HOUSE BILL No. 6696

November 30, 2006, Introduced by Rep. Kolb and referred to the Committee on Health Policy.

A bill to amend 1978 PA 368, entitled

"Public health code,"

by amending section 20201 (MCL 333.20201), as amended by 2006 PA 38 .

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Sec. 20201. (1) A health facility or agency that provides
- 2 services directly to patients or residents and is licensed under
- 3 this article shall adopt a policy describing the rights and
- 4 responsibilities of patients or residents admitted to the health
- 5 facility or agency. Except for a licensed health maintenance
- 6 organization which shall comply with chapter 35 of the insurance
- 7 code of 1956, 1956 PA 218, MCL 500.3501 to 500.3580, the policy

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- 1 shall be posted at a public place in the health facility or agency
- 2 and shall be provided to each member of the health facility or
- 3 agency staff. Patients or residents shall be treated in accordance
- 4 with the policy.
- 5 (2) The policy describing the rights and responsibilities of
- 6 patients or residents required under subsection (1) shall include,
- 7 as a minimum, all of the following:
- 8 (a) A patient or resident shall not be denied appropriate care
- 9 on the basis of race, religion, color, national origin, sex, age,
- 10 disability, marital status, sexual preference ORIENTATION, GENDER
- 11 IDENTITY, GENDER EXPRESSION, or source of payment.
- 12 (b) An individual who is or has been a patient or resident is
- 13 entitled to inspect, or receive for a reasonable fee, a copy of his
- 14 or her medical record upon request in accordance with the medical
- 15 records access act, 2004 PA 47, MCL 333.26261 to 333.26271. Except
- 16 as otherwise permitted or required under the health insurance
- 17 portability and accountability act of 1996, Public Law 104-191, or
- 18 regulations promulgated under that act, 45 CFR parts 160 and 164, a
- 19 third party shall not be given a copy of the patient's or
- 20 resident's medical record without prior authorization of the
- 21 patient or resident.
- (c) A patient or resident is entitled to confidential
- 23 treatment of personal and medical records, and may refuse their
- 24 release to a person outside the health facility or agency except as
- 25 required because of a transfer to another health care facility, as
- 26 required by law or third party payment contract, or as permitted or
- 27 required under the health insurance portability and accountability

- 1 act of 1996, Public Law 104-191, or regulations promulgated under
- 2 that act, 45 CFR parts 160 and 164.
- 3 (d) A patient or resident is entitled to privacy, to the
- 4 extent feasible, in treatment and in caring for personal needs with
- 5 consideration, respect, and full recognition of his or her dignity
- 6 and individuality.
- 7 (e) A patient or resident is entitled to receive adequate and
- 8 appropriate care, and to receive, from the appropriate individual
- 9 within the health facility or agency, information about his or her
- 10 medical condition, proposed course of treatment, and prospects for
- 11 recovery, in terms that the patient or resident can understand,
- 12 unless medically contraindicated as documented by the attending
- 13 physician in the medical record.
- 14 (f) A patient or resident is entitled to refuse treatment to
- 15 the extent provided by law and to be informed of the consequences
- 16 of that refusal. If a refusal of treatment prevents a health
- 17 facility or agency or its staff from providing appropriate care
- 18 according to ethical and professional standards, the relationship
- 19 with the patient or resident may be terminated upon reasonable
- 20 notice.
- 21 (q) A patient or resident is entitled to exercise his or her
- 22 rights as a patient or resident and as a citizen, and to this end
- 23 may present grievances or recommend changes in policies and
- 24 services on behalf of himself or herself or others to the health
- 25 facility or agency staff, to governmental officials, or to another
- 26 person of his or her choice within or outside the health facility
- 27 or agency, free from restraint, interference, coercion,

