

HOUSE BILL No. 4749

May 11, 1993, Introduced by Reps. Bennane, Leland, Berman, Hollister, Jondahl, Wetters, Dobronski, Varga, Gire, Scott, Shepich, Wallace, Gubow, Olshove, Profit, Yokich, Saunders, Freeman, Emerson, Ciaramitaro, Baade, DeMars, Harder, Curtis, Harrison, Griffin, Brown, Porreca, Hood, Stallworth, Rivers, Richard A. Young, Mathieu, Byrum, Barns, Jacobetti, Gagliardi, Owen and Keith and referred to the Committee on Public Health.

A bill to provide for and to regulate the disclosure of health care information; to prescribe the powers and duties of certain state agencies and departments; to regulate certain insurers and health benefits providers; and to prescribe penalties and remedies.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

	ARTICLE	1

- 2 DEFINITIONS
- Sec. 101. This act shall be known and may be cited as the
- 4 "health care information act".
 - Sec. 102. As used in this act:
- 6 (a) "Audit" means an assessment, evaluation, determination,
- 7 or investigation of a health care provider or health facility by
- 8 a person not employed by or affiliated with the health care

- 1 provider or health facility to determine compliance with 1 or
- 2 more of the following:
- 3 (i) Statutory, regulatory, fiscal, medical, or scientific
- 4 standards.
- 5 (ii) A private or public program of payments to or for serv-
- 6 ices rendered by a health care provider.
- 7 (iii) Requirements for licensing, accreditation, or
- 8 certification.
- 9 (b) "Business day" means a day other than a Saturday,
- 10 Sunday, or holiday recognized and observed by the state or fed-
- 11 eral government.
- (c) "Directory information" means information disclosing the
- 13 presence and the general health condition of a particular patient
- 14 who is 1 of the following:
- (i) An inpatient in a health care facility.
- 16 (ii) Currently receiving emergency health care in a health
- 17 care facility.
- 18 (iii) Currently an outpatient in a health care facility
- 19 receiving health care that involves a stay of more than 8 hours.
- 20 (d) "General health condition" means the patient's health
- 21 status described in 1 or more of the following terms or in terms
- 22 denoting similar conditions:
- 23 (*i*) Critical.
- **24** (*ii*) Serious.
- 25 (iii) Fair.
- 26 (iv) Good.

- (e) "Health care" means any care, service, or procedure
- 2 provided by a health care provider or health facility to
- 3 diagnose, treat, or maintain a patient's physical condition, or
- 4 that affects the structure or any function of the human body.
- 5 (f) "Health facility" means a health facility or agency
- 6 licensed under article 17 of the public health code, Act No. 368
- 7 of the Public Acts of 1978, being sections 333.20101 to 333.22260
- 8 of the Michigan Compiled Laws, or any other organized entity
- 9 where a health care provider provides health care to patients.
- 10 (g) "Health care information" or "medical record" means any
- information recorded in any form or medium that identifies or can
- 12 readily be associated with the identity of a patient and relates
- 13 to the patient's health care, and includes any record of disclo-
- 14 sures of health care information. Health care information
- 15 includes, but is not limited to, medical histories, records,
- 16 reports, summaries, diagnoses and prognoses, treatment and medi-
- 17 cation ordered and given, notes, entries, and X-rays and other
- 18 imaging records. Health care information does not include any of
- 19 the following:
- 20 (i) Ordinary business records pertaining to patients'
- 21 accounts.
- 22 (ii) Nursing audits.
- 23 (iii) Physician audits.
- 24 (iv) Evaluations done by the department of public health.
- 25 (v) Other audit activities conducted by the department of
- 26 public health pursuant to administrative rules.

- 1 (vi) Professional practice review documents disclosed under
 2 Act No. 270 of the Public Acts of 1967, being sections 331.531 to
 3 331.533 of the Michigan Compiled Laws.
- 4 (vii) Evaluations or reviews, other than those listed in 5 subparagraphs (ii) to (vi), used only for in-service education or 6 quality assurance programs or required for accreditation or par-7 ticipation in federally funded programs.
- 8 (viii) Mental health records.
- 9 (ix) Evaluations done by a department within a health facil10 ity for administrative purposes.
- (x) Reports, records, and data governed under part 51 of Act
 12 No. 368 of the Public Acts of 1978, being sections 333.5101 to
 13 333.5133 of the Michigan Compiled Laws.
- 14 (xi) Records governed under sections 6111 to 6113 of Act
 15 No. 368 of the Public Acts of 1978, being sections 333.6111 to
 16 333.6113 of the Michigan Compiled Laws.
- (h) "Health care provider" means a person who is licensed or 18 otherwise authorized under article 15 of Act No. 368 of the 19 Public Acts of 1978, being sections 333.16101 to 333.18838 of the 20 Michigan Compiled Laws, to provide health care in the ordinary 21 course of business or practice of a health profession. Health 22 care provider does not include a person who provides health care 23 solely through the sale or dispensing of drugs or medical devices 24 or a psychiatrist, psychologist, social worker, or counselor who 25 provides mental health services.
- (i) "Institutional review board" means any board, committee,or other group formally designated by an institution or

- 1 authorized under federal or state law, to review, approve the 2 initiation of, or conduct periodic review of research programs to 3 assure the protection of the rights and welfare of human research 4 subjects.
- (j) "Maintain", as related to health care information, means to hold, possess, preserve, retain, store, or control health care information.
- 8 (k) "Minor" means an individual who is less than 18 years of 9 age, but does not include an individual who is emancipated under 10 section 4 of Act No. 293 of the Public Acts of 1968, being sec11 tion 722.4 of the Michigan Compiled Laws.
- 12 (1) "Patient" means an individual who receives or has
 13 received health care. Patient includes a deceased individual who
 14 has received health care.
- (m) "Person" means an individual, corporation, estate,

 16 trust, partnership, association, joint venture, government, gov
 17 ernmental subdivision or agency, or any other legal or commercial

 18 entity.
- (n) "Personal representative" means that term as defined in 20 section 9 of the revised probate code, Act No. 642 of the Public 21 Acts of 1978, being section 700.9 of the Michigan Compiled Laws.
- (o) "Third party payer" means a health insurer, nonprofit
 health care corporation, health maintenance organization, preferred provider organization, nonprofit dental care corporation,
 medicaid, medicare, or other public or private health care benefits or payment program.

