



Senate Fiscal Agency
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BILL ANALYSIS



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House Bill 4658 (Substitute H-2 as passed by the House)
Sponsor: Representative Andy Neumann
House Committee: Energy and Technology
Senate Committee: Technology and Energy

Date Completed: 4-2-09

CONTENT

The bill would amend Public Act 3 of 1939, the Public Service Commission (PSC) law, to require a municipally owned electric or natural gas provider, in the ordinary course of business, to make efforts to identify senior citizen customers (i.e., those who are at least 65 years old).

A provider would have to use one of the following methods:

- Conducting customer interviews.
- Obtaining information from a consumer reporting agency or consumer reporting service.
- A personal or automated telephone call where direct contact was made with a member of the customer's household or a message was recorded on an answering machine or voice mail.
- First-class mail.
- A personal visit to the customer.
- A written notice left at or on the customer's door.
- A bill insert.
- Any other method approved by the PSC for regulated utilities.

A provider would have to comply with the bill's requirements by November 1, 2009. For good cause, the provider's governing body could grant an extension to the provider for compliance.

("Consumer reporting agency" would mean that term as defined in 15 USC 1681a, i.e., any person that, for monetary fees, dues, or on a cooperative nonprofit basis, regularly engages in whole or in part in the practice of assembling or evaluating consumer credit information or other information on consumers for the purpose of furnishing consumer reports to third parties, and that uses any means or facility of interstate commerce for the purpose of preparing or furnishing consumer reports.)

Proposed MCL 460.9o

Legislative Analyst: Julie Cassidy

FISCAL IMPACT

The bill would have no fiscal impact on State or local government.

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