SUBSTITUTE FOR

HOUSE BILL NO. 6128

A bill to amend 1939 PA 3, entitled

"An act to provide for the regulation and control of public utilities and other services affected with a public interest within this state; to provide for alternative energy suppliers; to provide for licensing; to include municipally owned utilities and other providers of energy under certain provisions of this act; to create a public service commission and to prescribe and define its powers and duties; to abolish the Michigan public utilities commission and to confer the powers and duties vested by law on the public service commission; to provide for the continuance, transfer, and completion of certain matters and proceedings; to abolish automatic adjustment clauses; to prohibit certain rate increases without notice and hearing; to qualify residential energy conservation programs permitted under state law for certain federal exemption; to create a fund; to provide for a restructuring of the manner in which energy is provided in this state; to encourage the utilization of resource recovery facilities; to prohibit certain acts and practices of providers of energy; to allow for the securitization of stranded costs; to reduce rates; to provide for appeals; to provide appropriations; to declare the effect and purpose of this act; to prescribe remedies and penalties; and to repeal acts and parts of acts,"

(MCL 460.1 to 460.10cc) by adding sections 9 and 9b.

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THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 SEC. 9. (1) AS USED IN THIS SECTION:
- 2 (A) "ALTERNATIVE GAS SUPPLIER" OR "SUPPLIER" MEANS A PERSON
- 3 WHO SELLS NATURAL GAS AT UNREGULATED RETAIL RATES TO CUSTOMERS
- 4 LOCATED IN THIS STATE, WHERE THE GAS IS DELIVERED TO CUSTOMERS BY
- 5 A NATURAL GAS UTILITY THAT HAS A CUSTOMER CHOICE PROGRAM. RETAIL
- 6 SALES IN A CUSTOMER CHOICE PROGRAM BY AN ALTERNATIVE GAS SUPPLIER
- 7 DO NOT CONSTITUTE PUBLIC UTILITY SERVICE.
- 8 (B) "COMMISSION" MEANS THE MICHIGAN PUBLIC SERVICE COMMIS-
- 9 SION IN THE DEPARTMENT OF CONSUMER AND INDUSTRY SERVICES.
- 10 (C) "CUSTOMER" MEANS AN END-USER OF NATURAL GAS.
- 11 (D) "CUSTOMER CHOICE PROGRAM" MEANS A PROGRAM APPROVED BY
- 12 THE COMMISSION ON APPLICATION BY A NATURAL GAS UTILITY THAT
- 13 ALLOWS RETAIL CUSTOMERS TO CHOOSE AN ALTERNATIVE GAS SUPPLIER.
- 14 (E) "NATURAL GAS UTILITY" MEANS AN INVESTOR-OWNED BUSINESS
- 15 ENGAGED IN THE SALE AND DISTRIBUTION OF NATURAL GAS WITHIN THIS
- 16 STATE WHOSE RATES ARE REGULATED BY THE COMMISSION.
- 17 (2) AN ALTERNATIVE GAS SUPPLIER OR NATURAL GAS UTILITY SHALL
- 18 NOT SWITCH A CUSTOMER TO ITS GAS SUPPLY WITHOUT AUTHORIZATION OF
- 19 THE CUSTOMER. A NATURAL GAS UTILITY SHALL NOT BE FOUND IN VIOLA-
- 20 TION OF THIS SUBSECTION OR A COMMISSION ORDER ISSUED UNDER
- 21 SUBSECTION (3), IF THE CUSTOMER'S SERVICE WAS SWITCHED BY THE
- 22 NATURAL GAS UTILITY UNDER THE APPLICABLE TERMS AND CONDITIONS OF
- 23 A COMMISSION APPROVED GAS CUSTOMER CHOICE PROGRAM OR AS THE
- 24 RESULT OF THE DEFAULT OF AN ALTERNATIVE GAS SUPPLIER.
- 25 (3) THE COMMISSION MAY ISSUE ORDERS TO ENSURE THAT AN
- 26 ALTERNATIVE GAS SUPPLIER OR NATURAL GAS UTILITY DOES NOT SWITCH A