1 ARTICLE 2

2 DISCLOSURE OF HEALTH CARE INFORMATION

- 3 Sec. 201. (1) Except as otherwise provided in section 204.
- 4 a health care provider or health facility, an individual who
- 5 assists a health care provider or health facility in the delivery
- 6 of health care, an agent or employee of a health care provider or
- 7 health facility, a third party payer, or any other person who
- 8 comes in contact with medical records in the course of the
- 9 person's employment shall not disclose health care information
- 10 about a patient to any other person without the patient's written
- 11 authorization. A disclosure of health care information made
- 12 under a patient's written authorization shall conform to the
- 13 authorization.
- 14 (2) A health care provider or health facility shall main-
- 15 tain, in conjunction with a patient's recorded health care infor-
- 16 mation, a record of each person who has received or examined, in
- 17 whole or in part, the recorded health care information during the
- 18 immediately preceding 3 years. The record of disclosure shall
- 19 include the name, address, and institutional affiliation, if any,
- 20 of each person receiving or examining the recorded health care
- 21 information, the date of the receipt or examination, and, to the
- 22 extent practicable, a description of the health care information
- 23 disclosed. This subsection does not apply to a person who has
- 24 examined the recorded health care information pursuant to
- 25 section 204.
- 26 Sec. 202. (1) An adult patient, or his or her legal
- 27 guardian or patient advocate or conservator, or the parent or

- 1 legal guardian of a patient who is a minor may authorize a health 2 care provider or health facility to disclose the patient's health 3 care information. Subject to subsection (2), a health care pro-4 vider or health facility shall honor a disclosure authorization 5 under this subsection and, if requested, provide a copy of the 6 recorded health care information, unless the health care provider 7 or health facility denies the patient access to health care 8 information under section 302.
- (2) A health care provider or health facility may charge a 10 reasonable fee, not to exceed the actual cost, for providing the 11 health care information, unless a contract with a third party 12 payer provides otherwise or unless the request is for copies of 13 the health care information. If the request is for copies of 14 health care information, the health care provider or health 15 facility is subject to the cost limitations set forth in 16 section 301(2). A health care provider or health facility may 17 refuse to honor a disclosure authorization until the fee is 18 paid. A health care provider or health facility shall not charge 19 a fee for an audit requested by a state agency or an audit 20 required under a contract with a third party payer.
- 21 (3) A health care provider shall not withhold health care
 22 information in order to force payment of a fee for services
 23 rendered, except a fee for providing the health care information
 24 as authorized under subsection (2).
- 25 (4) A disclosure authorization to a health care provider or 26 health facility, a written release described in 27 section 205(1)(a), and a written waiver of the right to claim

- 1 confidentiality described in section 205(1)(b) shall meet all of
 2 the following requirements:
- 3 (a) Be in writing, dated, and signed by the patient.
- 4 (b) Identify the nature of the health care information to be 5 disclosed.
- 6 (c) Identify the person to whom the health care information7 is to be disclosed.
- 8 (d) Specify the purpose for which the health care informa-
- 9 tion may be used by any of the parties to whom it is disclosed.
- 10 (e) Contain a specific expiration date. If the disclosure
- 11 authorization has no specific expiration date, then the disclo-
- 12 sure authorization is valid until revoked by the patient.
- (f) Contain a written explanation that the patient has the
- 14 right to a copy of or to inspect the disclosed health care
- 15 information.
- 16 (5) Except as otherwise provided by this act, the signing of
- 17 a disclosure authorization by a patient is not a waiver of any
- 18 rights a patient has under other statutes, the rules of evidence,
- 19 or common law.
- 20 (6) A health care provider or health facility shall retain
- 21 each disclosure authorization or revocation in conjunction with
- 22 any health care information from which disclosures are made. A
- 23 health care provider or health facility may retain a disclosure
- 24 authorization or revocation apart from the health care informa-
- 25 tion to which it pertains, as long as the disclosure authoriza-
- 26 tion or revocation is available for inspection in the same manner
- 27 as the health care information and the health care information is

- 1 annotated to indicate the existence of the disclosure 2 authorization or revocation.
- (7) Except for authorizations to provide information to 4 third party payers, a disclosure authorization expires as pro5 vided in subsection (9).
- (8) The health care information that is disclosed to a third 7 party payer from a patient's medical record or provided by g another third party payer to enable the patient to apply for or g receive benefits may be limited to only the identity of the 10 patient and health care provider and a description of the nature, 11 purpose, quantity, date of, and need for the services provided 12 and, if necessary, any pertinent X-rays, photographs, models, or 13 impressions required for billing. A request by a third party 14 payer for additional information shall state with particularity 15 what further information is needed and the reasons for the 16 request. Except as provided in section 206(1)(b) and (2) and 17 except for purposes of claims adjudication, fraud investigation, 18 posttreatment review, postpayment review, audit review, or peer 19 review, a third party payer shall not disclose health care infor-20 mation disclosed to the third party payer except with the consent 21 of the person entitled to give consent. A signed disclosure form 22 for use in obtaining reimbursement from third party payers 23 expires on the expiration date appearing on the disclosure form. 24 If no expiration date appears on the form, the signed disclosure 25 form expires when revoked by the patient.
- 26 (9) A disclosure authorization in effect on the effective 27 date of this act expires on the expiration date appearing on the

