HB-5606, As Passed House, October 2, 2014HB-5606, As Passed Senate, October 2, 2014

SENATE SUBSTITUTE FOR HOUSE BILL NO. 5606

A bill to amend 1981 PA 118, entitled

"An act to regulate motor vehicle manufacturers, distributors, wholesalers, dealers, and their representatives; to regulate dealings between manufacturers and distributors or wholesalers and their dealers; to regulate dealings between manufacturers, distributors, wholesalers, dealers, and consumers; to prohibit unfair practices; to provide remedies and penalties; and to repeal certain acts and parts of acts,"

by amending section 14 (MCL 445.1574), as amended by 2010 PA 141.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Sec. 14. (1) A manufacturer shall not do any of the following:
- 2 (a) Adopt, change, establish, or implement a plan or system
- 3 for the allocation and distribution of new motor vehicles to new
- 4 motor vehicle dealers that is arbitrary or capricious or based on
- 5 unreasonable sales and service standards, or modify an existing
- 6 plan or system that causes the plan or system to be arbitrary or

- 1 capricious or based on unreasonable sales and service standards.
- 2 (b) If requested in writing by a new motor vehicle dealer,
- 3 fail or refuse to advise or disclose to the dealer the basis on
- 4 which new motor vehicles of the same line make are allocated or
- 5 distributed to new motor vehicle dealers in the THIS state and the
- 6 basis on which the current allocation or distribution is being made
- 7 or will be made to that new motor vehicle dealer.
- 8 (c) Refuse to deliver to a new motor vehicle dealer in
- 9 reasonable quantities and within a reasonable time after receipt of
- 10 the dealer's order, any new motor vehicles that are covered by the
- 11 dealer agreement and specifically publicly advertised in the THIS
- 12 state by the manufacturer as available for immediate delivery.
- 13 However, the failure to deliver any motor vehicle is not considered
- 14 a violation of this act if the failure is due to an act of God, a
- 15 work stoppage or delay due to a strike or labor difficulty, a
- 16 shortage of materials, a lack of manufacturing capacity, a freight
- 17 embargo, or other cause over which the manufacturer has no control.
- 18 If a manufacturer requires a new motor vehicle dealer to purchase
- 19 essential service tools with a purchase price in the aggregate of
- 20 more than \$7,500.00 in order to receive a specific model of
- 21 vehicle, the manufacturer shall on written request provide the
- 22 dealer with a good faith estimate in writing of the number of
- 23 vehicles of that specific model the dealer will be allocated in the
- 24 model year in which the dealer is required to purchase the tool.
- 25 (d) Increase the price of a new motor vehicle that the new
- 26 motor vehicle dealer had ordered, and then eventually delivered to,
- 27 the same retail consumer for whom the vehicle was ordered, if the

- 1 order was made before the dealer's receipt of a written official
- 2 price increase notification. A sales contract signed by a private
- 3 retail consumer and binding on the dealer constitutes evidence of a
- 4 vehicle order. In the event of manufacturer price reductions or
- 5 cash rebates, the dealer shall pass on the amount of any reduction
- 6 or rebate received by the dealer to the private retail consumer.
- 7 Any price reduction in excess of \$5.00 shall apply to all vehicles
- 8 in the dealer's inventory that were subject to the price reduction.
- 9 A price difference applicable to new model or series motor vehicles
- 10 at the time of the introduction of the new models or the series is
- 11 not considered a price increase or price decrease. This subdivision
- 12 does not apply to price changes caused by any of the following:
- 13 (i) The addition to a motor vehicle of required or optional
- 14 equipment pursuant to UNDER state or federal law.
- 15 (ii) In the case of foreign made vehicles or components,
- 16 revaluation of the United States dollar.
- 17 (iii) Any increase in transportation charges due to an increase
- 18 in rates charged by a common carrier or transporter.
- 19 (e) Offer any of the following to any new motor vehicle dealer
- 20 of a specific line make without making the same offer available to
- 21 all other new motor vehicle dealers of the same line make:
- 22 (i) Any specific model or series of new motor vehicles
- 23 manufactured for that line make.
- 24 (ii) Any incentives, rebates, bonuses, promotional items, or
- 25 other similar benefits payable to the new motor vehicle dealer for
- 26 selling new motor vehicles or purchasing new motor vehicles from
- 27 the manufacturer.

