

SUBSTITUTE FOR  
SENATE BILL NO. 1010

A bill to amend 1986 PA 32, entitled "Emergency telephone service enabling act," by amending sections 102, 303, 316, 601, 602, and 604 (MCL 484.1102, 484.1303, 484.1316, 484.1601, 484.1602, and 484.1604), section 102 as amended by 1996 PA 313, sections 303 and 602 as amended by 1994 PA 29, and section 601 as amended by 1989 PA 36, and by adding section 605.

**THE PEOPLE OF THE STATE OF MICHIGAN ENACT:**

1       Sec. 102. As used in this act:

2       (a) "Automatic location identification" or "ALI" means a  
3 9-1-1 service feature ~~in which~~ PROVIDED BY the service supplier  
4 THAT automatically ~~forwards~~ PROVIDES the name or ~~address~~  
5 LOCATION, or both, associated with the calling party's telephone  
6 number as identified by automatic number identification ~~,~~ to  
7 ~~the~~ A 9-1-1 public safety answering point.

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1 (b) "Automatic number identification" or "ANI" means a 9-1-1  
2 service feature ~~in which~~ PROVIDED BY the service supplier THAT  
3 automatically ~~forwards~~ PROVIDES the calling party's billing  
4 telephone number to ~~the~~ A 9-1-1 public safety answering point.  
5 ~~for display.~~

6 (c) "COMMERCIAL MOBILE RADIO SERVICE" OR "CMRS" MEANS COM-  
7 MERCIAL MOBILE RADIO SERVICE REGULATED UNDER SECTION 3 OF TITLE I  
8 AND SECTION 332 OF TITLE III OF THE COMMUNICATIONS ACT OF 1934,  
9 CHAPTER 652, 48 STAT. 1064, 47 U.S.C. 153 AND 332, AND THE RULES  
10 OF THE FEDERAL COMMUNICATIONS COMMISSION OR PROVIDED PURSUANT TO  
11 THE WIRELESS EMERGENCY SERVICE ORDER. COMMERCIAL MOBILE RADIO  
12 SERVICE OR CMRS INCLUDES ALL OF THE FOLLOWING:

13 (i) A WIRELESS 2-WAY COMMUNICATION DEVICE, INCLUDING A RADIO  
14 TELEPHONE USED IN CELLULAR TELEPHONE SERVICE OR PERSONAL COMMUNI-  
15 CATION SERVICE.

16 (ii) A FUNCTIONAL EQUIVALENT OF A RADIO TELEPHONE COMMUNICA-  
17 TIONS LINE USED IN CELLULAR TELEPHONE SERVICE OR PERSONAL COMMU-  
18 NICATION SERVICE.

19 (iii) A NETWORK RADIO ACCESS LINE.

20 (D) "CMRS CONNECTION" MEANS EACH NUMBER ASSIGNED TO A CMRS  
21 CUSTOMER.

22 (E) ~~(e)~~ "Consolidated dispatch" means a countywide or  
23 regional emergency dispatch service that provides dispatch serv-  
24 ice for 75% or more of the law enforcement, fire fighting, emer-  
25 gency medical service, and other emergency service agencies  
26 within the geographical area of a 9-1-1 service district or

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1 serves 75% or more of the population within a 9-1-1 service  
2 district.

3 (F) "DATABASE SERVICE PROVIDER" MEANS A SERVICE SUPPLIER WHO  
4 MAINTAINS AND SUPPLIES OR CONTRACTS TO MAINTAIN AND SUPPLY AN ALI  
5 DATABASE OR A MSAG.

6 (G) ~~(d)~~ "Direct dispatch method" means that the agency  
7 receiving the 9-1-1 call at the public safety answering point  
8 decides on the proper action to be taken and dispatches the  
9 appropriate available public safety service unit located closest  
10 to the request for public safety service.

11 (H) "EMERGENCY RESPONSE SERVICE" OR "ERS" MEANS A PUBLIC OR  
12 PRIVATE AGENCY THAT RESPONDS TO EVENTS OR SITUATIONS THAT ARE  
13 DANGEROUS OR THAT ARE CONSIDERED BY A MEMBER OF THE PUBLIC TO  
14 THREATEN THE PUBLIC SAFETY. AN EMERGENCY RESPONSE SERVICE  
15 INCLUDES A POLICE OR FIRE DEPARTMENT, AN AMBULANCE SERVICE, OR  
16 ANY OTHER PUBLIC OR PRIVATE ENTITY TRAINED AND ABLE TO ALLEVIATE  
17 A DANGEROUS OR THREATENING SITUATION.