- 1 disclosure authorization form or, if no expiration date appears
- 2 on the disclosure authorization form, it expires when revoked by
- 3 the patient. Health care information disclosed under such an
- 4 authorization is otherwise subject to this act. A disclosure
- 5 authorization executed after the effective date of this act
- 6 becomes invalid after the expiration date appearing on the dis-
- 7 closure authorization form. If no expiration date appears on the
- 8 disclosure authorization, the disclosure authorization expires
- 9 when it is revoked by the patient.
- 10 Sec. 203. (1) A patient may revoke a disclosure authoriza-
- 11 tion in writing to a health care provider or health facility at
- 12 any time unless disclosure is required to effectuate payments for
- 13 health care that has been provided by the health care provider or
- 14 health facility, or other lawful action has been taken by the
- 15 health care provider or health facility before receipt of the
- 16 revocation.
- 17 (2) A health care provider or health facility may make a
- 18 disclosure of health care information based upon a reasonable,
- 19 good faith reliance on a disclosure authorization if the health
- 20 care provider or health facility does not have actual notice of
- 21 the revocation of the disclosure authorization at the time the
- 22 disclosure is made.
- Sec. 204. (1) A health care provider or health facility may
- 24 disclose health care information about a patient without the
- 25 patient's disclosure authorization if the health care information
- 26 disclosed is limited to that specific health care information

- needed to achieve the purpose for which the information is requested and if the disclosure is 1 or more of the following:
- (a) Made to a person who is providing health care to the patient at the time the disclosure is made, to the extent necessary to provide health care to the patient.
- (b) Made to a person who requires the health care informa7 tion for health care education including, but not limited to,
 8 seminars and lectures; to provide planning, quality assurance,
 9 risk management, peer review, utilization review, or administra10 tive, financial, or actuarial services to the health care provid11 er; for litigation or other legal action by or on behalf of the
 12 health care provider; or for assisting the health care provider
 13 in the delivery of health care, and the health care provider rea14 sonably believes that the person to whom the disclosure is made
 15 will take appropriate steps to maintain the confidentiality of
 16 the health care information.
- (c) Made to any other health care provider or health facility who has previously provided health care to the patient, to
 the extent necessary to provide health care to the patient,
 unless the patient has instructed the health care provider in
 writing not to make the disclosure or, if the patient is physically unable to execute such a writing, the patient has orally
 instructed the health care provider not to make the disclosure.
 If a patient gives an oral instruction under this subdivision not
 to disclose health care information, the health care provider to

- 1 instruction in writing into the patient's permanent medical
 2 record.
- 3 (d) Made to a health care provider or health facility who is
- 4 the successor in interest to the health care provider or health
- 5 facility maintaining the health care information, unless the
- 6 patient has instructed the health care provider in writing not to
- 7 make the disclosure or, if the patient is physically unable to
- 8 execute such a writing, the patient has orally instructed the
- 9 health care provider not to make the disclosure. If the patient
- 10 gives an oral instruction not to disclose health care informa-
- 11 tion, the health care provider shall enter the instruction in
- 12 writing into the patient's permanent medical record. If the
- 13 patient becomes physically able to execute written instructions
- 14 not to make the disclosure, the patient shall execute the written
- 15 instructions and request the health care provider to enter the
- 16 written instructions into the patient's permanent medical
- 17 record.
- (e) Made for use in research if no patient identifiers are
- 19 released to the researcher or for use in research that may
- 20 involve the release of identifying information and if the
- 21 research project has been approved by an institutional review
- 22 board that has considered all of the following requirements:
- 23 (i) That the research project is of sufficient importance to
- 24 outweigh the intrusion into the privacy of the patient that would
- 25 result from the disclosure.

- (ii) That the research project contains reasonable 2 safeguards to protect the health care information from 3 redisclosure.
- 4 (iii) That the research project contains reasonable safe-5 guards to protect against identifying, directly or indirectly, 6 any patient in any report of the research project.
- 7 (iv) That the research project contains procedures to remove 8 or destroy at the earliest opportunity, consistent with the pur9 poses of the project, health care information that would enable
 10 the patient to be identified, unless an institutional review
 11 board authorizes retention of identifying information for pur12 poses of another research project.
- (f) Directory information, unless the patient has instructed the health care provider or health facility in writing not to 15 make the disclosure.
- (2) A health care provider or health facility shall disclose 17 health care information about a patient without the patient's 18 authorization if the disclosure is 1 or more of the following:
- 19 (a) Made to the department of commerce or its successor
 20 agency or authorized representative for purposes of an investiga21 tion under article 15 of the public health code, Act No. 368 of
 22 the Public Acts of 1978, being sections 333.16101 to 333.18838 of
 23 the Michigan Compiled Laws.
- (b) Made to a federal or state agency whose duties and func-25 tions are related to the administration of the program for medi-26 cal assistance under title XIX of the social security act, 27 chapter 531, 49 Stat. 620, 42 U.S.C. 1396 to 1396g and 1396i to

