

SENATE BILL No. 331

March 4, 2009, Introduced by Senators PATTERSON, OLSHOVE, GLEASON, JACOBS, CHERRY, PAPPAGEORGE, BIRKHOLZ, KAHN, HARDIMAN, CLARKE and JANSEN and referred to the Committee on Energy Policy and Public Utilities.

A bill to amend 1939 PA 3, entitled

"An act to provide for the regulation and control of public and certain private utilities and other services affected with a public interest within this state; to provide for alternative energy suppliers; to provide for licensing; to include municipally owned utilities and other providers of energy under certain provisions of this act; to create a public service commission and to prescribe and define its powers and duties; to abolish the Michigan public utilities commission and to confer the powers and duties vested by law on the public service commission; to provide for the continuance, transfer, and completion of certain matters and proceedings; to abolish automatic adjustment clauses; to prohibit certain rate increases without notice and hearing; to qualify residential energy conservation programs permitted under state law for certain federal exemption; to create a fund; to provide for a restructuring of the manner in which energy is provided in this state; to encourage the utilization of resource recovery facilities; to prohibit certain acts and practices of providers of energy; to allow for the securitization of stranded costs; to reduce rates; to provide for appeals; to provide appropriations; to declare the effect and purpose of this act; to prescribe remedies and penalties; and to repeal acts and parts of acts,"

(MCL 460.1 to 460.11) by adding section 9i.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

1 SEC. 9I. (1) NO LATER THAN 3 BUSINESS DAYS AFTER SHUTTING OFF
2 SERVICE TO A SENIOR CITIZEN CUSTOMER, AN EMPLOYEE OF A PROVIDER
3 SHALL CONTACT THAT CUSTOMER BY TELEPHONE OR IN PERSON, IDENTIFY
4 HIMSELF OR HERSELF, AND EXPLAIN TO THE CUSTOMER THE ACTIONS THAT
5 CUSTOMER MUST TAKE TO HAVE THEIR SERVICE RESTORED.

6 (2) AS USED IN THIS SECTION:

7 (A) "PROVIDER" MEANS AN ELECTRIC UTILITY, MUNICIPALLY OWNED
8 NATURAL GAS OR ELECTRIC UTILITY, COOPERATIVE ELECTRIC UTILITY,
9 ALTERNATIVE ELECTRIC SUPPLIER, OR AN INVESTOR-OWNED BUSINESS
10 ENGAGED IN THE SALE AND DISTRIBUTION OF NATURAL GAS WITHIN THIS
11 STATE WHOSE RATES ARE REGULATED BY THE COMMISSION.

12 (B) "SENIOR CITIZEN CUSTOMER" MEANS A CUSTOMER OF A PROVIDER
13 WHO IS 65 YEARS OR OLDER.