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SENATE BILL No. 688

January 13, 2016, Introduced by Senators BIEDA and ANANICH and referred to the Committee on Government Operations.

A bill to require certain employers to accept and accommodate a request for changes to an employee's work schedule; to specify the procedure and grounds for denying a request; to require notice or posting of certain information; and to provide remedies and sanctions for a violation of the act.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- Sec. 1. This act shall be known and may be cited as the
 "employee scheduling accommodation act".
 - Sec. 2. As used in this act:
 - (a) "Bona fide business reason" means any of the following:
 - (i) The identifiable burden of additional costs to an employer, including the cost of productivity loss, retraining or hiring employees, or transferring employees from 1 facility to

- 1 another facility.
- 2 (ii) A significant detrimental effect on the employer's
- 3 ability to meet organizational needs or customer demand.
- 4 (iii) A significant inability of the employer, despite good-
- 5 faith efforts, to reorganize work among existing staff.
- 6 (iv) A significant detrimental effect on business performance.
- 7 (v) Insufficiency of work during the periods an employee
- 8 proposes to work.
- 9 (vi) The need to balance competing scheduling requests when it
- 10 is not possible to grant all of those requests without a
- 11 significant detrimental effect on the employer's ability to meet
- 12 organizational needs.
- 13 (b) "Career-related educational or training program" means an
- 14 educational or training program or program of study that is both of
- 15 the following:
- 16 (i) Offered by a public, private, or nonprofit career and
- 17 technical education school, institution of higher education, or
- 18 other entity that provides academic education, career and technical
- 19 education, or training, including remedial education or English as
- 20 a second language.
- 21 (ii) A program that leads to a recognized postsecondary degree
- 22 or certificate and provides career awareness information.
- (c) "Caregiver" means an individual who is a significant
- 24 provider of any of the following:
- 25 (i) Ongoing care or education, including responsibility for
- 26 securing the ongoing care or education, of a child.
- 27 (ii) Ongoing care, including responsibility for securing the

- 1 ongoing care, of an individual with a serious health condition who
- 2 is in a family relationship with the individual who is age 65 or
- 3 older.
- 4 (d) "Child" means a biological, adopted, or foster child, a
- 5 stepchild, a legal ward, or a child of an individual standing in
- 6 loco parentis to that child, who is either under age 18 or is age
- 7 18 or older and incapable of self-care because of a mental or
- 8 physical disability.
- 9 (e) "Domestic partner" means the individual recognized as
- 10 being in a relationship with an employee under any domestic
- 11 partnership, civil union, or similar law of the state in which the
- 12 employee resides.
- 13 (f) "Employee" means an individual who performs services for
- 14 an employer in this state, who is compensated on an hourly basis,
- 15 and for whom the employer is required to provide a federal form
- 16 1099. Employee does not include an employee of the federal
- 17 government.
- 18 (g) "Employer" means any person, excluding this state and the
- 19 federal government, engaged in commerce or in any industry or
- 20 activity affecting commerce that employs 15 or more employees and
- 21 includes any person that acts, directly or indirectly, in the
- 22 interest of such an employer as to any of the employees of the
- 23 employer, and any successor in interest of an employer. For
- 24 purposes of determining the number of employees, all employees
- 25 performing work for compensation on a full-time, part-time, or
- 26 temporary basis shall be counted, except that if the number of
- 27 those employees who perform work for compensation fluctuates, the