- 1 1396u, or the children's special health care services program
- 2 under title V of the social security act, chapter 531, 49
- 3 Stat. 620, 42 U.S.C. 701 to 703, 704, and 705 to 709, and to the
- 4 state department of social services in the administration of a
- 5 health care program other than a health care program described in
- 6 this subdivision.
- 7 (c) Except as otherwise provided by law, made to a parent or
- 8 legal guardian in the case of a patient who is a minor.
- 9 (d) Made to a person who is a patient advocate or an agent
- 10 for the patient under a durable power of attorney for health care
- 11 to the extent that the patient advocate or agent is required to
- 12 make health care decisions for the patient.
- (e) Made to the legal guardian of an adult patient, if the
- 14 legal guardian has the power to make health care decisions for
- 15 the patient.
- (f) Made to a person who obtains the health care information
- 17 for purposes of an audit, if that person agrees in writing to
- 18 both of the following:
- (i) Remove or destroy, at the earliest opportunity consis-
- 20 tent with the purpose of the audit, health care information that
- 21 would enable the patient to be identified.
- 22 (ii) Not to disclose the health care information further,
- 23 except to accomplish the audit or report unlawful or improper
- 24 conduct involving fraud in obtaining payment for health care by a
- 25 health care provider or health facility or a patient, or other
- 26 unlawful conduct by the health care provider or health facility.

- 1 (g) Made to an official of a state correctional facility or 2 county jail in which the patient is detained.
- (h) Made to federal, state, or local public health authori-4 ties, to the extent the health care provider or health facility 5 is required or permitted by law to report health care information 6 or if needed to protect the public health.
- 7 (i) Made to federal, state, or local law enforcement author-8 ities to the extent required by law.
- 9 (j) Made pursuant to compulsory process in accordance with 10 section 205.
- (k) Made to a person who is providing or has agreed to pro12 vide care in an adult foster care facility licensed under the
 13 adult foster care facility licensing act, Act No. 218 of the
 14 Public Acts of 1979, being sections 400.701 to 400.737 of the
 15 Michigan Compiled Laws, if the person residing or to be placed in
 16 the adult foster care facility does not have a legal guardian or
 17 other legally authorized person to make health care decisions for
 18 that person.
- (2) Made to a trustee under a trust agreement executed by
 20 the patient, if the patient is deceased and there is no personal
 21 representative or if the trustee is acting pursuant to a provi22 sion in the trust agreement that requires a determination that
 23 the patient has become disabled due to a mental or physical
 24 disability.
- 25 (m) Made to a personal representative of the patient.
- Sec. 205. (1) Except as otherwise provided in
- 27 section 204(2) and subject to subsections (2) and (3), a health

- 1 care provider or health facility shall not disclose health care
- 2 information pursuant to compulsory legal process or discovery in
- 3 any judicial, legislative, or administrative proceeding unless 1
- 4 or more of the following apply:
- 5 (a) The patient has consented in writing to the release of
- 6 the health care information in response to compulsory process or
- 7 a discovery request. The written release described in this sub-
- 8 division shall comply with the requirements of section 202(4).
- 9 (b) The patient has knowingly waived the right to claim con-
- 10 fidentiality for the health care information sought by executing
- 11 a written waiver. The written waiver described in this subdivi-
- 12 sion shall comply with the requirements of section 202(4) and
- 13 shall contain a statement that the person knowingly waives the
- 14 right to claim confidentiality for the health care information
- 15 sought.
- (c) The patient is a party to the proceeding and has placed
- 17 his or her physical or mental condition in issue.
- (d) The patient's physical or mental condition is relevant
- 19 to the execution or witnessing of a will.
- 20 (e) The physical or mental condition of a deceased patient
- 21 is placed in issue by any person claiming or defending through or
- 22 as a beneficiary of the patient.
- 23 (f) A patient's health care information is to be used in the
- 24 patient's commitment proceeding.
- 25 (g) The health care information is for use in any law
- 26 enforcement proceeding or investigation in which a health care
- 27 provider is the subject or a party. However, health care

- 1 information so obtained shall not be used in any proceeding
 2 against the patient unless the matter relates to payment for the
 3 patient's health care, or unless authorized under
 4 subdivision (i).
- 5 (h) The health care information is relevant to a proceeding 6 brought under article 8.
- 7 (i) A court has determined that particular health care 8 information is subject to compulsory legal process or discovery 9 because the party seeking the information has demonstrated that 10 the interest in access outweighs the patient's privacy interest.
- (2) Unless the court, for good cause shown, determines that the notification should be waived or modified, if health care information is sought under subsection (1)(c), (d), (e), or (i) or in a civil proceeding or investigation, the person seeking discovery or compulsory process shall mail a notice of the compulsory process or discovery request by first-class mail to the patient, beneficiary, or the patient's or beneficiary's attorney so frecord not less than 10 days before presenting the certificate required under subsection (3) to the health care provider or health facility.
- (3) Service of compulsory process or discovery requests upon 22 a health care provider or health facility shall be accompanied by 23 a written certification, signed by the person seeking to obtain 24 health care information or his or her authorized representative 25 identifying at least 1 subdivision of subsection (1) under which 26 compulsory process or discovery is being sought. The certificate 27 shall also state, in the case of information sought under

- 1 subsection (1)(c), (d), (e), or (i), that the requirements of
 2 subsection (2) for notice have been met. A person may sign the
 3 certification only if the person reasonably believes that the
 4 subdivision of subsection (1) identified in the certification
 5 provides an appropriate basis for the use of discovery or compul6 sory process. Unless otherwise ordered by the court, the health
 7 care provider or health facility shall maintain a copy of the
 8 process and the written certification as a permanent part of the
 9 patient's health care information.
- 10 (4) Production of health care information under this sec11 tion, in and of itself, does not constitute a waiver of any priv12 ilege, objection, or defense existing under other statutes, the
 13 common law, or the rules of evidence.
- Sec. 206. (1) Except as otherwise provided in subsection

 15 (2), for purposes of an audit by a third party payer, a health

 16 care provider or health facility shall disclose to the third

 17 party payer or an outside consultant involved in the audit health

 18 care information about a patient without the patient's authoriza
 19 tion, if the third party payer agrees to all of the following:
- 20 (a) Remove or destroy, at the earliest opportunity consis-21 tent with the purpose of the audit, health care information that 22 would enable the patient to be identified.
- 23 (b) Not disclose the health care information except to
 24 accomplish the audit or report unlawful or improper conduct
 25 involving fraud in obtaining payment for health care by a health
 26 care provider or health facility or patient, or other unlawful
 27 conduct by the health care provider or health facility.

