, FRAUD REVIEW PANEL MEMBERS MAY BE REIM-
- 24 BURSED FOR THEIR ACTUAL AND NECESSARY EXPENSES INCURRED IN THE
- 25 PERFORMANCE OF THEIR OFFICIAL DUTIES AS FRAUD REVIEW PANEL
- 26 MEMBERS.

- 1 (9) THE FRAUD REVIEW PANEL SHALL EXAMINE THE HEALTH CARE
- 2 CORPORATION'S CURRENT FRAUD PREVENTION AND DETECTION SYSTEM AND
- 3 SHALL MAKE RECOMMENDATIONS ON WHAT ARE AND WHAT ARE NOT EFFECTIVE
- 4 FRAUD PREVENTION AND DETECTION SYSTEMS, INCLUDING, BUT NOT
- 5 LIMITED TO, THE USE OF PROFILES AND STATISTICAL MODELS, SURVEIL-
- 6 LANCE, AND DRUG UTILIZATION. THE FRAUD REVIEW PANEL SHALL PRE-
- 7 PARE AND DISTRIBUTE TO THE HEALTH CARE CORPORATION AND THE SENATE
- 8 AND HOUSE OF REPRESENTATIVES' STANDING COMMITTEES ON HEALTH AND
- 9 INSURANCE ISSUES A REPORT ON THE FRAUD REVIEW PANEL'S FINDINGS
- 10 AND RECOMMENDATIONS BY NOT LATER THAN 1 YEAR AFTER THE EFFECTIVE
- 11 DATE OF THIS SECTION.
- 12 Sec. 502. (1) A health care corporation may enter into par-
- 13 ticipating contracts for reimbursement with professional health
- 14 care providers practicing legally in this state for health care
- 15 services -which THAT the professional health care providers may
- 16 legally perform. A participating contract may cover all members
- 17 or may be a separate and individual contract on a per claim
- 18 basis, as set forth in the provider class plan, if, in entering
- 19 into a separate and individual contract on a per claim basis, the
- 20 participating provider certifies to the health care corporation:
- 21 (a) That the provider will accept payment from the corpora-
- 22 tion as payment in full for services rendered for the specified
- 23 claim for the member indicated.
- 24 (b) That the provider will accept payment from the corpora-
- 25 tion as payment in full for all cases involving the procedure
- 26 specified, for the duration of the calendar year. Until
- 27 January 1, 1993, as used in this subdivision, provider does not

- 1 include a person licensed as a dentist under part 166 of the
- 2 public health code, Act No. 368 of the Public Acts of 1978, being
- 3 sections 333.16601 to 333.16648 of the Michigan Compiled Laws.
- 4 (B) -(c) That the provider will not determine whether to
- 5 participate on a claim on the basis of the race, color, creed,
- 6 marital status, sex, national origin, residence, age, handicap,
- 7 or lawful occupation of the member entitled to health care
- 8 benefits.
- 9 (2) A contract entered into pursuant to subsection (1) shall
- 10 provide that the private provider-patient relationship shall be
- 11 maintained to the extent provided for by law. A health care cor-
- 12 poration shall continue to offer a reimbursement arrangement to
- 13 any class of providers with which it has contracted prior to
- 14 August 27, 1985 and -which- THAT continues to meet the standards
- 15 set by the corporation for that class of providers.
- (3) A health care corporation shall not restrict the methods
- 17 of diagnosis or treatment of professional health care providers
- 18 who treat members. Except as otherwise provided in section 502a,
- 19 each member of the health care corporation shall at all times
- 20 have a choice of professional health care providers. This sub-
- 21 section shall not apply to limitations in benefits contained in
- 22 certificates, to the reimbursement provisions of a provider con-
- 23 tract or reimbursement arrangement, nor to standards set by the
- 24 corporation for all contracting providers. A health care corpo-
- 25 ration may refuse to reimburse a health care provider for health
- 26 care services -which THAT are overutilized, including those

