HOUSE BILL No. 4595

April 27, 1999, Introduced by Reps. Gieleghem, Rivet, Dennis, Wojno, Schermesser, Bovin, Schauer and Minore and referred to the Committee on Family and Civil Law.

A bill to provide for the readability of consumer contracts; to impose certain requirements relating to consumer contracts; to prescribe the powers and duties of certain state officers and departments; to provide remedies; to provide for limitation of actions; and to provide for civil fines and prescribe penalties for violations of this act.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Sec. 1. This act shall be known and may be cited as the
- 2 "Michigan plain English law".
- 3 Sec. 2. As used in this act:
- 4 (a) "Consumer" means an individual who leases, buys, or
- 5 finances a good, property, or service primarily for noncommercial
- 6 personal, family, or household purposes and not for resale.
- 7 (b) "Consumer contract" means a written agreement between a
- 8 seller, lessor, or creditor and a consumer for the purchase,

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- 1 lease, or financing of a good, property, or service primarily for
- 2 noncommercial personal, family, or household purposes. Consumer
- 3 contract does not include either of the following:
- 4 (i) An insurance policy form, annuity contract, rider or
- 5 indorsement form, form of renewal certificate, or group certifi-
- 6 cate form.
- 7 (ii) A contract drafted solely by the consumer entering into
- 8 the contract, if the contract specifies that it was drafted
- 9 solely by that consumer.
- 10 (c) "Plain language" means written in a clear and coherent
- 11 manner using words and phrases with common and everyday meanings,
- 12 appropriately divided and captioned by its various sections.
- **13** Sec. 3. (1) Except as provided in subsection (3):
- 14 (a) A seller, lessor, or creditor shall not offer or execute
- 15 a consumer contract in this state unless the contract is written
- 16 in plain language.
- 17 (b) A commercial preparer of contract forms shall not sell
- 18 or furnish to a person a contract form that may be used as a con-
- 19 sumer contract in this state unless the form is written in plain
- 20 language.
- 21 (2) A violation of subsection (1) is an unfair or deceptive
- 22 method, act, or practice in the conduct of trade or commerce.
- 23 (3) This act does not apply to either of the following:
- 24 (a) Language of a consumer contract that is prescribed by
- 25 state or federal statute or by rules or regulations promulgated
- 26 pursuant to a state or federal statute.

- (b) Words and phrases that are part of a legal description
 of real property.
- 3 Sec. 4. (1) If the attorney general has probable cause to
- 4 believe that a person has violated, is violating, or is about to
- 5 violate this act, and provides notice in accordance with this
- 6 section, the attorney general may bring an action to enjoin the
- 7 person from violating this act. The action may be brought in the
- 8 circuit court for the county in which the person is established
- 9 or conducts business or, if the person is not established in this
- 10 state, in the circuit court for Ingham county. The court may
- 11 award costs to the prevailing party. For each persistent and
- 12 knowing violation of section 3, the court may impose a civil fine
- 13 of not more than \$10,000.00. For purposes of this subsection, a
- 14 persistent and knowing violation of section 3 occurs if the court
- 15 determines that a person is in violation of this act and that
- 16 either of the following applies:
- 17 (a) A prior final judgment that is not subject to a claim of
- 18 appeal provides that the consumer contract language at issue vio-
- 19 lates this act.
- 20 (c) The person is violating an assurance of discontinuance
- 21 provided under section 5.
- 22 (2) Unless notice is waived by the court on good cause shown
- 23 not less than 10 days before the commencement of an action under
- 24 this section, the attorney general shall notify a person alleged
- 25 to violate this act of the attorney general's intent to seek an
- 26 injunction under this act. The attorney general shall
- 27 additionally provide the person an opportunity to confer with him

- 1 or her in person, by counsel, or by other representative as to
- 2 the proposed action before the proposed filing date. The notice
- 3 may be given to the person by mail, postage prepaid, to the
- 4 person's usual place of business or, if the person does not have
- 5 a usual place of business, to the person's last known address,
- 6 or, with respect to a corporation only, to a resident agent who
- 7 is designated to receive service of process or to an officer of
- 8 the corporation.
- 9 (3) A prosecuting attorney or law enforcement officer
- 10 receiving notice of an alleged violation of this act, or of a
- 11 violation of an injunction, order, decree, or judgment issued in
- 12 an action brought pursuant to this section, or an assurance given
- 13 under this act, immediately shall forward written notice of the
- 14 alleged violation or violation together with any information he
- 15 or she may have to the department of attorney general.
- 16 Sec. 5. (1) The attorney general may accept an assurance of
- 17 discontinuance of an alleged violation of this act from the
- 18 person who is alleged to have violated, be violating, or be about
- 19 to violate this act. An assurance under this section is not an
- 20 admission of guilt and shall not be introduced in a proceeding
- 21 other than a proceeding described in section 4 for a persistent
- 22 and knowing violation of section 3. The assurance may include a
- 23 stipulation for any or all of the following:
- 24 (a) The person's voluntary payment of the costs of
- 25 investigation.
- 26 (b) The person's payment of an amount to be held in escrow
- 27 pending the outcome of an action.