1 (2) For purposes of an audit by a third party payer, a
2 health care provider may disclose to the third party payer or an
3 outside consultant involved in the audit health care information
4 consisting of dental records about a patient without the
5 patient's authorization, pursuant to this subsection. The dis6 closure is limited to information relating to fees for services
7 in the course of a good faith examination of the health care
8 provider's records to determine the amount and correctness of
9 fees or the type and volume of health care furnished pursuant to
10 provisions for payment established by the third party payer or
11 information required for the third party payer's predetermina12 tions, posttreatment reviews, or audits.

13 ARTICLE 3

14 EXAMINATION AND COPYING OF RECORD

- 15 Sec. 301. (1) Upon receipt of a written request from a
 16 patient to examine or copy all or part of the patient's recorded
 17 health care information, a health care provider or health facili18 ty, as promptly as required under the circumstances, but not
 19 later than 15 business days after receipt of the written request,
 20 shall do 1 or more of the following, as appropriate:
- (a) Make the information available for examination during regular business hours and provide a copy, if requested, to the patient of all or part of the health care information, as deter-unined by the patient. Before the health care information is made available to the patient, the health care provider or health facility shall remove or delete from a copy any information that could reasonably be expected to identify an individual who

- 1 provided information in confidence and under circumstances in
- 2 which confidentiality was statutorily required or permitted. If
- 3 the patient examines the original health care information, the
- 4 health care provider or health facility shall replace the identi-
- 5 fying information when the patient is finished with the
- 6 examination.
- 7 (b) Inform the patient if the health care information does
- 8 not exist or cannot be found.
- 9 (c) If the health care provider or health facility to whom
- 10 the written request is directed does not maintain a record of the
- 11 health care information, so inform the patient and provide the
- 12 name and address, if known, of the health care provider or health
- 13 facility that maintains the record.
- (d) If the health care information is in use or unusual cir-
- 15 cumstances have delayed handling the request, inform the patient
- 16 and specify in writing the reasons for the delay and the earliest
- 17 date when the health care information will be available for exam-
- 18 ination or copying or when the request will be otherwise disposed
- 19 of.
- 20 (e) Deny the request, in whole or in part, under section 302
- 21 and inform the patient of the denial.
- 22 (f) If the health care provider is unavailable during the
- 23 period of 15 business days, upon becoming available immediately
- 24 notify the patient of the health care provider's return and com-
- 25 plete the request pursuant to this subsection within 15 business
- 26 days after becoming available.

- (2) Upon request, a health care provider shall provide an explanation of any code or abbreviation used by the health care provider in the health care information or any other code or abbreviation used in the health care information the meaning of which is known by the health care provider.
- 6 (3) If a record of the particular health care information
 7 requested is not maintained by the health care provider or health
 8 facility in the requested form, the health care provider or
 9 health facility is not required to create a new record or refor10 mulate an existing record to make the health care information
 11 available in the requested form.
- (4) Except as otherwise provided in this subsection and subsections (5) and (6), the health care provider or health facility may charge a retrieval fee not to exceed the actual cost of retrieval and a copying fee not to exceed 20 cents per page for health care information provided at the request of an adult patient or his or her legal guardian or patient advocate or in the case of a minor the patient's parent or legal guardian for the patient's personal use and not for the use of a third party. The 20 cent per page limit set forth in this subsection represents a subsidized rate that is below cost; however, the state has an interest in protecting the patient's right to access to his or her medical records.
- 24 (5) A health care provider or health facility may charge a 25 reasonable fee for all requests for health care information from 26 statutorily authorized parties other than requests described in 27 subsection (4) and may prohibit copying until the fee is paid. A

- 1 health care provider or health facility may charge a fee only for
- 2 those parts of the health care information actually provided.
- 3 The 20 cents per page limit set forth in subsection (4) and the
- 4 fee limitation set forth in this subsection do not apply to
- 5 copies of X-rays or electroencephalogram tracings or other imag-
- 6 ing records. A health care provider or health facility may
- 7 charge the actual cost of copying such imaging records.
- 8 (6) A person entitled to examine and copy health care infor-
- 9 mation may supply his or her own copying equipment on the
- 10 premises of the health care provider or health facility and pay
- 11 only the retrieval fee authorized in subsection (4). The health
- 12 care provider or health facility may charge a retrieval fee that
- 13 reflects the cost of supervising examination and copying of
- 14 health care information under this subsection.
- 15 (7) A third party payer may charge a retrieval and copying
- 16 fee of not more than \$2.00 per page for health care information
- 17 provided upon request or under subpoena for use in civil litiga-
- 18 tion in which the third party payer is not a party.
- 19 Sec. 302. (1) A health care provider or health facility may
- 20 deny a request for health care information under section 301 if
- 21 the health care provider or health facility reasonably concludes
- 22 that either or both of the following apply:
- 23 (a) The information in the medical record was compiled and
- 24 is used solely for litigation in which the health care provider
- 25 or health facility is a party. As used in this subdivision,
- 26 "medical record" is limited to that part of the medical record

