HOUSE BILL No. 5919

March 29, 2006, Introduced by Reps. Stahl, Shaffer, Green, Ward, Wojno, Sheltrown, Vander Veen, Zelenko, Vagnozzi, Polidori, Clack, Gonzales, Condino, Cushingberry, Gaffney, Pearce and Van Regenmorter and referred to the Committee on Senior Health, Security, and Retirement.

A bill to amend 1978 PA 368, entitled "Public health code,"

by amending sections 12615, 17307, 20106, 20109, 20127, 20142, 20155, 20156, 20162, 20168, 20176, 20194, 20198, 20201, 22205, 22210, and 22239 (MCL 333.12615, 333.17307, 333.20106, 333.20109, 333.20127, 333.20142, 333.20155, 333.20156, 333.20162, 333.20168, 333.20176, 333.20194, 333.20198, 333.20201, 333.22205, 333.22210, and 333.22239), section 12615 as amended by 1988 PA 315, section 17307 as added by 2001 PA 139, section 20106 as amended by 2000 PA 253, section 20109 as amended by 1996 PA 224, section 20155 as amended by 2001 PA 218, section 20156 as amended by 1990 PA 179, section 20162 as amended by 2004 PA 284, section 20176 as amended by 1994 PA 52, section 20194 as amended by 2003 PA 3, section 20198 as added by 1998 PA 270, section 20201 as amended by 2006 PA 38,

sections 22205 and 22239 as amended by 2002 PA 619, and section 22210 as amended by 1993 PA 88; and to repeal acts and parts of acts.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Sec. 12615. This part is in addition to, and does not
- 2 supersede the requirements for a policy regulating the smoking of
- 3 tobacco on the premises of a nursing home set forth in section
- 4 21733 3233 OF THE LONG-TERM CARE CONTINUUM ACT, or the
- 5 requirements for a food service establishment set forth in section
- **6** 12905.
- 7 Sec. 17307. (1) In addition to the requirements of section
- 8 21720 3220 OF THE LONG-TERM CARE CONTINUUM ACT, a nursing home
- 9 shall not operate except under the direction of a nursing home
- 10 administrator.
- 11 (2) A person shall not engage in the practice of nursing home
- 12 administration unless the person is the holder of a valid nursing
- 13 home administrator's license issued under this part.
- 14 Sec. 20106. (1) "Health facility or agency", except as
- 15 provided in section 20115, means:
- 16 (a) An ambulance operation, aircraft transport operation,
- 17 nontransport prehospital life support operation, or medical first
- 18 response service.
- 19 (b) A clinical laboratory.
- 20 (c) A county medical care facility.
- 21 (d) A freestanding surgical outpatient facility.
- 22 (e) A health maintenance organization.
- (f) A home for the aged.

- 1 (g) A hospital.
- 2 (h) A nursing home.
- 3 (i) A hospice.
- 4 (j) A hospice residence.
- 5 (k) A facility or agency listed in subdivisions (a) to (h)
- 6 located in a university, college, or other educational institution.
- 7 (2) "Health maintenance organization" means that term as
- 8 defined in section 3501 of the insurance code of 1956, 1956 PA 218,
- **9** MCL 500.3501.
- 10 (3) "Home for the aged" means -a supervised personal care
- 11 facility, other than a hotel, adult foster care facility, hospital,
- 12 nursing home, or county medical care facility that provides room,
- 13 board, and supervised personal care to 21 or more unrelated,
- 14 nontransient, individuals 60 years of age or older. Home for the
- 15 aged includes a supervised personal care facility for 20 or fewer
- 16 individuals 60 years of age or older if the facility is operated in
- 17 conjunction with and as a distinct part of a licensed nursing home
- 18 THAT TERM AS DEFINED IN SECTION 4301 OF THE LONG-TERM CARE
- 19 CONTINUUM ACT.
- 20 (4) "Hospice" means -a health care program that provides a
- 21 coordinated set of services rendered at home or in outpatient or
- 22 institutional settings for individuals suffering from a disease or
- 23 condition with a terminal prognosis THAT TERM AS DEFINED IN
- 24 SECTION 3101 OF THE LONG-TERM CARE CONTINUUM ACT.
- 25 (5) "Hospital" means a facility offering inpatient, overnight
- 26 care, and services for observation, diagnosis, and active treatment
- 27 of an individual with a medical, surgical, obstetric, chronic, or

- 1 rehabilitative condition requiring the daily direction or
- 2 supervision of a physician. Hospital does not include a mental
- 3 health hospital licensed or operated by the department of community
- 4 health or a hospital operated by the department of corrections.
- 5 (6) "Hospital long-term care unit" means a nursing care
- 6 facility, owned and operated by and as part of a hospital,
- 7 providing organized nursing care and medical treatment to 7 or more
- 8 unrelated individuals suffering or recovering from illness, injury,
- **9** or infirmity.
- 10 Sec. 20109. (1) "Nursing home" means THAT TERM AS DEFINED IN
- 11 SECTION 3101 OF THE LONG-TERM CARE CONTINUUM ACT. a nursing care
- 12 facility, including a county medical care facility, that provides
- 13 organized nursing care and medical treatment to 7 or more unrelated
- 14 individuals suffering or recovering from illness, injury, or
- 15 infirmity. Nursing home does not include a unit in a state
- 16 correctional facility. Nursing home does not include 1 or more of
- 17 the following:
- 19 (b) A veterans facility created under Act No. 152 of the
- 20 Public Acts of 1885, being sections 36.1 to 36.12 of the Michigan
- 21 Compiled Laws.
- 22 (c) A hospice residence that is licensed under this article.
- 23 (d) A hospice that is certified under 42 C.F.R. 418.100.
- (2) "Person" means a person as defined in section 1106 or a
- 25 governmental entity.
- 26 (3) "Public member" means a member of the general public who
- 27 is not a provider; who does not have an ownership interest in or

- 1 contractual relationship with a nursing home other than a patient
- 2 contract; who does not have a contractual relationship with a
- 3 person who does substantial business with a nursing home; and who
- 4 is not the spouse, parent, sibling, or child of an individual who
- 5 has an ownership interest in or contractual relationship with a
- 6 nursing home, other than a patient contract.
- 7 (4) "Skilled nursing facility" means a hospital long-term care
- 8 unit, nursing home, county medical care facility, or other nursing
- 9 care facility, or a distinct part thereof, certified by the
- 10 department to provide skilled nursing care.
- Sec. 20127. (1) Task force 4 shall be composed of 15 state
- 12 residents to review the operation of part $\frac{217}{100}$ 32 OF THE LONG-TERM
- 13 CARE CONTINUUM ACT and rules promulgated under part -217 32 OF THE
- 14 LONG-TERM CARE CONTINUUM ACT, to hear and evaluate complaints in
- 15 implementation of part -217— 32 OF THE LONG-TERM CARE CONTINUUM
- 16 ACT, and to recommend to the legislature and the department changes
- 17 in part $\frac{-217}{}$ 32 OF THE LONG-TERM CARE CONTINUUM ACT and the rules.
- 18 (2) The director shall appoint the task force members, 1 of
- 19 whom shall be a nurse having a background in gerontology, 1 a
- 20 social worker having a background in gerontology, 5 representatives
- 21 of nursing homes, 3 representatives of public interest health
- 22 consumer groups, and 5 public members, 3 of whom have or have had
- 23 relatives in a nursing home. In addition, there shall be 2 ex
- 24 officio members without vote, 1 representing the department, -of
- 25 public health, and 1 representing the department of -social HUMAN
- 26 services.
- 27 (3) A majority of the voting members of the task force shall

- 1 be consumers.
- 2 (4) The task force annually shall elect a chairperson and a
- 3 vice-chairperson.
- 4 (5) The task force shall determine what constitutes a quorum
- 5 and may establish procedures for the conduct of its business.
- 6 (6) The task force shall be charged with the following tasks:
- 7 (a) Meeting at least 6 times a year, at the call of the
- 8 chairperson, the director, or any 3 members of the committee.
- **9** (b) Receiving and commenting on drafts of proposed rules.
- 10 (c) Receiving and making recommendations regarding complaint
- 11 investigation reports, decisions, and procedures.
- 12 (d) Making reports and recommendations on needed changes in
- 13 statutes and rules.
- 14 (e) Reviewing decisions as provided in section $\frac{21764}{}$ 3264 OF
- 15 THE LONG-TERM CARE CONTINUUM ACT.
- 16 (f) Reviewing complaints received under section 21763 3263
- 17 OF THE LONG-TERM CARE CONTINUUM ACT.
- 18 Sec. 20142. (1) A health facility or agency shall apply for
- 19 licensure or certification on a form authorized and provided by the
- 20 department. The application shall include attachments, additional
- 21 data, and information required by the department.
- 22 (2) An applicant shall certify the accuracy of information
- 23 supplied in the application and supplemental statements.
- 24 (3) An applicant or a licensee under part 213 or 217 shall
- 25 disclose the names, addresses, principal occupations, and official
- 26 positions of all persons who have an ownership interest in the
- 27 health facility or agency. If the health facility or agency is

