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HOUSE BILL No. 5297

September 2, 2009, Introduced by Reps. Neumann, Polidori, Gonzales, Liss, Roberts, Lipton and Young and referred to the Committee on Insurance.

A bill to amend 1956 PA 218, entitled "The insurance code of 1956,"

(MCL 500.100 to 500.8302) by adding chapter 21A.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

1 CHAPTER 21A CREDIT INFORMATION AND CREDIT SCORES

2 SEC. 2151. (1) AS USED IN THIS CHAPTER:

3 (A) "ADVERSE ACTION" MEANS A DENIAL OR CANCELLATION OF

4 PERSONAL INSURANCE COVERAGE OR AN INCREASE IN ANY CHARGE FOR, OR A

5 REDUCTION OR OTHER ADVERSE OR UNFAVORABLE CHANGE IN THE TERMS OF

6 COVERAGE OR AMOUNT OF, ANY PERSONAL INSURANCE, EXISTING OR APPLIED

7 FOR.

(B) "CONSUMER REPORTING AGENCY" MEANS ANY PERSON WHICH, FOR MONETARY FEES OR DUES OR ON A COOPERATIVE NONPROFIT BASIS,

REGULARLY ENGAGES IN WHOLE OR IN PART IN THE PRACTICE OF ASSEMBLING

- 1 OR EVALUATING CONSUMER CREDIT INFORMATION OR OTHER INFORMATION ON
- 2 CONSUMERS FOR THE PURPOSE OF FURNISHING CONSUMER REPORTS TO THIRD
- 3 PARTIES.
- 4 (C) "CREDIT INFORMATION" MEANS ANY CREDIT-RELATED INFORMATION
- 5 DERIVED FROM A CREDIT REPORT, FOUND ON A CREDIT REPORT ITSELF, OR
- 6 PROVIDED ON AN APPLICATION FOR PERSONAL INSURANCE. INFORMATION THAT
- 7 IS NOT CREDIT-RELATED SHALL NOT BE CONSIDERED CREDIT INFORMATION,
- 8 REGARDLESS OF WHETHER IT IS CONTAINED IN A CREDIT REPORT OR IN AN
- 9 APPLICATION, OR IS USED TO CALCULATE AN INSURANCE SCORE.
- 10 (D) "CREDIT REPORT" MEANS ANY WRITTEN, ORAL, OR OTHER
- 11 COMMUNICATION OF INFORMATION BY A CONSUMER REPORTING AGENCY BEARING
- 12 ON A CONSUMER'S CREDIT WORTHINESS, CREDIT STANDING, OR CREDIT
- 13 CAPACITY USED OR EXPECTED TO BE USED OR COLLECTED IN WHOLE OR IN
- 14 PART FOR THE PURPOSE OF SERVING AS A FACTOR IN THE RATING OR
- 15 UNDERWRITING OF PERSONAL INSURANCE.
- 16 (E) "INSURANCE SCORE" MEANS A NUMBER OR RATING THAT IS DERIVED
- 17 FROM AN ALGORITHM, COMPUTER APPLICATION, MODEL, OR OTHER PROCESS
- 18 THAT IS BASED IN WHOLE OR IN PART ON CREDIT INFORMATION FOR THE
- 19 PURPOSES OF PREDICTING THE FUTURE INSURANCE LOSS EXPOSURE OF AN
- 20 INDIVIDUAL APPLICANT OR INSURED.
- 21 (F) "PERSONAL INSURANCE" MEANS PROPERTY/CASUALTY INSURANCE
- 22 WRITTEN FOR PERSONAL, FAMILY, OR HOUSEHOLD USE, INCLUDING
- 23 AUTOMOBILE, HOME, MOTORCYCLE, MOBILE HOME, NONCOMMERCIAL DWELLING
- 24 FIRE, BOAT, PERSONAL WATERCRAFT, SNOWMOBILE, AND RECREATIONAL
- 25 VEHICLE, WHETHER WRITTEN ON AN INDIVIDUAL, GROUP, FRANCHISE,
- 26 BLANKET POLICY, OR SIMILAR BASIS.
- 27 (2) AN INSURER SHALL NOT USE CREDIT INFORMATION OR AN

