

# HOUSE BILL No. 4392

February 19, 2009, Introduced by Rep. Roberts and referred to the Committee on Energy and Technology.

A bill to amend 1939 PA 3, entitled

"An act to provide for the regulation and control of public and certain private utilities and other services affected with a public interest within this state; to provide for alternative energy suppliers; to provide for licensing; to include municipally owned utilities and other providers of energy under certain provisions of this act; to create a public service commission and to prescribe and define its powers and duties; to abolish the Michigan public utilities commission and to confer the powers and duties vested by law on the public service commission; to provide for the continuance, transfer, and completion of certain matters and proceedings; to abolish automatic adjustment clauses; to prohibit certain rate increases without notice and hearing; to qualify residential energy conservation programs permitted under state law for certain federal exemption; to create a fund; to provide for a restructuring of the manner in which energy is provided in this state; to encourage the utilization of resource recovery facilities; to prohibit certain acts and practices of providers of energy; to allow for the securitization of stranded costs; to reduce rates; to provide for appeals; to provide appropriations; to declare the effect and purpose of this act; to prescribe remedies and penalties; and to repeal acts and parts of acts,"

(MCL 460.1 to 460.11) by adding section 9i.

**THE PEOPLE OF THE STATE OF MICHIGAN ENACT:**

1           SEC. 9I. (1) NO LATER THAN 3 BUSINESS DAYS AFTER SHUTTING OFF  
2 SERVICE TO A SENIOR CITIZEN CUSTOMER, AN EMPLOYEE OF A PROVIDER  
3 SHALL CONTACT THAT CUSTOMER BY TELEPHONE OR IN PERSON, IDENTIFY  
4 HIMSELF OR HERSELF, AND EXPLAIN TO THE CUSTOMER THE ACTIONS THAT  
5 CUSTOMER MUST TAKE TO HAVE THEIR SERVICE RESTORED.

6           (2) AS USED IN THIS SECTION:

7           (A) "PROVIDER" MEANS AN ELECTRIC UTILITY, MUNICIPALLY OWNED  
8 NATURAL GAS OR ELECTRIC UTILITY, COOPERATIVE ELECTRIC UTILITY,  
9 ALTERNATIVE ELECTRIC SUPPLIER, OR AN INVESTOR-OWNED BUSINESS  
10 ENGAGED IN THE SALE AND DISTRIBUTION OF NATURAL GAS WITHIN THIS  
11 STATE WHOSE RATES ARE REGULATED BY THE COMMISSION.

12           (B) "SENIOR CITIZEN CUSTOMER" MEANS A CUSTOMER OF A PROVIDER  
13 WHO IS 65 YEARS OR OLDER.