- 1 located on or in leased real estate, the applicant or licensee
- 2 shall disclose the name of the lessor and any direct or indirect
- 3 interest the applicant or licensee has in the lease other than as
- 4 lessee. A change in ownership shall be reported to the director not
- 5 less than 15 days before the change occurs, except that a person
- 6 purchasing stock of a company registered pursuant to the securities
- 7 exchange act of 1934, 15 U.S.C. 78a to 78kk, is exempt from
- 8 disclosing ownership in the facility. A person required to file a
- 9 beneficial ownership report pursuant to section 16(a) of the
- 10 securities exchange act of 1934, 15 U.S.C. 78p shall file with the
- 11 department information relating to securities ownership required by
- 12 the department rule or order. An applicant or licensee proposing a
- 13 sale of a nursing home to another person shall provide the
- 14 department with written, advance notice of the proposed sale. The
- 15 applicant or licensee and the other parties to the sale shall
- 16 arrange to meet with specified department representatives and shall
- 17 obtain before the sale a determination of the items of
- 18 noncompliance with applicable law and rules which shall be
- 19 corrected. The department shall notify the respective parties of
- 20 the items of noncompliance prior to the change of ownership and
- 21 shall indicate that the items of noncompliance must be corrected as
- 22 a condition of issuance of a license to the new owner. The
- 23 department may accept reports filed with the securities and
- 24 exchange commission relating to the filings. A person who violates
- 25 this subsection is guilty of a misdemeanor, punishable by a fine of
- 26 not more than \$1,000.00 for each violation.
- 27 (4) An applicant or licensee under part 217 shall disclose the

- 1 names and business addresses of suppliers who furnish goods or
- 2 services to an individual nursing home or a group of nursing homes
- 3 under common ownership, the aggregate charges for which exceed
- 4 \$5,000.00 in a 12-month period which includes a month in a nursing
- 5 home's current fiscal year. An applicant or licensee shall disclose
- 6 the names, addresses, principal occupations, and official positions
- 7 of all persons who have an ownership interest in a business which
- 8 furnishes goods or services to an individual nursing home or to a
- 9 group of nursing homes under common ownership, if both of the
- 10 following apply:
- 12 child has an ownership interest in the nursing home purchasing the
- 13 goods or services.
- 14 (b) The aggregate charges for the goods or services purchased
- 15 exceeds \$5,000.00 in a 12-month period which includes a month in
- 16 the nursing home's current fiscal year.
- 17 (3) $\overline{(5)}$ An applicant or licensee who makes a false statement
- 18 in an application or statement required by the department pursuant
- 19 to this article is guilty of a felony, punishable by imprisonment
- 20 for not more than 4 years, or a fine of not more than \$30,000.00,
- 21 or both.
- 22 Sec. 20155. (1) Except as otherwise provided in this section,
- 23 the department -of consumer and industry services shall make
- 24 annual and other visits to each health facility or agency licensed
- 25 under this article for the purposes of survey, evaluation, and
- 26 consultation. A visit made pursuant to a complaint shall be
- 27 unannounced. Except for a county medical care facility, -a home for

1 the aged, a nursing home, or a hospice residence, the department 2 shall determine whether the visits that are not made pursuant to a 3 complaint are announced or unannounced. Beginning June 20, 2001, 4 the department shall assure that each newly hired nursing home 5 surveyor, as part of his or her basic training, is assigned full-6 time to a licensed nursing home for at least 10 days within a 14day period to observe actual operations outside of the survey 7 8 process before the trainee begins oversight responsibilities. A 9 member of a survey team shall not be employed by a licensed nursing 10 home or a nursing home management company doing business in this 11 state at the time of conducting a survey under this section. The 12 department shall not assign an individual to be a member of a 13 survey team for purposes of a survey, evaluation, or consultation 14 visit at a nursing home in which he or she was an employee within 15 the preceding 5 years. (2) The department -of consumer and industry services shall 16 17 make at least a biennial visit to each licensed clinical laboratory , each nursing home, and each hospice residence for the purposes 18 19 of survey, evaluation, and consultation. The department of 20 consumer and industry services shall semiannually provide for joint training with nursing home surveyors and providers on at least 1 of 21 22 the 10 most frequently issued federal citations in this state 23 during the past calendar year. The department of consumer and 24 industry services shall develop a protocol for the review of 25 citation patterns compared to regional outcomes and standards and complaints regarding the nursing home survey process. The review 26 27 will result in a report provided to the legislature. Except as

- 1 otherwise provided in this subsection, beginning with his or her
- 2 first full relicensure period after June 20, 2000, each member of a
- 3 department of consumer and industry services nursing home survey
- 4 team who is a health professional licensee under article 15 shall
- 5 earn not less than 50% of his or her required continuing education
- 6 credits, if any, in geriatric care. If a member of a nursing home
- 7 survey team is a pharmacist licensed under article 15, he or she
- 8 shall earn not less than 30% of his or her required continuing
- 9 education credits in geriatric care.
- 10 (3) The department of consumer and industry services shall
- 11 make a biennial visit to each hospital for survey and evaluation
- 12 for the purpose of licensure. Subject to subsection (6), the
- 13 department may waive the biennial visit required by this subsection
- 14 if a hospital, as part of a timely application for license renewal,
- 15 requests a waiver and submits both of the following and if all of
- 16 the requirements of subsection (5) are met:
- 17 (a) Evidence that it is currently fully accredited by a body
- 18 with expertise in hospital accreditation whose hospital
- 19 accreditations are accepted by the United States department of
- 20 health and human services for purposes of section 1865 of part C of
- 21 title XVIII of the social security act, 42 —U.S.C.—USC 1395bb.
- 22 (b) A copy of the most recent accreditation report for the
- 23 hospital issued by a body described in subdivision (a), and the
- 24 hospital's responses to the accreditation report.
- 25 (4) Except as provided in subsection (8), accreditation
- 26 information provided to the department of consumer and industry
- 27 services— under subsection (3) is confidential, is not a public

- 1 record, and is not subject to court subpoena. The department shall
- 2 use the accreditation information only as provided in this section
- 3 and shall return the accreditation information to the hospital
- 4 within a reasonable time after a decision on the waiver request is
- 5 made.
- 6 (5) The department -of consumer and industry services shall
- 7 grant a waiver under subsection (3) if the accreditation report
- 8 submitted under subsection (3)(b) is less than 2 years old and
- 9 there is no indication of substantial noncompliance with licensure
- 10 standards or of deficiencies that represent a threat to public
- 11 safety or patient care in the report, in complaints involving the
- 12 hospital, or in any other information available to the department.
- 13 If the accreditation report is 2 or more years old, the department
- 14 may do 1 of the following:
- 15 (a) Grant an extension of the hospital's current license until
- 16 the next accreditation survey is completed by the body described in
- **17** subsection (3)(a).
- 18 (b) Grant a waiver under subsection (3) based on the
- 19 accreditation report that is 2 or more years old, on condition that
- 20 the hospital promptly submit the next accreditation report to the
- 21 department.
- 22 (c) Deny the waiver request and conduct the visits required
- 23 under subsection (3).
- 24 (6) This section does not prohibit the department from citing
- 25 a violation of this part during a survey, conducting investigations
- 26 or inspections pursuant to section 20156, or conducting surveys of
- 27 health facilities or agencies for the purpose of complaint

- 1 investigations or federal certification. This section does not
- 2 prohibit the <u>state fire marshal</u> BUREAU OF FIRE SERVICES from
- 3 conducting annual surveys of hospitals -, nursing homes, and
- 4 county medical care facilities.
- 5 (7) At the request of a health facility or agency, the
- 6 department -of consumer and industry services may conduct a
- 7 consultation engineering survey of a health facility and provide
- 8 professional advice and consultation regarding health facility
- 9 construction and design. A health facility or agency may request a
- 10 voluntary consultation survey under this subsection at any time
- 11 between licensure surveys. The fees for a consultation engineering
- 12 survey are the same as the fees established for waivers under
- **13** section 20161(10).
- 14 (8) If the department of consumer and industry services
- 15 determines that substantial noncompliance with licensure standards
- 16 exists or that deficiencies that represent a threat to public
- 17 safety or patient care exist based on a review of an accreditation
- 18 report submitted pursuant to subsection (3)(b), the department
- 19 shall prepare a written summary of the substantial noncompliance or
- 20 deficiencies and the hospital's response to the department's
- 21 determination. The department's written summary and the hospital's
- 22 response are public documents.
- 23 (9) The department of consumer and industry services or a
- 24 local health department shall conduct investigations or
- 25 inspections, other than inspections of financial records, of a
- 26 county medical care facility, home for the aged, nursing home, or
- 27 hospice residence without prior notice to the health facility or

