HOUSE BILL No. 4199

February 1, 2007, Introduced by Reps. Vagnozzi, Constan, Alma Smith, Meadows, Miller and Hood and referred to the Committee on Commerce.

A bill to regulate certain mailed commercial solicitations; to provide for the powers and duties of certain state officers and entities; and to prescribe penalties and remedies.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Sec. 1. This act shall be known and may be cited as the "do2 not-mail list act".
- 3 Sec. 3. As used in this act:
- 4 (a) "Commission" means the public service commission.
- 5 (b) "Consumer" means an individual who resides in this state.
- 6 (c) "Do-not-mail list" means a do-not-mail list of consumers
 7 and their residential addresses maintained under section 5 by the
 8 commission, by a vendor designated by the commission, or by an

- 1 agency of the federal government.
- 2 (d) "Existing customer" means an individual who has purchased
- 3 goods or services from a person, who is the recipient of a mail
- 4 solicitation from that person, and who either paid for the goods or
- 5 services within the 12 months preceding the mail solicitation or
- 6 has not paid for the goods and services at the time of the mail
- 7 solicitation because of a prior agreement between the person and
- 8 the individual.
- 9 (e) "Person" means an individual, partnership, corporation,
- 10 limited liability company, association, governmental entity, or
- 11 other legal entity.
- 12 (f) "Mail solicitation" means any communication sent through
- 13 the United States postal service or other mail carrier to a
- 14 consumer's residential address for the purpose of
- 15 encouraging the recipient of the communication to purchase, rent,
- 16 or invest in goods or services. Mail solicitation does not include
- 17 any of the following:
- 18 (i) A mailed communication sent with a consumer's prior express
- 19 invitation or permission.
- 20 (ii) A mailed communication to an existing customer of the
- 21 person who mailed the communication or on whose behalf the
- 22 communication was mailed, unless the existing customer is a
- 23 consumer who has requested that he or she not receive mailed
- 24 communications from or on behalf of that person under section
- **25** 9(1)(g).
- (g) "Mail solicitor" means any person doing business in this
- 27 state who makes or causes to be made a mail solicitation from

- 1 inside or outside of this state.
- 2 (h) "Vendor" means a person designated by the commission to
- 3 maintain a do-not-mail list under section 5. The term may include a
- 4 governmental entity.
- 5 Sec. 5. (1) Within 120 days after the effective date of this
- 6 act, the commission shall do 1 of the following:
- 7 (a) Establish a state do-not-mail list. All of the following
- 8 apply if the commission establishes a do-not-mail list under this
- 9 subdivision:
- 10 (i) The commission shall publish the do-not-mail list quarterly
- 11 for use by mail solicitors.
- 12 (ii) The do-not-mail list fund is created in the state
- 13 treasury. Money received from fees under subparagraph (iii) shall be
- 14 credited to the fund. The state treasurer shall direct the
- 15 investment of the fund. The state treasurer shall credit to the
- 16 fund interest and earnings from fund investments. Money remaining
- 17 in the fund at the end of a fiscal year shall be carried over in
- 18 the fund to the next and succeeding fiscal years. Money in the fund
- 19 may be appropriated to the commission to cover the costs of
- 20 administering the do-not-mail list, but may not be appropriated to
- 21 compensate or reimburse a vendor designated under subdivision (b)
- 22 to maintain a do-not-mail list under that subdivision.
- 23 (iii) The commission shall establish and collect 1 or both of
- 24 the following fees to cover the costs to the commission for
- 25 administering the do-not-mail list:
- 26 (A) Fees charged to mail solicitors for access to the do-not-
- 27 mail list.

- 1 (B) Fees charged to consumers for inclusion on the do-not-mail
- 2 list. The commission shall not charge a consumer a fee of more than
- 3 \$5.00 for a 5-year period.
- 4 (iv) The commission shall maintain the do-not-mail list for at
- 5 least 1 year. After 1 year, the commission may at any time elect to
- 6 designate a vendor to maintain a do-not-mail list under subdivision
- 7 (b), in which case subdivision (b) shall apply.
- 8 (b) Designate a vendor to maintain a do-not-mail list. All of
- 9 the following apply to a vendor designated to maintain a do-not-
- 10 mail list under this subdivision:
- 11 (i) The commission shall establish a procedure or follow
- 12 existing procedure for the submission of bids by vendors to
- 13 maintain a do-not-mail list under this subdivision.
- 14 (ii) The commission shall establish a procedure or follow
- 15 existing procedure for the selection of the vendor to maintain the
- 16 do-not-mail list. In selecting the vendor, the commission shall
- 17 consider at least all of the following factors:
- 18 (A) The cost of obtaining and the accessibility and frequency
- 19 of publication of the do-not-mail list to mail solicitors.
- 20 (B) The cost and ease of registration on the do-not-mail list
- 21 to consumers who are seeking inclusion on the do-not-mail list.
- 22 (iii) The commission may review its designation and make a
- 23 different designation under this subdivision if the commission
- 24 determines that another person would be better than the designated
- 25 vendor in meeting the selection factors established under
- 26 subparagraph (ii) or if the designated vendor engages in activities
- 27 the commission considers contrary to the public interest.

