$\mbox{HB-}6491\,,$ As Passed House, December 21, 2018 $\mbox{HB-}6491\,,$ As Passed Senate, December 19, 2018

SENATE SUBSTITUTE FOR HOUSE BILL NO. 6491

A bill to amend 1956 PA 218, entitled "The insurance code of 1956,"

(MCL 500.100 to 500.8302) by adding chapter 5A.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

1	CHAPTER 5A
2	DATA SECURITY
3	SEC. 550. THIS CHAPTER DOES NOT CREATE OR IMPLY A PRIVATE
4	CAUSE OF ACTION FOR VIOLATION OF ITS PROVISIONS AND DOES NOT
5	CURTAIL A PRIVATE CAUSE OF ACTION THAT WOULD OTHERWISE EXIST IN THE
6	ABSENCE OF THIS CHAPTER. NOTWITHSTANDING ANY OTHER PROVISION OF
7	LAW, THIS CHAPTER ESTABLISHES THE EXCLUSIVE STANDARDS, FOR THIS
В	STATE, APPLICABLE TO LICENSEES FOR DATA SECURITY, THE INVESTIGATION
9	OF A CYBERSECURITY EVENT, AND NOTIFICATION TO THE DIRECTOR.

- 1 SEC. 553. AS USED IN THIS CHAPTER:
- 2 (A) "AUTHORIZED INDIVIDUAL" MEANS AN INDIVIDUAL KNOWN TO AND
- 3 SCREENED BY THE LICENSEE AND DETERMINED TO BE NECESSARY AND
- 4 APPROPRIATE TO HAVE ACCESS TO THE NONPUBLIC INFORMATION HELD BY THE
- 5 LICENSEE AND ITS INFORMATION SYSTEMS.
- 6 (B) "CONSUMER" MEANS AN INDIVIDUAL, INCLUDING, BUT NOT LIMITED
- 7 TO, AN APPLICANT, A POLICYHOLDER, AN INSURED, A BENEFICIARY, A
- 8 CLAIMANT, AND A CERTIFICATE HOLDER, WHO IS A RESIDENT OF THIS STATE
- 9 AND WHOSE NONPUBLIC INFORMATION IS IN A LICENSEE'S POSSESSION,
- 10 CUSTODY, OR CONTROL.
- 11 (C) "CYBERSECURITY EVENT" MEANS AN EVENT THAT RESULTS IN
- 12 UNAUTHORIZED ACCESS TO AND ACQUISITION OF, OR DISRUPTION OR MISUSE
- 13 OF, AN INFORMATION SYSTEM OR NONPUBLIC INFORMATION STORED ON AN
- 14 INFORMATION SYSTEM. CYBERSECURITY EVENT DOES NOT INCLUDE EITHER OF
- 15 THE FOLLOWING:
- 16 (i) THE UNAUTHORIZED ACQUISITION OF ENCRYPTED NONPUBLIC
- 17 INFORMATION IF THE ENCRYPTION, PROCESS, OR KEY IS NOT ALSO
- 18 ACQUIRED, RELEASED, OR USED WITHOUT AUTHORIZATION.
- 19 (ii) THE UNAUTHORIZED ACCESS TO DATA BY A PERSON IF THE ACCESS
- 20 MEETS BOTH OF THE FOLLOWING CRITERIA:
- 21 (A) THE PERSON ACTED IN GOOD FAITH IN ACCESSING THE DATA.
- 22 (B) THE ACCESS WAS RELATED TO ACTIVITIES OF THE PERSON.
- 23 (D) "ENCRYPTED" MEANS THE TRANSFORMATION OF DATA INTO A FORM
- 24 THAT RESULTS IN A LOW PROBABILITY OF ASSIGNING MEANING WITHOUT THE
- 25 USE OF A PROTECTIVE PROCESS OR KEY.
- 26 (E) "INFORMATION SECURITY PROGRAM" MEANS THE ADMINISTRATIVE,
- 27 TECHNICAL, AND PHYSICAL SAFEGUARDS THAT A LICENSEE USES TO ACCESS,

- 1 COLLECT, DISTRIBUTE, PROCESS, PROTECT, STORE, USE, TRANSMIT,
- 2 DISPOSE OF, OR OTHERWISE HANDLE NONPUBLIC INFORMATION.
- 3 (F) "INFORMATION SYSTEM" MEANS A DISCRETE SET OF ELECTRONIC
- 4 INFORMATION RESOURCES ORGANIZED FOR THE COLLECTION, PROCESSING,
- 5 MAINTENANCE, USE, SHARING, DISSEMINATION, OR DISPOSITION OF
- 6 ELECTRONIC NONPUBLIC INFORMATION, AS WELL AS ANY SPECIALIZED SYSTEM
- 7 SUCH AS AN INDUSTRIAL OR PROCESS CONTROLS SYSTEM, A TELEPHONE
- 8 SWITCHING AND PRIVATE BRANCH EXCHANGE SYSTEM, OR AN ENVIRONMENTAL
- 9 CONTROL SYSTEM.
- 10 (G) "LICENSEE" MEANS A LICENSED INSURER OR PRODUCER, AND OTHER
- 11 PERSONS LICENSED OR REQUIRED TO BE LICENSED, AUTHORIZED, OR
- 12 REGISTERED, OR HOLDING OR REQUIRED TO HOLD A CERTIFICATE OF
- 13 AUTHORITY UNDER THIS ACT. LICENSEE DOES NOT INCLUDE A PURCHASING
- 14 GROUP OR A RISK RETENTION GROUP CHARTERED AND LICENSED IN A STATE
- 15 OTHER THAN THIS STATE OR A PERSON THAT IS ACTING AS AN ASSUMING
- 16 INSURER THAT IS DOMICILED IN ANOTHER STATE OR JURISDICTION.
- 17 (H) "MULTI-FACTOR AUTHENTICATION" MEANS AUTHENTICATION THROUGH
- 18 VERIFICATION OF AT LEAST 2 OF THE FOLLOWING TYPES OF AUTHENTICATION
- 19 FACTORS:
- 20 (i) KNOWLEDGE FACTORS, SUCH AS A PASSWORD.
- 21 (ii) POSSESSION FACTORS, SUCH AS A TOKEN OR TEXT MESSAGE ON A
- 22 MOBILE PHONE.
- 23 (iii) INHERENCE FACTORS, SUCH AS A BIOMETRIC CHARACTERISTIC.
- 24 (I) "NONPUBLIC INFORMATION" MEANS ELECTRONIC INFORMATION THAT
- 25 IS NOT PUBLICLY AVAILABLE INFORMATION AND IS ANY OF THE FOLLOWING:
- 26 (i) BUSINESS-RELATED INFORMATION OF A LICENSEE, THE TAMPERING
- 27 WITH WHICH, OR UNAUTHORIZED DISCLOSURE, ACCESS, OR USE OF WHICH,

