

**SUBSTITUTE FOR  
SENATE BILL NO. 1210**

A bill to amend 1956 PA 218, entitled  
"The insurance code of 1956,"  
(MCL 500.100 to 500.8302) by adding section 3580.

**THE PEOPLE OF THE STATE OF MICHIGAN ENACT:**

- 1        SEC. 3580. (1) THE COMMISSIONER SHALL PREPARE AND BEGINNING  
2 JANUARY 1, 2001 AND ANNUALLY THEREAFTER PUBLISH A CONSUMER GUIDE  
3 TO HEALTH MAINTENANCE ORGANIZATIONS AS PROVIDED IN THIS SECTION.  
4        (2) THE CONSUMER GUIDE TO HEALTH MAINTENANCE ORGANIZATIONS  
5 SHALL INCLUDE ALL OF THE FOLLOWING FOR THE MOST RECENT YEAR FOR  
6 WHICH THE INFORMATION IS AVAILABLE:  
7        (A) THE NATIONAL ACCREDITATION STATUS OF EACH HEALTH MAINTENANCE  
8 ORGANIZATION.  
9        (B) MEASUREMENTS OF THE QUALITY OF CARE PROVIDED BY EACH  
10 HEALTH MAINTENANCE ORGANIZATION, AS REQUIRED BY THE COMMISSIONER,

1 INCLUDING, BUT NOT LIMITED TO, THE FOLLOWING HEALTH EMPLOYER DATA  
2 INFORMATION SET CATEGORIES:

3 (i) CHILD AND ADOLESCENT CARE.

4 (ii) MATERNITY CARE.

5 (iii) CARDIAC CARE.

6 (iv) STAYING HEALTHY.

7 (v) MEMBER SATISFACTION.

8 (C) THE TOLL-FREE TELEPHONE NUMBER AT THE OFFICE OF FINAN-  
9 CIAL AND INSURANCE SERVICES THAT CONSUMERS MAY CALL TO MAKE  
10 REQUESTS FOR THE CONSUMER GUIDE AND MAKE INQUIRIES AND COMPLAINTS  
11 ABOUT HEALTH MAINTENANCE ORGANIZATIONS.

12 (3) THE COMMISSIONER MAY REQUEST, AND A HEALTH MAINTENANCE  
13 ORGANIZATION SHALL PROVIDE IN A TIMELY MANNER, AUDITED HEALTH  
14 EMPLOYER INFORMATION SET DATA AND OTHER INFORMATION THAT THE COM-  
15 MISSIONER NEEDS TO PREPARE THE ANNUAL CONSUMER GUIDE UNDER SUB-  
16 SECTION (1).

17 (4) THE ANNUAL CONSUMER GUIDE UNDER SUBSECTION (1) SHALL BE  
18 WRITTEN IN PLAIN ENGLISH AND SHALL BE PRESENTED IN A MANNER THAT  
19 FACILITATES COMPARISONS AMONG INDIVIDUAL HEALTH MAINTENANCE  
20 ORGANIZATIONS. THE COMMISSIONER SHALL DISTRIBUTE THE GUIDE TO  
21 MEMBERS OF THE PUBLIC UPON REQUEST AND SHALL PROVIDE ACCESS TO  
22 THE CONSUMER GUIDE THROUGH THE INTERNET.