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House Bill 4658 (Substitute H-2 as reported without amendment)

Sponsor: Representative Andy Neumann House Committee: Energy and Technology Senate Committee: Technology and Energy

CONTENT

The bill would amend Public Act 3 of 1939, the Public Service Commission (PSC) law, to require a municipally owned electric or natural gas provider, in the ordinary course of business, to make efforts to identify senior citizen customers (i.e., those who are at least 65 years old).

A provider would have to use one of the following methods:

- -- Conducting customer interviews.
- -- Obtaining information from a consumer reporting agency or consumer reporting service.
- -- A personal or automated telephone call where direct contact was made with a member of the customer's household or a message was recorded on an answering machine or voice mail.
- -- First-class mail.
- -- A personal visit to the customer.
- -- A written notice left at or on the customer's door.
- -- A bill insert.
- -- Any other method approved by the PSC for regulated utilities.

A provider would have to comply with the bill's requirements by November 1, 2009. For good cause, the provider's governing body could grant an extension to the provider for compliance.

Proposed MCL 460.90 Legislative Analyst: Julie Cassidy

FISCAL IMPACT

The bill would have no fiscal impact on State or local government.

Date Completed: 9-23-09 Fiscal Analyst: Elizabeth Pratt

Maria Tyszkiewicz