- 1 (iv) If the commission does not establish a state do-not-mail
- 2 list under subdivision (a), the commission shall comply with the
- 3 designation requirements of this subdivision for at least 1 year.
- 4 After 1 year, the commission may at any time elect to establish and
- 5 maintain a do-not-mail list under subdivision (a), in which case
- 6 subdivision (a) shall apply.
- 7 (v) Unless the vendor is a governmental entity, a vendor
- 8 designated by the commission under this subdivision is not a
- 9 governmental agency and is not an agent of the commission in
- 10 maintaining a do-not-mail list.
- (vi) The commission and a vendor designated under this
- 12 subdivision shall execute a written contract. The contract shall
- include the vendor's agreement to the requirements of this section
- 14 and any additional requirements established by the commission.
- 15 (vii) The commission shall not use state funds to compensate or
- 16 reimburse a vendor designated under this subdivision. The vendor
- 17 may receive compensation or reimbursement for maintaining a
- 18 designated do-not-mail list under this subdivision only from 1 or
- 19 both of the following:
- 20 (A) Fees charged by the vendor to mail solicitors for access
- 21 to the do-not-mail list.
- 22 (B) Fees charged by the vendor to consumers for inclusion on
- 23 the do-not-mail list. A designated vendor shall not charge a
- 24 consumer a fee of more than \$5.00 for a 5-year period.
- 25 (viii) The designee do-not-mail list fund is created in the
- 26 state treasury. If the vendor is a department or agency of this
- 27 state, money received from fees under subparagraph (vii) by that

- 1 vendor shall be credited to the fund. The state treasurer shall
- 2 direct the investment of the fund. The state treasurer shall credit
- 3 to the fund interest and earnings from fund investments. Money
- 4 remaining in the fund at the end of a fiscal year shall be carried
- 5 over in the fund to the next and succeeding fiscal years. Money in
- 6 the fund may be appropriated to that vendor to cover the costs of
- 7 administering the do-not-mail list.
- 8 (2) In determining whether to either establish a state do-not-
- 9 mail list under subsection (1)(a) or designate a vendor under
- 10 subsection (1)(b), and in designating a vendor under subsection
- 11 (1)(b), the commission shall consider comments submitted to the
- 12 commission from consumers, mail solicitors, or any other person.
- 13 (3) Beginning 90 days after the commission establishes a do-
- 14 not-mail list under subsection (1)(a) or designates a vendor to
- 15 maintain a do-not-mail list under subsection (1)(b), a mail
- 16 solicitor shall not make a mail solicitation to a consumer whose
- 17 name and residential address are on the then-current version of
- 18 that do-not-mail list.
- 19 (4) Notwithstanding any other provision of this section, if an
- 20 agency of the federal government establishes a federal do-not-mail
- 21 list, within 120 days after the establishment of the federal do-
- 22 not-mail list, the commission shall designate the federal list as
- 23 the state do-not-mail list. The federal list shall remain the state
- 24 do-not-mail list as long as the federal list is maintained. A mail
- 25 solicitor shall not make a mail solicitation to a consumer whose
- 26 name and residential address are on the then-current version of the
- 27 federal list.