- 1 agency.— An employee of a state agency charged with investigating
- 2 or inspecting the health facility or agency or an employee of a
- 3 local health department who directly or indirectly gives prior
- 4 notice regarding an investigation or an inspection, other than an
- 5 inspection of the financial records, to the health facility or
- 6 agency or to an employee of the health facility or agency, is
- 7 guilty of a misdemeanor. Consultation visits that are not for the
- 8 purpose of annual or follow-up inspection or survey may be
- 9 announced.
- 10 (10) The department -of consumer and industry services shall
- 11 maintain a record indicating whether a visit and inspection is
- 12 announced or unannounced. Information gathered at each visit and
- 13 inspection, whether announced or unannounced, shall be taken into
- 14 account in licensure decisions.
- 15 (11) The department —of consumer and industry services— shall
- 16 require periodic reports and a health facility or agency shall give
- 17 the department access to books, records, and other documents
- 18 maintained by a health facility or agency to the extent necessary
- 19 to carry out the purpose of this article and the rules promulgated
- 20 under this article. The department shall respect the
- 21 confidentiality of a patient's clinical record and shall not
- 22 divulge or disclose the contents of the records in a manner that
- 23 identifies an individual except under court order. The department
- 24 may copy health facility or agency records as required to document
- 25 findings.
- 26 (12) The department of consumer and industry services may
- 27 delegate survey, evaluation, or consultation functions to another

- 1 state agency or to a local health department qualified to perform
- 2 those functions. However, the department shall not delegate survey,
- 3 evaluation, or consultation functions to a local health department
- 4 that owns or operates a hospice or hospice residence licensed under
- 5 this article PART 34 OF THE LONG-TERM CARE CONTINUUM ACT. The
- 6 delegation shall be by cost reimbursement contract between the
- 7 department and the state agency or local health department. Survey,
- 8 evaluation, or consultation functions shall not be delegated to
- 9 nongovernmental agencies, except as provided in this section. The
- 10 department may accept voluntary inspections performed by an
- 11 accrediting body with expertise in clinical laboratory
- 12 accreditation under part 205 if the accrediting body utilizes forms
- 13 acceptable to the department, applies the same licensing standards
- 14 as applied to other clinical laboratories and provides the same
- 15 information and data usually filed by the department's own
- 16 employees when engaged in similar inspections or surveys. The
- 17 voluntary inspection described in this subsection shall be agreed
- 18 upon by both the licensee and the department.
- 19 (13) If, upon investigation, the department -of consumer and
- 20 industry services or a state agency determines that an individual
- 21 licensed to practice a profession in this state has violated the
- 22 applicable licensure statute or the rules promulgated under that
- 23 statute, the department, state agency, or local health department
- 24 shall forward the evidence it has to the appropriate licensing
- 25 agency.
- 26 (14) The department of consumer and industry services shall
- 27 report to the appropriations subcommittees, the senate and house of

- 1 representatives standing committees having jurisdiction over issues
- 2 involving senior citizens, and the fiscal agencies on March 1 of
- 3 each year on the initial and follow-up surveys conducted on all
- 4 nursing homes in this state. The report shall include all of the
- 5 following information:
- 6 (a) The number of surveys conducted.
- 7 (b) The number requiring follow-up surveys.
- 8 (c) The number referred to the Michigan public health
- 9 institute for remediation.
- 10 (d) The number of citations per nursing home.
- 11 (e) The number of night and weekend complaints filed.
- 12 (f) The number of night and weekend responses to complaints
- 13 conducted by the department.
- 14 (g) The average length of time for the department to respond
- 15 to a complaint filed against a nursing home.
- 16 (h) The number and percentage of citations appealed.
- 17 (i) The number and percentage of citations overturned or
- 18 modified, or both.
- 19 (15) The department of consumer and industry services shall
- 20 report annually to the standing committees on appropriations and
- 21 the standing committees having jurisdiction over issues involving
- 22 senior citizens in the senate and the house of representatives on
- 23 the percentage of nursing home citations that are appealed and the
- 24 percentage of nursing home citations that are appealed and amended
- 25 through the informal deficiency dispute resolution process.
- 26 (14) -(16) Subject to subsection -(17) (15), a clarification
- 27 work group comprised of the department of consumer and industry

- 1 services in consultation with a nursing home resident or a member
- 2 of a nursing home resident's family, nursing home provider groups,
- 3 the American medical directors association, the department of
- 4 community health, the state long-term care ombudsman, and the
- 5 federal centers for medicare and medicaid services shall clarify
- 6 the following terms as those terms are used in title XVIII and
- 7 title XIX and applied by the department to provide more consistent
- 8 regulation of nursing homes in Michigan:
- **9** (a) Immediate jeopardy.
- 10 (b) Harm.
- 11 (c) Potential harm.
- 12 (d) Avoidable.
- 13 (e) Unavoidable.
- 14 (15) -(17) All of the following clarifications developed
- under subsection -(16) (14) apply for purposes of subsection -(16)
- 16 (14):
- 17 (a) Specifically, the term "immediate jeopardy" means "a
- 18 situation in which immediate corrective action is necessary because
- 19 the nursing home's noncompliance with 1 or more requirements of
- 20 participation has caused or is likely to cause serious injury,
- 21 harm, impairment, or death to a resident receiving care in a
- 22 nursing home".
- (b) The likelihood of immediate jeopardy is reasonably higher
- 24 if there is evidence of a flagrant failure by the nursing home to
- 25 comply with a clinical process guideline adopted under subsection
- 26 (18) (16) than if the nursing home has substantially and
- 27 continuously complied with those guidelines. If federal regulations

- 1 and guidelines are not clear, and if the clinical process
- 2 guidelines have been recognized, a process failure giving rise to
- 3 an immediate jeopardy may involve an egregious widespread or
- 4 repeated process failure and the absence of reasonable efforts to
- 5 detect and prevent the process failure.
- 6 (c) In determining whether or not there is immediate jeopardy,
- 7 the survey agency should consider at least all of the following:
- 8 (i) Whether the nursing home could reasonably have been
- 9 expected to know about the deficient practice and to stop it, but
- 10 did not stop the deficient practice.
- 11 (ii) Whether the nursing home could reasonably have been
- 12 expected to identify the deficient practice and to correct it, but
- 13 did not correct the deficient practice.
- 14 (iii) Whether the nursing home could reasonably have been
- 15 expected to anticipate that serious injury, serious harm,
- 16 impairment, or death might result from continuing the deficient
- 17 practice, but did not so anticipate.
- 18 (iv) Whether the nursing home could reasonably have been
- 19 expected to know that a widely accepted high-risk practice is or
- 20 could be problematic, but did not know.
- 21 (v) Whether the nursing home could reasonably have been
- 22 expected to detect the process problem in a more timely fashion,
- 23 but did not so detect.
- 24 (d) The existence of 1 or more of the factors described in
- 25 subdivision (c), and especially the existence of 3 or more of those
- 26 factors simultaneously, may lead to a conclusion that the situation
- 27 is one in which the nursing home's practice makes adverse events

- 1 likely to occur if immediate intervention is not undertaken, and
- 2 therefore constitutes immediate jeopardy. If none of the factors
- 3 described in subdivision (c) is present, the situation may involve
- 4 harm or potential harm that is not immediate jeopardy.
- 5 (e) Specifically, "actual harm" means "a negative outcome to a
- 6 resident that has compromised the resident's ability to maintain or
- 7 reach, or both, his or her highest practicable physical, mental,
- 8 and psychosocial well-being as defined by an accurate and
- 9 comprehensive resident assessment, plan of care, and provision of
- 10 services". Harm does not include a deficient practice that only may
- 11 cause or has caused limited consequences to the resident.
- 12 (f) For purposes of subdivision (e), in determining whether a
- 13 negative outcome is of limited consequence, if the "state
- 14 operations manual" or "the guidance to surveyors" published by the
- 15 federal centers for medicare and medicaid services does not provide
- 16 specific guidance, the department may consider whether most people
- 17 in similar circumstances would feel that the damage was of such
- 18 short duration or impact as to be inconsequential or trivial. In
- 19 such a case, the consequence of a negative outcome may be
- 20 considered more limited if it occurs in the context of overall
- 21 procedural consistency with an accepted clinical process guideline
- 22 adopted pursuant to subsection -(18) (16), as compared to a
- 23 substantial inconsistency with or variance from the quideline.
- 24 (g) For purposes of subdivision (e), if the publications
- 25 described in subdivision (f) do not provide specific guidance, the
- 26 department may consider the degree of a nursing home's adherence to
- 27 a clinical process guideline adopted pursuant to subsection (18)