- 1 consisting of notes made by an attorney for the health care 2 provider or health facility.
- (b) The information in the medical record was compiled and 4 is used solely for quality assurance, peer review, or administra-5 tive purposes.
- 6 (c) Access to the health care information is otherwise pro-7 hibited by law.
- g (2) If a health care provider or health facility denies a grequest for health care information under this section, the 10 health care provider or health facility, to the extent possible, 11 shall segregate health care information for which access has been 12 denied under subsection (1) from health care information for 13 which access cannot be denied and permit the patient to examine 14 or copy the disclosable health care information.
- (3) If a health care provider or health facility denies a 16 patient's request for health care information, in whole or in 17 part, under subsection (1), the health care provider or health 18 facility shall permit examination and copying of the health care 19 information by another health care provider or health facility 20 that is selected by the patient to treat or advise the patient 21 for the same condition for which the patient was treated by the 22 health care provider or health facility denying the request or by 23 the patient's attorney of record for purposes of litigation. The 24 health care provider or health facility denying the request shall 25 inform the patient of the patient's right to select another 26 health care provider or health facility to examine or copy the 27 health care information under this subsection. If the patient

- 1 does not or cannot select another health care provider or health
- 2 facility, he or she may petition a court of competent jurisdic-
- 3 tion for an order of disclosure.
- 4 Sec. 303. (1) The record of health care information retained
- 5 by a health care provider pertaining to health care rendered by
- 6 the health care provider in the course of the health care
- 7 provider's private practice is the property of the health care
- 8 provider. However, the health care information contained in the
- 9 record is subject to examination and copying as provided in this
- 10 article, and is the property of the patient to whom the health
- 11 care was rendered.
- 12 (2) The record of health care information retained by a
- 13 health facility pertaining to health care rendered in the health
- 14 facility by a health care provider who is employed by or under
- 15 contract to the health facility or admitted to practice in the
- 16 health facility is the property of the health facility. However,
- 17 the health care information contained in the record is subject to
- 18 examination and copying as provided in this article, and is the
- 19 property of the patient to whom the health care was rendered.
- 20 The record of health care information described in this subsec-
- 21 tion is not the property of the health care provider who rendered
- 22 the health care.
- 23 ARTICLE 4
- 24 ADDITIONS TO MEDICAL RECORDS
- Sec. 401. (1) For purposes of accuracy or completeness, a
- 26 patient may request in writing that a health care provider or
- 27 health facility add to the patient's health care information kept

- 1 by the health care provider or health facility, pursuant to this 2 article.
- (2) As promptly as required under the circumstances, but not 4 later than 15 business days after receiving a request from a 5 patient to append the patient's health care information kept by 6 the health care provider or health facility, the health care provider or health facility shall do 1 or more of the following, as 8 appropriate:
- 9 (a) Make the requested addition and inform the patient of 10 the action and of the patient's right under section 403 to have 11 the addition sent to previous recipients of the health care 12 information in question within 14 business days after the addi-13 tion is made.
- (b) Inform the patient if the health care information no 15 longer exists or cannot be found.
- (c) If the health care provider or health facility does not maintain the health care information, inform the patient and pro18 vide the patient with the name and address, if known, of the person who maintains the health care information.
- (d) If the health care information is in use or unusual cir21 cumstances have delayed the handling of the addition request,
 22 inform the patient and specify in writing the reasons for the
 23 delay and the earliest date when the addition will be made or
 24 when the request will otherwise be disposed of.
- (e) Inform the patient in writing of the health care
 26 provider's or health facility's refusal to append the health care
 27 information as requested, the reason for the refusal, and the

- 1 patient's right under section 402 (2) to add a statement of
- 2 disagreement and to have that statement sent to previous recip-
- 3 ients of the disputed health care information.
- 4 Sec. 402. (1) In adding information under this article, the
- 5 health care provider or health facility shall do both of the
- 6 following:
- 7 (a) Make the additional information part of the medical
- 8 record.
- 9 (b) Mark the challenged entries as added entries and indi-
- 10 cate the place in the medical record where the added information
- 11 is located, in a manner practicable under the circumstances.
- 12 (2) If the health care provider or health facility maintain-
- 13 ing the patient's health care information refuses to make the
- 14 patient's requested addition, the health care provider or health
- 15 facility shall do both of the following:
- 16 (a) Permit the patient to file, as a part of the patient's
- 17 health care information, a concise statement of the addition
- 18 requested and the reasons for the addition.
- (b) Mark the challenged entry to indicate that the patient
- 20 claims the entry is inaccurate or incomplete and indicate the
- 21 place in the medical record where the statement of disagreement
- 22 is located, in a manner practicable under the circumstances.
- Sec. 403. (1) Upon written request of a patient, a health
- 24 care provider or health facility shall take reasonable steps
- 25 within 14 business days after the addition or statement of dis-
- 26 agreement is made to provide copies of additional information or
- 27 of a statement of disagreement to all persons designated by the

- patient who are identified in the health care information as having examined or received copies of the additional information.
- 4 (2) Unless the health care provider's or health facility's 5 error necessitated the additional information, a health care pro-6 vider or health facility may charge the patient a reasonable fee, 7 not exceeding 20 cents per page for distributing additional 8 information or the statement of disagreement.

9 ARTICLE 5

10 NOTICE OF INFORMATION PRACTICES

Sec. 501. (1) A health care provider or health facility
12 that maintains a patient's health care information shall create a
13 notice of information practices that contains substantially the
14 following language:

NOTICE NOTICE

"We keep a record of the health care we provide you.

17 You may ask us to see and copy that record. The cost to

18 you of copying that record is 20 cents per page plus a

19 retrieval fee. You may also ask us to add to that

20 record. We will not disclose your record to others

21 unless you direct us to do so or unless the law autho-

rizes or compels us to do so. You may see your record

or get more information about it at

."