- 1 INSURANCE SCORE AS ANY PART OF A DECISION TO DENY, CANCEL, OR
- 2 NONRENEW A PERSONAL INSURANCE POLICY UNDER CHAPTER 24 OR 26. AN
- 3 INSURER SHALL NOT APPLY CREDIT INFORMATION OR A CREDIT-BASED
- 4 INSURANCE SCORE IN THE RATING OR UNDERWRITING OF PERSONAL INSURANCE
- 5 THAT IS OTHERWISE PERMITTED UNDER THIS ACT UNLESS ALL OF THE
- 6 FOLLOWING ARE MET:
- 7 (A) THE INSURER OR ITS PRODUCER DISCLOSES, EITHER ON THE
- 8 INSURANCE APPLICATION OR AT THE TIME THE APPLICATION IS TAKEN, THAT
- 9 IT MAY OBTAIN CREDIT INFORMATION IN CONNECTION WITH THE
- 10 APPLICATION. THIS DISCLOSURE SHALL BE EITHER WRITTEN OR PROVIDED TO
- 11 AN APPLICANT IN THE SAME MEDIUM AS THE APPLICATION FOR INSURANCE.
- 12 AN INSURER MAY USE THE FOLLOWING DISCLOSURE STATEMENT:
- 13 "IN CONNECTION WITH THIS APPLICATION FOR INSURANCE, WE MAY
- 14 REVIEW YOUR CREDIT REPORT OR OBTAIN OR USE A CREDIT-BASED INSURANCE
- 15 SCORE BASED ON THE INFORMATION CONTAINED IN THAT CREDIT REPORT. WE
- 16 MAY USE A THIRD PARTY IN CONNECTION WITH THE DEVELOPMENT OF YOUR
- 17 INSURANCE SCORE.".
- 18 (B) THE INSURER OR A THIRD PARTY ON BEHALF OF THE INSURER DOES
- 19 NOT USE INCOME, GENDER, ADDRESS, ZIP CODE, ETHNIC GROUP, RELIGION,
- 20 MARITAL STATUS, OR NATIONALITY OF THE INSURED OR INSURANCE
- 21 APPLICANT IN CALCULATING AN INSURANCE SCORE.
- 22 (C) THE INSURER DOES NOT TAKE AN ADVERSE ACTION AGAINST A
- 23 CONSUMER SOLELY BECAUSE HE OR SHE DOES NOT HAVE A CREDIT CARD
- 24 ACCOUNT, WITHOUT CONSIDERATION OF ANY OTHER APPLICABLE FACTOR
- 25 INDEPENDENT OF CREDIT INFORMATION.
- 26 (D) THE INSURER OR A THIRD PARTY ON BEHALF OF THE INSURER DOES
- 27 NOT CONSIDER AN ABSENCE OF CREDIT INFORMATION OR AN INABILITY TO