- 1 (16) in considering whether the degree of compromise and future
- 2 risk to the resident constitutes actual harm. The risk of
- 3 significant compromise to the resident may be considered greater in
- 4 the context of substantial deviation from the guidelines than in
- 5 the case of overall adherence.
- 6 (h) To improve consistency and to avoid disputes over
- 7 "avoidable" and "unavoidable" negative outcomes, nursing homes and
- 8 survey agencies must have a common understanding of accepted
- 9 process guidelines and of the circumstances under which it can
- 10 reasonably be said that certain actions or inactions will lead to
- 11 avoidable negative outcomes. If the "state operations manual" or
- 12 "the guidance to surveyors" published by the federal centers for
- 13 medicare and medicaid services is not specific, a nursing home's
- 14 overall documentation of adherence to a clinical process guideline
- 15 with a process indicator adopted pursuant to subsection $\frac{(18)}{(16)}$
- 16 is relevant information in considering whether a negative outcome
- 17 was "avoidable" or "unavoidable" and may be considered in the
- 18 application of that term.
- 19 (16) $\frac{(18)}{(18)}$ Subject to subsection $\frac{(19)}{(17)}$, the department,
- 20 in consultation with the clarification work group appointed under
- 21 subsection -(16) (14), shall develop and adopt clinical process
- 22 guidelines that shall be used in applying the terms set forth in
- 23 subsection -(16) (14). The department shall establish and adopt
- 24 clinical process guidelines and compliance protocols with outcome
- 25 measures for all of the following areas and for other topics where
- 26 the department determines that clarification will benefit providers
- 27 and consumers of long-term care:

- 1 (a) Bed rails.
- **2** (b) Adverse drug effects.
- 3 (c) Falls.
- 4 (d) Pressure sores.
- 5 (e) Nutrition and hydration including, but not limited to,
- 6 heat-related stress.
- 7 (f) Pain management.
- 8 (g) Depression and depression pharmacotherapy.
- 9 (h) Heart failure.
- 10 (i) Urinary incontinence.
- 11 (j) Dementia.
- (k) Osteoporosis.
- (1) Altered mental states.
- 14 (m) Physical and chemical restraints.
- 15 (17) (19)— The department shall create a clinical advisory
- 16 committee to review and make recommendations regarding the clinical
- 17 process guidelines with outcome measures adopted under subsection
- 18 (18) (16). The department shall appoint physicians, registered
- 19 professional nurses, and licensed practical nurses to the clinical
- 20 advisory committee, along with professionals who have expertise in
- 21 long-term care services, some of whom may be employed by long-term
- 22 care facilities. The clarification work group created under
- 23 subsection —(16)—(14) shall review the clinical process guidelines
- 24 and outcome measures after the clinical advisory committee and
- 25 shall make the final recommendations to the department before the
- 26 clinical process guidelines are adopted.
- 27 (18) -(20) The department shall create a process by which the

- 1 director of the division of nursing home monitoring or his or her
- 2 designee or the director of the division of operations or his or
- 3 her designee reviews and authorizes the issuance of a citation for
- 4 immediate jeopardy or substandard quality of care before the
- 5 statement of deficiencies is made final. The review shall be to
- 6 assure that the applicable concepts, clinical process guidelines,
- 7 and other tools contained in subsections -(17) (15) to -(19) (17)
- 8 are being used consistently, accurately, and effectively. As used
- 9 in this subsection, "immediate jeopardy" and "substandard quality
- 10 of care" mean those terms as defined by the federal centers for
- 11 medicare and medicaid services.
- 12 (19) -(21) The department may give grants, awards, or other
- 13 recognition to nursing homes to encourage the rapid implementation
- 14 of the clinical process guidelines adopted under subsection (18)
- 15 (16).
- 16 (20) -(22) The department shall assess the effectiveness of
- 17 the amendatory act that added this subsection. The department shall
- 18 file an annual report on the implementation of the clinical process
- 19 guidelines and the impact of the guidelines on resident care with
- 20 the standing committee in the legislature with jurisdiction over
- 21 matters pertaining to nursing homes. The first report shall be
- 22 filed on July 1, -of the year following the year in which the
- 23 amendatory act that added this subsection takes effect 2002.
- 24 (21) -(23) The department -of consumer and industry services
- 25 shall instruct and train the surveyors in the use of the
- 26 clarifications described in subsection -(17)— (15) and the clinical
- 27 process guidelines adopted under subsection —(18)—(16) in citing

- 1 deficiencies.
- 2 (24) A nursing home shall post the nursing home's survey
- 3 report in a conspicuous place within the nursing home for public
- 4 review.
- 5 (22) -(25) Nothing in this amendatory act shall be construed
- 6 to limit the requirements of related state and federal law.
- 7 (23) $\frac{(26)}{}$ As used in this section:
- 8 (a) "Title XVIII" means title XVIII of the social security
- 9 act, -chapter 531, 49 Stat. 620, 42 U.S.C. 1395 to 1395b, 1395b-2,
- 10 1395b-6 to 1395b-7, 1395c to 1395i, 1395i-2 to 1395i-5, 1395j to
- 11 1395t, 1395u to 1395w, 1395w-2 to 1395w-4, 1395w-21 to 1395w-28,
- 12 1395x to 1395yy, and 1395bbb to 1395ggg 42 USC 1395 TO 1395HHH.
- 13 (b) "Title XIX" means title XIX of the social security act,
- 14 chapter 531, 49 Stat. 620, 42 U.S.C. 1396 to 1396f, 1396g-1 to
- 15 1396r-6, and 1396r-8 to 1396v 42 USC 1396 TO 1396V.
- Sec. 20156. (1) A representative of the department -of public
- 17 health or the -state fire marshal division of the department of
- 18 state police— BUREAU OF FIRE SERVICES, upon presentation of proper
- 19 identification, may enter the premises of an applicant or licensee
- 20 at any reasonable time to determine whether the applicant or
- 21 licensee meets the requirements of this article and the rules
- 22 promulgated under this article. The director; the director of
- 23 social services; the state fire marshal; the director of the office
- 24 of services to the aging; or the director of a local health
- 25 department; or an authorized representative of the director, the
- 26 director of social services, the state fire marshal, the director
- 27 of the office of services to the aging, or the director of a local

- 1 health department may enter on the premises of an applicant or
- 2 licensee under part 217 at any time in the course of carrying out
- 3 program responsibilities.
- 4 (2) The state fire marshal division of the department of
- 5 state police BUREAU OF FIRE SERVICES shall enforce rules
- 6 promulgated by the state fire safety board for health facilities
- 7 and agencies to assure that physical facilities owned, maintained,
- 8 or operated by a health facility or agency are planned,
- 9 constructed, and maintained in a manner to protect the health,
- 10 safety, and welfare of patients.
- 11 (3) The department -of public health shall not issue a
- 12 license or certificate to a health facility or agency until it
- 13 receives an appropriate certificate of approval from the -state
- 14 fire marshal division of the department of state police BUREAU OF
- 15 FIRE SERVICES. For purposes of this section, a decision of the
- 16 state fire marshal division of the department of state police
- 17 BUREAU OF FIRE SERVICES to issue a certificate controls over that
- 18 of a local fire department.
- 19 (4) Subsections (2) and (3) do not apply to a health facility
- or an agency licensed under part 205, 209, or 210.
- 21 Sec. 20162. (1) Beginning on the effective date of the
- 22 amendatory act that added section 20935 JULY 23, 2004, upon a
- 23 determination that a health facility or agency is in compliance
- 24 with this article and the rules promulgated under this article, the
- 25 department shall issue an initial license within 6 months after the
- 26 applicant files a completed application. Receipt of the application
- 27 is considered the date the application is received by any agency or

- 1 department of this state. If the application is considered
- 2 incomplete by the department, the department shall notify the
- 3 applicant in writing or make the notice electronically available
- 4 within 30 days after receipt of the incomplete application,
- 5 describing the deficiency and requesting additional information. If
- 6 the department identifies a deficiency or requires the fulfillment
- 7 of a corrective action plan, the 6-month period is tolled until
- 8 either of the following occurs:
- 9 (a) Upon notification by the department of a deficiency, until
- 10 the date the requested information is received by the department.
- 11 (b) Upon notification by the department that a corrective
- 12 action plan is required, until the date the department determines
- 13 the requirements of the corrective action plan have been met.
- 14 (2) The determination of the completeness of an application
- 15 does not operate as an approval of the application for the license
- 16 and does not confer eligibility of an applicant determined
- 17 otherwise ineligible for issuance of a license.
- 18 (3) Except as otherwise provided in this subsection, if the
- 19 department fails to issue or deny a license within the time period
- 20 required by this section, the department shall return the license
- 21 fee and shall reduce the license fee for the applicant's next
- 22 licensure application, if any, by 15%. Failure to issue or deny a
- 23 license within the time period required under this section does not
- 24 allow the department to otherwise delay processing an application.
- 25 The completed application shall be placed in sequence with other
- 26 completed applications received at that same time. The department
- 27 shall not discriminate against an applicant in the processing of