- 1 services rendered, ordered, or prescribed to an extent -which-is-
- 2 greater than reasonably necessary.
- 3 (4) A health care corporation may provide to a member, upon
- 4 request, a list of providers with whom the corporation contracts,
- 5 for the purpose of assisting a member in obtaining a type of
- 6 health care service. However, except as otherwise provided in
- 7 section 502a, an employee, agent, or officer of the corporation,
- 8 or an individual on the board of directors of the corporation,
- 9 shall not make recommendations on behalf of the corporation with
- 10 respect to the choice of a specific health care provider. Except
- 11 as otherwise provided in section 502a, an employee, agent, or
- 12 officer of the corporation, or a person on the board of directors
- 13 of the corporation who influences or attempts to influence a
- 14 person in the choice or selection of a specific professional
- 15 health care provider on behalf of the corporation, is guilty of a
- 16 misdemeanor.
- 17 (5) A health care corporation shall provide a symbol of par-
- 18 ticipation -, which THAT can be publicly displayed -, to pro-
- 19 viders who participate on all claims for covered health care
- 20 services rendered to subscribers.
- (6) This section shall not be construed to impede the lawful
- 22 operation of, or lawful promotion of, a health maintenance orga-
- 23 nization owned by a health care corporation.
- 24 (7) Contracts entered into under this section shall be
- 25 subject to the provisions of sections 504 to 518.
- (8) A health care corporation shall not deny participation
- 27 to a freestanding medical or surgical outpatient facility on the

- 1 basis of ownership if the facility meets the reasonable standards
- 2 set by the health care corporation for similar facilities.
- 3 -, is NOTWITHSTANDING ANY OTHER PROVISION OF THIS ACT, A HEALTH
- 4 CARE CORPORATION SHALL NOT DENY PARTICIPATION TO A FREESTANDING
- 5 MEDICAL OR SURGICAL OUTPATIENT FACILITY ON THE BASIS THAT THE
- 6 FACILITY IS NOT licensed under part 208 of the public health
- 7 code, Act No. 368 of the Public Acts of 1978, being sections
- 8 333.20801 to 333.20821 of the Michigan Compiled Laws, and
- 9 complies OR DOES NOT COMPLY with part -221 222 of the public
- 10 health code, Act No. 368 of the Public Acts of 1978, as amended,
- 11 being sections -333.22101 to 333.22181 333.22201 TO 333.22260 of
- 12 the Michigan Compiled Laws, IF THE DEPARTMENT OF PUBLIC HEALTH
- 13 OTHERWISE PERMITS THE OPERATION OF THE FACILITY.
- 14 Sec. 506. (1) A health care corporation shall transmit a
- 15 copy of each provider class plan to the SENATE AND HOUSE OF
- 16 REPRESENTATIVES' STANDING COMMITTEES ON HEALTH AND INSURANCE
- 17 ISSUES FOR REVIEW AND COMMENT AND TO THE commissioner 45 days
- 18 before the earliest effective date of a provider contract or
- 19 reimbursement arrangement for the appropriate provider class.
- 20 The initial provider class plan for each class, which shall
- 21 include provider contracts and reimbursement arrangements under
- 22 which the corporation and a provider class are operating on the
- 23 effective date of this act, shall be transmitted to the commis-
- 24 sioner within 45 days after the effective date of this act,
- 25 except where a provider class plan reimburses on a prospective
- 26 basis, in which case the plan shall be transmitted within 1 year
- 27 and 45 days after the effective date of this act.