- 1 (iii) Any consumer rebates, vehicle price reductions, or
- 2 interest rate reductions or other changes to finance terms that
- 3 benefit the consumer.
- 4 (iv) Any program that provides marketing and sales assistance
- 5 to new motor vehicle dealers, including, but not limited to,
- 6 internet listings, sales leads, marketing programs, and dealer
- 7 recognition programs.
- 8 (f) Release to an outside party, except under subpoena or in
- 9 an administrative or judicial proceeding to which the new motor
- 10 vehicle dealer or the manufacturer are parties, any business,
- 11 financial, or personal information that has been provided by the
- 12 dealer to the manufacturer, unless the new motor vehicle dealer
- 13 gives written consent.
- 14 (g) Deny a new motor vehicle dealer the right to associate
- 15 with another new motor vehicle dealer for any lawful purpose.
- 16 (h) Directly or indirectly own, operate, or control a new
- 17 motor vehicle dealer, including, but not limited to, a new motor
- 18 vehicle dealer engaged primarily in performing warranty repair
- 19 services on motor vehicles pursuant to UNDER the manufacturer's
- 20 warranty, or a used motor vehicle dealer. This subdivision does not
- 21 apply to any of the following:
- 22 (i) The ownership, operation, or control by a manufacturer of a
- 23 new motor vehicle dealer for a period of not more than 24 months
- 24 during the transition from 1 owner or operator to another. The
- 25 circuit court may extend the 24-month time period for an additional
- 26 12 months upon receipt of an application from a manufacturer and a
- 27 showing of good cause.

- 1 (ii) The ownership, operation, or control of a new motor
- 2 vehicle dealer or a used motor vehicle dealer by a manufacturer
- 3 while it is being sold under a bona fide contract or purchase
- 4 option to the operator of the new motor vehicle dealer or the used
- 5 motor vehicle dealer.
- 6 (iii) The direct or indirect ownership by a manufacturer of an
- 7 entity that owns, operates, or controls a new motor vehicle dealer
- 8 of the same line make franchised by the manufacturer, if all of the
- 9 following conditions are met:
- 10 (A) As of May 1, 2000, the manufacturer for a period of not
- 11 less than 12 months has continuously owned, directly or indirectly,
- 12 1 or more new motor vehicle dealers in this state.
- 13 (B) All of the new motor vehicle dealers selling the
- 14 manufacturer's motor vehicles in this state trade exclusively in
- 15 the manufacturer's line make.
- 16 (C) As of January 1, 2000, not fewer than 1/2 of the new motor
- 17 vehicle dealers of the line make within this state own and operate
- 18 2 or more new motor vehicle dealer facilities in the geographic
- 19 territory or area covered by the franchise agreement with the
- 20 manufacturer.
- (D) For a manufacturer or any entity in which the manufacturer
- 22 has more than a 45% ownership interest, the manufacturer or entity
- 23 has not acquired, operated, or controlled a new motor vehicle
- 24 dealer that the manufacturer did not directly or indirectly own as
- 25 of May 1, 2000.
- (iv) The acquisition by a manufacturer of a used motor vehicle
- 27 dealer's license for the purpose of selling motor vehicles to

- 1 nonretail buyers.
- 2 (i) Sell any new motor vehicle directly to a retail customer
- 3 other than through its franchised dealers, unless the retail
- 4 customer is a nonprofit organization or a federal, state, or local
- 5 government or agency. This subdivision does not prohibit a
- 6 manufacturer from providing information to a consumer for the
- 7 purpose of marketing or facilitating the sale of new motor vehicles
- 8 or from establishing a program to sell or offer to sell new motor
- 9 vehicles through the manufacturer's FRANCHISED new motor vehicle
- 10 dealers THAT SELL AND SERVICE NEW MOTOR VEHICLES PRODUCED BY THE
- 11 MANUFACTURER.
- 12 (j) Prevent or attempt to prevent by contract or otherwise any
- 13 new motor vehicle dealer from changing the executive management of
- 14 a new motor vehicle dealer unless the manufacturer, having the
- 15 burden of proof, can show that the change of executive management
- 16 will result in executive management by a person or persons who are
- 17 not of good moral character or who do not meet reasonable,
- 18 preexisting, and equitably applied standards of the manufacturer.
- 19 If a manufacturer rejects a proposed change in the executive
- 20 management, the manufacturer shall give written notice of its
- 21 reasons to the dealer within 60 days after receiving written notice
- 22 from the dealer of the proposed change and all related information
- 23 reasonably requested by the manufacturer, or the change in
- 24 executive management is considered approved.
- 25 (k) Unreasonably withhold consent to the sale, transfer, or
- 26 exchange of a new motor vehicle dealership to a qualified buyer
- 27 that is capable of being licensed as a new motor vehicle dealer in