- 1 WOULD CAUSE A MATERIAL ADVERSE IMPACT TO THE BUSINESS, OPERATIONS,
- 2 OR SECURITY OF THE LICENSEE.
- 3 (ii) ANY INFORMATION CONCERNING A CONSUMER THAT BECAUSE OF
- 4 NAME, NUMBER, PERSONAL MARK, OR OTHER IDENTIFIER CAN BE USED TO
- 5 IDENTIFY THE CONSUMER, IN COMBINATION WITH ANY 1 OR MORE OF THE
- 6 FOLLOWING DATA ELEMENTS:
- 7 (A) SOCIAL SECURITY NUMBER.
- 8 (B) DRIVER LICENSE NUMBER OR NONDRIVER IDENTIFICATION CARD
- 9 NUMBER.
- 10 (C) FINANCIAL ACCOUNT NUMBER, OR CREDIT OR DEBIT CARD NUMBER.
- 11 (D) ANY SECURITY CODE, ACCESS CODE, OR PASSWORD THAT WOULD
- 12 PERMIT ACCESS TO A CONSUMER'S FINANCIAL ACCOUNT.
- 13 (E) BIOMETRIC RECORDS.
- 14 (iii) ANY INFORMATION OR DATA, EXCEPT AGE OR GENDER, IN ANY
- 15 FORM OR MEDIUM CREATED BY OR DERIVED FROM A HEALTH CARE PROVIDER OR
- 16 A CONSUMER, THAT CAN BE USED TO IDENTIFY A PARTICULAR CONSUMER, AND
- 17 THAT RELATES TO ANY OF THE FOLLOWING:
- 18 (A) THE PAST, PRESENT, OR FUTURE PHYSICAL, MENTAL, OR
- 19 BEHAVIORAL HEALTH OR CONDITION OF ANY CONSUMER OR A MEMBER OF THE
- 20 CONSUMER'S FAMILY.
- 21 (B) THE PROVISION OF HEALTH CARE TO ANY CONSUMER.
- 22 (C) PAYMENT FOR THE PROVISION OF HEALTH CARE TO ANY CONSUMER.
- 23 (J) "PUBLICLY AVAILABLE INFORMATION" MEANS ANY INFORMATION
- 24 THAT A LICENSEE HAS A REASONABLE BASIS TO BELIEVE IS LAWFULLY MADE
- 25 AVAILABLE TO THE GENERAL PUBLIC FROM FEDERAL, STATE, OR LOCAL
- 26 GOVERNMENT RECORDS, BY WIDELY DISTRIBUTED MEDIA, OR BY DISCLOSURES
- 27 TO THE GENERAL PUBLIC THAT ARE REQUIRED TO BE MADE BY FEDERAL,

- 1 STATE, OR LOCAL LAW. A LICENSEE HAS A REASONABLE BASIS TO BELIEVE
- 2 THAT INFORMATION IS LAWFULLY MADE AVAILABLE TO THE GENERAL PUBLIC
- 3 IF BOTH OF THE FOLLOWING APPLY:
- 4 (i) THE LICENSEE HAS TAKEN STEPS TO DETERMINE THAT THE
- 5 INFORMATION IS OF THE TYPE THAT IS AVAILABLE TO THE GENERAL PUBLIC.
- 6 (ii) IF AN INDIVIDUAL CAN DIRECT THAT THE INFORMATION NOT BE
- 7 MADE AVAILABLE TO THE GENERAL PUBLIC, THAT THE LICENSEE'S CONSUMER
- 8 HAS NOT DIRECTED THAT THE INFORMATION NOT BE MADE AVAILABLE TO THE
- 9 GENERAL PUBLIC.
- 10 (K) "RISK ASSESSMENT" MEANS THE RISK ASSESSMENT THAT EACH
- 11 LICENSEE IS REQUIRED TO CONDUCT UNDER SECTION 555(3).
- 12 (l) "THIRD-PARTY SERVICE PROVIDER" MEANS A PERSON THAT IS NOT
- 13 A LICENSEE AND THAT CONTRACTS WITH A LICENSEE TO MAINTAIN, PROCESS,
- 14 OR STORE, OR OTHERWISE IS PERMITTED ACCESS TO NONPUBLIC
- 15 INFORMATION, THROUGH ITS PROVISION OF SERVICES TO THE LICENSEE.
- 16 SEC. 555. (1) COMMENSURATE WITH THE SIZE AND COMPLEXITY OF THE
- 17 LICENSEE, THE NATURE AND SCOPE OF THE LICENSEE'S ACTIVITIES,
- 18 INCLUDING ITS USE OF THIRD-PARTY SERVICE PROVIDERS, AND THE
- 19 SENSITIVITY OF THE NONPUBLIC INFORMATION USED BY THE LICENSEE OR IN
- 20 THE LICENSEE'S POSSESSION, CUSTODY, OR CONTROL, EACH LICENSEE SHALL
- 21 DEVELOP, IMPLEMENT, AND MAINTAIN A COMPREHENSIVE WRITTEN
- 22 INFORMATION SECURITY PROGRAM, BASED ON THE LICENSEE'S RISK
- 23 ASSESSMENT, THAT CONTAINS ADMINISTRATIVE, TECHNICAL, AND PHYSICAL
- 24 SAFEGUARDS FOR THE PROTECTION OF NONPUBLIC INFORMATION AND THE
- 25 LICENSEE'S INFORMATION SYSTEM.
- 26 (2) A LICENSEE'S INFORMATION SECURITY PROGRAM MUST BE DESIGNED
- 27 TO DO ALL OF THE FOLLOWING:

- 1 (A) PROTECT THE SECURITY AND CONFIDENTIALITY OF NONPUBLIC
- 2 INFORMATION AND THE SECURITY OF THE INFORMATION SYSTEM.
- 3 (B) PROTECT AGAINST ANY THREATS OR HAZARDS TO THE SECURITY OR
- 4 INTEGRITY OF NONPUBLIC INFORMATION AND THE INFORMATION SYSTEM.
- 5 (C) PROTECT AGAINST UNAUTHORIZED ACCESS TO OR USE OF NONPUBLIC
- 6 INFORMATION, AND MINIMIZE THE LIKELIHOOD OF HARM TO ANY CONSUMER.
- 7 (D) MAINTAIN POLICIES AND PROCEDURES FOR THE SECURE DISPOSAL
- 8 ON A PERIODIC BASIS OF ANY NONPUBLIC INFORMATION THAT IS NO LONGER
- 9 NECESSARY FOR BUSINESS OPERATIONS OR FOR OTHER LEGITIMATE BUSINESS
- 10 PURPOSES.
- 11 (3) A LICENSEE SHALL DO ALL OF THE FOLLOWING:
- 12 (A) DESIGNATE 1 OR MORE EMPLOYEES, AN AFFILIATE, OR AN OUTSIDE
- 13 VENDOR TO ACT ON BEHALF OF THE LICENSEE THAT IS RESPONSIBLE FOR THE
- 14 INFORMATION SECURITY PROGRAM.
- 15 (B) IDENTIFY REASONABLY FORESEEABLE INTERNAL OR EXTERNAL
- 16 THREATS THAT COULD RESULT IN UNAUTHORIZED ACCESS, TRANSMISSION,
- 17 DISCLOSURE, MISUSE, ALTERATION, OR DESTRUCTION OF NONPUBLIC
- 18 INFORMATION, INCLUDING THE SECURITY OF INFORMATION SYSTEMS AND
- 19 NONPUBLIC INFORMATION THAT ARE ACCESSIBLE TO, OR HELD BY, THIRD-
- 20 PARTY SERVICE PROVIDERS.
- 21 (C) ASSESS THE LIKELIHOOD AND POTENTIAL DAMAGE OF THESE
- 22 THREATS, TAKING INTO CONSIDERATION THE SENSITIVITY OF THE NONPUBLIC
- 23 INFORMATION.
- 24 (D) ASSESS THE SUFFICIENCY OF POLICIES, PROCEDURES,
- 25 INFORMATION SYSTEMS, AND OTHER SAFEGUARDS IN PLACE TO MANAGE THESE
- 26 THREATS, INCLUDING CONSIDERATION OF THREATS IN EACH RELEVANT AREA
- 27 OF THE LICENSEE'S OPERATIONS, INCLUDING ALL OF THE FOLLOWING:

