Insurance; insurers; payment of claim; allow insured to sue and establish rights for insured in certain cases.

INSURANCE: Insurers; STATE AGENCIES (EXISTING): Consumer and industry services; CIVIL PROCEDURE: Civil actions; CIVIL PROCEDURE: Remedies; INSURANCE: Unfair trade practices; STATE AGENCIES (EXISTING): Attorney general

A bill to amend 1956 PA 218, entitled "The insurance code of 1956,"

by amending section 4507 (MCL 500.4507), as added by 1995 PA 276, and by adding section 2006a; and to repeal acts and parts of acts.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 SEC. 2006A. (1) AN INSURER THAT FALSELY ACCUSES AN INSURED
- 2 OF ARSON OR A FRAUDULENT INSURANCE ACT ENGAGES IN AN UNFAIR OR
- 3 DECEPTIVE ACT OR PRACTICE IN THE BUSINESS OF INSURANCE.
- 4 (2) AN INSURER THAT KNOWINGLY OFFERS AN AMOUNT LESS THAN A
- 5 REASONABLE PERSON WOULD BELIEVE THE INSURED IS ENTITLED TO
- 6 RECEIVE TO RESOLVE A CLAIM ENGAGES IN AN UNFAIR OR DECEPTIVE ACT
- 7 OR PRACTICE IN THE BUSINESS OF INSURANCE. THIS CONDUCT MAY BE
- 8 DETERMINED BY A COURT TO CONSTITUTE BAD FAITH BY THE INSURER.

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- 1 (3) IF AN INSURER ENGAGES IN CONDUCT DESCRIBED IN SUBSECTION
- 2 (1) OR (2), ALL OF THE FOLLOWING APPLY:
- 3 (A) THE INSURED MAY BRING AN ACTION AGAINST THE INSURER AND
- 4 MAY RECOVER ALL OF THE FOLLOWING:
- 5 (i) ACTUAL DAMAGES, INCLUDING ECONOMIC AND NONECONOMIC
- 6 DAMAGES.
- 7 (ii) PUNITIVE AND EXEMPLARY DAMAGES.
- 8 (iii) ACTUAL ATTORNEY FEES.
- 9 (B) THE COMMISSIONER MAY SUSPEND, LIMIT, OR REVOKE THE
- 10 INSURER'S AUTHORITY.
- 11 (C) THE COMMISSIONER OR THE ATTORNEY GENERAL MAY BRING AN
- 12 ACTION ON BEHALF OF 1 OR MORE INSUREDS TO ENFORCE THE RIGHTS OF
- 13 THE INSUREDS UNDER THIS SECTION.
- 14 (4) AS USED IN THIS SECTION:
- 15 (A) "ECONOMIC DAMAGES" MEANS MEDICAL EXPENSES, THE COST OF
- 16 REHABILITATION SERVICES AND CUSTODIAL CARE, LOSS OF WAGES, LOSS
- 17 OF FUTURE EARNINGS, LOSS OF USE OF PROPERTY, COST OF REPAIR OR
- 18 REPLACEMENT OF PROPERTY, LOSS OF EMPLOYMENT, OR OTHER PECUNIARY
- **19** DAMAGES.
- 20 (B) "FRAUDULENT INSURANCE ACT" MEANS CONDUCT DESCRIBED IN
- **21** SECTION 4503.
- 22 (C) "NONECONOMIC DAMAGES" MEANS PAIN, SUFFERING, INCONVE-
- 23 NIENCE, PHYSICAL IMPAIRMENT, DISFIGUREMENT, MENTAL ANGUISH, EMO-
- 24 TIONAL DISTRESS, LOSS OF SOCIETY AND COMPANIONSHIP, LOSS OF CON-
- 25 SORTIUM, INJURY TO REPUTATION, HUMILIATION, OR OTHER NONPECUNIARY
- 26 DAMAGES.

- 1 Sec. 4507. (1) Upon written request by an authorized agency
- 2 to an insurer, the insurer or an agent authorized by the insurer
- 3 to act on its behalf may release to the authorized agency, at the
- 4 authorized agency's expense, any or all information that is
- 5 considered important relating to any suspected insurance
- 6 fraud. An authorized agency may release information on suspected
- 7 insurance fraud to an insurer or an agent authorized by an
- 8 insurer to act on its behalf upon a showing of good cause by the
- 9 insurer or the insurer's authorized agent. This information may
- 10 include, but is not limited to, the following:
- 11 (a) Insurance policy information relevant to an investiga-
- 12 tion, including any AN application for a policy.
- 13 (b) Policy premium payment records that are available.
- 14 (c) History of previous claims made by the insured.
- 15 (d) Information relating to the investigation of the sus-
- 16 pected insurance fraud, including statements of any person,
- 17 proofs of loss, and notice of loss.
- 18 (2) If an insurer knows or reasonably believes it knows the
- 19 identity of a person who it has reason to believe committed a
- 20 fraudulent insurance act or has knowledge of a suspected fraudu-
- 21 lent insurance act that is reasonably believed not to have been
- 22 reported to an authorized agency, then for the purpose of notifi-
- 23 cation and investigation, the insurer or an agent authorized by
- 24 an insurer to act on its behalf may notify an authorized agency
- 25 of the knowledge or belief and provide any additional information
- 26 in accordance with subsection (1).

- 1 (3) An insurer providing information to an authorized agency
- 2 pursuant to subsection (2) has the right to request in writing
- 3 information in the possession or control of the authorized agency
- 4 relating to the same suspected fraudulent insurance act of which
- 5 the insurer notifies the authorized agency under subsection (2).
- 6 Upon a showing of good cause by the insurer, the authorized
- 7 agency may provide the requested information at the insurer's
- 8 expense within 30 days of the request.
- 9 (4) In addition to providing information to an insurer under
- 10 subsection (3), the authorized agency provided with information
- 11 pursuant to subsection (1) or (2) may release or provide the
- 12 information to any other authorized agency.
- 13 (5) Nothing in this chapter impairs a person's right, as of
- 14 the effective date of this chapter MARCH 28, 1996, to submit to
- 15 the insurer or the insurer's representative a statement fully
- 16 explaining the basis of the claim and to have that statement
- 17 placed in the claim file.
- 18 (6) An authorized agency, insurer, or an agent authorized by
- 19 an insurer to act on its behalf shall not request or release
- 20 information under subsection (1) for any purpose other than for
- 21 the investigation of suspected insurance fraud.
- 22 (7) AN INSURER SHALL REMOVE ALL DOCUMENTS RELATING TO ALLE-
- 23 GATIONS OF FRAUDULENT INSURANCE ACTS THAT HAVE BEEN DETERMINED TO
- 24 BE UNFOUNDED FROM THE CLAIM FILE OF A PERSON WHO MAKES A REQUEST
- 25 FOR REMOVAL.
- 26 Enacting section 1. Section 4509 of the insurance code of
- 27 1956, 1956 PA 218, MCL 500.4509, is repealed.