

# SENATE BILL No. 240

February 28, 2013, Introduced by Senators MARLEAU, NOFS, HOPGOOD, MOOLENAAR, BIEDA, ANDERSON and KOWALL and referred to the Committee on Banking and Financial Institutions.

A bill to amend 1976 PA 331, entitled  
"Michigan consumer protection act,"  
by amending section 3 (MCL 445.903), as amended by 2010 PA 195.

**THE PEOPLE OF THE STATE OF MICHIGAN ENACT:**

1           Sec. 3. (1) Unfair, unconscionable, or deceptive methods,  
2 acts, or practices in the conduct of trade or commerce are unlawful  
3 and are defined as follows:

4           (a) Causing a probability of confusion or misunderstanding as  
5 to the source, sponsorship, approval, or certification of goods or  
6 services.

7           (b) Using deceptive representations or deceptive designations  
8 of geographic origin in connection with goods or services.

9           (c) Representing that goods or services have sponsorship,  
10 approval, characteristics, ingredients, uses, benefits, or  
11 quantities that they do not have or that a person has sponsorship,

1 approval, status, affiliation, or connection that he or she does  
2 not have.

3 (d) Representing that goods are new if they are deteriorated,  
4 altered, reconditioned, used, or secondhand.

5 (e) Representing that goods or services are of a particular  
6 standard, quality, or grade, or that goods are of a particular  
7 style or model, if they are of another.

8 (f) Disparaging the goods, services, business, or reputation  
9 of another by false or misleading representation of fact.

10 (g) Advertising or representing goods or services with intent  
11 not to dispose of those goods or services as advertised or  
12 represented.

13 (h) Advertising goods or services with intent not to supply  
14 reasonably expectable public demand, unless the advertisement  
15 discloses a limitation of quantity in immediate conjunction with  
16 the advertised goods or services.

17 (i) Making false or misleading statements of fact concerning  
18 the reasons for, existence of, or amounts of price reductions.

19 (j) Representing that a part, replacement, or repair service  
20 is needed when it is not.

21 (k) Representing to a party to whom goods or services are  
22 supplied that the goods or services are being supplied in response  
23 to a request made by or on behalf of the party, when they are not.

24 (l) Misrepresenting that because of some defect in a consumer's  
25 home the health, safety, or lives of the consumer or his or her  
26 family are in danger if the product or services are not purchased,  
27 when in fact the defect does not exist or the product or services

1 would not remove the danger.

2 (m) Causing a probability of confusion or of misunderstanding  
3 with respect to the authority of a salesperson, representative, or  
4 agent to negotiate the final terms of a transaction.

5 (n) Causing a probability of confusion or of misunderstanding  
6 as to the legal rights, obligations, or remedies of a party to a  
7 transaction.

8 (o) Causing a probability of confusion or of misunderstanding  
9 as to the terms or conditions of credit if credit is extended in a  
10 transaction.

11 (p) Disclaiming or limiting the implied warranty of  
12 merchantability and fitness for use, unless a disclaimer is clearly  
13 and conspicuously disclosed.

14 (q) Representing or implying that the subject of a consumer  
15 transaction will be provided promptly, or at a specified time, or  
16 within a reasonable time, if the merchant knows or has reason to  
17 know it will not be so provided.

18 (r) Representing that a consumer will receive goods or  
19 services "free" or "without charge", or using words of similar  
20 import in the representation, without clearly and conspicuously  
21 disclosing with equal prominence in immediate conjunction with the  
22 use of those words the conditions, terms, or prerequisites to the  
23 use or retention of the goods or services advertised.

24 (s) Failing to reveal a material fact, the omission of which  
25 tends to mislead or deceive the consumer, and which fact could not  
26 reasonably be known by the consumer.

27 (t) Entering into a consumer transaction in which the consumer

1 waives or purports to waive a right, benefit, or immunity provided  
2 by law, unless the waiver is clearly stated and the consumer has  
3 specifically consented to it.

4 (u) Failing, in a consumer transaction that is rescinded,  
5 canceled, or otherwise terminated in accordance with the terms of  
6 an agreement, advertisement, representation, or provision of law,  
7 to promptly restore to the person or persons entitled to it a  
8 deposit, down payment, or other payment, or in the case of property  
9 traded in but not available, the greater of the agreed value or the  
10 fair market value of the property, or to cancel within a specified  
11 time or an otherwise reasonable time an acquired security interest.

12 (v) Taking or arranging for the consumer to sign an  
13 acknowledgment, certificate, or other writing affirming acceptance,  
14 delivery, compliance with a requirement of law, or other  
15 performance, if the merchant knows or has reason to know that the  
16 statement is not true.