- 1 (5) A mail solicitor shall not use a do-not-mail list for any
- 2 purpose other than meeting the requirements of subsection (3) or
- 3 (4).
- 4 (6) The commission or a vendor shall not sell or transfer the
- 5 do-not-mail list to any person for any purpose unrelated to this
- 6 section.
- 7 Sec. 7. (1) A person making a mail solicitation to a consumer
- 8 shall state the full name of the organization or other person on
- 9 whose behalf the communication was mailed and provide a telephone
- 10 number of the organization or other person.
- 11 (2) An individual answering the telephone number required
- 12 under subsection (1) shall provide a consumer calling the telephone
- 13 number with information describing the organization or other person
- 14 on whose behalf the mail solicitation was made to the consumer and
- 15 describing the mail solicitation.
- 16 Sec. 9. (1) It is an unfair or deceptive act or practice and a
- 17 violation of this act for a mail solicitor to do any of the
- 18 following in a mail solicitation:
- 19 (a) Misrepresent or fail to disclose, in a clear, conspicuous,
- 20 and intelligible manner and before payment is received from the
- 21 consumer, all of the following information:
- 22 (i) Total purchase price to the consumer of the goods or
- 23 services to be received.
- 24 (ii) Any restrictions, limitations, or conditions to purchase
- 25 or to use the goods or services that are the subject of an offer to
- 26 sell goods or services.
- 27 (iii) Any material term or condition of the seller's refund,

- 1 cancellation, or exchange policy, including a consumer's right to
- 2 cancel a home solicitation sale under 1971 PA 227, MCL 445.111 to
- 3 445.117, and if applicable, that the seller does not
- 4 have a refund, cancellation, or exchange policy.
- (iv) Any material costs or conditions related to receiving a
- 6 prize, including the odds of winning the prize, and if the odds are
- 7 not calculable in advance, the factors used in calculating the
- 8 odds, the nature and value of a prize, that no purchase is
- 9 necessary to win the prize, and the "no purchase required" method
- 10 of entering the contest.
- 11 (v) Any material aspect of an investment opportunity the
- 12 seller is offering, including, but not limited to, risk, liquidity,
- 13 earnings potential, market value, and profitability.
- 14 (vi) The quantity and any material aspect of the quality or
- 15 basic characteristics of any goods or services offered.
- 16 (b) Misrepresent any material aspect of the quality or basic
- 17 characteristics of any goods or services offered.
- 18 (c) Make a false or misleading statement with the purpose of
- 19 inducing a consumer to pay for goods or services.
- 20 (d) If the mail solicitation includes a telephone number that
- 21 a consumer may call to order and pay for goods or services, accept
- 22 payment from a consumer or make or submit any charge to the
- 23 consumer's credit or bank account by telephone before the mail
- 24 solicitor or seller receives from the consumer an express
- 25 verifiable authorization. As used in this subdivision, "verifiable
- 26 authorization" means a written authorization or confirmation, an
- 27 oral authorization recorded by the person receiving the telephone

- 1 call from the consumer, or confirmation through an independent
- 2 third party.
- 3 (e) Offer to a consumer in this state a prize promotion in
- 4 which a purchase or payment is necessary to obtain the prize.
- 5 (f) Fail to comply with any other requirements of this act.
- 6 (q) Make a mail solicitation to a consumer in this state who
- 7 has requested that he or she not receive mail communications or
- 8 solicitations from the organization or other person on whose behalf
- 9 the mail solicitation is made.
- 10 (2) Except as provided in this subsection, beginning 210 days
- 11 after the effective date of this act, a person who knowingly or
- 12 intentionally violates this section is guilty of a misdemeanor
- 13 punishable by imprisonment for not more than 6 months or a fine of
- 14 not more than \$500.00, or both. This subsection does not prohibit a
- 15 person from being charged with, convicted of, or punished for any
- 16 other crime including any other violation of law arising out of the
- 17 same transaction as the violation of this section. This subsection
- 18 does not apply if the violation of this section is a failure to
- 19 comply with the requirements of section 5(3) or (4) or section 7.
- 20 (3) A person who suffers loss as a result of violation of this
- 21 section may bring an action to recover actual damages or \$250.00,
- 22 whichever is greater, together with reasonable attorney fees. This
- 23 subsection does not prevent a consumer from asserting his or her
- 24 rights under this act if the mail solicitation results in a home
- 25 solicitation sale under 1971 PA 227, MCL 445.111 to 445.117, or
- 26 asserting any other rights or claims the consumer may have under
- 27 applicable state or federal law.

- 1 Sec. 11. This act does not apply to a person subject to any of
- 2 the following:
- 3 (a) The charitable organizations and solicitations act, 1975
- 4 PA 169, MCL 400.271 to 400.294.
- 5 (b) The public safety solicitation act, 1992 PA 298, MCL
- 6 14.301 to 14.327.
- 7 (c) Section 527 of the internal revenue code of 1986, 26 USC
- **8** 527.

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