- 1 number may be determined for a calendar year based on the average
- 2 number of those employees who performed work for compensation
- 3 during the preceding calendar year.
- 4 (h) "Family relationship" means a relationship with a child,
- 5 spouse, domestic partner, parent, grandchild, grandparent, sibling,
- 6 or parent of a spouse or domestic partner.
- 7 (i) "Minimum number of expected work hours" means the minimum
- 8 number of hours an employee will be assigned to work on a weekly or
- 9 monthly basis.
- 10 (j) "Parent" means a biological or adoptive parent, a
- 11 stepparent, or an individual who stood in a parental relationship
- 12 to an employee when the employee was a child.
- 13 (k) "Parental relationship" means a relationship in which an
- 14 individual assumed the obligations incident to parenthood for a
- 15 child and discharged those obligations before the child reached
- 16 adulthood.
- 17 (l) "Part-time employee" means an individual who works fewer
- 18 than 30 hours per week on average during any 1-month period.
- 19 (m) "Retail, food service, or cleaning employee", subject to
- 20 subdivision (n), means an individual employee who is employed in
- 21 any of the following occupations:
- 22 (i) Retail sales occupations, including first-line supervisors
- 23 of sales workers, cashiers, gaming change individuals and booth
- 24 cashiers, counter and rental clerks, parts salespersons, and retail
- 25 salespersons.
- 26 (ii) Food preparation and serving related occupations,
- 27 including supervisors of food preparation and serving workers,

- 1 cooks and food preparation workers, food and beverage serving
- 2 workers, and other food preparation and serving related workers.
- 3 (iii) Building cleaning occupations, including janitors and
- 4 cleaners, maids and housekeeping cleaners, and building cleaning
- 5 workers.
- 6 (n) "Retail, food service, or cleaning employee" does not
- 7 include any individual employed in a bona fide executive,
- 8 administrative, or professional capacity, as defined for purposes
- 9 of section 13(a)(1) of the fair labor standards act of 1938, 29 USC
- **10** 213 (a) (1).
- 11 (o) "Serious health condition" means an illness, injury,
- 12 impairment, or physical or mental condition that involves
- 13 continuing treatment by a health care provider or inpatient care in
- 14 a hospital, hospice, or residential medical care facility.
- 15 (p) "Sibling" means a brother or sister, whether related by
- 16 half blood, whole blood, or adoption, or as a stepsibling.
- 17 (q) "Split shift" means a schedule of daily hours in which the
- 18 hours worked are not consecutive, except that a schedule in which
- 19 the total time out for meals does not exceed 1 hour is not treated
- 20 as a split shift.
- 21 (r) "Spouse" means an individual with whom an individual
- 22 entered into a marriage as defined or recognized under state law in
- 23 the state in which the marriage was entered into.
- 24 (s) "Work schedule" means those days and times within a work
- 25 period when an employee is required by an employer to perform the
- 26 duties of the employee's employment for which the employee will
- 27 receive compensation.

- 1 (t) "Work schedule change" means any modification to an
- 2 employee's work schedule, such as an addition or reduction of
- 3 hours, cancellation of a shift, or a change in the date or time of
- 4 a work shift, by an employer.
- 5 (u) "Work shift" means the specific hours of the workday
- 6 during which an employee works.
- 7 Sec. 3. (1) An employee may request of his or her employer a
- 8 change in the terms and conditions of employment related to any the
- 9 following:
- 10 (a) The number of hours the employee is required to work or be
- 11 on call for work.
- 12 (b) The times when the employee is required to work or be on
- 13 call for work.
- 14 (c) The location where the employee is required to work.
- 15 (d) The amount of notification the employee receives of work
- 16 schedule assignments.
- 17 (e) Minimizing fluctuations in the number of hours the
- 18 employee is scheduled to work on a daily, weekly, or monthly basis.
- 19 (2) If an employee applies to his or her employer to request a
- 20 change in the terms and conditions of employment as set forth in
- 21 subsection (1), the employer shall engage in a timely, good-faith
- 22 interactive process with the employee that includes a discussion of
- 23 potential work schedule changes that would meet the employee's
- 24 needs. The interactive process shall result in either granting or
- 25 denying the request. If the request is denied, the employer shall
- 26 consider alternatives to the proposed change that might meet the
- 27 employee's needs and shall grant or deny a request for an