- 1 (i) EMPLOYEE TRAINING AND MANAGEMENT.
- 2 (ii) INFORMATION SYSTEMS, INCLUDING NETWORK AND SOFTWARE
- 3 DESIGN, AS WELL AS INFORMATION CLASSIFICATION, GOVERNANCE,
- 4 PROCESSING, STORAGE, TRANSMISSION, AND DISPOSAL.
- 5 (iii) DETECTING, PREVENTING, AND RESPONDING TO ATTACKS,
- 6 INTRUSIONS, OR OTHER SYSTEMS FAILURES.
- 7 (E) IMPLEMENT INFORMATION SAFEGUARDS TO MANAGE THE THREATS
- 8 IDENTIFIED IN ITS ONGOING ASSESSMENT, AND, NO LESS THAN ANNUALLY,
- 9 ASSESS THE EFFECTIVENESS OF THE SAFEGUARDS' KEY CONTROLS, SYSTEMS,
- 10 AND PROCEDURES.
- 11 (4) BASED ON ITS RISK ASSESSMENT, A LICENSEE SHALL DO ALL OF
- 12 THE FOLLOWING:
- 13 (A) DESIGN ITS INFORMATION SECURITY PROGRAM TO MITIGATE THE
- 14 IDENTIFIED RISKS, COMMENSURATE WITH THE SIZE AND COMPLEXITY OF THE
- 15 LICENSEE, THE NATURE AND SCOPE OF THE LICENSEE'S ACTIVITIES,
- 16 INCLUDING ITS USE OF THIRD-PARTY SERVICE PROVIDERS, AND THE
- 17 SENSITIVITY OF THE NONPUBLIC INFORMATION USED BY THE LICENSEE OR IN
- 18 THE LICENSEE'S POSSESSION, CUSTODY, OR CONTROL.
- 19 (B) DETERMINE WHICH OF THE FOLLOWING SECURITY MEASURES ARE
- 20 APPROPRIATE AND IMPLEMENT THOSE APPROPRIATE SECURITY MEASURES:
- 21 (i) PLACING ACCESS CONTROLS ON INFORMATION SYSTEMS, INCLUDING
- 22 CONTROLS TO AUTHENTICATE AND PERMIT ACCESS ONLY TO AUTHORIZED
- 23 INDIVIDUALS TO PROTECT AGAINST THE UNAUTHORIZED ACQUISITION OF
- 24 NONPUBLIC INFORMATION.
- 25 (ii) IDENTIFYING AND MANAGING THE DATA, PERSONNEL, DEVICES,
- 26 SYSTEMS, AND FACILITIES THAT ENABLE THE ORGANIZATION TO ACHIEVE
- 27 BUSINESS PURPOSES IN ACCORDANCE WITH THEIR RELATIVE IMPORTANCE TO

- 1 BUSINESS OBJECTIVES AND THE ORGANIZATION'S RISK STRATEGY.
- 2 (iii) RESTRICTING PHYSICAL ACCESS TO NONPUBLIC INFORMATION TO
- 3 AUTHORIZED INDIVIDUALS ONLY.
- 4 (iv) PROTECTING BY ENCRYPTION OR OTHER APPROPRIATE MEANS ALL
- 5 NONPUBLIC INFORMATION WHILE BEING TRANSMITTED OVER AN EXTERNAL
- 6 NETWORK AND ALL NONPUBLIC INFORMATION STORED ON A LAPTOP COMPUTER
- 7 OR OTHER PORTABLE COMPUTING OR STORAGE DEVICE OR MEDIA.
- 8 (v) ADOPTING SECURE DEVELOPMENT PRACTICES FOR IN-HOUSE
- 9 DEVELOPED APPLICATIONS UTILIZED BY THE LICENSEE.
- 10 (vi) ADDING PROCEDURES FOR EVALUATING, ASSESSING, OR TESTING
- 11 THE SECURITY OF EXTERNALLY DEVELOPED APPLICATIONS USED BY THE
- 12 LICENSEE.
- 13 (vii) MODIFYING THE INFORMATION SYSTEM IN ACCORDANCE WITH THE
- 14 LICENSEE'S INFORMATION SECURITY PROGRAM.
- 15 (viii) USING EFFECTIVE CONTROLS, WHICH MAY INCLUDE MULTI-
- 16 FACTOR AUTHENTICATION PROCEDURES FOR EMPLOYEES ACCESSING NONPUBLIC
- 17 INFORMATION.
- 18 (ix) REGULARLY TESTING AND MONITORING SYSTEMS AND PROCEDURES
- 19 TO DETECT ACTUAL AND ATTEMPTED ATTACKS ON, OR INTRUSIONS INTO,
- 20 INFORMATION SYSTEMS.
- 21 (x) INCLUDING AUDIT TRAILS WITHIN THE INFORMATION SECURITY
- 22 PROGRAM DESIGNED TO DETECT AND RESPOND TO CYBERSECURITY EVENTS AND
- 23 DESIGNED TO RECONSTRUCT MATERIAL FINANCIAL TRANSACTIONS SUFFICIENT
- 24 TO SUPPORT NORMAL OPERATIONS AND OBLIGATIONS OF THE LICENSEE.
- 25 (xi) IMPLEMENTING MEASURES TO PROTECT AGAINST DESTRUCTION,
- 26 LOSS, OR DAMAGE OF NONPUBLIC INFORMATION DUE TO ENVIRONMENTAL
- 27 HAZARDS, SUCH AS FIRE AND WATER DAMAGE OR OTHER CATASTROPHES OR

- 1 TECHNOLOGICAL FAILURES.
- 2 (xii) DEVELOPING, IMPLEMENTING, AND MAINTAINING PROCEDURES FOR
- 3 THE SECURE DISPOSAL OF NONPUBLIC INFORMATION IN ANY FORMAT.
- 4 (C) INCLUDE CYBERSECURITY RISKS IN THE LICENSEE'S ENTERPRISE
- 5 RISK MANAGEMENT PROCESS.
- 6 (D) STAY INFORMED REGARDING EMERGING THREATS OR
- 7 VULNERABILITIES AND UTILIZE REASONABLE SECURITY MEASURES WHEN
- 8 SHARING INFORMATION RELATIVE TO THE CHARACTER OF THE SHARING AND
- 9 THE TYPE OF INFORMATION SHARED.
- 10 (E) PROVIDE ITS PERSONNEL WITH CYBERSECURITY AWARENESS
- 11 TRAINING THAT IS UPDATED AS NECESSARY TO REFLECT RISKS IDENTIFIED
- 12 BY THE LICENSEE IN THE RISK ASSESSMENT.
- 13 (5) IF A LICENSEE HAS A BOARD OF DIRECTORS, THE BOARD OR AN
- 14 APPROPRIATE COMMITTEE OF THE BOARD SHALL, AT A MINIMUM, DO ALL OF
- 15 THE FOLLOWING:
- 16 (A) REQUIRE THE LICENSEE'S EXECUTIVE MANAGEMENT OR ITS
- 17 DELEGATES TO DEVELOP, IMPLEMENT, AND MAINTAIN THE LICENSEE'S
- 18 INFORMATION SECURITY PROGRAM.
- 19 (B) REQUIRE THE LICENSEE'S EXECUTIVE MANAGEMENT OR ITS
- 20 DELEGATES TO REPORT IN WRITING, AT LEAST ANNUALLY, ALL OF THE
- 21 FOLLOWING INFORMATION:
- 22 (i) THE OVERALL STATUS OF THE INFORMATION SECURITY PROGRAM AND
- 23 THE LICENSEE'S COMPLIANCE WITH THIS CHAPTER.
- 24 (ii) MATERIAL MATTERS RELATED TO THE INFORMATION SECURITY
- 25 PROGRAM, ADDRESSING ISSUES SUCH AS RISK ASSESSMENT, RISK MANAGEMENT
- 26 AND CONTROL DECISIONS, RESULTS OF TESTING, CYBERSECURITY EVENTS OR
- 27 VIOLATIONS, AND MANAGEMENT'S RESPONSES TO THE MATERIAL MATTERS

