

## **HOUSE BILL No. 5600**

June 1 1994 Introduced by Rep Hill and referred to the Committee on Public Utilities

A bill to amend section 102 of Act No 32 of the Public Acts of 1986, entitled as amended

Emergency telephone service enabling act, '

as amended by Act No 196 of the Public Acts of 1991, being section 484 1102 of the Michigan Compiled Laws

## THE PEOPLE OF THE STATE OF MICHIGAN ENACT

- 1 Section 1 Section 102 of Act No 32 of the Public Acts of
- 2 1986 as amended by Act No 196 of the Public Acts of 1991 being
- 3 section 484 1102 of the Michigan Compiled Laws, is amended to
- 4 read as follows
- 5 Sec 102 As used in this act
- 6 (a) "Automatic location identification" or "ALI" means a
- 7 9-1-1 service feature in which the service supplier automatically
- 8 forwards the name or address, or both associated with the

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- 1 calling party s telephone number as identified by automatic
- 2 number identification, to the public safety answering point
- 3 (b) "Automatic number identification" or "ANI" means a 9-1-1
- 4 service feature in which the service supplier automatically for-
- 5 wards the calling party s billing telephone number to the public.
- 6 safety answering point for display
- 7 (c) Direct dispatch method means the method of responding
- 8 to a telephone request for emergency service whereby the person
- 9 receiving the call at the public safety answering point decides
- 10 on the proper action to be taken and dispatches the appropriate
- II available emergency service unit located closest to the request
- 12 for emergency service
- (d) 'Emergency telephone charge" means emergency telephone
- 14 operational charge and emergency telephone technical charge
- (e) Emergency telephone operational charge means a charge
- 16 for nonnetwork technical equipment and other costs directly
- 17 related to the operation of a PSAP including, but not limited to
- 18 dispatch personnel, costs associated with non-PSAP operation such
- 19 as response vehicles and personnel shall not be included in those
- 20 assessments levied under this act
- 21 (f) "Emergency telephone technical charge" means a charge
- 22 for the network start-up costs, customer notification costs,
- 23 billing costs including an allowance for uncollectibles, and net-
- 24 work nonrecurring and recurring installation, maintenance, serv-
- 25 ice and equipment network charges of a service supplier provid-
- 26 ing 9-1-1 service pursuant to this act

- 1 (q) 'Exchange access facility means the access from a
- 2 particular service user's premises to the telephone system
- 3 Exchange access facilities include service supplier provided
- 4 access lines, PBX trunks, and centrex line trunk equivalents all
- 5 as defined by tariffs of the service suppliers as approved by the
- 6 public service commission Exchange access facilities do not
- 7 include service supplier owned and operated telephone pay sta-
- 8 tion lines or WATS, FX, or incoming only lines
- 9 (h) 'Final 9-1-1 service plan means a tentative 9-1-1 serv-
- 10 ice plan that has been modified only to reflect necessary changes
- 11 resulting from any exclusions of public agencies from the 9-1-1
- 12 service district of the tentative 9-1-1 service plan pursuant to
- 13 section 306 and any failure of public safety agencies to be des-
- 14 ignated as PSAPs or secondary PSAPs pursuant to section 307
- 15 (1) "Person" means any individual firm partnership joint
- 16 venture association cooperative organization corporation,
- 17 whether or not organized for profit municipal corporation state
- 18 or other governmental entity agency body department commis-
- 19 sion board bureau fraternal organization nonprofit organiza-
- **20** tion estate trust business or common law trust receiver
- 21 assignee for the benefit of creditors trustee or trustee in
- 22 bankruptcy
- 23 (j) "Prime rate" means the average predominant prime rate
- 24 quoted by not less than 3 commercial financial institutions as
- 25 determined by the department of treasury
- (k) "Private safety entity" means a private entity which
- 27 provides emergency fire, ambulance, or medical services

