## SENATE BILL No. 919

January 12, 2000, Introduced by Senator SIKKEMA and referred to the Committee on Technology and Energy.

A bill to amend 1939 PA 3, entitled

"An act to provide for the regulation and control of public utilities and other services affected with a public interest within this state; to create a public service commission and to prescribe and define its powers and duties; to abolish the Michigan public utilities commission and to confer the powers and duties vested by law therein on the public service commission; to provide for the continuance, transfer, and completion of certain matters and proceedings; to abolish automatic adjustment clauses; to prohibit rate increases without notice and hearing; to qualify residential energy conservation programs permitted under state law for certain federal exemption; to provide for a restructuring of rates for certain utilities; to encourage the utilization of resource recovery facilities; to provide for appeals; to provide appropriations; to declare the effect of this act; to prescribe penalties; and to repeal all acts contrary to this act,"

(MCL 460.1 to 460.8) by adding section 9g.

## THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 SEC. 9G. (1) A CUSTOMER OF A NATURAL GAS SUPPLIER SHALL NOT
- 2 BE SWITCHED TO ANOTHER SUPPLIER WITHOUT THE AUTHORIZATION OF THE
- 3 CUSTOMER.

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- 1 (2) THE COMMISSION SHALL ISSUE ORDERS TO ENSURE THAT A
- 2 CUSTOMER OF A NATURAL GAS SUPPLIER IS NOT SWITCHED TO ANOTHER
- 3 SUPPLIER WITHOUT THE CUSTOMER'S ORAL AUTHORIZATION, WRITTEN CON-
- 4 FIRMATION, CONFIRMATION THROUGH AN INDEPENDENT THIRD PARTY, OR
- 5 OTHER VERIFICATION PROCEDURES APPROVED BY THE COMMISSION, CON-
- 6 FIRMING THE CUSTOMER'S INTENT TO MAKE A SWITCH AND THAT THE CUS-
- 7 TOMER HAS APPROVED THE SPECIFIC TERMS OF THE SWITCH.
- 8 (3) A NATURAL GAS SUPPLIER AND DISTRIBUTOR SHALL USE REASON-
- 9 ABLE EFFORTS TO SWITCH A CUSTOMER TO ANOTHER SUPPLIER IF PROPERLY
- 10 AUTHORIZED BY THE CUSTOMER IN ACCORDANCE WITH THE AGREEMENT
- 11 BETWEEN THE SUPPLIER AND THE CUSTOMER AS PROVIDED UNDER SUBSEC-
- **12** TION (2).
- 13 (4) THE COMMISSION SHALL ESTABLISH MINIMUM STANDARDS FOR THE
- 14 FORM AND CONTENT OF ALL DISCLOSURES, EXPLANATIONS, OR SALES
- 15 INFORMATION RELATING TO THE SALE OF A NATURAL GAS COMMODITY AND
- 16 DISSEMINATED BY A NATURAL GAS SUPPLIER OR DISTRIBUTOR TO ENSURE
- 17 THAT THE DISCLOSURES, EXPLANATIONS, AND SALES INFORMATION CONTAIN
- 18 ACCURATE AND UNDERSTANDABLE INFORMATION AND ENABLE A CUSTOMER TO
- 19 MAKE AN INFORMED DECISION RELATING TO THE PURCHASE OF A NATURAL
- 20 GAS COMMODITY. THE STANDARDS SHALL BE DEVELOPED TO DO ALL OF THE
- 21 FOLLOWING:
- 22 (A) NOT BE UNDULY BURDENSOME.
- 23 (B) NOT UNNECESSARILY DELAY OR INHIBIT THE INITIATION AND
- 24 DEVELOPMENT OF COMPETITION AMONG NATURAL GAS SUPPLIERS OR DIS-
- 25 TRIBUTORS IN ANY MARKET.
- **26** (C) ESTABLISH SEPARATE REQUIREMENTS FOR DISCLOSURES,
- 27 EXPLANATIONS, OR SALES INFORMATION RELATING TO OTHER PRODUCTS OR

- 1 SERVICES OR SIMILAR PRODUCTS OR SERVICES PROVIDED TO RESIDENTIAL,
- 2 COMMERCIAL, INDUSTRIAL, OR OTHER LARGE VOLUME CUSTOMERS IF THE
- 3 COMMISSION FINDS THAT THE REQUIREMENTS ARE APPROPRIATE TO CARRY
- 4 OUT THIS SECTION.
- 5 (5) THE COMMISSION MAY ADOPT RULES UNDER THE ADMINISTRATIVE
- 6 PROCEDURES ACT OF 1969, 1969 PA 306, MCL 24.201 TO 24.328, IT
- 7 CONSIDERS NECESSARY TO IMPLEMENT THIS SECTION AND TO PROTECT CUS-
- 8 TOMERS FROM FRAUD AND OTHER UNFAIR AND DECEPTIVE BUSINESS
- 9 PRACTICES.
- 10 (6) A CUSTOMER IS ENTITLED TO OBTAIN FROM THE CUSTOMER'S
- 11 NATURAL GAS SUPPLIER OR DISTRIBUTOR THE CUSTOMER'S BILLING HIS-
- 12 TORY AND ENERGY USAGE OVER THE LAST 12 MONTHS.
- 13 (7) UPON RECEIPT OF A WRITTEN REQUEST FROM THE CUSTOMER, THE
- 14 CUSTOMER'S NATURAL GAS SUPPLIER OR DISTRIBUTOR SHALL PROVIDE THE
- 15 INFORMATION DESCRIBED IN SUBSECTION (6) TO THE CUSTOMER WITHIN 10
- 16 BUSINESS DAYS FROM THE DATE THE REQUEST WAS RECEIVED.
- 17 (8) THE NATURAL GAS SUPPLIER OR DISTRIBUTOR IS ENTITLED TO
- 18 CHARGE A FEE UNDER THIS ACT NOT GREATER THAN THE ACTUAL COST OF
- 19 PROVIDING THE INFORMATION DESCRIBED IN SUBSECTION (6). THE FEE
- 20 ALLOWED UNDER THIS SUBSECTION SHALL BE APPROVED BY THE
- 21 COMMISSION.
- 22 (9) A NATURAL GAS SUPPLIER OR DISTRIBUTOR MAY NOT RELEASE
- 23 THE INFORMATION DESCRIBED IN SUBSECTION (6) TO A THIRD PARTY
- 24 UNLESS THE CUSTOMER HAS PROVIDED CONSENT FOR THE RELEASE OF THE
- 25 INFORMATION.
- 26 (10) NOT LESS THAN ONCE ANNUALLY, THE NATURAL GAS SUPPLIER
- 27 OR DISTRIBUTOR SHALL PROVIDE THE MEANS FOR A CUSTOMER TO GRANT

- 1 CONSENT FOR THE RELEASE OF THE INFORMATION DESCRIBED IN
- 2 SUBSECTION (6).
- (11) EACH BILL SHALL IDENTIFY THE NAME OF THE CUSTOMER'S
- 4 NATURAL GAS SUPPLIER OR DISTRIBUTOR AND PROVIDE THE SUPPLIER'S OR
- 5 DISTRIBUTOR'S ADDRESSES AND TELEPHONE NUMBERS.
- Enacting section 1. This amendatory act does not take
- 7 effect unless all of the following bills of the 90th Legislature
- 8 are enacted into law:
- (a) Senate Bill No. 916. 9

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(b) Senate Bill No. 917. 11

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(c) Senate Bill No. 918. 13

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15 (d) Senate Bill No. 920.

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17 (e) Senate Bill No. 922.

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19 (f) Senate Bill No. 921.

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