

SENATE BILL No. 1210

April 12, 2000, Introduced by Senator SHUGARS and referred to the Committee on Health Policy.

A bill to amend 1956 PA 218, entitled
"The insurance code of 1956,"
(MCL 500.100 to 500.8302) by adding section 3580.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

1 SEC. 3580. (1) THE COMMISSIONER SHALL PREPARE AND BEGINNING
2 JANUARY 1, 2001 AND ANNUALLY THEREAFTER PUBLISH A CONSUMER GUIDE
3 TO HEALTH MAINTENANCE ORGANIZATIONS AS PROVIDED IN THIS SECTION.

4 (2) THE CONSUMER GUIDE TO HEALTH MAINTENANCE ORGANIZATIONS
5 SHALL INCLUDE ALL OF THE FOLLOWING FOR THE MOST RECENT YEAR FOR
6 WHICH THE INFORMATION IS AVAILABLE:

7 (A) THE NATIONAL ACCREDITATION STATUS OF EACH HEALTH MAINTENANCE ORGANIZATION.
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9 (B) INDICES OF THE QUALITY OF CARE PROVIDED BY EACH HEALTH
10 MAINTENANCE ORGANIZATION, INCLUDING, BUT NOT LIMITED TO, RATES OF

1 MAMMOGRAPHY, PROSTATE, AND CERVICAL CANCER SCREENING, AND SUCH
2 OTHER INDICES AS THE COMMISSIONER MAY REQUIRE.

3 (C) THE TOLL-FREE TELEPHONE NUMBER AT THE OFFICE OF FINAN-
4 CIAL AND INSURANCE SERVICES THAT CONSUMERS MAY CALL TO MAKE
5 REQUESTS FOR THE CONSUMER GUIDE AND MAKE INQUIRIES AND COMPLAINTS
6 ABOUT HEALTH MAINTENANCE ORGANIZATIONS.

7 (3) THE COMMISSIONER MAY REQUEST, AND A HEALTH MAINTENANCE
8 ORGANIZATION AND THE DEPARTMENT OF COMMUNITY HEALTH SHALL PROVIDE
9 IN A TIMELY MANNER, INFORMATION CONCERNING QUALITY OF CARE INDI-
10 CES THAT THE COMMISSIONER NEEDS TO PREPARE THE ANNUAL CONSUMER
11 GUIDE UNDER SUBSECTION (1).

12 (4) THE ANNUAL CONSUMER GUIDE UNDER SUBSECTION (1) SHALL BE
13 WRITTEN IN PLAIN ENGLISH AND SHALL BE PRESENTED IN A MANNER THAT
14 FACILITATES COMPARISONS AMONG INDIVIDUAL HEALTH MAINTENANCE
15 ORGANIZATIONS. THE COMMISSIONER SHALL DISTRIBUTE THE GUIDE TO
16 MEMBERS OF THE PUBLIC UPON REQUEST AND SHALL PROVIDE ACCESS TO
17 THE CONSUMER GUIDE THROUGH THE INTERNET.