18 (I) "EMERGENCY SERVICE NUMBER" OR "ESN" MEANS THE NUMBER  
19 ASSIGNED BY A COUNTY TO EACH EXCHANGE ACCESS FACILITY THAT IDEN-  
20 TIFIES WHICH EMERGENCY RESPONSE SERVICE IS RESPONSIBLE FOR  
21 RESPONDING TO THE ADDRESS OF THAT EXCHANGE ACCESS FACILITY'S  
22 PREMISES.

23 (J) ~~(e)~~ "Emergency telephone charge" means emergency tele-  
24 phone operational charge and emergency telephone technical  
25 charge.

26 (K) ~~(f)~~ "Emergency telephone district" or "9-1-1 service  
27 district" means the area in which 9-1-1 service is provided or is

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1 planned to be provided to service users under a 9-1-1 system  
2 implemented under this act.

3       (1) ~~(g)~~ "Emergency telephone district board" means the  
4 governing body created by the board of commissioners of the  
5 county or counties with authority over an emergency telephone  
6 district.

7       (M) ~~(h)~~ "Emergency telephone operational charge" means a  
8 charge for nonnetwork technical equipment and other costs  
9 directly related to the DISPATCH FACILITY AND THE operation of 1  
10 or more PSAPs including, but not limited to, THE COSTS OF dis-  
11 patch personnel AND RADIO EQUIPMENT NECESSARY TO PROVIDE 2-WAY  
12 COMMUNICATION BETWEEN PSAPs AND A PUBLIC SAFETY AGENCY.

13 Emergency telephone operational charge does not include non-PSAP  
14 related costs such as response vehicles and other personnel.

15       (N) ~~(i)~~ "Emergency telephone technical charge" means a  
16 charge for the network start-up costs, customer notification  
17 costs, billing costs including an allowance for uncollectibles  
18 for technical and operational charges, and network nonrecurring  
19 and recurring installation, maintenance, service, and equipment  
20 charges of a service supplier providing 9-1-1 service under this  
21 act.

22       (O) ~~(j)~~ "Exchange access facility" means the access from a  
23 particular service user's premises to the telephone system.  
24 Exchange access facilities include service supplier provided  
25 access lines, PBX trunks, and centrex line trunk equivalents, all  
26 as defined by tariffs of the service suppliers as approved by the  
27 public service commission. Exchange access facilities do not

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1 include telephone pay station lines or WATS, FX, or incoming only  
2 lines.

3       (P) ~~(k)~~ "Final 9-1-1 service plan" means a tentative 9-1-1  
4 service plan that has been modified only to reflect necessary  
5 changes resulting from any exclusions of public agencies from the  
6 9-1-1 service district of the tentative 9-1-1 service plan under  
7 section 306 and any failure of public safety agencies to be des-  
8 ignated as PSAPs or secondary PSAPs under section 307.

9       (Q) "MASTER STREET ADDRESS GUIDE" OR "MSAG" MEANS A PERPET-  
10 UAL DATABASE THAT CONTAINS INFORMATION CONTINUOUSLY PROVIDED BY A  
11 SERVICE DISTRICT THAT DEFINES THE GEOGRAPHIC AREA OF THE SERVICE  
12 DISTRICT AND INCLUDES AN ALPHABETICAL LIST OF STREET NAMES, THE  
13 RANGE OF ADDRESS NUMBERS ON EACH STREET, THE NAMES OF EACH COMMU-  
14 NITY IN THE SERVICE DISTRICT, THE EMERGENCY SERVICE NUMBER OF  
15 EACH SERVICE USER, AND THE PRIMARY SERVICE ANSWERING POINT IDEN-  
16 TIFICATION CODES.

17       (R) "OBLIGATIONS" MEANS BONDS, NOTES, INSTALLMENT PURCHASE  
18 CONTRACTS, OR LEASE PURCHASE AGREEMENTS TO BE ISSUED BY A PUBLIC  
19 AGENCY UNDER A LAW OF THIS STATE.