- 1 (1) "Public agency" means any village, township, charter
- 2 township, or city within the state, and any special purpose dis-
- 3 trict located in whole or in part within the state, which pro-
- 4 vides or has authority to provide fire fighting, law enforcement
- 5 ambulance medical or other emergency services
- 6 (m) Public safety agency means a functional division of a
- 7 public agency county or the state of Michigan which provides
- 8 fire fighting law enforcement, ambulance medical or other
- 9 emergency services
- 10 (n) "Public safety answering point' or PSAP means a commu-
- 11 nications facility operated or answered on a 24-hour basis
- 12 assigned responsibility by a public agency or county to receive
- 13 9-1-1 calls and as appropriate, to directly dispatch emergency
- 14 response services or to transfer or relay emergency 9-1-1 calls
- 15 to other public safety agencies It is the first point of recep-
- 16 tion by a public safety agency of a 9-1-1 call, and serves the
- 17 jurisdictions in which it is located and other participating
- 18 jurisdictions, if any
- (o) 'Relay method means the method of responding to a tele-
- 20 phone request for emergency service whereby a PSAP notes perti-
- 21 nent information and relays it by telephone, radio, or private
- 22 line to the appropriate public safety agency or other provider of
- 23 emergency services that has an available emergency service unit
- 24 located closest to the request for emergency service for dispatch
- 25 of an emergency service unit
- (p) 'Secondary public safety answering point or secondary
- 27 PSAP means a communications facility of a public safety agency

- 1 or private safety entity which receives 9-1-1 calls by the
- 2 transfer method only and generally serves as a centralized loca-
- 3 tion for a particular type of emergency call
- 4 (q) "Service supplier' means any person providing telephone
- 5 services to a service user in this state
- 6 (r) Service user" means any exchange access facility cus-
- 7 tomer of a service supplier within a 9-1-1 system
- 8 (s) Tariff rate means the rate approved by the public
- 9 service commission for 9-1-1 service provided by a particular
- 10 service supplier
- (t) Tentative 9-1-1 service plan means a plan for imple-
- 12 menting a 9-1-1 system in a specified 9-1-1 service district
- 13 after consultation with the director of the department of state
- 14 police or his or her designated representative, which complies
- 15 with chapter II, and which addresses the following system
- 16 considerations
- (1) Technical considerations of the service supplier includ-
- 18 ing system equipment for facilities that would be used in provid-
- 19 ing emergency telephone service
- 20 (11) Operational considerations including the designation of
- 21 PSAPs and secondary PSAPs and the manner in which 9-1-1 calls
- 22 would be processed, dispatch functions performed, and information
- 23 systems utilized
- 24 (111) Managerial considerations including the organizational
- 25 form and agreements which would control technical, operational,
- 26 and fiscal aspects of the emergency telephone service

- 1 (10) Fiscal considerations including projected nonrecurring 2 and recurring costs with a financial plan for implementing and
- 3 operating the system
- 4 ( $\nu$ ) The tentative 9-1-1 service plan shall require each
- 5 public agency and county operating a PSAP under the 9-1-1 system
- 6 to pay directly for all installation and recurring charges for
- 7 terminal equipment including customer premises equipment asso-
- 8 clated with the public agency s or the county s PSAP and may
- 9 require each public agency and county operating a PSAP under the
- 10 9-1-1 system to pay directly to the service supplier all instal-
- 11 lation and recurring charges for all 9-1-1 exchange and tie lines
- 12 associated with the public agency s or the county s PSAP
- (u) Transfer method means the method of responding to a
- 14 telephone request for emergency service whereby a PSAP transfers
- 15 the call directly to the appropriate public safety agency or
- 16 other provider of emergency service that has an available emer-
- 17 gency service unit located closest to the request for emergency
- 18 service for dispatch of an emergency service unit
- 19 (v) Universal emergency number service or 9-1-1 service
- 20 means public telephone service which provides service users with
- 21 the ability to reach a public safety answering point by dialing
- 22 the digits "9-1-1'
- 23 (w) 'Universal emergency number service district" or '9-1-1
- 24 service district' means the area in which 9-1-1 service is pro-
- 25 vided or is planned to be provided to service users under a 9-1-1
- 26 system implemented pursuant to this act

1 (x) Universal emergency number service system or 9-1-1
2 system" means a system for providing 9-1-1 service pursuant to
3 this act

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