- 1 the application based upon the fact that the application fee was
- 2 refunded or discounted under this subsection. The department may
- 3 issue a nonrenewable temporary permit for not more than 6 months if
- 4 additional time is needed to make a proper investigation or to
- 5 permit the applicant to undertake remedial action related to
- 6 operational or procedural deficiencies or items of noncompliance. A
- 7 temporary permit shall not be issued to cover deficiencies in
- 8 physical plant requirements.
- 9 (4) Except as provided in part 217, the THE department may
- 10 issue a provisional license for not more than 3 consecutive years
- 11 to an applicant who temporarily is unable to comply with the rules
- 12 as to the physical plant owned, maintained, or operated by a health
- 13 facility or agency except as otherwise provided in this article. A
- 14 provisional license shall not be issued to a new health facility or
- 15 agency or a facility or agency whose ownership is transferred after
- 16 September 30, 1978, unless the facility or agency was licensed and
- 17 operating under this article or a prior law for not less than 5
- 18 years. Provisional licensure under acts repealed by this code shall
- 19 be counted against the 3-year maximum for licensure.
- 20 (5) The department, in order to protect the people of this
- 21 state, shall provide a procedure for the orderly closing of a
- 22 facility if it is unable to maintain its license under this
- 23 section.
- 24 (6) Except as provided in part 217, the THE department, upon
- 25 finding that a health facility or agency is not operating in accord
- 26 with the requirements of its license, may:
- 27 (a) Issue an order directing the licensee to:

- 1 (i) Discontinue admissions.
- (ii) Transfer selected patients out of the facility.
- 3 (iii) Reduce its licensed capacity.
- 4 (iv) Comply with specific requirements for licensure or
- 5 certification as appropriate.
- **6** (b) Through the office of the attorney general, initiate
- 7 misdemeanor proceedings against the licensee as provided in section
- 8 20199(1).
- 9 (7) An order issued under subsection (6) shall be governed by
- 10 the notice and hearing requirements of section 20168(1) and the
- 11 status requirements of section 20168(2).
- 12 (8) Beginning October 1, 2005, the director of the department
- 13 shall submit a report by December 1 of each year to the standing
- 14 committees and appropriations subcommittees of the senate and house
- 15 of representatives concerned with public health issues. The
- 16 director shall include all of the following information in the
- 17 report concerning the preceding fiscal year:
- 18 (a) The number of initial applications the department received
- 19 and completed within the 6-month time period required under
- 20 subsection (1).
- 21 (b) The number of applications requiring a request for
- 22 additional information.
- 23 (c) The number of applications denied.
- 24 (d) The average processing time for initial licenses granted
- 25 after the 6-month period.
- 26 (e) The number of temporary permits issued under subsection
- **27** (3).

- 1 (f) The number of initial license applications not issued
- 2 within the 6-month period and the amount of money returned to
- **3** applicants under subsection (3).
- 4 (9) As used in this section, "completed application" means an
- 5 application complete on its face and submitted with any applicable
- 6 licensing fees as well as any other information, records, approval,
- 7 security, or similar item required by law or rule from a local unit
- 8 of government, a federal agency, or a private entity but not from
- 9 another department or agency of this state.
- 10 Sec. 20168. (1) Upon a finding that a deficiency or violation
- 11 of this article or the rules promulgated under this article
- 12 seriously affects the health, safety, and welfare of individuals
- 13 receiving care or services in or from a licensed health facility or
- 14 agency, the department may issue an emergency order limiting,
- 15 suspending, or revoking the license of the health facility or
- 16 agency. If the department of public health issues an emergency
- 17 order affecting the license of a nursing home, the department of
- 18 public health may request the department of social services to
- 19 limit reimbursements or payments authorized under section 21718.
- 20 The department shall provide an opportunity for a hearing within 5
- 21 working days after issuance of the order.
- 22 (2) An order shall incorporate the department's findings. The
- 23 conduct of a hearing under this section shall not suspend the
- 24 department's order.
- 25 Sec. 20176. (1) A person may notify the department of a
- 26 violation of this article or of a rule promulgated under this
- 27 article that the person believes exists. The department shall

- 1 investigate each written complaint received and shall notify the
- 2 complainant in writing of the results of a review or investigation
- 3 of the complaint and any action proposed to be taken. Except as
- 4 otherwise provided in -sections SECTION 20180, -21743(1)(d), and
- 5 21799a, the name of the complainant and the charges contained in
- 6 the complaint are a matter of public record.
- 7 (2) Except as otherwise provided in section 21799a, a A
- 8 complainant who is aggrieved by the decision of the department
- 9 under this section may appeal to the director. After review of an
- 10 appeal under this subsection, the director may order the department
- 11 to reinvestigate the complaint.
- 12 Sec. 20194. (1) Subject to subsections (2), (3), and (4), a
- 13 health facility or agency, except a health facility or agency
- 14 licensed under part 209, and including a health facility that is
- 15 not licensed under this article but holds itself out as providing
- 16 medical services, shall conspicuously display in the patient
- 17 waiting areas or other common areas of the health facility or
- 18 agency copies of a pamphlet developed by the department -of
- 19 consumer and industry services outlining the procedure for filing
- 20 a complaint against a health facility or agency with the department
- 21 and the procedure for filing a complaint against an individual who
- 22 is licensed or registered under article 15 and employed by, under
- 23 contract to, or granted privileges by the health facility or
- 24 agency. The pamphlet shall be developed and distributed by the
- 25 department -of consumer and industry services after consultation
- 26 with appropriate professional associations.
- 27 (2) The department -of consumer and industry services shall

- 1 develop the pamphlets required under subsection (1) in languages
- 2 that are appropriate to the ethnic composition of the patient
- 3 population where the pamphlet will be displayed. The department
- 4 shall use large, easily readable type and nontechnical, easily
- 5 understood language in the pamphlet. The department shall
- 6 periodically distribute copies of the pamphlet to each health
- 7 facility or agency and to each unlicensed health facility described
- 8 in subsection (1).
- 9 (3) The department -of consumer and industry services shall
- 10 include a model standardized complaint form in the pamphlet
- 11 described in subsection (1). The department may develop a separate
- 12 model standardized complaint form that is specific to a particular
- 13 health facility or agency or category of health facilities and
- 14 agencies. The department shall develop a model standardized
- 15 complaint form that is specific to nursing homes. The department
- 16 shall include on the model standardized complaint form, at a
- 17 minimum, simple instructions on how to file a complaint, including
- 18 with the nursing home as required under section $\frac{21723}{}$ 3223 OF THE
- 19 LONG-TERM CARE CONTINUUM ACT, the department, the state long-term
- 20 care ombudsman, the Michigan protection and advocacy service, inc.,
- 21 and the health care fraud unit of the department of attorney
- 22 general. The department shall distribute copies of the model
- 23 standardized complaint form simultaneously with copies of the
- 24 pamphlet as required under subsection (2). The nursing home shall
- 25 conspicuously display and make available multiple copies of the
- 26 pamphlet and model standardized complaint form with the complaint
- 27 information required to be posted under section 21723 in the

- 1 patient waiting areas or other common areas of the nursing home
- 2 that are easily accessible to nursing home patients and their
- 3 visitors, as described in subsection (1), and shall provide a copy
- 4 of the pamphlet and complaint form to each nursing home resident or
- 5 the resident's surrogate decision maker upon admission to the
- 6 nursing home. The department shall include on the model
- 7 standardized complaint form a telephone number for the receipt of
- 8 oral complaints.
- 9 (4) The department may continue to distribute the complaint
- 10 pamphlets within its possession on the effective date of the
- 11 amendatory act that added this subsection until the department's
- 12 stock is exhausted or until October 1, 2003, whichever is sooner.
- 13 Beginning October 1, 2003, the THE department shall only
- 14 distribute the complaint pamphlets and model standardized complaint
- 15 forms that are in compliance with subsections (2) and (3).
- 16 (5) The department shall make the complaint pamphlet and the
- 17 model standardized complaint form available to the public on the
- 18 department's internet website. The department shall take
- 19 affirmative action toward the development and implementation of an
- 20 electronic filing system that would allow an individual to file a
- 21 complaint through the website.
- 22 Sec. 20198. (1) Subject to subsection (3), an individual shall
- 23 not enter upon the premises of a health facility or agency that is
- 24 an inpatient facility, an outpatient facility, or a residential
- 25 facility for the purpose of engaging in an activity that would
- 26 cause a reasonable person to feel terrorized, frightened,
- 27 intimidated, threatened, harassed, or molested and that actually