- 1 (2) Upon receipt of a provider class plan, the commissioner
- 2 shall examine the plan and shall determine only if the plan con-
- 3 tains a reimbursement arrangement and objectives for each goal
- 4 provided in section 504, and, for those providers with which a
- 5 health care corporation contracts, provisions that are included
- 6 in that contract. For purposes of making the determination
- 7 required by this subsection only, the commissioner shall liber-
- 8 ally construe the items contained in a provider class plan.
- 9 (3) If the commissioner determines that the plan does not
- 10 contain a reimbursement arrangement, objectives for each goal
- 11 provided in section 504, and, for those providers with which a
- 12 health care corporation contracts, contract provisions, the com-
- 13 missioner, within 15 days after receipt of the plan, shall notify
- 14 the corporation by certified or registered mail, along with a
- 15 written statement of the items omitted, AND SHALL SEND A COPY TO
- 16 THE SENATE AND HOUSE OF REPRESENTATIVES STANDING COMMITTEES ON
- 17 HEALTH AND INSURANCE ISSUES.
- 18 (4) If the commissioner does not notify the health care cor-
- 19 poration pursuant to subsection (3), the provider class plan
- 20 shall be automatically placed into effect, and shall be retained
- 21 for the commissioner's records. Provider class plans approved by
- 22 the commissioner or an independent hearing officer under this
- 23 part shall be considered retained for the commissioner's records
- 24 under this subsection.
- 25 Sec. 508. (1) Except during the 6-month period provided in
- 26 section 509(2), a provider class plan retained by the
- 27 commissioner as provided in section 506(4) may be modified by the

- 1 health care corporation after the retention, under either of the
- 2 following circumstances:
- 3 (a) If the plan was prepared by the health care corporation
- 4 and is not a plan prepared pursuant to section 511(1) or 515(4).
- 5 However, the modification shall not take effect until after the
- 6 modification has been filed with the commissioner AND SUBMITTED
- 7 TO THE SENATE AND HOUSE OF REPRESENTATIVES STANDING COMMITTEES ON
- 8 HEALTH AND INSURANCE MATTERS.
- 9 (b) In all other cases, if the modification has been filed
- 10 with and is agreed to by the commissioner.
- 11 (2) A modification made under subsection (1) shall not
- 12 extend the time periods provided in section 509(1). In develop-
- 13 ing plan modifications, a health care corporation shall obtain
- 14 advice and consultation from providers in the relevant provider
- 15 class and from subscribers pursuant to section 505. Before
- 16 agreeing to plan modifications under subsection (1)(b), the com-
- 17 missioner shall obtain advice and consultation FROM THE SENATE
- 18 AND HOUSE OF REPRESENTATIVES STANDING COMMITTEES ON HEALTH AND
- 19 INSURANCE ISSUES AND pursuant to section 505(2).
- 20 Sec. 509. (1) The commissioner may determine if the health
- 21 care corporation has substantially achieved the goals of a corpo-
- 22 ration as provided in section 504 and achieved the objectives
- 23 contained in the provider class plan, at the following times:
- (a) For a provider contract or a reimbursement arrangement
- 25 that was in effect prior to the effective date of this act, upon
- 26 the expiration of 2 years after the filing date under section
- **27** 506.

- 1 (b) For a provider class plan retained by the commissioner
- 2 as provided in section 506(4), upon the expiration of 2 years
- 3 after the earliest effective date of the provider contract or a
- 4 reimbursement arrangement for the appropriate provider class.
- 5 (c) For a class plan retained by the commissioner as pro-
- 6 vided in section 506(4) that has not been subject to a determina-
- 7 tion under this section within the time period provided in sub-
- 8 section (2), within 2 years after the expiration of that time
- 9 period.
- 10 (2) Before making a determination under subsection (1), and
- 11 not later than 30 days following expiration of the appropriate
- 12 2-year time period described in subsection (1)(a), (b), or (c),
- 13 the commissioner shall give written notice to the health care
- 14 corporation, TO THE SENATE AND HOUSE OF REPRESENTATIVES STANDING
- 15 COMMITTEES ON HEALTH AND INSURANCE ISSUES, and to each person who
- 16 has requested a copy of such notice, that he or she intends to
- 17 make a determination with respect to a particular provider class
- 18 plan. The commissioner shall have 6 months to reach a determina-
- 19 tion under subsection (1).
- 20 (3) A modification made pursuant to section 508(1) shall not
- 21 be taken into consideration for purposes of computing the time
- 22 periods described in subsections (1) and (2).
- 23 (4) The commissioner shall consider all of the following in
- 24 making a determination pursuant to subsection (1):
- 25 (a) Annual reports transmitted pursuant to section 517.
- 26 (b) The overall balance of the goals provided in section
- 27 504, achieved by the health care corporation under the plan. The