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- 1 CUSTOMER TO ANOTHER SUPPLIER WITHOUT THE CUSTOMER'S WRITTEN
- 2 CONFIRMATION, CONFIRMATION THROUGH AN INDEPENDENT THIRD PARTY, OR
- 3 OTHER VERIFICATION PROCEDURES SUBJECT TO COMMISSION APPROVAL,
- 4 CONFIRMING THE CUSTOMER'S INTENT TO MAKE A SWITCH AND THAT THE
- 5 CUSTOMER HAS APPROVED THE SPECIFIC DETAILS OF THE SWITCH.
- 6 (4) AN ALTERNATIVE GAS SUPPLIER OR NATURAL GAS UTILITY SHALL
- 7 NOT INCLUDE OR ADD OPTIONAL SERVICES IN A CUSTOMER'S SERVICE
- 8 PACKAGE WITHOUT THE AUTHORIZATION OF THE CUSTOMER.
- 9 (5) THE COMMISSION MAY ISSUE ORDERS TO ENSURE THAT AN ALTER-
- 10 NATIVE GAS SUPPLIER OR NATURAL GAS UTILITY DOES NOT INCLUDE OR
- 11 ADD OPTIONAL SERVICES IN A CUSTOMER'S SERVICE PACKAGE WITHOUT THE
- 12 CUSTOMER'S WRITTEN CONFIRMATION, CONFIRMATION THROUGH AN INDEPEN-
- 13 DENT THIRD PARTY, OR OTHER VERIFICATION PROCEDURES APPROVED BY
- 14 THE COMMISSION CONFIRMING THE CUSTOMER'S INTENT TO RECEIVE THE
- 15 OPTIONAL SERVICES.
- 16 (6) AN ALTERNATIVE GAS SUPPLIER OR NATURAL GAS UTILITY SHALL
- 17 NOT SOLICIT OR ENTER INTO CONTRACTS SUBJECT TO THIS SECTION WITH
- 18 CUSTOMERS IN THIS STATE IN A MISLEADING, FRAUDULENT, OR DECEPTIVE
- **19** MANNER.
- 20 (7) THE COMMISSION MAY BY ORDER ESTABLISH MINIMUM STANDARDS
- 21 FOR THE FORM AND CONTENT OF ALL DISCLOSURES, EXPLANATIONS, OR
- 22 SALES INFORMATION RELATING TO THE SALE OF A NATURAL GAS COMMODITY
- 23 IN A CUSTOMER CHOICE PROGRAM AND DISSEMINATED BY AN ALTERNATIVE
- 24 GAS SUPPLIER OR NATURAL GAS UTILITY TO ENSURE THAT THE DISCLO-
- 25 SURES, EXPLANATIONS, AND SALES INFORMATION CONTAIN ACCURATE AND
- 26 UNDERSTANDABLE INFORMATION AND ENABLE A CUSTOMER TO MAKE AN
- 27 INFORMED DECISION RELATING TO THE PURCHASE OF A NATURAL GAS

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- 1 COMMODITY. ANY STANDARDS ESTABLISHED UNDER THIS SUBSECTION SHALL
- 2 BE DEVELOPED TO DO ALL OF THE FOLLOWING:
- 3 (A) NOT BE UNDULY BURDENSOME.
- 4 (B) NOT UNNECESSARILY DELAY OR INHIBIT THE INITIATION AND
- 5 DEVELOPMENT OF COMPETITION AMONG ALTERNATIVE GAS SUPPLIERS OR
- 6 NATURAL GAS UTILITIES IN ANY MARKET.
- 7 (C) ESTABLISH DIFFERENT REQUIREMENTS FOR DISCLOSURES, EXPLA-
- 8 NATIONS, OR SALES INFORMATION RELATING TO DIFFERENT SERVICES OR
- 9 SIMILAR SERVICES TO DIFFERENT NATURAL GAS SUPPLY CLASSES OF CUS-
- 10 TOMERS, WHENEVER SUCH DIFFERENT REQUIREMENTS ARE APPROPRIATE TO
- 11 CARRY OUT THE PROVISIONS OF THIS SECTION.
- 12 (8) THE COMMISSION MAY ADOPT RULES UNDER THE ADMINISTRATIVE
- 13 PROCEDURES ACT OF 1969, 1969 PA 306, MCL 24.201 TO 24.328, TO
- 14 IMPLEMENT THIS SECTION.
- 15 (9) IF AFTER NOTICE AND HEARING THE COMMISSION FINDS A
- 16 PERSON HAS VIOLATED THIS SECTION, THE COMMISSION MAY ORDER REME-
- 17 DIES AND PENALTIES TO PROTECT AND MAKE WHOLE ANOTHER PERSON WHO
- 18 HAS SUFFERED AN ECONOMIC LOSS AS A RESULT OF THE VIOLATION,
- 19 INCLUDING, BUT NOT LIMITED TO, 1 OR MORE OF THE FOLLOWING:
- 20 (A) ORDER THE PERSON TO PAY A FINE FOR THE FIRST OFFENSE OF
- 21 NOT LESS THAN \$20,000.00 OR MORE THAN \$30,000.00. FOR A SECOND
- 22 AND ANY SUBSECUENT OFFENSE, THE COMMISSION SHALL ORDER THE PERSON
- 23 TO PAY A FINE OF NOT LESS THAN \$30,000.00 OR MORE THAN
- 24 \$50,000.00. IF THE COMMISSION FINDS THAT THE SECOND OR ANY OF
- 25 THE SUBSEQUENT OFFENSES WERE KNOWINGLY MADE IN VIOLATION OF SUB-
- 26 SECTION (2) OR (4), THE COMMISSION SHALL ORDER THE PERSON TO PAY
- 27 A FINE OF NOT MORE THAN \$70,000.00. EACH SWITCH MADE IN

