Act No. 561
Public Acts of 2004
Approved by the Governor
December 30, 2004
Filed with the Secretary of State
January 3, 2005

EFFECTIVE DATE: January 3, 2005

STATE OF MICHIGAN 92ND LEGISLATURE REGULAR SESSION OF 2004

Introduced by Reps. Anderson, Bieda, Vagnozzi, Law, Gieleghem, Accavitti, O'Neil, Minore and Gleason

ENROLLED HOUSE BILL No. 4187

AN ACT to amend 1991 PA 179, entitled "An act to regulate and insure the availability of certain telecommunication services; to prescribe the powers and duties of certain state agencies and officials; to prescribe penalties; to repeal certain acts and parts of acts; and to repeal this act on a specific date," (MCL 484.2101 to 484.2701) by adding section 312c.

The People of the State of Michigan enact:

- Sec. 312c. (1) Before connecting any call, the operator service provider that owns or operates the payphone or contracts to provide toll service for the payphone provider shall at no charge disclose, audibly and distinctly, how the consumer may receive a rate quote.
- (2) To receive a rate quote, the consumer shall have the option of either pressing a sequence of not more than 2 keys or staying on the line for assistance.
- (3) The consumer shall not be assessed any charge for the use of the payphone or toll service if the consumer terminates the call after receiving the rate quote.
- (4) This section does not apply to calls made by a consumer utilizing his or her toll provider of choice by dialing the provider's access service method.
- (5) As used in this section, "consumer" means a person initiating a telephone call using an operator service. In collect calling arrangements handled by an operator service provider, the term consumer includes the party on the terminating end of the call. For bill-to-third party calling arrangements handled by an operator service provider, the term consumer includes the party to be billed for the call if that party is contacted by the operator service provider to secure billing approval.

(327)

This act is ordered to take immediate effect.	
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Clerk of the House of Representatives

Carol	Morey	Viventi
	Secretary of the Senate	

Approved _____

Governor