20       (S) ~~(i)~~ "Person" means an individual, corporation, part-  
21 nership, association, governmental entity, or any other legal  
22 entity.

23       (T) ~~(m)~~ "Primary public safety answering point", "PSAP",  
24 or "primary PSAP" means a communications facility operated or  
25 answered on a 24-hour basis assigned responsibility by a public  
26 agency or county to receive 9-1-1 calls and to dispatch public  
27 safety response services, as appropriate, by the direct dispatch

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1 method, relay method, or transfer method. It is the first point  
2 of reception by a public safety agency of a 9-1-1 call and serves  
3 the jurisdictions in which it is located and other participating  
4 jurisdictions, if any.

5 (U) ~~(n)~~ "Prime rate" means the average predominant prime  
6 rate quoted by not less than 3 commercial financial institutions  
7 as determined by the department of treasury.

8 (V) ~~(o)~~ "Private safety entity" means a nongovernmental  
9 organization that provides emergency fire, ambulance, or medical  
10 services.

11 (W) ~~(p)~~ "Public agency" means a village, township, charter  
12 township, or city within the state and any special purpose dis-  
13 trict located in whole or in part within the state.

14 (X) ~~(q)~~ "Public safety agency" means a functional division  
15 of a public agency, county, or the state that provides fire  
16 fighting, law enforcement, ambulance, medical, or other emergency  
17 services.

18 (Y) "QUALIFIED OBLIGATIONS" MEANS OBLIGATIONS THAT MEET 1 OR  
19 MORE OF THE FOLLOWING:

20 (i) THE PROCEEDS OF THE OBLIGATIONS BENEFIT THE 9-1-1 DIS-  
21 TRICT, AND FOR WHICH ALL OF THE FOLLOWING CONDITIONS ARE MET:

22 (A) THE PROCEEDS OF THE OBLIGATIONS ARE USED FOR CAPITAL  
23 EXPENDITURES, COSTS OF A RESERVE FUND SECURING THE OBLIGATIONS,  
24 AND COSTS OF ISSUING THE OBLIGATIONS. THE PROCEEDS OF OBLIGA-  
25 TIONS SHALL NOT BE USED FOR OPERATIONAL EXPENSES.

26 (B) THE WEIGHTED AVERAGE MATURITY OF THE OBLIGATIONS DOES  
27 NOT EXCEED THE USEFUL LIFE OF THE CAPITAL ASSETS.

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1 (C) THE OBLIGATIONS SHALL NOT IN WHOLE OR IN PART APPRECIATE  
2 IN PRINCIPAL AMOUNT OR BE SOLD AT A DISCOUNT OF MORE THAN 10%.

3 (ii) THE OBLIGATIONS ARE ISSUED TO REFUND OBLIGATIONS THAT  
4 MEET THE CONDITIONS DESCRIBED IN SUBPARAGRAPH (i) AND [REDACTED]

5 [REDACTED]

6 [REDACTED] THE NET PRESENT VALUE OF THE PRINCIPAL AND INTEREST TO  
7 BE PAID ON THE REFUNDING OBLIGATIONS, EXCLUDING THE COST OF ISSU-  
8 ANCE, WILL BE LESS THAN THE NET PRESENT VALUE OF THE PRINCIPAL  
9 AND INTEREST TO BE PAID ON THE OBLIGATIONS BEING REFUNDED, AS  
10 CALCULATED USING A METHOD APPROVED BY THE DEPARTMENT OF  
11 TREASURY.

12 [REDACTED]

13 [REDACTED]

14 (Z) ~~(r)~~ "Relay method" means that a PSAP notes pertinent  
15 information and relays it by telephone, radio, or private line to  
16 the appropriate public safety agency or other provider of emer-  
17 gency services that has an available emergency service unit  
18 located closest to the request for emergency service for dispatch  
19 of an emergency service unit.

20 (AA) ~~(s)~~ "Secondary public safety answering point" or  
21 "secondary PSAP" means a communications facility of a public  
22 safety agency or private safety entity that receives 9-1-1 calls  
23 by the transfer method only and generally serves as a centralized  
24 location for a particular type of emergency call.

25 (BB) ~~(t)~~ "Service supplier" means a person providing A  
26 telephone ~~services~~ SERVICE OR A CMRS to a service user in this  
27 state.