- (c) The person's payment of an amount for restitution to an
 aggrieved person.
- 3 (2) An assurance of discontinuance shall be in writing and
- 4 may be filed with the circuit court for Ingham county. The clerk
- 5 of the court shall maintain a record of the filings. Unless
- 6 rescinded by the parties or voided by a court for good cause, the
- 7 assurance may be enforced in the circuit court by the parties to
- 8 the assurance. The assurance may be modified by the parties or
- 9 by a court for good cause.
- 10 Sec. 6. (1) A consumer may bring an action to enjoin a
- 11 person who is violating this act, and may additionally seek money
- 12 damages as provided in this section.
- 13 (2) Except as provided in subsections (3) and (4), a con-
- 14 sumer who suffers loss as a result of a violation of this act may
- 15 bring an action against a creditor, seller, or lessor to recover
- 16 actual damages and exemplary damages of \$50.00, together with
- 17 reasonable attorneys' fees.
- 18 (3) A consumer who suffers loss arising from a person's vio-
- 19 lation of this act may bring a class action against the person on
- 20 behalf of consumers injured for the lesser of either of the
- 21 following:
- 22 (a) Actual damages.
- 23 (b) \$10,000.00.
- 24 (4) A defendant who attempts in good faith to comply with
- 25 this act is not liable for more than actual damages.
- 26 (5) An action under this section shall not be brought more
- 27 than 3 years after the later of either of the following:

- 1 (a) The offering of the consumer contract to a consumer for
- 2 his or her signature or signing of the consumer contract that is
- 3 the subject of the action.
- 4 (b) The full performance of the contract.
- 5 (6) If a consumer commences an action against another
- 6 person, the defendant may assert, as a defense, counterclaim, or
- 7 offset, any claim under this act arising out of the transaction
- 8 on which the action is brought and may join as a party defendant
- 9 any person who prepared, sold, or furnished the principal
- 10 defendant the contract form if the form was prepared, sold, or
- 11 furnished after the effective date of this act.
- 12 (7) In an action brought by a consumer under this section,
- 13 the court shall construe the consumer contract that is the
- 14 subject of the action to conform to the reasonable expectations
- 15 of the consumer if the court finds that the consumer contract is
- 16 not written in plain language as required in section 3.
- 17 (8) Except as provided in subsection (7), a violation of
- 18 this act does not affect the enforceability of a contract.
- 19 Sec. 7. Upon commencement of an action brought pursuant to
- 20 section 6 or 10, the clerk of the court shall mail a copy of the
- 21 complaint to the attorney general, and upon entry of a judgment
- 22 or decree in the action, the clerk of the court shall mail a copy
- 23 of the judgment, decree, or order to the attorney general.
- Sec. 8. The attorney general or a prosecuting attorney is
- 25 not required to pay a filing fee for the commencement of an
- 26 action or motions made during an action under this act.

- 1 Sec. 9. A law enforcement officer in the state, if
- 2 requested by the attorney general or a prosecuting attorney,
- 3 shall aid and assist in an investigation of an alleged or actual
- 4 violation of this act.
- 5 Sec. 10. A prosecuting attorney may conduct an investiga-
- 6 tion pursuant to this act and may institute and prosecute an
- 7 action under this act in the same manner as the attorney
- 8 general.
- 9 Sec. 11. (1) A seller, creditor, or lessor may submit a
- 10 consumer contract to the attorney general for review as to
- 11 whether the contract complies with the requirements of
- 12 section 3. Within 60 days after receiving the contract, the
- 13 attorney general shall do 1 of the following:
- 14 (a) Certify that the contract complies with section 3.
- 15 (b) Decline to certify that the contract complies with
- 16 section 3 and note his or her objections to the contractual
- 17 language.
- 18 (c) Decline to review the contract and refer the party sub-
- 19 mitting the contract to other previously certified contracts of
- 20 the same type.
- 21 (d) Decline to review the contract because the contract's
- 22 compliance with section 3 is the subject of pending litigation.
- (e) Decline to review the contract because the contract is
- 24 not subject to section 3.
- 25 (2) An action of the attorney general pursuant to this sec-
- 26 tion may be appealed pursuant to the administrative procedures
- 27 act of 1969, 1969 PA 306, MCL 24.201 to 24.328.

- 1 (3) Certification of a consumer contract pursuant to
- 2 subsection (1) is not an approval of the contract's legality or
- 3 legal effect beyond complying with section 3.
- 4 (4) Failure to submit a contract to the attorney general for
- 5 review pursuant to subsection (1) does not show a lack of good
- 6 faith nor does it raise a presumption that the contract violates
- 7 section 3. Failure to use a contract referred to the seller,
- 8 lessor, or creditor as a previously certified contract pursuant
- 9 to subsection (1)(c) does not show a lack of good faith nor does
- 10 it raise a presumption that a contract used by that seller,
- 11 lessor, or creditor violated section 3.
- 12 (5) The attorney general may assess a fee of not more than
- 13 \$50.00 for the costs of reviewing a consumer contract pursuant to
- 14 subsection (1).
- 15 Sec. 12. This act takes effect 1 year after its enactment
- 16 and does not affect any contracts executed before its effective
- **17** date.

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