- 1 discrimination, or reprisal. A patient or resident is entitled to
- 2 information about the health facility's or agency's policies and
- 3 procedures for initiation, review, and resolution of patient or
- 4 resident complaints.
- 5 (h) A patient or resident is entitled to information
- 6 concerning an experimental procedure proposed as a part of his or
- 7 her care and has the right to refuse to participate in the
- 8 experimental procedure without jeopardizing his or her continuing
- g care.
- 10 (i) A patient or resident is entitled to receive and examine
- 11 an explanation of his or her bill regardless of the source of
- 12 payment and to receive, upon request, information relating to
- 13 financial assistance available through the health facility or
- 14 agency.
- 15 (j) A patient or resident is entitled to know who is
- 16 responsible for and who is providing his or her direct care, is
- 17 entitled to receive information concerning his or her continuing
- 18 health needs and alternatives for meeting those needs, and to be
- 19 involved in his or her discharge planning, if appropriate.
- 20 (k) A patient or resident is entitled to associate and have
- 21 private communications and consultations with his or her physician,
- 22 attorney, or any other person of his or her choice and to send and
- 23 receive personal mail unopened on the same day it is received at
- 24 the health facility or agency, unless medically contraindicated as
- 25 documented by the attending physician in the medical record. A
- 26 patient's or resident's civil and religious liberties, including
- 27 the right to independent personal decisions and the right to

- 1 knowledge of available choices, shall not be infringed and the
- 2 health facility or agency shall encourage and assist in the fullest
- 3 possible exercise of these rights. A patient or resident may meet
- 4 with, and participate in, the activities of social, religious, and
- 5 community groups at his or her discretion, unless medically
- 6 contraindicated as documented by the attending physician in the
- 7 medical record.
- (l) A patient or resident is entitled to be free from mental
- 9 and physical abuse and from physical and chemical restraints,
- 10 except those restraints authorized in writing by the attending
- 11 physician for a specified and limited time or as are necessitated
- 12 by an emergency to protect the patient or resident from injury to
- 13 self or others, in which case the restraint may only be applied by
- 14 a qualified professional who shall set forth in writing the
- 15 circumstances requiring the use of restraints and who shall
- 16 promptly report the action to the attending physician. In case of a
- 17 chemical restraint, a physician shall be consulted within 24 hours
- 18 after the commencement of the chemical restraint.
- 19 (m) A patient or resident is entitled to be free from
- 20 performing services for the health facility or agency that are not
- 21 included for therapeutic purposes in the plan of care.
- (n) A patient or resident is entitled to information about the
- 23 health facility or agency rules and regulations affecting patient
- 24 or resident care and conduct.
- 25 (o) A patient or resident is entitled to adequate and
- 26 appropriate pain and symptom management as a basic and essential
- 27 element of his or her medical treatment.

- 1 (3) The following additional requirements for the policy
- 2 described in subsection (2) apply to licensees under parts 213 and
- **3** 217:
- 4 (a) The policy shall be provided to each nursing home patient
- 5 or home for the aged resident upon admission, and the staff of the
- 6 facility shall be trained and involved in the implementation of the
- 7 policy.
- 8 (b) Each nursing home patient may associate and communicate
- 9 privately with persons of his or her choice. Reasonable, regular
- 10 visiting hours, which shall be not less than 8 hours per day, and
- 11 which shall take into consideration the special circumstances of
- 12 each visitor, shall be established for patients to receive
- 13 visitors. A patient may be visited by the patient's attorney or by
- 14 representatives of the departments named in section 20156, during
- 15 other than established visiting hours. Reasonable privacy shall be
- 16 afforded for visitation of a patient who shares a room with another
- 17 patient. Each patient shall have reasonable access to a telephone.
- 18 A married nursing home patient or home for the aged resident is
- 19 entitled to meet privately with his or her spouse in a room that
- 20 assures privacy. If both spouses are residents in the same
- 21 facility, they are entitled to share a room unless medically
- 22 contraindicated and documented by the attending physician in the
- 23 medical record.
- 24 (c) A nursing home patient or home for the aged resident is
- 25 entitled to retain and use personal clothing and possessions as
- 26 space permits, unless to do so would infringe upon the rights of
- 27 other patients or residents, or unless medically contraindicated as

- 1 documented by the attending physician in the medical record. Each
- 2 nursing home patient or home for the aged resident shall be
- 3 provided with reasonable space. At the request of a patient, a
- 4 nursing home shall provide for the safekeeping of personal effects,
- 5 funds, and other property of a patient in accordance with section
- 6 21767, except that a nursing home is not required to provide for
- 7 the safekeeping of a property that would impose an unreasonable
- 8 burden on the nursing home.
- 9 (d) A nursing home patient or home for the aged resident is
- 10 entitled to the opportunity to participate in the planning of his
- 11 or her medical treatment. A nursing home patient shall be fully
- 12 informed by the attending physician of the patient's medical
- 13 condition unless medically contraindicated as documented by a
- 14 physician in the medical record. Each nursing home patient shall be
- 15 afforded the opportunity to discharge himself or herself from the
- 16 nursing home.
- 17 (e) A home for the aged resident may be transferred or
- 18 discharged only for medical reasons, for his or her welfare or that
- 19 of other residents, or for nonpayment of his or her stay, except as
- 20 provided by title XVIII or title XIX. A nursing home patient may be
- 21 transferred or discharged only as provided in sections 21773 to
- 22 21777. A nursing home patient or home for the aged resident is
- 23 entitled to be given reasonable advance notice to ensure orderly
- 24 transfer or discharge. Those actions shall be documented in the
- 25 medical record.
- 26 (f) A nursing home patient or home for the aged resident is
- 27 entitled to be fully informed before or at the time of admission