17 (w) Representing that a consumer will receive a rebate,  
18 discount, or other benefit as an inducement for entering into a  
19 transaction, if the benefit is contingent on an event to occur  
20 subsequent to the consummation of the transaction.

21 (x) Taking advantage of the consumer's inability reasonably to  
22 protect his or her interests by reason of disability, illiteracy,  
23 or inability to understand the language of an agreement presented  
24 by the other party to the transaction who knows or reasonably  
25 should know of the consumer's inability.

26 (y) Gross discrepancies between the oral representations of  
27 the seller and the written agreement covering the same transaction

1 or failure of the other party to the transaction to provide the  
2 promised benefits.

3 (z) Charging the consumer a price that is grossly in excess of  
4 the price at which similar property or services are sold.

5 (aa) Causing coercion and duress as the result of the time and  
6 nature of a sales presentation.

7 (bb) Making a representation of fact or statement of fact  
8 material to the transaction such that a person reasonably believes  
9 the represented or suggested state of affairs to be other than it  
10 actually is.

11 (cc) Failing to reveal facts that are material to the  
12 transaction in light of representations of fact made in a positive  
13 manner.

14 (dd) Subject to subdivision (ee), representations by the  
15 manufacturer of a product or package that the product or package is  
16 1 or more of the following:

17 (i) Except as provided in subparagraph (ii), recycled,  
18 recyclable, degradable, or is of a certain recycled content, in  
19 violation of guides for the use of environmental marketing claims,  
20 16 CFR part 260.

21 (ii) For container holding devices regulated under part 163 of  
22 the natural resources and environmental protection act, 1994 PA  
23 451, MCL 324.16301 to 324.16303, representations by a manufacturer  
24 that the container holding device is degradable contrary to the  
25 definition provided in that act.

26 (ee) Representing that a product or package is degradable,  
27 biodegradable, or photodegradable unless it can be substantiated by

1 evidence that the product or package will completely decompose into  
2 elements found in nature within a reasonably short period of time  
3 after consumers use the product and dispose of the product or the  
4 package in a landfill or composting facility, as appropriate.

5 (ff) Offering a consumer a prize if in order to claim the  
6 prize the consumer is required to submit to a sales presentation,  
7 unless a written disclosure is given to the consumer at the time  
8 the consumer is notified of the prize and the written disclosure  
9 meets all of the following requirements:

10 (i) Is written or printed in a bold type that is not smaller  
11 than 10-point.

12 (ii) Fully describes the prize, including its cash value, won  
13 by the consumer.

14 (iii) Contains all the terms and conditions for claiming the  
15 prize, including a statement that the consumer is required to  
16 submit to a sales presentation.

17 (iv) Fully describes the product, real estate, investment,  
18 service, membership, or other item that is or will be offered for  
19 sale, including the price of the least expensive item and the most  
20 expensive item.

21 (gg) Violating 1971 PA 227, MCL 445.111 to 445.117, in  
22 connection with a home solicitation sale or telephone solicitation,  
23 including, but not limited to, having an independent courier  
24 service or other third party pick up a consumer's payment on a home  
25 solicitation sale during the period the consumer is entitled to  
26 cancel the sale.

27 (hh) Except as provided in subsection (3), requiring a

1 consumer to disclose his or her social security number as a  
2 condition to selling or leasing goods or providing a service to the  
3 consumer, unless any of the following apply:

4 (i) The selling, leasing, providing, terms of payment, or  
5 transaction includes an application for or an extension of credit  
6 to the consumer.

7 (ii) The disclosure is required or authorized by applicable  
8 state or federal statute, rule, or regulation.

9 (iii) The disclosure is requested by a person to obtain a  
10 consumer report for a permissible purpose described in section 604  
11 of the fair credit reporting act, 15 USC 1681b.

12 (iv) The disclosure is requested by a landlord, lessor, or  
13 property manager to obtain a background check of the individual in  
14 conjunction with the rent or leasing of real property.

15 (v) The disclosure is requested from an individual to effect,  
16 administer or enforce a specific telephonic or other electronic  
17 consumer transaction that is not made in person but is requested or  
18 authorized by the individual if it is to be used solely to confirm  
19 the identity of the individual through a fraud prevention service  
20 database. The consumer good or service shall still be provided to  
21 the consumer upon verification of his or her identity if he or she  
22 refuses to provide his or her social security number but provides  
23 other information or documentation that can be used by the person  
24 to verify his or her identity. The person may inform the consumer  
25 that verification through other means than use of the social  
26 security number may cause a delay in providing the service or good  
27 to the consumer.