- 1 DESCRIBED IN THIS SUBPARAGRAPH, AND RECOMMENDATIONS FOR CHANGES IN
- 2 THE INFORMATION SECURITY PROGRAM.
- 3 (iii) IF EXECUTIVE MANAGEMENT DELEGATES ANY OF ITS
- 4 RESPONSIBILITIES UNDER THIS SECTION, IT SHALL OVERSEE THE
- 5 DEVELOPMENT, IMPLEMENTATION, AND MAINTENANCE OF THE LICENSEE'S
- 6 INFORMATION SECURITY PROGRAM PREPARED BY A DELEGATE AND SHALL
- 7 RECEIVE A REPORT FROM THE DELEGATE COMPLYING WITH THE REQUIREMENTS
- 8 OF THE REPORT TO THE BOARD OF DIRECTORS.
- 9 (6) A LICENSEE SHALL EXERCISE DUE DILIGENCE IN SELECTING ITS
- 10 THIRD-PARTY SERVICE PROVIDER. A LICENSEE SHALL REQUIRE A THIRD-
- 11 PARTY SERVICE PROVIDER TO IMPLEMENT APPROPRIATE ADMINISTRATIVE,
- 12 TECHNICAL, AND PHYSICAL MEASURES TO PROTECT AND SECURE THE
- 13 INFORMATION SYSTEMS AND NONPUBLIC INFORMATION THAT ARE ACCESSIBLE
- 14 TO, OR HELD BY, THE THIRD-PARTY SERVICE PROVIDER.
- 15 (7) A LICENSEE SHALL MONITOR, EVALUATE, AND ADJUST, AS
- 16 APPROPRIATE, THE INFORMATION SECURITY PROGRAM CONSISTENT WITH ANY
- 17 RELEVANT CHANGES IN TECHNOLOGY, THE SENSITIVITY OF ITS NONPUBLIC
- 18 INFORMATION, INTERNAL OR EXTERNAL THREATS TO INFORMATION, AND THE
- 19 LICENSEE'S OWN CHANGING BUSINESS ARRANGEMENTS, SUCH AS MERGERS AND
- 20 ACQUISITIONS, ALLIANCES AND JOINT VENTURES, OUTSOURCING
- 21 ARRANGEMENTS, AND CHANGES TO INFORMATION SYSTEMS.
- 22 (8) AS PART OF ITS INFORMATION SECURITY PROGRAM, EACH LICENSEE
- 23 SHALL ESTABLISH A WRITTEN INCIDENT RESPONSE PLAN DESIGNED TO
- 24 PROMPTLY RESPOND TO, AND RECOVER FROM, ANY CYBERSECURITY EVENT THAT
- 25 COMPROMISES THE CONFIDENTIALITY, INTEGRITY, OR AVAILABILITY OF
- 26 NONPUBLIC INFORMATION IN ITS POSSESSION, THE LICENSEE'S INFORMATION
- 27 SYSTEMS, OR THE CONTINUING FUNCTIONALITY OF ANY ASPECT OF THE

- 1 LICENSEE'S BUSINESS OR OPERATIONS. AN INCIDENT RESPONSE PLAN UNDER
- 2 THIS SUBSECTION MUST ADDRESS ALL OF THE FOLLOWING AREAS:
- 3 (A) THE INTERNAL PROCESS FOR RESPONDING TO A CYBERSECURITY
- 4 EVENT.
- 5 (B) THE GOALS OF THE INCIDENT RESPONSE PLAN.
- 6 (C) THE DEFINITION OF CLEAR ROLES, RESPONSIBILITIES, AND
- 7 LEVELS OF DECISION-MAKING AUTHORITY.
- 8 (D) EXTERNAL AND INTERNAL COMMUNICATIONS AND INFORMATION
- 9 SHARING.
- 10 (E) IDENTIFICATION OF REQUIREMENTS FOR THE REMEDIATION OF ANY
- 11 IDENTIFIED WEAKNESSES IN INFORMATION SYSTEMS AND ASSOCIATED
- 12 CONTROLS.
- 13 (F) DOCUMENTATION AND REPORTING REGARDING CYBERSECURITY EVENTS
- 14 AND RELATED INCIDENT RESPONSE ACTIVITIES.
- 15 (G) THE EVALUATION AND REVISION AS NECESSARY OF THE INCIDENT
- 16 RESPONSE PLAN FOLLOWING A CYBERSECURITY EVENT.
- 17 (9) BY FEBRUARY 15 OF EACH YEAR, EACH INSURER DOMICILED IN
- 18 THIS STATE SHALL SUBMIT TO THE DIRECTOR A WRITTEN STATEMENT,
- 19 CERTIFYING THAT THE INSURER IS IN COMPLIANCE WITH THE REQUIREMENTS
- 20 OF THIS SECTION. EACH INSURER SHALL MAINTAIN FOR EXAMINATION BY THE
- 21 DEPARTMENT ALL RECORDS, SCHEDULES, AND DATA SUPPORTING THIS
- 22 CERTIFICATE FOR 5 YEARS. TO THE EXTENT AN INSURER HAS IDENTIFIED
- 23 AREAS, SYSTEMS, OR PROCESSES THAT REQUIRE MATERIAL IMPROVEMENT,
- 24 UPDATING, OR REDESIGN, THE INSURER SHALL DOCUMENT THE
- 25 IDENTIFICATION AND THE REMEDIAL EFFORTS PLANNED AND UNDERWAY TO
- 26 ADDRESS THE AREAS, SYSTEMS, OR PROCESSES. THE DOCUMENTATION
- 27 DESCRIBED IN THIS SUBSECTION MUST BE AVAILABLE FOR INSPECTION BY

- 1 THE DIRECTOR.
- 2 SEC. 557. (1) IF THE LICENSEE LEARNS THAT A CYBERSECURITY
- 3 EVENT HAS OR MAY HAVE OCCURRED, THE LICENSEE OR AN OUTSIDE VENDOR
- 4 OR SERVICE PROVIDER, OR BOTH, DESIGNATED TO ACT ON BEHALF OF THE
- 5 LICENSEE, SHALL CONDUCT A PROMPT INVESTIGATION.
- 6 (2) DURING THE INVESTIGATION UNDER SUBSECTION (1), THE
- 7 LICENSEE, OR AN OUTSIDE VENDOR OR SERVICE PROVIDER, OR BOTH,
- 8 DESIGNATED TO ACT ON BEHALF OF THE LICENSEE, SHALL, AT A MINIMUM,
- 9 DO AS MUCH OF THE FOLLOWING AS POSSIBLE:
- 10 (A) DETERMINE WHETHER A CYBERSECURITY EVENT HAS OCCURRED.
- 11 (B) ASSESS THE NATURE AND SCOPE OF THE CYBERSECURITY EVENT.
- 12 (C) IDENTIFY ANY NONPUBLIC INFORMATION THAT MAY HAVE BEEN
- 13 INVOLVED IN THE CYBERSECURITY EVENT.
- 14 (D) PERFORM OR OVERSEE REASONABLE MEASURES TO RESTORE THE
- 15 SECURITY OF THE INFORMATION SYSTEMS COMPROMISED IN THE
- 16 CYBERSECURITY EVENT TO PREVENT FURTHER UNAUTHORIZED ACQUISITION,
- 17 RELEASE, OR USE OF NONPUBLIC INFORMATION IN THE LICENSEE'S
- 18 POSSESSION, CUSTODY, OR CONTROL.
- 19 (3) THE LICENSEE SHALL MAINTAIN RECORDS CONCERNING ALL
- 20 CYBERSECURITY EVENTS FOR AT LEAST 5 YEARS FROM THE DATE OF THE
- 21 CYBERSECURITY EVENT AND SHALL PRODUCE THOSE RECORDS ON DEMAND OF
- 22 THE DIRECTOR.
- 23 SEC. 559. (1) EACH LICENSEE SHALL NOTIFY THE DIRECTOR AS
- 24 PROMPTLY AS POSSIBLE BUT NOT LATER THAN 10 BUSINESS DAYS AFTER A
- 25 DETERMINATION THAT A CYBERSECURITY EVENT INVOLVING NONPUBLIC
- 26 INFORMATION THAT IS IN THE POSSESSION OF A LICENSEE HAS OCCURRED
- 27 WHEN EITHER OF THE FOLLOWING CRITERIA HAS BEEN MET:

- 1 (A) THIS STATE IS THE LICENSEE'S STATE OF DOMICILE, FOR AN
- 2 INSURER, OR THIS STATE IS THE LICENSEE'S HOME STATE, FOR AN
- 3 INSURANCE PRODUCER AS THAT TERM IS DEFINED IN SECTION 1201, AND THE
- 4 CYBERSECURITY EVENT HAS A REASONABLE LIKELIHOOD OF MATERIALLY
- 5 HARMING EITHER OF THE FOLLOWING:
- 6 (i) A CONSUMER RESIDING IN THIS STATE.
- 7 (ii) ANY MATERIAL PART OF A NORMAL OPERATION OF THE LICENSEE.
- 8 (B) THE LICENSEE REASONABLY BELIEVES THAT THE NONPUBLIC
- 9 INFORMATION INVOLVED IS OF 250 OR MORE CONSUMERS RESIDING IN THIS
- 10 STATE AND IS EITHER OF THE FOLLOWING:
- 11 (i) A CYBERSECURITY EVENT IMPACTING THE LICENSEE OF WHICH
- 12 NOTICE IS REQUIRED TO BE PROVIDED TO ANY GOVERNMENT BODY, SELF-
- 13 REGULATORY AGENCY, OR OTHER SUPERVISORY BODY UNDER ANY STATE OR
- 14 FEDERAL LAW.
- 15 (ii) A CYBERSECURITY EVENT THAT HAS A REASONABLE LIKELIHOOD OF
- 16 MATERIALLY HARMING EITHER OF THE FOLLOWING:
- 17 (A) ANY CONSUMER RESIDING IN THIS STATE.
- 18 (B) ANY MATERIAL PART OF THE NORMAL OPERATION OF THE LICENSEE.
- 19 (2) THE LICENSEE SHALL PROVIDE THE INFORMATION UNDER THIS
- 20 SUBSECTION IN ELECTRONIC FORM AS DIRECTED BY THE DIRECTOR. THE
- 21 LICENSEE HAS A CONTINUING OBLIGATION TO UPDATE AND SUPPLEMENT
- 22 INITIAL AND SUBSEQUENT NOTIFICATIONS TO THE DIRECTOR REGARDING
- 23 MATERIAL CHANGES TO PREVIOUSLY PROVIDED INFORMATION RELATING TO THE
- 24 CYBERSECURITY EVENT. THE LICENSEE SHALL PROVIDE AS MUCH OF THE
- 25 FOLLOWING INFORMATION AS POSSIBLE:
- 26 (A) THE DATE OF THE CYBERSECURITY EVENT.
- 27 (B) A DESCRIPTION OF HOW THE INFORMATION WAS EXPOSED, LOST,

- 1 STOLEN, OR BREACHED, INCLUDING THE SPECIFIC ROLES AND
- 2 RESPONSIBILITIES OF THIRD-PARTY SERVICE PROVIDERS, IF ANY.
- 3 (C) HOW THE CYBERSECURITY EVENT WAS DISCOVERED.
- 4 (D) WHETHER ANY LOST, STOLEN, OR BREACHED INFORMATION HAS BEEN
- 5 RECOVERED AND, IF SO, HOW THIS WAS DONE.
- 6 (E) THE IDENTITY OF THE SOURCE OF THE CYBERSECURITY EVENT.
- 7 (F) WHETHER THE LICENSEE HAS FILED A POLICE REPORT OR HAS
- 8 NOTIFIED ANY REGULATORY, GOVERNMENT, OR LAW ENFORCEMENT AGENCIES
- 9 AND, IF SO, WHEN THE NOTIFICATION WAS PROVIDED.
- 10 (G) A DESCRIPTION OF THE SPECIFIC TYPES OF INFORMATION
- 11 ACQUIRED WITHOUT AUTHORIZATION. AS USED IN THIS SUBDIVISION,
- 12 "SPECIFIC TYPES OF INFORMATION" MEANS PARTICULAR DATA ELEMENTS
- 13 INCLUDING, FOR EXAMPLE, TYPES OF MEDICAL INFORMATION, TYPES OF
- 14 FINANCIAL INFORMATION, OR TYPES OF INFORMATION ALLOWING
- 15 IDENTIFICATION OF THE CONSUMER.
- 16 (H) THE PERIOD DURING WHICH THE INFORMATION SYSTEM WAS
- 17 COMPROMISED BY THE CYBERSECURITY EVENT.
- 18 (I) THE NUMBER OF TOTAL CONSUMERS IN THIS STATE AFFECTED BY
- 19 THE CYBERSECURITY EVENT. THE LICENSEE SHALL PROVIDE THE BEST
- 20 ESTIMATE IN THE INITIAL REPORT TO THE DIRECTOR AND UPDATE THIS
- 21 ESTIMATE WITH EACH SUBSEQUENT REPORT TO THE DIRECTOR UNDER THIS
- 22 SECTION.
- 23 (J) THE RESULTS OF ANY INTERNAL REVIEW IDENTIFYING A LAPSE IN
- 24 EITHER AUTOMATED CONTROLS OR INTERNAL PROCEDURES, OR CONFIRMING
- 25 THAT ALL AUTOMATED CONTROLS OR INTERNAL PROCEDURES WERE FOLLOWED.
- 26 (K) A DESCRIPTION OF EFFORTS BEING UNDERTAKEN TO REMEDIATE THE
- 27 SITUATION THAT PERMITTED THE CYBERSECURITY EVENT TO OCCUR.

- 1 (l) A COPY OF THE LICENSEE'S PRIVACY POLICY AND A STATEMENT
- 2 OUTLINING THE STEPS THE LICENSEE WILL TAKE TO INVESTIGATE AND
- 3 NOTIFY CONSUMERS AFFECTED BY THE CYBERSECURITY EVENT.
- 4 (M) THE NAME OF A CONTACT PERSON WHO IS BOTH FAMILIAR WITH THE
- 5 CYBERSECURITY EVENT AND AUTHORIZED TO ACT FOR THE LICENSEE.
- 6 (3) A LICENSEE SHALL COMPLY WITH THIS CHAPTER, AS APPLICABLE,
- 7 AND PROVIDE A COPY OF THE NOTICE SENT TO CONSUMERS UNDER THIS
- 8 CHAPTER, IF A LICENSEE IS REQUIRED TO NOTIFY THE DIRECTOR UNDER
- 9 SECTION 559.
- 10 (4) FOR A CYBERSECURITY EVENT IN A SYSTEM MAINTAINED BY A
- 11 THIRD-PARTY SERVICE PROVIDER, OF WHICH THE LICENSEE HAS BECOME
- 12 AWARE, THE LICENSEE SHALL TREAT THE EVENT AS IT WOULD UNDER THIS
- 13 SECTION. THE COMPUTATION OF THE LICENSEE'S DEADLINES BEGINS ON THE
- 14 DAY AFTER THE THIRD-PARTY SERVICE PROVIDER NOTIFIES THE LICENSEE OF
- 15 THE CYBERSECURITY EVENT OR THE LICENSEE OTHERWISE HAS ACTUAL
- 16 KNOWLEDGE OF THE CYBERSECURITY EVENT, WHICHEVER IS EARLIER. THIS
- 17 CHAPTER DOES NOT PREVENT OR ABROGATE AN AGREEMENT BETWEEN A
- 18 LICENSEE AND ANOTHER LICENSEE, A THIRD-PARTY SERVICE PROVIDER, OR
- 19 ANY OTHER PARTY TO FULFILL ANY OF THE INVESTIGATION REQUIREMENTS
- 20 IMPOSED UNDER SECTION 557 OR NOTICE REQUIREMENTS IMPOSED UNDER THIS
- 21 SECTION.
- 22 (5) FOR A CYBERSECURITY EVENT INVOLVING NONPUBLIC INFORMATION
- 23 THAT IS USED BY THE LICENSEE THAT IS ACTING AS AN ASSUMING INSURER
- 24 OR IN THE POSSESSION, CUSTODY, OR CONTROL OF A LICENSEE THAT IS
- 25 ACTING AS AN ASSUMING INSURER AND THAT DOES NOT HAVE A DIRECT
- 26 CONTRACTUAL RELATIONSHIP WITH THE AFFECTED CONSUMERS, THE ASSUMING
- 27 INSURER SHALL NOTIFY ITS AFFECTED CEDING INSURERS AND THE DIRECTOR