- 1 causes a health facility or agency employee, patient, resident, or
- 2 visitor to feel terrorized, frightened, intimidated, threatened,
- 3 harassed, or molested. This subsection does not prohibit
- 4 constitutionally protected activity or conduct that serves a
- 5 legitimate purpose.
- **6** (2) An individual who violates subsection (1) is guilty of a
- 7 misdemeanor, punishable by imprisonment for not more than 1 year or
- 8 a fine of not less than \$1,000.00 or more than \$10,000.00, or both.
- 9 (3) Subsections (1) and (2) do not apply to a nursing home
- 10 covered under sections 21763(5) and 21799c(1)(c).
- Sec. 20201. (1) A health facility or agency that provides
- 12 services directly to patients or residents and is licensed under
- 13 this article shall adopt a policy describing the rights and
- 14 responsibilities of patients or residents admitted to the health
- 15 facility or agency. Except for a licensed health maintenance
- 16 organization which shall comply with chapter 35 of the insurance
- 17 code of 1956, 1956 PA 218, MCL 500.3501 to 500.3580, OR A NURSING
- 18 HOME, HOSPICE, OR HOME FOR THE AGED WHICH SHALL COMPLY WITH THE
- 19 LONG-TERM CARE CONTINUUM ACT, the policy shall be posted at a
- 20 public place in the health facility or agency and shall be provided
- 21 to each member of the health facility or agency staff. Patients or
- 22 residents shall be treated in accordance with the policy.
- 23 (2) The policy describing the rights and responsibilities of
- 24 patients or residents required under subsection (1) shall include,
- 25 as a minimum, all of the following:
- 26 (a) A patient or resident shall not be denied appropriate care
- 27 on the basis of race, religion, color, national origin, sex, age,

- 1 disability, marital status, sexual preference, or source of
- 2 payment.
- 3 (b) An individual who is or has been a patient or resident is
- 4 entitled to inspect, or receive for a reasonable fee, a copy of his
- 5 or her medical record upon request in accordance with the medical
- 6 records access act, 2004 PA 47, MCL 333.26261 to 333.26271. Except
- 7 as otherwise permitted or required under the health insurance
- 8 portability and accountability act of 1996, Public Law 104-191, or
- 9 regulations promulgated under that act, 45 CFR parts 160 and 164, a
- 10 third party shall not be given a copy of the patient's or
- 11 resident's medical record without prior authorization of the
- 12 patient or resident.
- 13 (c) A patient or resident is entitled to confidential
- 14 treatment of personal and medical records, and may refuse their
- 15 release to a person outside the health facility or agency except as
- 16 required because of a transfer to another health care facility, as
- 17 required by law or third party payment contract, or as permitted or
- 18 required under the health insurance portability and accountability
- 19 act of 1996, Public Law 104-191, or regulations promulgated under
- 20 that act, 45 CFR parts 160 and 164.
- 21 (d) A patient or resident is entitled to privacy, to the
- 22 extent feasible, in treatment and in caring for personal needs with
- 23 consideration, respect, and full recognition of his or her dignity
- 24 and individuality.
- 25 (e) A patient or resident is entitled to receive adequate and
- 26 appropriate care, and to receive, from the appropriate individual
- 27 within the health facility or agency, information about his or her

- 1 medical condition, proposed course of treatment, and prospects for
- 2 recovery, in terms that the patient or resident can understand,
- 3 unless medically contraindicated as documented by the attending
- 4 physician in the medical record.
- 5 (f) A patient or resident is entitled to refuse treatment to
- 6 the extent provided by law and to be informed of the consequences
- 7 of that refusal. If a refusal of treatment prevents a health
- 8 facility or agency or its staff from providing appropriate care
- 9 according to ethical and professional standards, the relationship
- 10 with the patient or resident may be terminated upon reasonable
- 11 notice.
- 12 (g) A patient or resident is entitled to exercise his or her
- 13 rights as a patient or resident and as a citizen, and to this end
- 14 may present grievances or recommend changes in policies and
- 15 services on behalf of himself or herself or others to the health
- 16 facility or agency staff, to governmental officials, or to another
- 17 person of his or her choice within or outside the health facility
- 18 or agency, free from restraint, interference, coercion,
- 19 discrimination, or reprisal. A patient or resident is entitled to
- 20 information about the health facility's or agency's policies and
- 21 procedures for initiation, review, and resolution of patient or
- 22 resident complaints.
- 23 (h) A patient or resident is entitled to information
- 24 concerning an experimental procedure proposed as a part of his or
- 25 her care and has the right to refuse to participate in the
- 26 experimental procedure without jeopardizing his or her continuing
- **27** care.

- 1 (i) A patient or resident is entitled to receive and examine
- 2 an explanation of his or her bill regardless of the source of
- 3 payment and to receive, upon request, information relating to
- 4 financial assistance available through the health facility or
- 5 agency.
- 6 (j) A patient or resident is entitled to know who is
- 7 responsible for and who is providing his or her direct care, is
- 8 entitled to receive information concerning his or her continuing
- 9 health needs and alternatives for meeting those needs, and to be
- 10 involved in his or her discharge planning, if appropriate.
- 11 (k) A patient or resident is entitled to associate and have
- 12 private communications and consultations with his or her physician,
- 13 attorney, or any other person of his or her choice and to send and
- 14 receive personal mail unopened on the same day it is received at
- 15 the health facility or agency, unless medically contraindicated as
- 16 documented by the attending physician in the medical record. A
- 17 patient's or resident's civil and religious liberties, including
- 18 the right to independent personal decisions and the right to
- 19 knowledge of available choices, shall not be infringed and the
- 20 health facility or agency shall encourage and assist in the fullest
- 21 possible exercise of these rights. A patient or resident may meet
- 22 with, and participate in, the activities of social, religious, and
- 23 community groups at his or her discretion, unless medically
- 24 contraindicated as documented by the attending physician in the
- 25 medical record.
- 26 (l) A patient or resident is entitled to be free from mental
- 27 and physical abuse and from physical and chemical restraints,

- 1 except those restraints authorized in writing by the attending
- 2 physician for a specified and limited time or as are necessitated
- 3 by an emergency to protect the patient or resident from injury to
- 4 self or others, in which case the restraint may only be applied by
- 5 a qualified professional who shall set forth in writing the
- 6 circumstances requiring the use of restraints and who shall
- 7 promptly report the action to the attending physician. In case of a
- 8 chemical restraint, a physician shall be consulted within 24 hours
- 9 after the commencement of the chemical restraint.
- 10 (m) A patient or resident is entitled to be free from
- 11 performing services for the health facility or agency that are not
- 12 included for therapeutic purposes in the plan of care.
- 13 (n) A patient or resident is entitled to information about the
- 14 health facility or agency rules and regulations affecting patient
- 15 or resident care and conduct.
- 16 (o) A patient or resident is entitled to adequate and
- 17 appropriate pain and symptom management as a basic and essential
- 18 element of his or her medical treatment.
- 19 (3) The following additional requirements for the policy
- 20 described in subsection (2) apply to licensees under parts 213 and
- **21** 217:
- 22 (a) The policy shall be provided to each nursing home patient
- 23 or home for the aged resident upon admission, and the staff of the
- 24 facility shall be trained and involved in the implementation of the
- 25 policy.
- 26 (b) Each nursing home patient may associate and communicate
- 27 privately with persons of his or her choice. Reasonable, regular

visiting hours, which shall be not less than 8 hours per day, and 1 2 which shall take into consideration the special circumstances of each visitor, shall be established for patients to receive 3 4 visitors. A patient may be visited by the patient's attorney or by 5 representatives of the departments named in section 20156, during 6 other than established visiting hours. Reasonable privacy shall be 7 afforded for visitation of a patient who shares a room with another 8 patient. Each patient shall have reasonable access to a telephone. 9 A married nursing home patient or home for the aged resident is 10 entitled to meet privately with his or her spouse in a room that 11 assures privacy. If both spouses are residents in the same 12 facility, they are entitled to share a room unless medically 13 contraindicated and documented by the attending physician in the medical record. 14 (c) A nursing home patient or home for the aged resident is 15 16 entitled to retain and use personal clothing and possessions as space permits, unless to do so would infringe upon the rights of 17 other patients or residents, or unless medically contraindicated as 18 19 documented by the attending physician in the medical record. Each 20 nursing home patient or home for the aged resident shall be provided with reasonable space. At the request of a patient, a 21 22 nursing home shall provide for the safekeeping of personal effects, funds, and other property of a patient in accordance with section 23 21767, except that a nursing home is not required to provide for 24 25 the safekeeping of a property that would impose an unreasonable burden on the nursing home. 26 27 (d) A nursing home patient or home for the aged resident is