- 1 and during stay of services available in the facility, and of the
- 2 related charges including any charges for services not covered
- 3 under title XVIII, or not covered by the facility's basic per diem
- 4 rate. The statement of services provided by the facility shall be
- 5 in writing and shall include those required to be offered on an as-
- 6 needed basis.
- 7 (g) A nursing home patient or home for the aged resident is
- 8 entitled to manage his or her own financial affairs, or to have at
- 9 least a quarterly accounting of personal financial transactions
- 10 undertaken in his or her behalf by the facility during a period of
- 11 time the patient or resident has delegated those responsibilities
- 12 to the facility. In addition, a patient or resident is entitled to
- 13 receive each month from the facility an itemized statement setting
- 14 forth the services paid for by or on behalf of the patient and the
- 15 services rendered by the facility. The admission of a patient to a
- 16 nursing home does not confer on the nursing home or its owner,
- 17 administrator, employees, or representatives the authority to
- 18 manage, use, or dispose of a patient's property.
- 19 (h) A nursing home patient or a person authorized by the
- 20 patient in writing may inspect and copy the patient's personal and
- 21 medical records. The records shall be made available for inspection
- 22 and copying by the nursing home within a reasonable time, not
- 23 exceeding 1 week, after the receipt of a written request.
- 24 (i) If a nursing home patient desires treatment by a licensed
- 25 member of the healing arts, the treatment shall be made available
- 26 unless it is medically contraindicated, and the medical
- 27 contraindication is justified in the patient's medical record by

- 1 the attending physician.
- 2 (j) A nursing home patient has the right to have his or her
- 3 parents, if a minor, or his or her spouse, next of kin, or
- 4 patient's representative, if an adult, stay at the facility 24
- 5 hours a day if the patient is considered terminally ill by the
- 6 physician responsible for the patient's care.
- 7 (k) Each nursing home patient shall be provided with meals
- 8 that meet the recommended dietary allowances for that patient's age
- 9 and sex and that may be modified according to special dietary needs
- 10 or ability to chew.
- 11 (l) Each nursing home patient has the right to receive
- 12 representatives of approved organizations as provided in section
- **13** 21763.
- 14 (4) A nursing home, its owner, administrator, employee, or
- 15 representative shall not discharge, harass, or retaliate or
- 16 discriminate against a patient because the patient has exercised a
- 17 right protected under this section.
- 18 (5) In the case of a nursing home patient, the rights
- 19 enumerated in subsection (2)(c), (g), and (k) and subsection
- 20 (3)(d), (g), and (h) may be exercised by the patient's
- 21 representative.
- 22 (6) A nursing home patient or home for the aged resident is
- 23 entitled to be fully informed, as evidenced by the patient's or
- 24 resident's written acknowledgment, before or at the time of
- 25 admission and during stay, of the policy required by this section.
- 26 The policy shall provide that if a patient or resident is
- 27 adjudicated incompetent and not restored to legal capacity, the

- 1 rights and responsibilities set forth in this section shall be
- 2 exercised by a person designated by the patient or resident. The
- 3 health facility or agency shall provide proper forms for the
- 4 patient or resident to provide for the designation of this person
- 5 at the time of admission.
- 6 (7) This section does not prohibit a health facility or agency
- 7 from establishing and recognizing additional patients' rights.
- 8 (8) As used in this section:
- 9 (a) "Patient's representative" means that term as defined in
- **10** section 21703.
- 11 (b) "Title XVIII" means title XVIII of the social security
- 12 act, 42 USC 1395 to 1395hhh.
- 13 (c) "Title XIX" means title XIX of the social security act, 42
- **14** USC 1396 to 1396v.