- 1 OF ITS STATE OF DOMICILE WITHIN 10 BUSINESS DAYS AFTER MAKING THE
- 2 DETERMINATION THAT A CYBERSECURITY EVENT HAS OCCURRED. THE CEDING
- 3 INSURERS THAT HAVE A DIRECT CONTRACTUAL RELATIONSHIP WITH AFFECTED
- 4 CONSUMERS SHALL FULFILL THE CONSUMER NOTIFICATION REQUIREMENTS
- 5 IMPOSED UNDER THIS SECTION. FOR A CYBERSECURITY EVENT INVOLVING
- 6 NONPUBLIC INFORMATION THAT IS IN THE POSSESSION, CUSTODY, OR
- 7 CONTROL OF A THIRD-PARTY SERVICE PROVIDER OF A LICENSEE THAT IS AN
- 8 ASSUMING INSURER, THE ASSUMING INSURER SHALL NOTIFY ITS AFFECTED
- 9 CEDING INSURERS AND THE DIRECTOR OF ITS STATE OF DOMICILE WITHIN 10
- 10 BUSINESS DAYS AFTER RECEIVING NOTICE FROM ITS THIRD-PARTY SERVICE
- 11 PROVIDER THAT A CYBERSECURITY EVENT HAS OCCURRED. THE CEDING
- 12 INSURERS THAT HAVE A DIRECT CONTRACTUAL RELATIONSHIP WITH AFFECTED
- 13 CONSUMERS SHALL FULFILL THE CONSUMER NOTIFICATION REQUIREMENTS
- 14 IMPOSED UNDER THIS CHAPTER.
- 15 (6) A LICENSEE ACTING AS AN ASSUMING INSURER DOES NOT HAVE
- 16 OTHER NOTICE OBLIGATIONS RELATING TO A CYBERSECURITY EVENT OR OTHER
- 17 DATA BREACH UNDER THIS SECTION OR ANY OTHER LAW OF THIS STATE.
- 18 (7) FOR A CYBERSECURITY EVENT INVOLVING NONPUBLIC INFORMATION
- 19 THAT IS IN THE POSSESSION, CUSTODY, OR CONTROL OF A LICENSEE THAT
- 20 IS AN INSURER OR ITS THIRD-PARTY SERVICE PROVIDER FOR WHICH A
- 21 CONSUMER ACCESSED THE INSURER'S SERVICES THROUGH AN INDEPENDENT
- 22 INSURANCE PRODUCER, AND FOR WHICH CONSUMER NOTICE IS REQUIRED UNDER
- 23 THIS CHAPTER, THE INSURER SHALL NOTIFY THE PRODUCERS OF RECORD OF
- 24 ALL AFFECTED CONSUMERS OF THE CYBERSECURITY EVENT NOT LATER THAN
- 25 THE TIME AT WHICH NOTICE IS PROVIDED TO THE AFFECTED CONSUMERS. THE
- 26 INSURER IS EXCUSED FROM THIS OBLIGATION FOR ANY PRODUCER WHO IS NOT
- 27 AUTHORIZED BY LAW OR CONTRACT TO SELL, SOLICIT, OR NEGOTIATE ON

- 1 BEHALF OF THE INSURER, AND IN THOSE INSTANCES IN WHICH THE INSURER
- 2 DOES NOT HAVE THE CURRENT PRODUCER OF RECORD INFORMATION FOR ANY
- 3 INDIVIDUAL CONSUMER.
- 4 SEC. 561. (1) UNLESS THE LICENSEE DETERMINES THAT THE
- 5 CYBERSECURITY EVENT HAS NOT OR IS NOT LIKELY TO CAUSE SUBSTANTIAL
- 6 LOSS OR INJURY TO, OR RESULT IN IDENTITY THEFT WITH RESPECT TO, 1
- 7 OR MORE RESIDENTS OF THIS STATE, A LICENSEE THAT OWNS OR LICENSES
- 8 DATA THAT ARE INCLUDED IN A DATABASE THAT DISCOVERS A CYBERSECURITY
- 9 EVENT, OR RECEIVES NOTICE OF A CYBERSECURITY EVENT UNDER SUBSECTION
- 10 (2), SHALL PROVIDE A NOTICE OF THE CYBERSECURITY EVENT TO EACH
- 11 RESIDENT OF THIS STATE WHO MEETS 1 OR MORE OF THE FOLLOWING:
- 12 (A) THAT RESIDENT'S UNENCRYPTED AND UNREDACTED PERSONAL
- 13 INFORMATION WAS ACCESSED AND ACQUIRED BY AN UNAUTHORIZED PERSON.
- 14 (B) THAT RESIDENT'S PERSONAL INFORMATION WAS ACCESSED AND
- 15 ACQUIRED IN ENCRYPTED FORM BY A LICENSEE WITH UNAUTHORIZED ACCESS
- 16 TO THE ENCRYPTION KEY.
- 17 (2) UNLESS THE LICENSEE DETERMINES THAT THE CYBERSECURITY
- 18 EVENT HAS NOT OR IS NOT LIKELY TO CAUSE SUBSTANTIAL LOSS OR INJURY
- 19 TO, OR RESULT IN IDENTITY THEFT WITH RESPECT TO, 1 OR MORE
- 20 RESIDENTS OF THIS STATE, A LICENSEE THAT MAINTAINS A DATABASE THAT
- 21 INCLUDES DATA THAT THE LICENSEE DOES NOT OWN OR LICENSE THAT
- 22 DISCOVERS A BREACH OF THE SECURITY OF THE DATABASE SHALL PROVIDE A
- 23 NOTICE TO THE OWNER OR LICENSOR OF THE INFORMATION OF THE
- 24 CYBERSECURITY EVENT.
- 25 (3) IN DETERMINING WHETHER A CYBERSECURITY EVENT IS NOT LIKELY
- 26 TO CAUSE SUBSTANTIAL LOSS OR INJURY TO, OR RESULT IN IDENTITY THEFT
- 27 WITH RESPECT TO, 1 OR MORE RESIDENTS OF THIS STATE UNDER SUBSECTION

- 1 (1) OR (2), A LICENSEE SHALL ACT WITH THE CARE AN ORDINARILY
- 2 PRUDENT PERSON OR AGENCY IN LIKE POSITION WOULD EXERCISE UNDER
- 3 SIMILAR CIRCUMSTANCES.
- 4 (4) A LICENSEE SHALL PROVIDE ANY NOTICE REQUIRED UNDER THIS
- 5 SECTION WITHOUT UNREASONABLE DELAY. A LICENSEE MAY DELAY PROVIDING
- 6 NOTICE WITHOUT VIOLATING THIS SUBSECTION IF EITHER OF THE FOLLOWING
- 7 IS MET:
- 8 (A) A DELAY IS NECESSARY IN ORDER FOR THE LICENSEE TO TAKE ANY
- 9 MEASURES NECESSARY TO DETERMINE THE SCOPE OF THE CYBERSECURITY
- 10 EVENT AND RESTORE THE REASONABLE INTEGRITY OF THE DATABASE.
- 11 HOWEVER, THE LICENSEE SHALL PROVIDE THE NOTICE REQUIRED UNDER THIS
- 12 SUBSECTION WITHOUT UNREASONABLE DELAY AFTER THE LICENSEE COMPLETES
- 13 THE MEASURES NECESSARY TO DETERMINE THE SCOPE OF THE CYBERSECURITY
- 14 EVENT AND RESTORE THE REASONABLE INTEGRITY OF THE DATABASE.
- 15 (B) A LAW ENFORCEMENT AGENCY DETERMINES AND ADVISES THE
- 16 LICENSEE THAT PROVIDING A NOTICE WILL IMPEDE A CRIMINAL OR CIVIL
- 17 INVESTIGATION OR JEOPARDIZE HOMELAND OR NATIONAL SECURITY. HOWEVER,
- 18 THE LICENSEE SHALL PROVIDE THE NOTICE REQUIRED UNDER THIS SECTION
- 19 WITHOUT UNREASONABLE DELAY AFTER THE LAW ENFORCEMENT AGENCY
- 20 DETERMINES THAT PROVIDING THE NOTICE WILL NO LONGER IMPEDE THE
- 21 INVESTIGATION OR JEOPARDIZE HOMELAND OR NATIONAL SECURITY.
- 22 (5) A LICENSEE SHALL PROVIDE ANY NOTICE REQUIRED UNDER THIS
- 23 SECTION BY PROVIDING 1 OR MORE OF THE FOLLOWING TO THE RECIPIENT:
- 24 (A) WRITTEN NOTICE SENT TO THE RECIPIENT AT THE RECIPIENT'S
- 25 POSTAL ADDRESS IN THE RECORDS OF THE LICENSEE.
- 26 (B) WRITTEN NOTICE SENT ELECTRONICALLY TO THE RECIPIENT IF ANY
- 27 OF THE FOLLOWING ARE MET:

- 1 (i) THE RECIPIENT HAS EXPRESSLY CONSENTED TO RECEIVE
- 2 ELECTRONIC NOTICE.
- 3 (ii) THE LICENSEE HAS AN EXISTING BUSINESS RELATIONSHIP WITH
- 4 THE RECIPIENT THAT INCLUDES PERIODIC ELECTRONIC MAIL COMMUNICATIONS
- 5 AND BASED ON THOSE COMMUNICATIONS THE LICENSEE REASONABLY BELIEVES
- 6 THAT IT HAS THE RECIPIENT'S CURRENT ELECTRONIC MAIL ADDRESS.
- 7 (iii) THE LICENSEE CONDUCTS ITS BUSINESS PRIMARILY THROUGH
- 8 INTERNET ACCOUNT TRANSACTIONS OR ON THE INTERNET.
- 9 (C) IF NOT OTHERWISE PROHIBITED BY STATE OR FEDERAL LAW,
- 10 NOTICE GIVEN BY TELEPHONE BY AN INDIVIDUAL WHO REPRESENTS THE
- 11 LICENSEE IF ALL OF THE FOLLOWING ARE MET:
- 12 (i) THE NOTICE IS NOT GIVEN IN WHOLE OR IN PART BY USE OF A
- 13 RECORDED MESSAGE.
- 14 (ii) THE RECIPIENT HAS EXPRESSLY CONSENTED TO RECEIVE NOTICE
- 15 BY TELEPHONE, OR IF THE RECIPIENT HAS NOT EXPRESSLY CONSENTED TO
- 16 RECEIVE NOTICE BY TELEPHONE, THE LICENSEE ALSO PROVIDES NOTICE
- 17 UNDER SUBDIVISION (A) OR (B) IF THE NOTICE BY TELEPHONE DOES NOT
- 18 RESULT IN A LIVE CONVERSATION BETWEEN THE INDIVIDUAL REPRESENTING
- 19 THE LICENSEE AND THE RECIPIENT WITHIN 3 BUSINESS DAYS AFTER THE
- 20 INITIAL ATTEMPT TO PROVIDE TELEPHONIC NOTICE.
- 21 (D) SUBSTITUTE NOTICE, IF THE LICENSEE DEMONSTRATES THAT THE
- 22 COST OF PROVIDING NOTICE UNDER SUBDIVISION (A), (B), OR (C) WILL
- 23 EXCEED \$250,000.00 OR THAT THE LICENSEE HAS TO PROVIDE NOTICE TO
- 24 MORE THAN 500,000 RESIDENTS OF THIS STATE. A LICENSEE PROVIDES
- 25 SUBSTITUTE NOTICE UNDER THIS SUBDIVISION BY DOING ALL OF THE
- 26 FOLLOWING:
- 27 (i) IF THE LICENSEE HAS ELECTRONIC MAIL ADDRESSES FOR ANY OF

- 1 THE RESIDENTS OF THIS STATE WHO ARE ENTITLED TO RECEIVE THE NOTICE,
- 2 PROVIDING ELECTRONIC NOTICE TO THOSE RESIDENTS.
- 3 (ii) IF THE LICENSEE MAINTAINS A WEBSITE, CONSPICUOUSLY
- 4 POSTING THE NOTICE ON THAT WEBSITE.
- 5 (iii) NOTIFYING MAJOR STATEWIDE MEDIA. A NOTIFICATION UNDER
- 6 THIS SUBPARAGRAPH MUST INCLUDE A TELEPHONE NUMBER OR A WEBSITE
- 7 ADDRESS THAT A PERSON MAY USE TO OBTAIN ADDITIONAL ASSISTANCE AND
- 8 INFORMATION.
- 9 (6) A NOTICE UNDER THIS SECTION MUST DO ALL OF THE FOLLOWING:
- 10 (A) FOR A NOTICE PROVIDED UNDER SUBSECTION (5) (A) OR (B), BE
- 11 WRITTEN IN A CLEAR AND CONSPICUOUS MANNER AND CONTAIN THE CONTENT
- 12 REQUIRED UNDER SUBDIVISIONS (C) TO (G).
- 13 (B) FOR A NOTICE PROVIDED UNDER SUBSECTION (5) (C), CLEARLY
- 14 COMMUNICATE THE CONTENT REQUIRED UNDER SUBDIVISIONS (C) TO (G) TO
- 15 THE RECIPIENT OF THE TELEPHONE CALL.
- 16 (C) DESCRIBE THE CYBERSECURITY EVENT IN GENERAL TERMS.
- 17 (D) DESCRIBE THE TYPE OF PERSONAL INFORMATION THAT IS THE
- 18 SUBJECT OF THE UNAUTHORIZED ACCESS OR USE.
- 19 (E) IF APPLICABLE, GENERALLY DESCRIBE WHAT THE LICENSEE
- 20 PROVIDING THE NOTICE HAS DONE TO PROTECT DATA FROM FURTHER SECURITY
- 21 BREACHES.
- 22 (F) INCLUDE A TELEPHONE NUMBER WHERE A NOTICE RECIPIENT MAY
- 23 OBTAIN ASSISTANCE OR ADDITIONAL INFORMATION.
- 24 (G) REMIND NOTICE RECIPIENTS OF THE NEED TO REMAIN VIGILANT
- 25 FOR INCIDENTS OF FRAUD AND IDENTITY THEFT.
- 26 (7) A LICENSEE MAY PROVIDE ANY NOTICE REQUIRED UNDER THIS
- 27 SECTION UNDER AN AGREEMENT BETWEEN THE LICENSEE AND ANOTHER

- 1 LICENSEE, IF THE NOTICE PROVIDED UNDER THE AGREEMENT DOES NOT
- 2 CONFLICT WITH THIS SECTION.
- 3 (8) EXCEPT AS PROVIDED IN THIS SUBSECTION, AFTER A LICENSEE
- 4 PROVIDES A NOTICE UNDER THIS SECTION, THE LICENSEE SHALL NOTIFY
- 5 EACH CONSUMER REPORTING AGENCY THAT COMPILES AND MAINTAINS FILES ON
- 6 CONSUMERS ON A NATIONWIDE BASIS, AS DEFINED IN 15 USC 1681A(P), OF
- 7 THE CYBERSECURITY EVENT WITHOUT UNREASONABLE DELAY. A NOTIFICATION
- 8 UNDER THIS SUBSECTION MUST INCLUDE THE NUMBER OF NOTICES THAT THE
- 9 LICENSEE PROVIDED TO RESIDENTS OF THIS STATE AND THE TIMING OF
- 10 THOSE NOTICES. THIS SUBSECTION DOES NOT APPLY IF EITHER OF THE
- 11 FOLLOWING IS MET:
- 12 (A) THE LICENSEE IS REQUIRED UNDER THIS SECTION TO PROVIDE
- 13 NOTICE OF A CYBERSECURITY EVENT TO 1,000 OR FEWER RESIDENTS OF THIS
- 14 STATE.
- 15 (B) THE LICENSEE IS SUBJECT TO 15 USC 6801 TO 6809.
- 16 (9) A LICENSEE THAT IS SUBJECT TO AND COMPLIES WITH THE HEALTH
- 17 INSURANCE PORTABILITY AND ACCOUNTABILITY ACT OF 1996, PUBLIC LAW
- 18 104-191, AND WITH REGULATIONS PROMULGATED UNDER THAT ACT, 45 CFR
- 19 PARTS 160 AND 164, FOR THE PREVENTION OF UNAUTHORIZED ACCESS TO
- 20 CUSTOMER INFORMATION AND CUSTOMER NOTICE IS CONSIDERED TO BE IN
- 21 COMPLIANCE WITH THIS SECTION.
- 22 (10) A PERSON THAT PROVIDES NOTICE OF A CYBERSECURITY EVENT IN
- 23 THE MANNER DESCRIBED IN THIS SECTION WHEN A CYBERSECURITY EVENT HAS
- 24 NOT OCCURRED, WITH THE INTENT TO DEFRAUD, IS GUILTY OF A
- 25 MISDEMEANOR PUNISHABLE AS FOLLOWS:
- 26 (A) EXCEPT AS OTHERWISE PROVIDED UNDER SUBDIVISIONS (B) AND
- 27 (C), BY IMPRISONMENT FOR NOT MORE THAN 93 DAYS OR A FINE OF NOT