1 entitled to the opportunity to participate in the planning of his or her medical treatment. A nursing home patient shall be fully 2 informed by the attending physician of the patient's medical 3 4 condition unless medically contraindicated as documented by a 5 physician in the medical record. Each nursing home patient shall be afforded the opportunity to discharge himself or herself from the 6 7 nursing home. (e) A home for the aged resident may be transferred or 8 9 discharged only for medical reasons, for his or her welfare or that 10 of other residents, or for nonpayment of his or her stay, except as provided by title XVIII or title XIX. A nursing home patient may be 11 12 transferred or discharged only as provided in sections 21773 to 13 21777. A nursing home patient or home for the aged resident is entitled to be given reasonable advance notice to ensure orderly 14 transfer or discharge. Those actions shall be documented in the 15 16 medical record. (f) A nursing home patient or home for the aged resident is 17 entitled to be fully informed before or at the time of admission 18 19 and during stay of services available in the facility, and of the 20 related charges including any charges for services not covered under title XVIII, or not covered by the facility's basic per diem 21 rate. The statement of services provided by the facility shall be 22 23 in writing and shall include those required to be offered on an as-24 needed basis. 25 - (g) A nursing home patient or home for the aged resident is

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entitled to manage his or her own financial affairs, or to have at

least a quarterly accounting of personal financial transactions

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undertaken in his or her behalf by the facility during a period of 1 time the patient or resident has delegated those responsibilities 2 to the facility. In addition, a patient or resident is entitled to 3 4 receive each month from the facility an itemized statement setting 5 forth the services paid for by or on behalf of the patient and the services rendered by the facility. The admission of a patient to a 6 nursing home does not confer on the nursing home or its owner, 7 administrator, employees, or representatives the authority to 8 9 manage, use, or dispose of a patient's property. 10 (h) A nursing home patient or a person authorized by the patient in writing may inspect and copy the patient's personal and 11 12 medical records. The records shall be made available for inspection 13 and copying by the nursing home within a reasonable time, not exceeding 1 week, after the receipt of a written request. 14 (i) If a nursing home patient desires treatment by a licensed 15 member of the healing arts, the treatment shall be made available 16 17 unless it is medically contraindicated, and the medical contraindication is justified in the patient's medical record by 18 the attending physician. 19 20 (j) A nursing home patient has the right to have his or her parents, if a minor, or his or her spouse, next of kin, or 21 22 patient's representative, if an adult, stay at the facility 24 hours a day if the patient is considered terminally ill by the 23 physician responsible for the patient's care. 24 25 (k) Each nursing home patient shall be provided with meals

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that meet the recommended dietary allowances for that patient's age

and sex and that may be modified according to special dietary needs

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- 1 or ability to chew.
- 2 (1) Each nursing home patient has the right to receive
- 3 representatives of approved organizations as provided in section
- 4 21763.
- 5 (4) A nursing home, its owner, administrator, employee, or
- 6 representative shall not discharge, harass, or retaliate or
- 7 discriminate against a patient because the patient has exercised a
- 8 right protected under this section.
- 9 (5) In the case of a nursing home patient, the rights
- 10 enumerated in subsection (2)(c), (g), and (k) and subsection
- 11 (3)(d), (g), and (h) may be exercised by the patient's
- 12 representative.
- 13 (6) A nursing home patient or home for the aged resident is
- 14 entitled to be fully informed, as evidenced by the patient's or
- 15 resident's written acknowledgment, before or at the time of
- 16 admission and during stay, of the policy required by this section.
- 17 The policy shall provide that if a patient or resident is
- 18 adjudicated incompetent and not restored to legal capacity, the
- 19 rights and responsibilities set forth in this section shall be
- 20 exercised by a person designated by the patient or resident. The
- 21 health facility or agency shall provide proper forms for the
- 22 patient or resident to provide for the designation of this person
- 23 at the time of admission.
- 24 (3) -(7) This section does not prohibit a health facility or
- 25 agency from establishing and recognizing additional patients'
- 26 rights.
- 27 (8) As used in this section:

- 1 (a) "Patient's representative" means that term as defined in
- 2 section 21703.
- 3 (b) "Title XVIII" means title XVIII of the social security
- 4 act, 42 USC 1395 to 1395hhh.
- 5 (c) "Title XIX" means title XIX of the social security act, 42
- 6 USC 1396 to 1396v.
- 7 Sec. 22205. (1) "Health facility", except as otherwise
- 8 provided in subsection (2), means:
- 9 (a) A hospital licensed under part 215.
- 10 (b) A psychiatric hospital or psychiatric unit licensed under
- 11 the mental health code, 1974 PA 258, MCL 330.1001 to 330.2106.
- 12 (c) A nursing home licensed under part -217 32 OF THE LONG-
- 13 TERM CARE CONTINUUM ACT or a hospital long-term care unit as
- 14 defined in section 20106(6).
- 15 (d) A freestanding surgical outpatient facility licensed under
- **16** part 208.
- 17 (e) A health maintenance organization issued a license or
- 18 certificate of authority in this state.
- 19 (2) "Health facility" does not include the following:
- 20 (a) An institution conducted by and for the adherents of a
- 21 church or religious denomination for the purpose of providing
- 22 facilities for the care and treatment of the sick who depend solely
- 23 upon spiritual means through prayer for healing.
- 24 (b) A health facility or agency located in a correctional
- 25 institution.
- (c) A veterans facility operated by the state or federal
- 27 government.

- 1 (d) A facility owned and operated by the department of
- 2 community health.
- 3 (3) "Initiate" means the offering of a covered clinical
- 4 service that has not been offered in compliance with this part or
- 5 former part 221 on a regular basis at that location within the 12-
- 6 month period immediately preceding the date the covered clinical
- 7 service will be offered.
- 8 (4) "Medical equipment" means a single equipment component or
- 9 a related system of components that is used for clinical purposes.
- 10 Sec. 22210. (1) A hospital that applies to the department for
- 11 a certificate of need and meets all of the following criteria shall
- 12 be granted a certificate of need for a short-term nursing care
- 13 program with up to 10 licensed hospital beds:
- 14 (a) Is eligible to apply for certification as a provider of
- 15 swing-bed services under section 1883 of title XVIII, 42 U.S.C.
- **16 USC** 1395tt.
- 17 (b) Subject to subsection (2), has fewer than 100 licensed
- 18 beds not counting beds excluded under section 1883 of title XVIII
- 19 of the social security act.
- 20 (c) Does not have uncorrected licensing, certification, or
- 21 safety deficiencies for which the department or the state fire
- 22 marshal, or both, has not accepted a plan of correction.
- 23 (d) Provides evidence satisfactory to the department that the
- 24 hospital has had difficulty in placing patients in skilled nursing
- 25 home beds during the 12 months immediately preceding the date of
- 26 the application.
- 27 (2) After October 1, 1990, the criteria set forth in

- 1 subsection (1)(b) may be modified by the commission, using the
- 2 procedure set forth in section 22215(3). The department shall not
- 3 charge a fee for processing a certificate of need application to
- 4 initiate a short-term nursing care program.
- 5 (3) A hospital that is granted a certificate of need for a
- 6 short-term nursing care program under subsection (1) shall comply
- 7 with all of the following:
- 8 (a) Not charge for or otherwise attempt to recover the cost of
- 9 a length of stay for a patient in the short-term nursing care
- 10 program that exceeds the length of time allowed for post-hospital
- 11 extended care under title XVIII.
- 12 (b) Admit patients to the short-term nursing care program only
- 13 pursuant to an admissions contract approved by the department.
- 14 (c) Not discharge or transfer a patient from a licensed
- 15 hospital bed other than a hospital long-term care unit bed and
- 16 admit that patient to the short-term nursing care program unless
- 17 the discharge or transfer and admission is determined medically
- 18 appropriate by the attending physician.
- 19 (d) Permit access to a representative of an organization
- 20 approved under section -21764 3264 OF THE LONG-TERM CARE CONTINUUM
- 21 ACT to patients admitted to the short-term nursing care program,
- 22 for all of the purposes described in section $\frac{21763}{}$ 3263 OF THE
- 23 LONG-TERM CARE CONTINUUM ACT.
- 24 (e) Subject to subsection (8), not allow the number of patient
- 25 days for the short-term nursing care program to exceed the
- 26 equivalent of 1,825 patient days for a single state fiscal year.
- 27 (f) Transfer a patient in the short-term nursing care program