⁽²⁾ A health care provider or health facility shall post a
26 copy of the notice of information practices required under
27 subsection (1) in a conspicuous place. The health care provider

- 1 or health facility shall include the information contained in the 2 notice in its disclosure authorization form.
- 3 (3) The notice of information practices shall include infor-4 mation concerning any administrative costs associated with
- 5 obtaining a copy of a medical record.
- 6 (4) The department of commerce or its successor agency or
- 7 authorized representative shall enforce this section as it
- 8 applies to health care providers. The department of public
- 9 health shall enforce this section as it applies to health
- 10 facilities.
- ARTICLE 6
- 12 PERSONS AUTHORIZED TO ACT FOR PATIENT
- 13 Sec. 601. (1) A person legally authorized to consent to or
- 14 refuse health care for another may exercise the rights of that
- 15 person under this act to the extent necessary to effectuate the
- 16 terms or purposes of the grant of authority. If a patient is
- 17 less than 18 years of age, but is emancipated or otherwise autho-
- 18 rized to consent to health care without parental consent under
- 19 the laws of this state, only the patient or the patient's autho-
- 20 rized representative may exercise the rights of a patient under
- 21 this act as to health care information pertaining to health care
- 22 to which the patient lawfully consented.
- 23 (2) A person authorized to act for a patient shall act in
- 24 good faith to represent the best interests of the patient.
- 25 Sec. 602. A personal representative of a deceased patient
- 26 may exercise all of the deceased patient's rights under this
- 27 act. If there is no personal representative, or upon discharge

- 1 of the personal representative, a deceased patient's rights under 2 this act may be exercised by persons who are authorized by law to 3 act for the deceased patient.
- 4 ARTICLE 7
- 5 SECURITY SAFEGUARDS AND RECORD RETENTION
- Sec. 701. A health care provider or health facility shall reffect reasonable safeguards for the security of all health care information maintained by the health care provider or health gracility.
- Sec. 702. (1) A health care provider or health facility
 11 shall retain health care information in the original or repro12 duced form for not less than 7 years after the date the health
 13 care to which the health care information pertains is rendered.
 14 If the patient is a minor at the time the health care is
 15 rendered, the health care provider or health facility shall
 16 retain the health care information for not less than 7 years
 17 after the date the health care to which the health care informa18 tion pertains is rendered or until the minor reaches 18 years of
 19 age, whichever is longer.
- (2) A health care provider or health facility shall retain
 21 electroencephalogram tracings, X-ray films, and similar imaging
 22 records for not less than 7 years after the date of their
 23 creation. After the expiration of the 7-year period, such medi24 cal records may be destroyed by shredding, incineration, or pulp25 ing or by other means determined appropriate by rule of the
 26 department of public health. Interpretations of
 27 electroencephalogram tracings, X-ray films, and similar imaging

- 1 records are subject to subsection (1). A health care provider at
- 2 the time treatment is rendered and a health facility at the time
- 3 of admission or discharge shall notify each patient in writing of
- 4 the requirements of this section. The written notice shall
- 5 include a statement that if the patient wants a copy of the
- 6 health care information, he or she must so notify the health care
- 7 provider or health facility in writing before the expiration of
- 8 the 7-year period. The notice shall also inform the patient as
- 9 to the procedure for obtaining copies of health care information
- 10 and of the requirements of subsection (4). The notice required
- 11 under this subsection need only be given once to a particular
- 12 patient.
- 13 (3) After the period required under subsection (1) or (2), a
- 14 health care provider or health facility may destroy health care
- 15 information other than electroencephalograms, tracings, X-ray
- 16 films, and similar imaging records by shredding, incineration, or
- 17 other means determined appropriate by rule of the department of
- 18 public health or may retain the health care information. If the
- 19 health care provider or health facility destroys the health care
- 20 information, the health care provider or health facility shall
- 21 retain basic information from each medical record destroyed, or a
- 22 health facility may retain an abstract of each medical record
- 23 destroyed if the abstract contains information that is substan-
- 24 tially similar to the basic information described in
- 25 subdivision (b). For purposes of this subsection, basic informa-
- 26 tion consists of all of the following:

- (a) For a health care provider:
- 2 (i) The patient's name, birth date, and social security 3 number.
- 4 (ii) A list of diagnoses and health care consisting of inva5 sive procedures and the dates the diagnoses or procedures were
 6 made or performed, chronic illnesses, genetic diseases, or
 7 chronic mental illnesses.
- 8 (b) For a health facility:
- 9 (i) The patient's name, birth date, and social security
 10 number.
- (ii) Dates of admission and discharge.
- (iii) Name of attending physician.
- (iv) Operative reports.
- 14 (v) Surgical pathology reports.
- 15 (vi) Discharge summaries.
- (4) A health care provider or health facility shall retain
 17 the basic information or abstract as described in subsection (3)
 18 for not less than 25 years after the date the health care to
 19 which the basic information or abstract pertains is rendered. If
 20 the health care is rendered to a minor, the health care provider
 21 or health facility shall retain the basic information during the
 22 period of minority and for not less than 25 years after the minor
 23 reaches 18 years of age. Upon the expiration of the 25-year
 24 period required under this subsection, the health care provider
 25 or health facility shall either retain the medical record, the
 26 basic information, or the abstract indefinitely or request the
 27 department of public health to take possession of the medical