- 1 commissioner shall give weight to each of the goals provided in
- 2 section 504, shall not focus on 1 goal independently of the other
- 3 goals of the corporation, and shall assure that no portion of the
- 4 corporation's fair share of reasonable costs to the provider are
- 5 borne by other health care purchasers.
- 6 (c) Information submitted or obtained for the record
- 7 concerning: demographic trends; epidemiological trends; and
- 8 long-term economic trends, including changes in prices of goods
- 9 and services purchased by a provider class not already reflected
- 10 in the calculation in section 504(2)(d); sudden changes in cir-
- 11 cumstances; administrative agency or judicial actions; changes in
- 12 health care practices and technology; and changes in benefits
- 13 that affect the ability of the health care corporation to reason-
- 14 ably achieve the goals provided in section 504.
- 15 (d) Health care legislation of this state or of the federal
- 16 government. As used in this subdivision, "health care
- 17 legislation" does not include THE INSURANCE CODE OF 1956, Act
- 18 No. 218 of the Public Acts of 1956, as amended, being sections
- 19 500.100 to 500.8302 of the Michigan Compiled Laws.
- 20 (e) Comments received from an individual provider of the
- 21 appropriate provider group, or from an organization or associa-
- 22 tion that represents the appropriate provider class, COMMENTS
- 23 RECEIVED BY THE SENATE AND HOUSE OF REPRESENTATIVES STANDING COM-
- 24 MITTEES ON HEALTH AND INSURANCE ISSUES, and comments received
- 25 pursuant to section 505(2).
- (5) In making a determination pursuant to subsection (1),
- 27 the commissioner shall provide a detailed statement of findings

- 1 which support that determination, including a consideration of
- 2 the information and factors described in subsection (4).
- 3 (6) All data, analyses, and factors, quantified or other-
- 4 wise, at a minimum, shall include the 2-year period being
- 5 evaluated.
- 6 (7) The commissioner shall make a sufficient number of
- 7 determinations regarding provider class plans under this section,
- 8 so that during each 3-year period following the effective date of
- 9 this act, there is a review of provider class plans which, taken
- 10 together, account for at least 75% of the total corporation
- 11 payout to providers for the 3-year period.
- (8) Determinations by the commissioner shall not be con-
- 13 tested case hearings under chapter 4 of the administrative proce-
- 14 dures act. This subsection shall not be construed to apply with
- 15 respect to appeals under section 515.
- 16 Sec. 510. (1) After considering the information and factors
- 17 described in section 509(4), the goals of a health care corpora-
- 18 tion as provided in section 504, and the objectives contained in
- 19 the provider class plan, the commissioner shall -determined-
- 20 DETERMINE 1 of the following:
- 21 (a) That the provider class plan achieves the goals of the
- 22 corporation as provided in section 504.
- (b) That although the provider class plan does not substan-
- 24 tially achieve 1 or more of the goals of the corporation, a
- 25 change in the provider class plan is not required because there
- 26 has been competent, material, and substantial information
- 27 obtained or submitted to support a determination that the failure

- 1 to achieve 1 or more of the goals was reasonable due to factors
- 2 listed in section 509(4).
- 3 (c) That a provider class plan does not substantially
- 4 achieve 1 or more of the goals of the corporation as provided in
- 5 section 504.
- 6 (2) The commissioner shall notify the health care corpora-
- 7 tion, THE SENATE AND HOUSE OF REPRESENTATIVES STANDING COMMITTEES
- 8 ON HEALTH AND INSURANCE ISSUES, and each person who has requested
- 9 a copy of such notice, of a determination under subsection (1) by
- 10 certified or registered mail. Determinations made pursuant to
- 11 subsection (1)(b) or (c) shall include a concise written state-
- 12 ment of specific findings supporting that determination.
- 13 (3) An existing provider contract or reimbursement arrange-
- 14 ment shall remain in effect until a new provider class plan has
- 15 been retained and placed into effect as provided in section
- 16 506(4). A provider class plan shall not be subject to further
- 17 review until the expiration of the time period provided in sec-
- 18 tion 509(1).
- 19 (4) A provider class plan with respect to which a determina-
- 20 tion was made under subsection (1)(a) or (b) shall not be subject
- 21 to further review until the expiration of 2 years following the
- 22 determination.
- 23 Sec. 511. (1) Upon receipt of notice under section 510(2),
- 24 the health care corporation, within 6 months or a period deter-
- 25 mined by the commissioner pursuant to section 512, shall transmit
- 26 to the commissioner AND TO THE SENATE AND HOUSE OF
- 27 REPRESENTATIVES STANDING COMMITTEES ON HEALTH AND INSURANCE