- 1 alternative change. The employer shall provide the employee with a
- 2 written statement of the reason for denial of a request.
- 3 (3) If information provided by the employee making a request
- 4 for a change requires clarification, the employer shall explain
- 5 what further information is needed and give the employee reasonable
- 6 time to produce the information.
- 7 Sec. 4. (1) If an employee makes a request for a change in the
- 8 terms and conditions of employment under section 3 because of a
- 9 serious health condition of the employee, the employee's
- 10 responsibilities as a caregiver, or the employee's enrollment in a
- 11 career-related educational or training program, or if a part-time
- 12 employee makes a request for such a change for a reason related to
- 13 a second job, the employer shall grant the request unless the
- 14 employer has a bona fide business reason for denying the request.
- 15 (2) If an employee makes a request for a change in the terms
- 16 and conditions of employment under section 3 for a reason other
- 17 than the reasons set forth in subsection (1), the employer may deny
- 18 the request for any reason that is not unlawful. If the employer
- 19 denies such a request, the employer's statement of the reason for
- 20 denial under section 3(2) shall indicate whether the reason was a
- 21 bona fide business reason.
- Sec. 5. (1) Unless an employee is scheduled for less than 4
- 23 hours of work, the employer shall pay a retail, food service, or
- 24 cleaning employee for at least 4 hours at the employee's regular
- 25 pay rate for each day on which the employee reports for work under
- 26 specific instructions but is given less than 4 hours of work. If
- 27 the employee is scheduled for less than 4 hours, the employee shall

- 1 be paid for the employee's scheduled hours for that day even if
- 2 given less than the scheduled hours of work.
- 3 (2) An employer shall pay a retail, food service, or cleaning
- 4 employee for at least 1 hour at the employee's regular pay rate for
- 5 each day the employee is given specific instructions to contact the
- 6 employer, or wait to be contacted by the employer, less than 24
- 7 hours in advance of the start of a potential work shift to
- 8 determine whether the employee must report to work for the shift.
- 9 (3) An employer shall pay a retail, food service, or cleaning
- 10 employee for 1 additional hour at the retail, food service, or
- 11 cleaning employee's regular pay rate for each day during which the
- 12 employee works a split shift.
- Sec. 6. (1) On or before a new retail, food service, or
- 14 cleaning employee's first day of work, the employer shall inform
- 15 the employee of the employee's work schedule and the minimum number
- 16 of work hours the employee is expected to be assigned to work per
- 17 month.
- 18 (2) Except as provided in subsections (3) and (6), if the
- 19 employee's work schedule changes after the notice under subsection
- 20 (1), the employer shall provide the employee with his or her new
- 21 work schedule not less than 14 days before the first day of the new
- 22 work schedule. If the minimum number of work hours the employee is
- 23 expected to be assigned changes, the employer shall provide
- 24 notification of the change not less than 14 days before the first
- 25 day the change takes effect.
- 26 (3) An employer may make work schedule changes, including
- 27 offering additional hours of work to a retail, food service, or

- 1 cleaning employee beyond those previously scheduled, but the
- 2 employer shall provide 1 extra hour of pay at the employee's
- 3 regular rate for each work shift that is changed with less than 24
- 4 hours' notice. The requirement for the extra hour of pay does not
- 5 apply if the need to schedule the employee is due to the unforeseen
- 6 unavailability of an employee previously scheduled to work that
- 7 work shift or as provided in subsection (6).
- **8** (4) The notifications required under subsections (1) and (2)
- 9 shall be made to the employee in writing. This subsection does not
- 10 prohibit an employer from using any additional means of notifying
- 11 an employee of the employee's work schedule.
- 12 (5) Each employer employing a retail, food service, or
- 13 cleaning employee subject to this act shall post, and keep posted,
- 14 the work schedule in a place in every establishment where the
- 15 retail, food service, or cleaning employee is employed and can
- 16 readily observe the work schedule. An employer may comply with this
- 17 subsection by making the schedule available and accessible by
- 18 electronic means to all employees.
- 19 (6) Subsections (2) and (3) do not apply to a situation in
- 20 which a retail, food service, or cleaning employee works in place
- 21 of another employee who has been scheduled to work a particular
- 22 shift if the change in schedule is mutually agreed upon by the
- 23 employees.
- Sec. 7. Sections 5 and 6 do not apply during periods when
- 25 regular operations of the employer are suspended due to events
- 26 beyond the employer's control.
- Sec. 8. (1) An employer shall not interfere with, restrain, or