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1 (CC) ~~(u)~~ "Service user" means an exchange access facility  
2 OR CMRS SERVICE customer of a service supplier within a 9-1-1  
3 system.

4 (DD) ~~(v)~~ "Tariff" means the rate approved by the public  
5 service commission for 9-1-1 service provided by a particular  
6 service supplier. TARIFF DOES NOT INCLUDE A RATE OF A COMMERCIAL  
7 MOBILE RADIO SERVICE BY A PARTICULAR SUPPLIER.

8 (EE) ~~(w)~~ "Tentative 9-1-1 service plan" means a plan pre-  
9 pared by 1 or more counties for implementing a 9-1-1 system in a  
10 specified 9-1-1 service district.

11 (FF) ~~(x)~~ "Transfer method" means that a PSAP transfers the  
12 9-1-1 call directly to the appropriate public safety agency or  
13 other provider of emergency service that has an available emer-  
14 gency service unit located closest to the request for emergency  
15 service for dispatch of an emergency service unit.

16 (GG) ~~(y)~~ "Universal emergency number service" or "9-1-1  
17 service" means public telephone service that provides service  
18 users with the ability to reach a public safety answering point  
19 by dialing the digits "9-1-1".

20 (HH) ~~(z)~~ "Universal emergency number service system" or  
21 "9-1-1 system" means a system for providing 9-1-1 service under  
22 this act.

23 (II) "WIRELESS EMERGENCY SERVICE ORDER" MEANS THE ORDER OF  
24 THE FEDERAL COMMUNICATIONS COMMISSION, FCC DOCKET NO. 94-102,  
25 ADOPTED JUNE 12, 1996 WITH AN EFFECTIVE DATE OF OCTOBER 1, 1996.

26 Sec. 303. (1) To establish an emergency telephone district  
27 and to cause 9-1-1 service to be implemented within ~~such~~ THAT

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1 emergency telephone district, the board of commissioners of a  
2 county shall first adopt a tentative 9-1-1 service plan by  
3 resolution.

4 (2) A tentative 9-1-1 service plan shall comply with chapter  
5 II and shall address at a minimum all of the following:

6 (a) Technical considerations of the service supplier,  
7 including but not limited to, system equipment for facilities to  
8 be used in providing emergency telephone service.

9 (b) Operational considerations, including but not limited  
10 to, the designation of PSAPs and secondary PSAPs, the manner in  
11 which 9-1-1 calls will be processed, the dispatch functions to be  
12 performed, plans for documenting closest public safety service  
13 unit dispatching requirements, the dispatch of Michigan state  
14 police personnel, and identifying information systems to be  
15 utilized. [REDACTED]

16 [REDACTED]

17 [REDACTED]

18 [REDACTED]

19 (c) Managerial considerations including the organizational  
20 form and agreements that would control technical, operational,  
21 and fiscal aspects of the emergency telephone service.

22 (d) Fiscal considerations including projected nonrecurring  
23 and recurring costs with a financial plan for implementing and  
24 operating the system.

25 (3) The tentative 9-1-1 service plan shall require each  
26 public agency operating a PSAP under the 9-1-1 system to pay  
27 directly for all installation and recurring charges for terminal

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1 equipment, including customer premises equipment, associated with  
2 the public agency's PSAP, and may require each public agency  
3 operating a PSAP under the 9-1-1 system to pay directly to the  
4 service supplier all installation and recurring charges for all  
5 9-1-1 exchange and tie lines associated with the public agency's  
6 PSAP.

7       Sec. 316. (1) EXCEPT FOR A CMRS SUPPLIER, A SERVICE SUP-  
8 PLIER SHALL PROVIDE TO A 9-1-1 DATABASE SERVICE PROVIDER ACCURATE  
9 DATABASE INFORMATION, INCLUDING THE NAME, SERVICE LOCATION, AND  
10 TELEPHONE NUMBER OF EACH USER, IN A FORMAT ESTABLISHED AND DIS-  
11 TRIBUTED BY THAT DATABASE SERVICE PROVIDER. THE INFORMATION  
12 SHALL BE PROVIDED TO THE 9-1-1 DATABASE SERVICE PROVIDER WITHIN  
13 THE FOLLOWING TIME PERIODS:

14       (A) WITHIN 1 BUSINESS DAY AFTER THE INITIATION OF SERVICE OR  
15 THE PROCESSING OF A SERVICE ORDER CHANGE.