1           (ii) If a credit card or debit card is used for payment in a  
2 consumer transaction, issuing or delivering a receipt to the  
3 consumer that displays any part of the expiration date of the card  
4 or more than the last 4 digits of the consumer's account number.  
5 This subdivision does not apply if the only receipt issued in a  
6 consumer transaction is a credit card or debit card receipt on  
7 which the account number or expiration date is handwritten,  
8 mechanically imprinted, or photocopied. This subdivision applies to  
9 any consumer transaction that occurs on or after March 1, 2005,  
10 except that if a credit or debit card receipt is printed in a  
11 consumer transaction by an electronic device, this subdivision  
12 applies to any consumer transaction that occurs using that device  
13 only after 1 of the following dates, as applicable:

14           (i) If the electronic device is placed in service after March  
15 1, 2005, July 1, 2005 or the date the device is placed in service,  
16 whichever is later.

17           (ii) If the electronic device is in service on or before March  
18 1, 2005, July 1, 2006.

19           (jj) Violating section 11 of the identity theft protection  
20 act, 2004 PA 452, MCL 445.71.

21           (kk) Advertising or conducting a live musical performance or  
22 production in this state through the use of a false, deceptive, or  
23 misleading affiliation, connection, or association between a  
24 performing group and a recording group. This subdivision does not  
25 apply if any of the following are met:

26           (i) The performing group is the authorized registrant and owner  
27 of a federal service mark for that group registered in the United

1 States patent and trademark office.

2 (ii) At least 1 member of the performing group was a member of  
3 the recording group and has a legal right to use the recording  
4 group's name, by virtue of use or operation under the recording  
5 group's name without having abandoned the name or affiliation with  
6 the recording group.

7 (iii) The live musical performance or production is identified  
8 in all advertising and promotion as a salute or tribute and the  
9 name of the vocal or instrumental group performing is not so  
10 closely related or similar to that used by the recording group that  
11 it would tend to confuse or mislead the public.

12 (iv) The advertising does not relate to a live musical  
13 performance or production taking place in this state.

14 (v) The performance or production is expressly authorized by  
15 the recording group.

16 **(II) IMPOSING A SURCHARGE ON A CONSUMER WHO ELECTS TO PAY FOR**  
17 **GOODS OR SERVICES BY CREDIT CARD RATHER THAN IN CASH, BY CHECK, BY**  
18 **DEBIT CARD, OR BY SIMILAR MEANS. AS USED IN THIS SUBDIVISION,**  
19 **"SURCHARGE" MEANS ANY ADDITIONAL AMOUNT IMPOSED AT THE TIME OF A**  
20 **SALE OF GOODS OR SERVICES THAT INCREASES THE CHARGE TO THE CONSUMER**  
21 **FOR THE PRIVILEGE OF USING A CREDIT CARD TO MAKE PAYMENT. SURCHARGE**  
22 **INCLUDES A FEE FOR THIRD-PARTY CREDIT CARD GUARANTEE SERVICES EVEN**  
23 **IF THAT CHARGE IS PAYABLE DIRECTLY TO THE THIRD PARTY OR IS**  
24 **SEPARATELY CHARGED. SURCHARGE DOES NOT INCLUDE A FEE FOR PAYMENT BY**  
25 **CREDIT CARD THAT IS IMPOSED BY A PUBLIC UTILITY, AS THAT TERM IS**  
26 **DEFINED IN SECTION 1 OF 1972 PA 299, MCL 460.111, IF THE FEE IS**  
27 **APPROVED BY THE PUBLIC SERVICE COMMISSION.**

1           **(MM)** ~~(H)~~—Violating section 3e, 3f, 3g, 3h, or 3i.

2           (2) The attorney general may promulgate rules to implement  
3 this act under the administrative procedures act of 1969, 1969 PA  
4 306, MCL 24.201 to 24.328. The rules shall not create an additional  
5 unfair trade practice not already enumerated by this section.  
6 However, to assure national uniformity, rules shall not be  
7 promulgated to implement subsection (1)(dd) or (ee).

8           (3) Subsection (1)(hh) does not apply to either of the  
9 following:

10           (a) Providing a service related to the administration of  
11 health-related or dental-related benefits or services to patients,  
12 including provider contracting or credentialing. This subdivision  
13 is intended to limit the application of subsection (1)(hh) and is  
14 not intended to imply that this act would otherwise apply to  
15 health-related or dental-related benefits.

16           (b) An employer providing benefits or services to an employee.