- 1 to an appropriately certified nursing home bed, county medical care
- 2 facility bed, or hospital long-term care unit bed located within a
- 3 50-mile radius of the patient's residence within 5 business days
- 4 after the hospital has been notified, either orally or in writing,
- 5 that a bed has become available.
- 6 (g) Not charge or collect from a patient admitted to the
- 7 short-term nursing care program, for services rendered as part of
- 8 the short-term nursing care program, an amount in excess of the
- 9 reasonable charge for the services as determined by the United
- 10 States secretary of health and human services under title XVIII.
- 11 (h) Assist a patient who has been denied coverage for services
- 12 received in a short-term nursing care program under title XVIII to
- 13 file an appeal with the medicare recovery project operated by the
- 14 office of services to the aging.
- (i) Operate the short-term nursing care program in accordance
- 16 with this section and the requirements of the swing bed provisions
- 17 of section 1883 of title XVIII, 42 U.S.C. USC 1395tt.
- 18 (j) Provide data to the department considered necessary by the
- 19 department to evaluate the short-term nursing care program. The
- 20 data shall include, but is not limited to, all of the following:
- 21 (i) The total number of patients admitted to the hospital's
- 22 short-term nursing care program during the period specified by the
- 23 department.
- 24 (ii) The total number of short-term nursing care patient days
- 25 for the period specified by the department.
- 26 (iii) Information identifying the type of care to which patients
- 27 in the short-term care nursing program are released.

- 1 (k) As part of the hospital's policy describing the rights and
- 2 responsibilities of patients admitted to the hospital, as required
- 3 under section 20201, incorporate all of the following additional
- 4 rights and responsibilities for patients in the short-term nursing
- 5 care program:
- **6** (i) A copy of the hospital's policy shall be provided to each
- 7 short-term nursing care patient upon admission, and the staff of
- 8 the hospital shall be trained and involved in the implementation of
- 9 the policy.
- (ii) Each short-term nursing care patient may associate and
- 11 communicate privately with persons of his or her choice.
- 12 Reasonable, regular visiting hours, which shall take into
- 13 consideration the special circumstances of each visitor, shall be
- 14 established for short-term nursing care patients to receive
- 15 visitors. A short-term nursing care patient may be visited by the
- 16 patient's attorney or by representatives of the departments named
- 17 in section 20156 during other than established visiting hours.
- 18 Reasonable privacy shall be afforded for visitation of a short-term
- 19 nursing care patient who shares a room with another short-term
- 20 nursing care patient. Each short-term nursing care patient shall
- 21 have reasonable access to a telephone.
- 22 (iii) A short-term nursing care patient is entitled to retain
- 23 and use personal clothing and possessions as space permits, unless
- 24 medically contraindicated, as documented by the attending physician
- 25 in the medical record.
- 26 (iv) A short-term nursing care patient is entitled to the
- 27 opportunity to participate in the planning of his or her medical

- 1 treatment. A short-term nursing care patient shall be fully
- 2 informed by the attending physician of the short-term nursing care
- 3 patient's medical condition, unless medically contraindicated, as
- 4 documented by a physician in the medical record. Each short-term
- 5 nursing care patient shall be afforded the opportunity to discharge
- 6 himself or herself from the short-term nursing care program.
- 7 (v) A short-term nursing care patient is entitled to be fully
- 8 informed either before or at the time of admission, and during his
- 9 or her stay, of services available in the hospital and of the
- 10 related charges for those services. The statement of services
- 11 provided by the hospital shall be in writing and shall include
- 12 those services required to be offered on an as needed basis.
- (vi) A patient in a short-term nursing care program or a person
- 14 authorized in writing by the patient may, upon submission to the
- 15 hospital of a written request, inspect and copy the patient's
- 16 personal or medical records. The hospital shall make the records
- 17 available for inspection and copying within a reasonable time, not
- 18 exceeding 7 days, after the receipt of the written request.
- 19 (vii) A short-term nursing care patient has the right to have
- 20 his or her parents, if the short-term nursing care patient is a
- 21 minor, or his or her spouse, next of kin, or patient's
- 22 representative, if the short-term nursing care patient is an adult,
- 23 stay at the facility 24 hours a day if the short-term nursing care
- 24 patient is considered terminally ill by the physician responsible
- 25 for the short-term nursing care patient's care.
- 26 (viii) Each short-term nursing care patient shall be provided
- 27 with meals that meet the recommended dietary allowances for that

- 1 patient's age and sex and that may be modified according to special
- 2 dietary needs or ability to chew.
- 3 (ix) Each short-term nursing care patient has the right to
- 4 receive a representative of an organization approved under section
- 5 21764, for all of the purposes described in section 21763.
- 6 (1) Achieve and maintain medicare certification under title
- **7** XVIII.
- **8** (4) A hospital or the owner, administrator, an employee, or a
- 9 representative of the hospital shall not discharge, harass, or
- 10 retaliate or discriminate against a short-term nursing care patient
- 11 because the short-term nursing care patient has exercised a right
- 12 described in subsection (3)(k).
- 13 (5) In the case of a short-term nursing care patient, the
- 14 rights described in subsection (3)(k)(iv) may be exercised by the
- 15 patient's representative, as defined in section 21703(2).
- 16 (6) A short-term nursing care patient shall be fully informed,
- 17 as evidenced by the short-term nursing care patient's written
- 18 acknowledgment, before or at the time of admission and during stay,
- 19 of the rights described in subsection (3)(k). The written
- 20 acknowledgment shall provide that if a short-term nursing care
- 21 patient is adjudicated incompetent and not restored to legal
- 22 capacity, the rights and responsibilities set forth in subsection
- 23 (3)(k) shall be exercised by a person designated by the short-term
- 24 nursing care patient. The hospital shall provide proper forms for
- 25 the short-term nursing care patient to provide for the designation
- 26 of this person at the time of admission.
- 27 (7) Subsection (3)(k) does not prohibit a hospital from

- 1 establishing and recognizing additional rights for short-term
- 2 nursing care patients.
- 3 (8) Upon application, the department may grant a variation
- 4 from the maximum number of patient days established under
- 5 subsection (3)(e), to an applicant hospital that demonstrates to
- 6 the satisfaction of the department that there is an immediate need
- 7 for skilled nursing beds within a 100-mile radius of the hospital.
- 8 A variation granted under this subsection shall be valid for not
- 9 more than 1 year after the date the variation is granted. The
- 10 department shall promulgate rules to implement this subsection
- 11 including, at a minimum, a definition of immediate need and the
- 12 procedure for applying for a variation.
- 13 (9) A hospital that violates subsection (3) is subject to the
- 14 penalty provisions of section 20165.
- 15 (10) A person shall not initiate a short-term nursing care
- 16 program without first obtaining a certificate of need under this
- 17 section.
- 18 Sec. 22239. (1) If the certificate of need approval was based
- 19 on a stipulation that the project would participate in title XIX
- 20 and the project has not participated in title XIX for at least 12
- 21 consecutive months within the first 2 years of operation or
- 22 continued to participate annually thereafter, the department shall
- 23 revoke the certificate of need. A stipulation described in this
- 24 section is germane to all health facility projects.
- 25 (2) The department shall monitor the participation in title
- 26 XIX of each certificate of need applicant approved under this part.
- 27 Except as otherwise provided in subsection (3), the department

- 1 shall require each applicant to provide verification of
- 2 participation in title XIX with its application and annually
- **3** thereafter.
- 4 (3) The department shall not revoke or deny a certificate of
- 5 need for a nursing home licensed under part $\frac{217}{}$ 32 OF THE LONG-
- 6 TERM CARE CONTINUUM ACT if that nursing home does not participate
- 7 in title XIX on the effective date of the amendatory act that
- 8 added this subsection MARCH 31, 2003 but agrees to participate in
- 9 title XIX if beds become available. This section does not prohibit
- 10 a person from applying for and obtaining a certificate of need to
- 11 acquire or begin operation of a nursing home that does not
- 12 participate in title XIX.
- 13 Enacting section 1. Sections 20173, 20173a, 20173b, and 20178
- 14 and parts 213, 214, and 217 of the public health code, 1978 PA 368,
- **15** MCL 333.20173, 333.20173a, 333.20173b, 333.20178, 333.21301 to
- 16 333.21335, 333.21401 to 333.21420, and 333.21701 to 333.21799e, are
- 17 repealed.
- 18 Enacting section 2. This amendatory act does not take effect
- 19 unless House Bill No. 5762 of the 93rd Legislature is enacted into
- 20 law.

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