# SUBSTITUTE FOR SENATE BILL NO. 662

A bill to amend 1956 PA 218, entitled "The insurance code of 1956," by amending section 2212a (MCL 500.2212a), as amended by 1998 PA 424.

## THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Sec. 2212a. (1) By October 1, 1997, an AN insurer that
- 2 delivers, issues for delivery, or renews in this state an
- 3 expense-incurred hospital, medical, or surgical policy or certif-
- 4 icate issued under chapter 34 or 36 shall provide a written form
- 5 in plain English to insureds upon enrollment that describes the
- 6 terms and conditions of the insurer's policies and certificates.
- 7 The form shall provide a clear, complete, and accurate descrip-
- 8 tion of all of the following, as applicable:
- **9** (a) The service area.

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- 1 (b) Covered benefits, including prescription drug coverage,
- 2 with specifications regarding requirements for the use of generic
- 3 drugs.
- 4 (c) Emergency health coverages and benefits.
- 5 (d) Out-of-area coverages and benefits.
- **6** (e) An explanation of the insured's financial responsibility
- 7 for copayments, deductibles, and any other out-of-pocket
- 8 expenses.
- 9 (f) Provision for continuity of treatment in the event IF
- 10 a provider's participation terminates during the course of an
- 11 insured person's treatment by that provider.
- 12 (q) The telephone number to call to receive information con-
- 13 cerning grievance procedures.
- 14 (h) How the covered benefits apply in the evaluation and
- 15 treatment of intractable pain. As used in this subdivision
- 16 and in subsection (2):
- 17 (i) "Board certified" means certified to practice in a par-
- 18 ticular medical or other health professional specialty by the
- 19 American board of medical specialties or another appropriate
- 20 national health professional organization.
- 21 (ii) "Intractable pain" means that term as defined in sec-
- 22 tion 16204a(7) of the public health code, 1978 PA 368,
- 23 MCL 333.16204a.
- 24 (i) A summary listing of the information available pursuant
- 25 to subsection (2).
- 26 (2) By October 1, 1997, an AN insurer shall provide upon
- 27 request to insureds covered under a policy or certificate issued

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- 1 under section 3405 or 3631 a clear, complete, and accurate
- 2 description of any of the following information that has been
- 3 requested:
- 4 (a) The current provider network in the policy or
- 5 certificate's service area, including names and locations of par-
- 6 ticipating providers by specialty or type of practice, a state-
- 7 ment of limitations of accessibility and referrals to special-
- 8 ists, and a disclosure of which providers will not accept new
- 9 subscribers.
- 10 (b) The professional credentials of participating health
- 11 professionals, including, but not limited to, participating
- 12 health professionals who are board certified in the specialty of
- 13 pain medicine and the evaluation and treatment of intractable
- 14 pain and have reported that certification to the insurer, includ-
- 15 ing all of the following:
- 16 (i) Relevant professional degrees.
- 17 (ii) Date of certification by the applicable nationally rec-
- 18 ognized boards and other professional bodies.
- 19 (iii) The names of licensed facilities on the provider panel
- 20 where the health professional presently has privileges for the
- 21 treatment, illness, or procedure that is the subject of the
- 22 request.
- 23 (c) The licensing verification telephone number for the
- 24 Michigan department of consumer and industry services that can be
- 25 accessed for information as to whether any disciplinary actions
- 26 or open formal complaints have been taken or filed against a
- 27 health care provider in the immediately preceding 3 years.

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- 1 (d) Any prior authorization requirements and any
- 2 limitations, restrictions, or exclusions, including, but not
- 3 limited to, drug formulary limitations and restrictions by cate-
- 4 gory of service, benefit, and provider, and, if applicable, by
- 5 specific service, benefit, or type of drug.
- 6 (e) Indication of the financial relationships between the
- 7 insurer and any closed provider panel including all of the fol-
- 8 lowing as applicable:
- **9** (i) Whether a fee-for-service arrangement exists, under
- 10 which the provider is paid a specified amount for each covered
- 11 service rendered to the participant.
- 12 (ii) Whether a capitation arrangement exists, under which a
- 13 fixed amount is paid to the provider for all covered services
- 14 that are or may be rendered to each covered individual or
- 15 family.
- 16 (iii) Whether payments to providers are made based on stan-
- 17 dards relating to cost, quality, or patient satisfaction.
- 18 (f) A telephone number and address to obtain from the
- 19 insurer additional information concerning the items described in
- 20 subdivisions (a) to (e).
- 21 (3) Upon request, any of the information provided under sub-
- 22 section (2) shall be provided in writing. An insurer may require
- 23 that a request under subsection (2) be submitted in writing.
- 24 (4) AS USED IN THIS SECTION, "BOARD CERTIFIED" MEANS CERTI-
- 25 FIED TO PRACTICE IN A PARTICULAR MEDICAL OR OTHER HEALTH PROFES-
- 26 SIONAL SPECIALTY BY THE AMERICAN BOARD OF MEDICAL SPECIALTIES OR
- 27 ANOTHER APPROPRIATE NATIONAL HEALTH PROFESSIONAL ORGANIZATION.

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- Enacting section 1. The 2001 amendatory act that added
- 2 section 2212a(4) to the insurance code of 1956, 1956 PA 218,
- 3 MCL 500.2212a, shall not be construed as creating a new mandated
- 4 benefit for any coverages issued under the insurance code of
- **5** 1956, 1956 PA 218, MCL 500.100 to 500.8302.