- 1 record, the basic information, or the abstract. The department
- 2 of public health shall take possession of the medical record, the
- 3 basic information, or the abstract if requested to do so under
- 4 this subsection, and shall retain the medical record, the basic
- 5 information, or the abstract indefinitely.
- 6 Sec. 703. (1) Before a health care provider or health facil-
- 7 ity closes or otherwise stops providing health care to patients,
- 8 the health care provider or health facility shall arrange for the
- 9 retention and preservation of health care information in compli-
- 10 ance with this section. A health care provider or health facil-
- 11 ity may computerize or minify health care information by the use
- 12 of microfilm or other similar photographic process or by a pro-
- 13 cess determined appropriate by the department of public health by
- 14 rule, as long as the storage method used creates an unalterable
- 15 record that is readily accessible.
- (2) A health care provider or health facility that closes or
- 17 otherwise stops providing health care to patients shall publish
- 18 notice of the closure in a newspaper of general circulation in
- 19 the county in which the health care provider's practice or the
- 20 health facility is located for not less than 5 consecutive days.
- 21 The notice required under this subsection shall be published not
- 22 less than 1 month before the effective date of the closure or
- 23 cessation of providing health care and shall contain at least all
- 24 of the following information:
- 25 (a) If the health care provider or health facility has con-
- 26 tracted with an entity to retain medical records after the
- 27 closure or cessation of providing health care, the name and

- 1 address of the entity and the name and telephone number of an 2 individual employed by the entity who will be able to give fur-3 ther information regarding retention and accessibility of the 4 medical records.
- (b) Notice that a patient may obtain a copy of his or her medical records before closure or cessation of providing health rare or that if the patient so chooses, he or she may obtain the original medical records for his or her own retention or for retention by another health care provider or health facility.
- (3) If a health care provider or health facility gives an 11 original medical record to a patient as described in subsection 12 (2)(b), then the health care provider or health facility shall 13 retain a record of the name, last known address, social security 14 number, date of birth, and telephone number of the patient and 15 the fact that the patient was given the original medical record. 16 The health care provider or health facility shall keep the infor-17 mation required by this subsection with all other medical records 18 retained by the health care provider or health facility. 19 patients of the health care provider or health facility choose to 20 obtain their original medical records, then the health care pro-21 vider or health facility shall retain a record of the information 22 required under this subsection and transmit the record to the 23 department of public health. The department of public health 24 shall make the records available to the department of social 25 services for the administration of programs administered by the 26 department of social services.

- 1 (4) If a patient does not respond to the notice published
- 2 under subsection (2), and the health care provider or health
- 3 facility has not contracted with an entity to retain medical
- 4 records as described in subsection (2)(a), the health care pro-
- 5 vider or health facility shall contract for storage of medical
- 6 records with another health care provider or health facility or
- 7 other entity. If the health care provider or health facility can
- 8 demonstrate to the satisfaction of the department that it has
- 9 attempted to find a new location for the medical records but has
- 10 not been successful, it may request the department of public
- 11 health to serve as the storage site. The department of public
- 12 health shall take possession of the original medical records if
- 13 requested to do so under this subsection, and shall retain them
- 14 indefinitely.
- 15 Sec. 704. A health care provider or health facility that
- 16 destroys medical records in compliance with this article is not
- 17 subject to criminal or civil liability for the destruction.
- 18 Sec. 705. The department of public health may promulgate
- 19 rules to implement this section.
- 20 Sec. 706. The department of public health, in consultation:
- 21 with appropriate health care provider organizations and health
- 22 facility organizations, shall conduct a study on the feasibility
- 23 of a standardized numbering system to be used by health care pro-
- 24 viders and health facilities in cataloging medical records. The
- 25 department of public health shall report to the legislature on
- 26 the study required by this section within 1 year after the
- 27 effective date of this act.

1 ARTICLE 8

- 2 CIVIL REMEDIES AND CRIMINAL AND ADMINISTRATIVE SANCTIONS
- 3 Sec. 801. The attorney general or a county prosecutor or a
- 4 person aggrieved by a violation of this act may maintain a civil
- 5 action to enforce this act in a court of competent jurisdiction.
- 6 The court may order any relief authorized under section 802.
- 7 Sec. 802. (1) A court in which an action is filed under
- 8 section 801 may order a health care provider or health facility
- 9 or other person to comply with this act and may order any other
- 10 appropriate relief.
- (2) A health care provider or health facility that relies in
- 12 good faith upon a certification pursuant to section 205(3) is not
- 13 liable for disclosures made in reliance on that certification.
- (3) In an action by a patient alleging that health care
- 15 information was improperly withheld under article 3, the burden
- 16 of proof is on the health care provider or health facility to
- 17 establish that the information was properly withheld.
- 18 (4) If the court determines that there is a violation of
- 19 this act, the aggrieved person may recover damages for pecuniary
- 20 losses sustained as a result of the violation, and, in addition,
- 21 if the violation results from willful or grossly negligent con-
- 22 duct, the aggrieved person may recover exemplary damages of not
- 23 more than \$5,000.00, exclusive of any pecuniary loss.
- 24 (5) The court may assess reasonable attorney's fees and
- 25 costs reasonably incurred in the litigation to the prevailing
- 26 party.

- 1 (6) A health care provider or health facility shall not 2 enter into a contract that would alter the provisions of this 3 act.
- Sec. 803. (1) A health care provider who denies a request for health care information in violation of article 3 or violates article 5 is subject to administrative penalties under article 15 of the public health code, Act No. 368 of the Public Acts of 8 1978, being sections 333.16101 to 333.18838 of the Michigan
- (2) A health facility that denies a request for health care information in violation of article 3 or violates article 5 is subject to administrative penalties under article 17 of the public health code, Act No. 368 of the Public Acts of 1978, being sections 333.20101 to 333.22260 of the Michigan Compiled Laws.
- 15 (3) A health care provider or health facility that discloses 16 or denies access to health care information in good faith compli-17 ance with this act is not subject to civil, administrative, or 18 criminal liability for the disclosure or denial.

9 Compiled Laws.