- 1 CALCULATE AN INSURANCE SCORE IN THE RATING OF PERSONAL INSURANCE
- 2 UNLESS ANY RESULTING RATE DIFFERENTIAL IS REASONABLY JUSTIFIED BY
- 3 DIFFERENCES IN LOSSES, EXPENSES, OR BOTH, OR THE INSURED OR
- 4 INSURANCE APPLICANT IS TREATED AS HAVING THE MOST FAVORABLE
- 5 INSURANCE SCORE AVAILABLE.
- 6 (E) THE INSURER OR A THIRD PARTY ON THE INSURER'S BEHALF USES
- 7 A CREDIT REPORT ISSUED WITHIN 90 DAYS BEFORE THE DATE AN INSURANCE
- 8 SCORE BASED ON THAT CREDIT REPORT IS FIRST APPLIED TO THE INSURED.
- 9 (F) UPON REQUEST OF AN INSURED OR THE INSURED'S PRODUCER AT
- 10 ANNUAL RENEWAL, AN INSURER OR A THIRD PARTY ON THE INSURER'S BEHALF
- 11 SHALL REEXAMINE A CURRENT CREDIT REPORT OR INSURANCE SCORE. AN
- 12 INSURER OR A THIRD PARTY ON THE INSURER'S BEHALF IS NOT REQUIRED TO
- 13 RECALCULATE THE INSURANCE SCORE OR OBTAIN A NEW CREDIT REPORT MORE
- 14 FREQUENTLY THAN ONCE IN A 12-MONTH PERIOD. AN INSURER OR A THIRD
- 15 PARTY ON THE INSURER'S BEHALF MAY ORDER A CREDIT REPORT UPON ANY
- 16 RENEWAL IF THE INSURER DOES SO CONSISTENTLY WITH ALL ITS INSUREDS.
- 17 (G) FOR INSURANCE SCORES CALCULATED OR RECALCULATED ON OR
- 18 AFTER JANUARY 1, 2010, THE INSURER OR A THIRD PARTY ON THE
- 19 INSURER'S BEHALF DOES NOT USE THE FOLLOWING AS A NEGATIVE FACTOR IN
- 20 ANY INSURANCE SCORE OR IN REVIEWING CREDIT INFORMATION:
- 21 (i) CREDIT INQUIRIES NOT INITIATED BY THE CONSUMER OR REQUESTED
- 22 BY THE CONSUMER FOR HIS OR HER OWN CREDIT INFORMATION.
- 23 (ii) CREDIT INQUIRIES RELATING TO INSURANCE COVERAGE, IF SO
- 24 IDENTIFIED ON AN INSURED'S OR INSURANCE APPLICANT'S CREDIT REPORT.
- 25 (iii) MULTIPLE LENDER INQUIRIES, IF CODED BY THE CONSUMER
- 26 REPORTING AGENCY ON THE CREDIT REPORT AS BEING FROM THE HOME
- 27 MORTGAGE INDUSTRY AND MADE WITHIN 45 DAYS OF ONE ANOTHER, UNLESS

- 1 ONLY 1 INQUIRY IS CONSIDERED.
- 2 (iv) MULTIPLE LENDER INQUIRIES, IF CODED BY THE CONSUMER
- 3 REPORTING AGENCY ON THE CREDIT REPORT AS BEING FROM THE AUTOMOBILE
- 4 LENDING INDUSTRY AND MADE WITHIN 45 DAYS OF ONE ANOTHER, UNLESS
- 5 ONLY 1 INQUIRY IS CONSIDERED.
- 6 (v) THE NUMBER, IF UNDER 3, OF CREDIT OR CHARGE CARD ACCOUNTS
- 7 OPENED BY A CONSUMER IN THE IMMEDIATELY PRECEDING 12 MONTHS.
- 8 (vi) AN ACTION COMMENCED BY OR AGAINST THE CONSUMER UNDER THE
- 9 BANKRUPTCY CODE, 11 USC 101 TO 1330, IF THE DATE OF THE ORDER FOR
- 10 RELIEF OR THE DATE OF ADJUDICATION, AS APPLICABLE, IN THAT ACTION
- 11 IS MORE THAN 10 YEARS BEFORE THE DATE OF THE CREDIT REPORT.
- 12 (vii) COLLECTION ACCOUNTS WITH A MEDICAL INDUSTRY CODE, IF SO
- 13 IDENTIFIED ON THE CONSUMER'S CREDIT REPORT.
- 14 (H) THE INSURER OR A THIRD PARTY ON BEHALF OF THE INSURER DOES
- 15 NOT CALCULATE AN INSURANCE SCORE BY DIFFERENTIATING ON WHETHER AN
- 16 INSURED'S OR INSURANCE APPLICANT'S ACCOUNTS ARE MAINTAINED AT A
- 17 STATE OR NATIONALLY CHARTERED BANK OR A STATE OR FEDERALLY
- 18 CHARTERED SAVINGS AND LOAN ASSOCIATION, SAVINGS BANK, OR CREDIT
- 19 UNION.
- 20 (3) IF AN INSURER TAKES AN ADVERSE ACTION BASED UPON CREDIT
- 21 INFORMATION, THE INSURER SHALL NOTIFY THE INSURED OR APPLICANT FOR
- 22 INSURANCE IN ACCORDANCE WITH 15 USC 1681M(A), THAT AN ADVERSE
- 23 ACTION HAS BEEN TAKEN AND SHALL PROVIDE NOTICE IN CLEAR AND
- 24 SPECIFIC LANGUAGE OF THE REASONS FOR THE ADVERSE ACTION, INCLUDING
- 25 A DESCRIPTION OF ALL FACTORS THAT WERE THE PRIMARY INFLUENCES FOR
- 26 THE ADVERSE ACTION. HOWEVER, NOT MORE THAN 4 FACTORS THAT WERE THE
- 27 PRIMARY INFLUENCES FOR THE ADVERSE ACTION NEED TO BE GIVEN. THE USE