16       (B) WITHIN 1 BUSINESS DAY AFTER RECEIVING DATABASE INFORMA-  
17 TION FROM A SERVICE SUPPLIER OR SERVICE DISTRICT.

18       (2) ~~if~~ EXCEPT FOR A CMRS SUPPLIER, IF AN ALI is not  
19 offered by the service supplier with the 9-1-1 system and the  
20 9-1-1 system requires ~~such~~ THAT information, a service supplier  
21 shall provide current customer telephone numbers and service  
22 addresses to each PSAP and secondary PSAP within the 9-1-1 system  
23 and shall periodically update customer telephone numbers and  
24 service addresses and provide such information to each PSAP and  
25 secondary PSAP within the 9-1-1 system. The 9-1-1 service dis-  
26 trict shall determine the period within which the service  
27 supplier shall update customer telephone numbers and service

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1 addresses. Expenses incurred in providing this information shall  
2 be included in the price of the system. Private listing service  
3 customers in a 9-1-1 service district shall waive the privacy  
4 afforded by nonlisted and nonpublished numbers to the extent that  
5 the name and address associated with the telephone number may be  
6 furnished to the 9-1-1 system.

7 (3) A SERVICE DISTRICT SHALL NOTIFY THE SERVICE SUPPLIER OR  
8 THE DATABASE PROVIDER WITHIN 1 BUSINESS DAY OF ANY ADDRESS THAT  
9 COMES TO THE SERVICE DISTRICT'S ATTENTION THAT DOES NOT MATCH THE  
10 MASTER STREET ADDRESS GUIDE.

11 (4) A CMRS SUPPLIER SHALL PROVIDE ACCURATE DATABASE INFORMA-  
12 TION FOR THE ANI AND THE ALI TO THE 9-1-1 DATABASE SERVICE PRO-  
13 VIDER THAT COMPLIES WITH THE WIRELESS EMERGENCY SERVICE ORDER.

14 Sec. 601. (1) ~~The~~ EXCEPT FOR A COMMERCIAL MOBILE RADIO  
15 SERVICE, THE public service commission, ~~the department of man-~~  
16 ~~agement and budget,~~ and the emergency telephone service commit-  
17 tee created in section 702, upon request by a service supplier,  
18 county, public agency, or public service agency, shall provide,  
19 to the extent possible, technical assistance regarding the formu-  
20 lation or implementation, or both, of a 9-1-1 service plan and  
21 assistance in resolving ~~disputes~~ A DISPUTE between or among A  
22 service ~~suppliers~~ SUPPLIER, ~~counties~~ COUNTY, public  
23 ~~agencies~~ AGENCY, or public safety ~~agencies~~ AGENCY regarding  
24 their respective rights and duties under this act.

25 (2) ~~A~~ EXCEPT FOR A COMMERCIAL MOBILE RADIO SERVICE SUPPLI-  
26 ER, A service supplier, county, public agency, public service  
27 agency, or a combination of those entities that has a dispute

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1 with another arising from the formulation or implementation, or  
2 both, of a 9-1-1 service plan shall request assistance from the  
3 public service commission ~~, the department of management and~~  
4 ~~budget,~~ and the emergency telephone service committee in resolv-  
5 ing the dispute.

6 (3) UPON THE REQUEST OF A CMRS SUPPLIER, COUNTY, PUBLIC  
7 AGENCY, OR PUBLIC SERVICE AGENCY, THE EMERGENCY TELEPHONE SERVICE  
8 COMMITTEE SHALL, TO THE EXTENT POSSIBLE, PROVIDE TECHNICAL  
9 ASSISTANCE IN FORMULATING AND IMPLEMENTING A 9-1-1 SERVICE PLAN.  
10 THE EMERGENCY TELEPHONE SERVICE COMMITTEE SHALL ALSO PROVIDE  
11 ASSISTANCE IN RESOLVING A DISPUTE BETWEEN OR AMONG A CMRS SUPPLI-  
12 ER, COUNTY, PUBLIC AGENCY, OR PUBLIC SERVICE AGENCY REGARDING  
13 THEIR RESPECTIVE RIGHTS AND DUTIES UNDER THIS ACT.

