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SENATE BILL No. 75

January 25, 2007, Introduced by Senators JACOBS, ANDERSON, HUNTER, BRATER, PRUSI, SCOTT and JELINEK and referred to the Committee on Banking and Financial Institutions.

A bill to require certain consumer reporting agencies to place security freezes on certain consumer information; to authorize and limit fees; and to provide remedies.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- Sec. 1. This act shall be known and may be cited as the
 "consumer security act of 2007".
- 3 Sec. 3. As used in this act:
 - (a) "Clear and proper identification" means information generally deemed sufficient to identify an individual.
 - (b) "Consumer" means an individual who resides in this state.
 - (c) "Consumer file" means all of the information on a consumer recorded and retained by a consumer reporting agency regardless of how the information is stored.

- 1 (d) "Consumer report" means any written, oral, or other
- 2 communication of any information by a consumer reporting agency
- 3 bearing on a consumer's creditworthiness, credit standing, credit
- 4 capacity, character, general reputation, personal characteristics,
- 5 or mode of living that is issued or expected to be used or
- 6 collected in whole or in part for the purpose of serving as a
- 7 factor in establishing the consumer's eligibility for any of the
- 8 following:
- 9 (i) Credit or insurance to be used primarily for personal,
- 10 family, or household purposes.
- 11 (ii) Employment purposes.
- 12 (iii) Any other purpose authorized under section 604 of the fair
- 13 credit reporting act, 15 USC 1681b.
- 14 (e) "Consumer reporting agency" means any person who, for
- 15 monetary fees or dues or on a cooperative nonprofit basis,
- 16 regularly engages in whole or in part in the practice of assembling
- 17 or evaluating consumer credit information or other information on
- 18 consumers for the purpose of furnishing consumer reports to third
- 19 parties and who uses any means or facility of interstate commerce
- 20 for the purpose of preparing or furnishing consumer reports.
- 21 (f) "Security freeze" means a notice that is placed on a
- 22 consumer report or consumer file at the request of the consumer and
- 23 that prohibits a consumer reporting agency from releasing the
- 24 consumer's consumer report, any information from the consumer
- 25 report, or the consumer's credit score, without the express
- 26 authorization of the consumer except in compliance with this act.
- 27 (g) "Written request" means either of the following:

- 1 (i) A request in writing sent by certified mail, overnight
- 2 mail, or ordinary mail to a consumer reporting agency.
- 3 (ii) A direct request sent to a consumer reporting agency
- 4 through a secure electronic connection, if the consumer reporting
- 5 agency provides a secure electronic connection.
- 6 Sec. 5. (1) A consumer may place a security freeze on his or
- 7 her consumer file by making a written request to a consumer
- 8 reporting agency that includes clear and proper identification of
- 9 the consumer.
- 10 (2) A consumer reporting agency shall place a security freeze
- 11 on a consumer's consumer file within 5 business days after
- 12 receiving a written request for the security freeze from the
- 13 consumer under subsection (1).
- 14 (3) If a security freeze is in place, a consumer reporting
- 15 agency shall not release information from a consumer file to a
- 16 third party without prior express authorization from the consumer.
- 17 This subsection does not prevent a consumer reporting agency from
- 18 advising a third party that a security freeze is in effect with
- 19 respect to the consumer's consumer file.
- 20 Sec. 7. (1) Within 5 business days after a consumer reporting
- 21 agency places a security freeze on a consumer's consumer file under
- 22 section 5, the consumer reporting agency shall send a written
- 23 confirmation of the security freeze to the consumer that includes a
- 24 unique personal identification number or password that the consumer
- 25 may use to provide authorization for the release of his or her
- 26 consumer report, consumer file, or credit information to a specific
- 27 person or for a specific period of time. In addition, the consumer

- 1 reporting agency shall simultaneously provide to the consumer in
- 2 writing the process for placing, removing, and temporarily lifting
- 3 a security freeze and the process for allowing access to
- 4 information from the consumer file while the security freeze is in
- **5** effect.
- 6 (2) A consumer may request in writing a replacement personal
- 7 identification number or password for purposes of subsection (1).
- 8 The request must comply with the requirements for requesting a
- 9 security freeze under section 5. Within 5 business days after a
- 10 consumer reporting agency receives a request for a replacement
- 11 personal identification number or password, the consumer reporting
- 12 agency shall provide the consumer with a new, unique personal
- 13 identification number or password to be used by the consumer
- 14 instead of the number or password that was provided under
- 15 subsection (1).
- 16 Sec. 9. A consumer reporting agency shall notify a person who
- 17 requests a consumer report if a security freeze is in effect for
- 18 the consumer file involved in that consumer report.
- 19 Sec. 11. (1) If a consumer wishes to allow access to his or
- 20 her consumer file to a specific person or for a specific period of
- 21 time while a security freeze is in place, he or she shall contact
- 22 the consumer reporting agency, request that the consumer reporting
- 23 agency allow access to his or her consumer file, and provide all of
- 24 the following to the consumer reporting agency:
- 25 (a) Clear and proper identification.
- 26 (b) The unique personal identification number or password
- 27 provided by the consumer reporting agency under section 5.

- 1 (c) Information sufficient to identify the person who is to
- 2 receive information from the consumer file or a consumer report or
- 3 the specific time period that the consumer reporting agency should
- 4 allow users access to the consumer's consumer file.
- 5 (2) A consumer reporting agency that receives a request from a
- 6 consumer to temporarily lift a security freeze on his or her
- 7 consumer file under subsection (1) shall comply with the request
- 8 within 3 business days after receiving the request. A consumer
- 9 reporting agency may develop procedures involving the use of
- 10 telephone, facsimile, the internet, or other electronic media to
- 11 receive and process a request from a consumer to temporarily lift a
- 12 security freeze on a consumer file in an expedited manner.
- 13 (3) A security freeze shall remain in place until the consumer
- 14 requests that the consumer reporting agency remove the security
- 15 freeze. A consumer reporting agency shall remove a security freeze
- 16 within 3 business days after receiving a request for removal from
- 17 the consumer and all of the following information from the
- 18 consumer:
- 19 (a) Clear and proper identification.
- 20 (b) The unique personal identification number or password
- 21 provided by the consumer reporting agency under section 7.
- 22 Sec. 13. (1) A consumer reporting agency may impose a
- 23 reasonable fee on a consumer for initially placing a security
- 24 freeze on a consumer file. The amount of the fee may not exceed
- **25** \$10.00.
- 26 (2) A consumer reporting agency may impose a reasonable fee on
- 27 a consumer for a request to allow limited access to a consumer file

- 1 under section 11(1). The amount of the fee may not exceed \$8.00 per
- 2 request.
- 3 (3) A consumer reporting agency may not charge a consumer a
- 4 fee for removing a security freeze under section 11(3).
- 5 Sec. 15. A consumer damaged by an intentional or negligent
- 6 violation of this act by a consumer reporting agency may bring an
- 7 action for that violation and is entitled to recover his or her
- 8 actual damages, plus reasonable attorney fees and court costs.

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