- 1 deny the exercise of or the attempt to exercise any right of any
- 2 employee as set forth in this act.
- 3 (2) An employer shall not discharge, threaten to discharge,
- 4 demote, suspend, reduce work hours of, or take any other adverse
- 5 employment action against any employee in retaliation for
- 6 exercising the rights of an employee under this act or opposing any
- 7 practice prohibited by this act. Retaliation includes taking an
- 8 adverse employment action against any employee based on that
- 9 employee's eligibility or perceived eligibility to request or
- 10 receive a change in the terms and conditions of employment, as
- 11 described in section 3, for a reason set forth in section 4(1).
- 12 (3) A person shall not discharge or in any other manner
- 13 discriminate against any individual because the individual has done
- 14 any of the following:
- 15 (a) Filed any charge or instituted or caused to be instituted
- 16 any proceeding under or related to this act.
- 17 (b) Given, or is about to give, any information in connection
- 18 with any inquiry or proceeding relating to any right provided under
- 19 this act.
- (c) Testified, or is about to testify, in any inquiry or
- 21 proceeding relating to any right provided under this act.
- 22 Sec. 9. (1) An employer that violates section 8 is liable to
- 23 any affected individual for damages and any appropriate equitable
- 24 relief, including employment, reinstatement, and promotion.
- 25 (2) An action for damages or equitable relief under subsection
- 26 (1) may be brought against an employer in a court of competent
- 27 jurisdiction by 1 or more employees on their own behalf or on

- 1 behalf of themselves and other similarly situated employees.
- 2 (3) In an action under this section, the court shall, in
- 3 addition to damages and equitable relief, award reasonable attorney
- 4 fees, reasonable expert witness fees, and other costs of the action
- 5 to a prevailing plaintiff.
- 6 Sec. 10. An employer that willfully and repeatedly violates
- 7 section 6(1), (4), or (5) is guilty of a state civil infraction and
- 8 may be ordered to pay a civil fine of not more than \$100.00 per
- 9 violation. An employer that willfully and repeatedly violates
- 10 section 8(2) or (3) is guilty of a state civil infraction and may
- 11 be ordered to pay a civil fine of not more than \$1,100.00 per
- 12 violation.
- Sec. 11. (1) Except as provided in subsection (2), an action
- 14 shall not be brought under this act more than 2 years after the
- 15 date of the last alleged violation.
- 16 (2) An action for a willful violation of section 8 may be
- 17 brought within 3 years after the date of the last alleged
- 18 violation.
- 19 Sec. 12. (1) Each employer shall post, and keep posted, in a
- 20 conspicuous place on the premises of the employer where notices to
- 21 employees and applicants for employment are customarily posted, a
- 22 notice setting forth excerpts from, or summaries of, the pertinent
- 23 provisions of this act and information pertaining to the filing of
- 24 a complaint under this act.
- 25 (2) An employer that willfully violates this section is guilty
- 26 of a state civil infraction and may be ordered to pay a civil fine
- 27 of not more than \$100.00 for each separate offense.

- 1 Sec. 13. This act provides minimum requirements and does not
- 2 preempt, limit, or otherwise affect the applicability of any other
- 3 law, regulation, requirement, policy, or standard that provides for
- 4 greater rights for employees than are required in this act.
- 5 Sec. 14. This act does not apply to any employee covered by a
- 6 bona fide collective bargaining agreement if the terms of the
- 7 collective bargaining agreement include terms that govern work
- 8 scheduling practices.
- 9 Enacting section 1. This act takes effect 90 days after the
- 10 date it is enacted into law.