- 1 this state.
- 2 (1) Fail to respond in writing to a request for consent to a
- 3 sale, transfer, or exchange of a new motor vehicle dealership
- 4 within 60 days after receiving a written application from the new
- 5 motor vehicle dealer on the forms generally utilized by the
- 6 manufacturer for that purpose and containing the information
- 7 required in that application. Failure to respond to a request for
- 8 consent within the 60-day period is considered consent to the sale,
- 9 transfer, or exchange.
- (m) Unfairly prevent a new motor vehicle dealer that sells,
- 11 transfers, or exchanges a new motor vehicle dealership from
- 12 receiving reasonable compensation for the value of the new motor
- vehicle dealership.
- 14 (n) Unless the manufacturer enters into a written agreement
- 15 with the new motor vehicle dealer that clearly states the amount of
- 16 the incentive payments and the period of time during which the
- 17 incentive payments are paid, offer incentive payments to a new
- 18 motor vehicle dealer in consideration for a new motor vehicle
- 19 dealer's promise to do any of the following:
- 20 (i) Make material alterations to any facilities at the dealer's
- 21 place of business.
- 22 (ii) Construct new facilities for the conduct of the business
- 23 of the dealership.
- 24 (o) Require unreasonable improvements to a facility as a
- 25 condition to entering into or renewing a dealer agreement.
- 26 (p) Authorize a motor vehicle service and repair facility to
- 27 perform motor vehicle warranty repairs and recall work, unless the

- 1 work meets any of the following:
- 2 (i) Is required for emergency service of a vehicle.
- (ii) Is work performed at a service center owned or operated by
- 4 a manufacturer on a manufacturer-owned vehicle.
- (iii) Is work performed by employees of a fleet operator on its
- 6 own vehicles.
- 7 (q) Own a motor vehicle service and repair facility, except
- 8 that a manufacturer may own a service and repair facility for the
- 9 repair of manufacturer-owned vehicles.
- (r) Engage in conduct that meets all of the following:
- (i) Materially affects a new motor vehicle dealer.
- 12 (ii) Is capricious, is not in good faith, or is unconscionable.
- (iii) Causes damage to a new motor vehicle dealer.
- 14 (s) Impose unreasonable standards of performance on a new
- 15 motor vehicle dealer or require, attempt to require, coerce, or
- 16 attempt to coerce a new motor vehicle dealer to adhere to
- 17 performance standards that are not applied uniformly to other
- 18 similarly situated new motor vehicle dealers.
- (t) Use or consider the performance of a new motor vehicle
- 20 dealer in selling the manufacturer's vehicles or the new motor
- 21 vehicle dealer's ability to satisfy any minimum sales or market
- 22 share quota or responsibility relating to the sale of the new motor
- 23 vehicles in determining any of the following:
- 24 (i) The new motor vehicle dealer's eligibility to purchase
- 25 program, certified, or other used motor vehicles from the
- 26 manufacturer.
- 27 (ii) The volume, type, or model of program, certified, or other

