



# HOUSE BILL No. 5648

June 14 1994 Introduced by Reps Jacobetti and Stallworth and referred to the Committee on Public Utilities

A bill to amend Act No 3 of the Public Acts of 1939, entitled as amended

An act to provide for the regulation and control of public utilities and other services affected with a public interest within this state to create a public service commission and to prescribe and define its powers and duties to abolish the Michigan public utilities commission and to confer the powers and duties vested by law therein on the public service commission to provide for the continuance, transfer, and completion of certain matters and proceedings to abolish automatic adjustment clauses, to prohibit rate increases without notice and hearing to qualify residential energy conservation programs permitted under state law for certain federal exemption to provide for a restructuring of rates for certain utilities to encourage the utilization of resource recovery facilities to provide for appeals to provide appropriations to declare the effect of this act to prescribe penalties and to repeal all acts contrary to this act,"

as amended, being sections 460 1 to 460 8 of the Michigan

Compiled Laws, by adding section 6q

THE PEOPLE OF THE STATE OF MICHIGAN ENACT

1       Section 1    Act No  3 of the Public Acts of 1939, as  
2 amended, being sections 460 1 to 460 8 of the Michigan Compiled  
3 Laws, is amended by adding section 6q to read as follows

4       SEC  6Q    (1) AS USED IN THIS SECTION, "OPERATOR SERVICES"  
5 MEANS A TELECOMMUNICATION SERVICE THAT INCLUDES ANY AUTOMATIC OR  
6 LIVE ASSISTANCE TO A CONSUMER TO ARRANGE FOR BILLING OR COMPLE-  
7 TION OF A TELEPHONE CALL BETWEEN POINTS WITHIN THIS STATE THAT  
8 ARE SPECIFIED BY THE USER THROUGH A METHOD OTHER THAN 1 OF THE  
9 FOLLOWING

10       (A) AUTOMATIC COMPLETION WITH BILLING TO THE TELEPHONE FROM  
11 WHICH THE CALL ORIGINATED

12       (B) COMPLETION THROUGH AN ACCESS CODE OR A PROPRIETARY  
13 ACCOUNT NUMBER USED BY THE CONSUMER, WITH BILLING TO AN ACCOUNT  
14 PREVIOUSLY ESTABLISHED WITH THE CARRIER BY THE CONSUMER

15       (C) COMPLETION IN ASSOCIATION WITH DIRECTORY ASSISTANCE  
16 SERVICES

17       (2) THE COMMISSION SHALL ADOPT AND ENFORCE OPERATING  
18 REQUIREMENTS FOR THE PROVISION OF OPERATOR SERVICES    THESE  
19 REQUIREMENTS SHALL INCLUDE, BUT ARE NOT LIMITED TO, THE  
20 FOLLOWING

21       (A) ORAL AND WRITTEN NOTIFICATION OF THE IDENTITY OF THE  
22 OPERATOR SERVICE PROVIDER AND THE AVAILABILITY OF INFORMATION  
23 REGARDING OPERATOR SERVICE PROVIDER RATES, COLLECTION METHODS,  
24 AND COMPLAINT RESOLUTION METHODS

25       (B) RESTRICTIONS ON BILLING AND CHARGES FOR OPERATOR  
26 SERVICES

- 1 (C) RESTRICTIONS ON "CALL SPLASHING" AS THAT TERM IS DEFINED
- 2 IN 47 C F R 64 708
- 3 (D) ACCESS TO OTHER TELECOMMUNICATIONS CARRIERS
- 4 (E) THE APPROPRIATE ROUTING AND HANDLING OF EMERGENCY CALLS