- 1 OF GENERALIZED TERMS SUCH AS "POOR CREDIT HISTORY", "POOR CREDIT
- 2 RATING", OR "POOR INSURANCE SCORE" DOES NOT MEET THE DESCRIPTION
- 3 REQUIREMENTS OF THIS SUBSECTION. STANDARDIZED CREDIT EXPLANATIONS
- 4 PROVIDED BY CONSUMER REPORTING AGENCIES OR OTHER THIRD PARTY
- 5 VENDORS MEET THE DESCRIPTION REQUIREMENTS OF THIS SUBSECTION.
- 6 (4) IF IT IS DETERMINED THROUGH THE DISPUTE RESOLUTION PROCESS
- 7 SET FORTH IN 15 USC 16811(A) THAT THE CREDIT INFORMATION OF A
- 8 CURRENT INSURED WAS INCORRECT OR INCOMPLETE AND IF THE INSURER
- 9 RECEIVES NOTICE OF THIS DETERMINATION FROM EITHER THE CONSUMER
- 10 REPORTING AGENCY OR FROM THE INSURED, THE INSURER SHALL REEVALUATE
- 11 THE INSURED WITHIN 30 DAYS OF RECEIVING THE NOTICE. AFTER
- 12 REEVALUATING THE INSURED, THE INSURER SHALL MAKE ANY ADJUSTMENTS
- 13 NECESSARY, CONSISTENT WITH THIS ACT AND THE INSURER'S UNDERWRITING,
- 14 RATING GUIDELINES, AND PREMIUM DISCOUNT PLAN. IF AN INSURER
- 15 DETERMINES THAT THE INSURED HAS OVERPAID PREMIUM, THE INSURER SHALL
- 16 REFUND TO THE INSURED THE AMOUNT OF OVERPAYMENT CALCULATED BACK TO
- 17 THE SHORTER OF EITHER THE LAST 12 MONTHS OF COVERAGE OR THE ACTUAL
- 18 POLICY PERIOD.
- 19 (5) NOTHING IN THIS CHAPTER SHALL BE CONSTRUED TO PROVIDE AN
- 20 INSURED OR APPLICANT FOR INSURANCE WITH A CAUSE OF ACTION THAT DOES
- 21 NOT EXIST IN THE ABSENCE OF THIS CHAPTER.
- 22 (6) AN INSURER SHALL INDEMNIFY, DEFEND, AND HOLD HARMLESS
- 23 PRODUCERS FROM AND AGAINST ALL LIABILITY, FEES, AND COSTS ARISING
- 24 OUT OF OR RELATING TO THE ACTIONS, ERRORS, OR OMISSIONS OF A
- 25 PRODUCER RESULTING FROM THE USE OF CREDIT INFORMATION OR INSURANCE
- 26 SCORES FOR THE INSURER, PROVIDED THAT THE PRODUCER FOLLOWS THE
- 27 PROCEDURES AND INSTRUCTIONS ESTABLISHED BY THE INSURER AND COMPLIES

- 1 WITH ALL APPLICABLE LAWS AND REGULATIONS.
- 2 Enacting section 1. This amendatory act takes effect January
- **3** 1, 2010.