- 1 ISSUES a provider class plan that substantially achieves the
- 2 goals, achieves the objectives, and substantially overcomes the
- 3 deficiencies enumerated in the findings made by the commissioner
- 4 pursuant to section 510(2). In developing a provider class plan
- 5 under this subsection, the corporation shall obtain advice and
- 6 consultation from THE SENATE AND HOUSE OF REPRESENTATIVES STAND-
- 7 ING COMMITTEES ON HEALTH AND INSURANCE ISSUES AND FROM providers
- 8 in the provider class and subscribers, using procedures estab-
- 9 lished pursuant to section 505.
- 10 (2) If, after the expiration of 6 months or a period deter-
- 11 mined by the commissioner pursuant to section 512, the health
- 12 care corporation has failed to act pursuant to subsection (1),
- 13 the commissioner shall prepare a provider class plan pursuant to
- 14 section 513(2)(a), for that provider class.
- 15 Sec. 513. (1) Upon receipt of a provider class plan under
- 16 section 511(1), the commissioner, after considering the informa-
- 17 tion and factors described in section 509(4), within 90 days
- 18 shall examine the plan and determine if the plan substantially
- 19 achieves the goals, achieves the objectives, and substantially
- 20 overcomes the deficiencies enumerated in the findings made by the
- 21 commissioner. If the commissioner determines that the plan sub-
- 22 stantially achieves the goals, achieves the objectives, and sub-
- 23 stantially overcomes the deficiencies enumerated in the findings
- 24 made by the commissioner, the plan shall be automatically
- 25 retained and placed into effect as provided in section 506.
- 26 (2) If the commissioner determines that the plan does not
- 27 substantially achieve the goals, does not achieve the objectives,

- 1 and does not substantially overcome the deficiencies enumerated
- 2 in the findings made by the commissioner pursuant to section
- 3 510(2), the commissioner shall do all of the following:
- 4 (a) Prepare a provider class plan that substantially
- 5 achieves the goals, achieves the objectives, and substantially
- 6 overcomes the deficiencies enumerated in the findings made pursu-
- 7 ant to section 510(2), and transmit that plan to the health care
- 8 corporation. A provider class plan prepared pursuant to this
- 9 subdivision shall be retained for the commissioner's records and
- 10 placed into effect as provided in section 506(4), unless a
- 11 request for an appeal is made under subdivision (b).
- 12 (b) Give written notice to the health care corporation of an
- 13 opportunity for an appeal pursuant to section 515. The notice
- 14 shall state that a request for an appeal shall be made by the
- 15 corporation within 30 days after the receipt of notice under this
- 16 subdivision.
- 17 (3) In making a determination pursuant to subsection (1), or
- 18 preparing a plan pursuant to subsection (2)(a), the commissioner
- 19 shall obtain advice and consultation FROM THE SENATE AND HOUSE OF
- 20 REPRESENTATIVES STANDING COMMITTEES ON HEALTH AND INSURANCE
- 21 ISSUES AND pursuant to section 505(2). The commissioner shall
- 22 also forward a copy of each notice issued under subsection (2)(b)
- 23 to each person requesting a copy. The copy shall notify the
- 24 person of an opportunity for an appeal pursuant to section 515,
- 25 and that a request for such an appeal is required to be made
- 26 within 30 days after the receipt of notice given under this
- 27 subsection.

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