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- 1 VIOLATION OF SUBSECTION (2) OR SERVICE ADDED IN VIOLATION OF
- 2 SUBSECTION (4) SHALL BE A SEPARATE OFFENSE UNDER THIS
- 3 SUBDIVISION.
- 4 (B) ORDER AN UNAUTHORIZED SUPPLIER TO REFUND TO THE CUSTOMER
- 5 ANY AMOUNT GREATER THAN THE CUSTOMER WOULD HAVE PAID TO AN AUTHO-
- 6 RIZED SUPPLIER.
- 7 (C) ORDER A PORTION BETWEEN 10% TO 50% OF THE FINE ASSESSED
- 8 UNDER SUBDIVISION (A) BE PAID DIRECTLY TO THE CUSTOMER WHO SUF-
- 9 FERED THE VIOLATION OF SUBSECTION (2) OR (4).
- 10 (D) ORDER THE PERSON TO REIMBURSE AN AUTHORIZED SUPPLIER AN
- 11 AMOUNT EQUAL TO THE AMOUNT PAID BY THE CUSTOMER THAT SHOULD HAVE
- 12 BEEN PAID TO THE AUTHORIZED SUPPLIER.
- 13 (E) IF THE PERSON IS LICENSED UNDER THIS ACT, REVOKE THE
- 14 LICENSE IF THE COMMISSION FINDS A PATTERN OF VIOLATIONS OF SUB-
- **15** SECTION (2) OR (4).
- 16 (F) ISSUE CEASE AND DESIST ORDERS.
- 17 (10) NOTWITHSTANDING SUBSECTION (9), A FINE SHALL NOT BE
- 18 IMPOSED FOR A VIOLATION IF THE PERSON SHOWS THAT THE VIOLATION
- 19 WAS AN UNINTENTIONAL AND BONA FIDE ERROR WHICH OCCURRED NOTWITH-
- 20 STANDING THE MAINTENANCE OF PROCEDURES REASONABLY ADOPTED TO
- 21 AVOID THE ERROR.
- 22 (11) A NATURAL GAS UTILITY SHALL NOT BE FOUND IN VIOLATION
- 23 OF THIS SECTION FOR SWITCHING A CUSTOMER'S SUPPLIER OR ADDING
- 24 OPTIONAL SERVICES TO A CUSTOMER'S ACCOUNT IF THE SWITCH OR ADDI-
- 25 TION WAS MADE PURSUANT TO THE REQUEST OR NOTICE OF AN ALTERNATIVE
- 26 GAS SUPPLIER THAT IS RESPONSIBLE UNDER A CUSTOMER CHOICE PROGRAM
- 27 FOR OBTAINING THE CUSTOMER'S APPROVAL.

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- 1 SEC. 9B. (1) THE COMMISSION SHALL ISSUE ORDERS ESTABLISHING
- A LICENSING PROCEDURE FOR ALL ALTERNATIVE GAS SUPPLIERS PARTICI-2
- 3 PATING IN ANY NATURAL GAS CUSTOMER CHOICE PROGRAM APPROVED BY THE
- 4 COMMISSION. AN ALTERNATIVE GAS SUPPLIER SHALL NOT DO BUSINESS IN
- THIS STATE WITHOUT FIRST RECEIVING A LICENSE UNDER THIS ACT. 5
- 6 (2) AN ALTERNATIVE GAS SUPPLIER SHALL MAINTAIN AN OFFICE
- 7 WITHIN THIS STATE.
- (3) THE COMMISSION SHALL ASSURE THAT AN ALTERNATIVE GAS SUP-8
- 9 PLIER DOING BUSINESS IN THIS STATE HAS THE NECESSARY FINANCIAL,
- MANAGERIAL, AND TECHNICAL CAPABILITIES AND REQUIRE THE SUPPLIER 10
- 11 TO MAINTAIN RECORDS THAT THE COMMISSION CONSIDERS NECESSARY.
- 12 (4) THE COMMISSION SHALL REQUIRE AN ALTERNATIVE GAS SUPPLIER
- 13 TO COLLECT AND REMIT TO STATE AND LOCAL UNITS OF GOVERNMENT ALL
- 14 APPLICABLE USERS, SALES, AND USE TAXES IF THE NATURAL GAS UTILITY
- 15 IS NOT DOING SO ON BEHALF OF THE SUPPLIER.