- 1 used motor vehicles that a new motor vehicle dealer is eligible to
- 2 purchase from the manufacturer.
- 3 (iii) The price of any program, certified, or other used motor
- 4 vehicle that the new motor vehicle dealer purchases from the
- 5 manufacturer.
- 6 (iv) The availability or amount of any discount, credit,
- 7 rebate, or sales incentive that the new motor vehicle dealer is
- 8 eligible to receive from the manufacturer in connection with any
- 9 program, certified, or other used motor vehicle offered for sale by
- 10 the manufacturer.
- 11 (u) Require that a new motor vehicle dealer provide its
- 12 customer lists or service files to the manufacturer, unless
- 13 necessary for the sale and delivery of a new motor vehicle to a
- 14 consumer, to validate and pay consumer or dealer incentives, or in
- 15 connection with the submission of a claim to the manufacturer for
- 16 services supplied by the new motor vehicle dealer for any claim for
- 17 warranty repairs. This section does not limit a manufacturer's
- 18 authority to require or use customer information to satisfy any
- 19 safety or recall obligation.
- (v) Establish a performance standard or program for measuring
- 21 new motor vehicle dealer performance that may have a material
- 22 impact on a new motor vehicle dealer that is not fair, reasonable,
- 23 and equitable. For purposes of this subdivision, all of the
- 24 following apply if a manufacturer does not provide a complete
- 25 program description explaining the performance standard or program
- 26 details to a new motor vehicle dealer on or before the beginning of
- 27 the program:

- 1 (i) Within 10 days after receiving a request from the new motor
- 2 vehicle dealer, the manufacturer shall provide the new motor
- 3 vehicle dealer with a written description of how a performance
- 4 standard or program is designed.
- 5 (ii) Within 30 days after receiving a request from the new
- 6 motor vehicle dealer, the manufacturer shall provide information
- 7 relating to how the performance standard or program applies to the
- 8 new motor vehicle dealer.
- 9 (w) If a new motor vehicle dealer sold or leased a new motor
- 10 vehicle to a customer that exported the motor vehicle to a foreign
- 11 country or resold the motor vehicle, refuse to allocate, sell, or
- 12 deliver new motor vehicles to the dealer; charge back or withhold
- 13 payments or other things of value for which the dealer is otherwise
- 14 eligible under a sales promotion, program, or contest; prevent a
- 15 new motor vehicle dealer from participating in any sales promotion,
- 16 program, or contest; or take or threaten to take any other adverse
- 17 action against a new motor vehicle dealer, including, but not
- 18 limited to, reducing vehicle allocations or terminating or
- 19 threatening to terminate a dealer agreement, unless the
- 20 manufacturer proves that the new motor vehicle dealer knew or
- 21 reasonably should have known that the customer intended to export
- 22 or resell the motor vehicle. In an action by a new motor vehicle
- 23 dealer for a violation of this subdivision, there is a rebuttable
- 24 presumption that a new motor vehicle dealer did not know or should
- 25 not reasonably have known of its customer's intent to export or
- 26 resell a motor vehicle if the vehicle was titled in the United
- 27 States, and the manufacturer bears the burden of rebutting that

- 1 presumption.
- 2 (x) If a new motor vehicle dealer is a party to a dealer
- 3 agreement on the effective date of the amendatory act that added
- 4 this subdivision, AUGUST 4, 2010, and the dealer agreement provides
- 5 for sale of a competing line make of new motor vehicles at the same
- 6 place of business where the manufacturer's line make is sold,
- 7 require or otherwise coerce the new motor vehicle dealer to remove
- 8 the sale or servicing of new motor vehicles of that competing line
- 9 make from that place of business.
- 10 (Y) PREVENT, ATTEMPT TO PREVENT, PROHIBIT, COERCE, OR ATTEMPT
- 11 TO COERCE A NEW MOTOR VEHICLE DEALER FROM CHARGING A CONSUMER ANY
- 12 DOCUMENTARY PREPARATION FEE ALLOWED TO BE CHARGED BY THE DEALER
- 13 UNDER THE LAWS OF THIS STATE.
- 14 (2) A manufacturer, either directly or through any subsidiary,
- 15 shall not terminate, cancel, fail to renew, or discontinue any
- 16 lease of a new motor vehicle dealer's established place of business
- 17 except for a material breach of the lease.
- 18 (3) THIS SECTION APPLIES TO A MANUFACTURER THAT SELLS,
- 19 SERVICES, DISPLAYS, OR ADVERTISES ITS NEW MOTOR VEHICLES IN THIS
- 20 STATE.