



# HOUSE BILL No. 5690

June 22 1994, Introduced by Reps Johnson Bender Gilmer Dolan Walberg Bobier Stille, Sikkema, Bankes McBryde and Middleton and referred to the Committee on Appropriations

A bill to establish criteria for evaluating the performance of certain programs of state government and to prescribe the powers and duties of certain state agencies and departments

## THE PEOPLE OF THE STATE OF MICHIGAN ENACT

1       Sec 1    This act shall be known and may be cited as the  
2 "state government performance and results act"

3       Sec 2    As used in this act

4       (a) "Client" means an individual who is being provided  
5 treatment or services by the department of corrections or the  
6 department of social services

7       (b) "Outcome" means the condition or circumstances of a  
8 client after services or treatment have been provided and the  
9 extent to which the original condition or need that led to the  
10 provision of services or treatment to the client has been  
11 modified or stabilized

1 (c) 'Program means an aggregate of generally related  
2 objectives that because of their special character, related work-  
3 load, and interrelated output can be considered an entity for  
4 purposes of organization, management, accounting, reporting, and  
5 budgeting

6 (d) "Program effectiveness" means the ability of a program  
7 to achieve desired client outcomes

8 Sec 3 The purposes of this act are

9 (a) To improve the confidence of the people of this state in  
10 the capability of state government by systematically holding  
11 state agencies accountable for achieving program results

12 (b) To initiate program effectiveness reform with a series  
13 of pilot projects that set performance goals, measure program  
14 effectiveness against those goals, and require public progress  
15 reports

16 (c) To improve state program effectiveness and public  
17 accountability by promoting a new focus on results, service qual-  
18 ity, and customer satisfaction

19 (d) To help state managers improve service delivery by pro-  
20 viding them with information about program effectiveness and  
21 service quality

22 (e) To improve legislative decision making by providing more  
23 objective information on achieving statutory objectives, and on  
24 the relative program effectiveness and program efficiency of  
25 state programs and spending

26 (f) To improve the internal management of state government

1       Sec 4    (1) By January 1, 1995, the department of  
2 corrections and the department of social services each shall  
3 establish 1 or more comprehensive systems to annually measure and  
4 report client outcomes for each program administered by that  
5 department    A comprehensive system established under this sec-  
6 tion shall comply with all of the following

7       (a) Provide operational definitions of, and criteria for,  
8 client outcomes

9       (b) Establish program effectiveness goals as measured by  
10 expected outcome levels

11       (c) Establish the collection process by which outcome data  
12 are obtained, stored, and summarized for reporting purposes  
13 Compliance with this subdivision includes a program specific pro-  
14 cedures manual with clearly defined documentation requirements

15       (d) Establish procedures for the continuous flow of client  
16 outcome information

17       (e) Develop procedures to link program participation data  
18 with client outcome data so that this relationship can be  
19 described and analyzed

20       (f) Implement continuous longitudinal studies to determine  
21 the long-range effects of each program    The longitudinal studies  
22 shall track a cohort representative sample of clients at 5 years  
23 after those clients initially complete a program    Whenever pos-  
24 sible and appropriate, longitudinal studies shall compare out-  
25 comes of a representative sample of clients completing the pro-  
26 gram with outcomes of a comprehensive cohort group that did not  
27 enter the program

1       (2) The department of corrections and the department of  
2 social services shall require each contract regarding a program  
3 administered by that department to contain a provision for mea-  
4 suring client outcomes

5       Sec 5    The department of corrections and the department of  
6 social services each shall develop an annual report on client  
7 outcomes for each program administered by that department   Each  
8 annual report shall be submitted to the speaker and minority  
9 leader or the co-speakers of the house of representatives, the  
10 majority and minority leaders of the senate, the standing commit-  
11 tees on appropriations in the senate and the house of representa-  
12 tives, the director of the department of management and budget,  
13 and the senate fiscal agency and the house fiscal agency   The  
14 annual reports, at a minimum, shall include all of the  
15 following

16       (a) A description of the client population served by each  
17 program

18       (b) A description of the services provided by each program

19       (c) Client outcomes for each program compared to previous  
20 years

21       (d) An assessment of each program's effectiveness based on  
22 the reported client outcomes   The assessment required under this  
23 subdivision should include a comparison of specific program out-  
24 comes with similar outcomes reported by other relevant sources  
25 including, but not limited to, research literature, national sta-  
26 tistics, and the experience of other states

1       (e) The annual cost of each program and the annual cost of  
2 each outcome achieved

3       (f) The status or results of the longitudinal studies con-  
4 ducted under section 4(1)(f)

5       (g) Recommendations for program changes and funding so that  
6 changes in service lead to enhancements in program quality and  
7 program effectiveness as reflected in improved client outcomes