14 (4) A CMRS SUPPLIER, COUNTY, PUBLIC AGENCY, OR PUBLIC SERV-  
15 ICE AGENCY OR A COMBINATION OF THOSE ENTITIES THAT HAS A DISPUTE  
16 WITH ANOTHER OF THOSE ENTITIES, ARISING FROM THE FORMULATION OR  
17 IMPLEMENTATION, OR BOTH, OF A 9-1-1 SERVICE PLAN, SHALL REQUEST  
18 ASSISTANCE FROM THE EMERGENCY TELEPHONE SERVICE COMMITTEE  
19 APPOINTED PURSUANT TO SECTION 410 IN RESOLVING THE DISPUTE.

20 Sec. 602. ~~A~~ EXCEPT FOR COMMERCIAL MOBILE RADIO SERVICE, A  
21 dispute between or among 1 or more service suppliers, counties,  
22 public agencies, public service agencies, or any combination of  
23 those entities regarding their respective rights and duties under  
24 this act shall be heard as a contested case before the public  
25 service commission as provided in the administrative procedures  
26 act of 1969, ~~Act No. 306 of the Public Acts of 1969, being~~

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1 ~~sections 24.201 to 24.328 of the Michigan Compiled Laws~~ 1969 PA  
2 306, MCL 24.201 TO 24.328.

3       Sec. 604. ~~Other than~~ EXCEPT for pro rata charges for the  
4 service during a period when the service may be fully or par-  
5 tially inoperative, a service supplier, public agency, PSAP, or  
6 an officer, agent, or employee of any service supplier, public  
7 agency, or PSAP, or an owner or lessee of a pay station telephone  
8 shall not be liable for civil damages to any person as a result  
9 of an act or omission on the part of the service supplier, public  
10 agency, PSAP, or an officer, agent, or employee of any service  
11 supplier, public agency, or PSAP, or an owner or lessee in com-  
12 plying with any provision of this act, unless the act or omission  
13 amounts to A CRIMINAL ACT OR TO gross negligence or willful and  
14 wanton misconduct.

15       SEC. 605. (1) A PERSON SHALL NOT USE AN EMERGENCY TELEPHONE  
16 SERVICE OR AN EMERGENCY CMRS AUTHORIZED BY THIS ACT FOR ANY  
17 REASON OTHER THAN TO CALL FOR AN EMERGENCY RESPONSE SERVICE FROM  
18 A PRIMARY PUBLIC SAFETY ANSWERING POINT.

19       (2) A PERSON WHO KNOWINGLY USES OR ATTEMPTS TO USE AN EMER-  
20 GENCY TELEPHONE SERVICE FOR A PURPOSE OTHER THAN AUTHORIZED IN  
21 SUBSECTION (1) IS GUILTY OF A MISDEMEANOR PUNISHABLE BY IMPRISON-  
22 MENT FOR NOT MORE THAN 93 DAYS OR A FINE OF NOT MORE THAN  
23 \$1,000.00, OR BOTH.

24       (3) A PERSON WHO VIOLATES SUBSECTION (2) AND HAS 1 OR MORE  
25 PRIOR CONVICTIONS UNDER THIS SECTION IS GUILTY OF A FELONY PUN-  
26 ISHABLE BY IMPRISONMENT FOR NOT MORE THAN 2 YEARS OR A FINE OF  
27 NOT MORE THAN \$2,000.00, OR BOTH.

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1           (4) THIS SECTION DOES NOT APPLY TO A PERSON WHO CALLS A  
2 PUBLIC SAFETY ANSWERING POINT TO REPORT A CRIME OR SEEK ASSIST-  
3 ANCE THAT IS NOT AN EMERGENCY UNLESS THE CALL IS REPEATED AFTER  
4 THE PERSON IS TOLD TO CALL A DIFFERENT NUMBER.

5           Enacting section 1. This amendatory act does not take  
6 effect unless all of the following bills of the 89th Legislature  
7 are enacted into law:

8           (a) Senate Bill No. 1009.

9           (b) House Bill No. 5289.

10          (c) House Bill No. 5653.

11          Enacting section 2. This amendatory act takes effect 120  
12 days after the date this amendatory act is enacted.

13          Enacting section 3. This amendatory act shall not be con-  
14 strued to affect any cause of action pending in any court of this  
15 state before the effective date of this enacting section.