- 1 MORE THAN \$250.00 FOR EACH VIOLATION, OR BOTH.
- 2 (B) FOR A SECOND VIOLATION, BY IMPRISONMENT FOR NOT MORE THAN
- 3 93 DAYS OR A FINE OF NOT MORE THAN \$500.00 FOR EACH VIOLATION, OR
- 4 BOTH.
- 5 (C) FOR A THIRD OR SUBSEQUENT VIOLATION, BY IMPRISONMENT FOR
- 6 NOT MORE THAN 93 DAYS OR A FINE OF NOT MORE THAN \$750.00 FOR EACH
- 7 VIOLATION, OR BOTH.
- 8 (11) SUBJECT TO SUBSECTION (12), A PERSON THAT KNOWINGLY FAILS
- 9 TO PROVIDE A NOTICE OF A CYBERSECURITY EVENT REQUIRED UNDER THIS
- 10 SECTION MAY BE ORDERED TO PAY A CIVIL FINE OF NOT MORE THAN \$250.00
- 11 FOR EACH FAILURE TO PROVIDE NOTICE. THE ATTORNEY GENERAL OR A
- 12 PROSECUTING ATTORNEY MAY BRING AN ACTION TO RECOVER A CIVIL FINE
- 13 UNDER THIS SECTION.
- 14 (12) THE AGGREGATE LIABILITY OF A PERSON FOR CIVIL FINES UNDER
- 15 SUBSECTION (11) FOR MULTIPLE VIOLATIONS OF SUBSECTION (11) THAT
- 16 ARISE FROM THE SAME CYBERSECURITY EVENT MUST NOT EXCEED
- 17 \$750,000.00.
- 18 (13) SUBSECTIONS (10) AND (11) DO NOT AFFECT THE AVAILABILITY
- 19 OF ANY CIVIL REMEDY FOR A VIOLATION OF STATE OR FEDERAL LAW.
- 20 (14) THIS SECTION APPLIES TO THE DISCOVERY OR NOTIFICATION OF
- 21 A BREACH OF THE SECURITY OF A DATABASE THAT OCCURS AFTER DECEMBER
- 22 31, 2019.
- 23 (15) THIS SECTION DOES NOT APPLY TO THE ACCESS OR ACQUISITION
- 24 BY A PERSON OR AGENCY OF FEDERAL, STATE, OR LOCAL GOVERNMENT
- 25 RECORDS OR DOCUMENTS LAWFULLY MADE AVAILABLE TO THE GENERAL PUBLIC.
- 26 (16) THIS SECTION DEALS WITH SUBJECT MATTER THAT IS OF
- 27 STATEWIDE CONCERN, AND ANY CHARTER, ORDINANCE, RESOLUTION,

- 1 REGULATION, RULE, OR OTHER ACTION BY A MUNICIPAL CORPORATION OR
- 2 OTHER POLITICAL SUBDIVISION OF THIS STATE TO REGULATE, DIRECTLY OR
- 3 INDIRECTLY, ANY MATTER EXPRESSLY SET FORTH IN THIS SECTION IS
- 4 PREEMPTED.
- 5 (17) AS USED IN THIS SECTION:
- 6 (A) "DATA" MEANS COMPUTERIZED INFORMATION.
- 7 (B) "IDENTITY THEFT" MEANS A PERSON DOING ANY OF THE
- 8 FOLLOWING:
- 9 (i) WITH INTENT TO DEFRAUD OR VIOLATE THE LAW, USING OR
- 10 ATTEMPTING TO USE THE PERSONAL INFORMATION OF ANOTHER PERSON TO DO
- 11 EITHER OF THE FOLLOWING:
- 12 (A) OBTAIN CREDIT, GOODS, SERVICES, MONEY, PROPERTY, A VITAL
- 13 RECORD, A CONFIDENTIAL TELEPHONE RECORD, MEDICAL RECORDS OR
- 14 INFORMATION, OR EMPLOYMENT.
- 15 (B) COMMIT ANOTHER UNLAWFUL ACT.
- 16 (ii) BY CONCEALING, WITHHOLDING, OR MISREPRESENTING THE
- 17 PERSON'S IDENTITY, USING OR ATTEMPTING TO USE THE PERSONAL
- 18 INFORMATION OF ANOTHER PERSON TO DO EITHER OF THE FOLLOWING:
- 19 (A) OBTAIN CREDIT, GOODS, SERVICES, MONEY, PROPERTY, A VITAL
- 20 RECORD, A CONFIDENTIAL TELEPHONE RECORD, MEDICAL RECORDS OR
- 21 INFORMATION, OR EMPLOYMENT.
- 22 (B) COMMIT ANOTHER UNLAWFUL ACT.
- 23 (C) "PERSONAL INFORMATION" MEANS THE FIRST NAME OR FIRST
- 24 INITIAL AND LAST NAME LINKED TO 1 OR MORE OF THE FOLLOWING DATA
- 25 ELEMENTS OF A RESIDENT OF THIS STATE:
- 26 (i) A SOCIAL SECURITY NUMBER.
- 27 (ii) A DRIVER LICENSE NUMBER OR STATE PERSONAL IDENTIFICATION

- 1 CARD NUMBER.
- 2 (iii) A DEMAND DEPOSIT OR OTHER FINANCIAL ACCOUNT NUMBER, OR
- 3 CREDIT CARD OR DEBIT CARD NUMBER, IN COMBINATION WITH ANY REQUIRED
- 4 SECURITY CODE, ACCESS CODE, OR PASSWORD THAT WOULD PERMIT ACCESS TO
- 5 ANY OF THE RESIDENT'S FINANCIAL ACCOUNTS.
- 6 SEC. 563. (1) ANY DOCUMENTS, MATERIALS, OR OTHER INFORMATION
- 7 IN THE CONTROL OR POSSESSION OF THE DEPARTMENT THAT IS FURNISHED BY
- 8 A LICENSEE OR AN EMPLOYEE OR AGENT OF THE LICENSEE ACTING ON BEHALF
- 9 OF THE LICENSEE UNDER SECTION 555(9), SECTION 559(2)(B), (C), (D),
- 10 (E), (H), (I), AND (J), OR THAT IS OBTAINED BY THE DIRECTOR IN AN
- 11 INVESTIGATION OR EXAMINATION BY THE DIRECTOR IS CONFIDENTIAL BY LAW
- 12 AND PRIVILEGED, IS NOT SUBJECT TO THE FREEDOM OF INFORMATION ACT,
- 13 1976 PA 442, MCL 15.231 TO 15.246, IS NOT SUBJECT TO SUBPOENA, AND
- 14 IS NOT SUBJECT TO DISCOVERY OR ADMISSIBLE IN EVIDENCE IN ANY
- 15 PRIVATE CIVIL ACTION. HOWEVER, THE DIRECTOR IS AUTHORIZED TO USE
- 16 THE DOCUMENTS, MATERIALS, OR OTHER INFORMATION IN THE FURTHERANCE
- 17 OF ANY REGULATORY OR LEGAL ACTION BROUGHT AS A PART OF THE
- 18 DIRECTOR'S DUTIES. THE DIRECTOR SHALL NOT OTHERWISE MAKE THE
- 19 DOCUMENTS, MATERIALS, OR OTHER INFORMATION PUBLIC.
- 20 (2) NEITHER THE DIRECTOR NOR ANY PERSON THAT RECEIVED
- 21 DOCUMENTS, MATERIALS, OR OTHER INFORMATION WHILE ACTING UNDER THE
- 22 AUTHORITY OF THE DIRECTOR IS PERMITTED OR REQUIRED TO TESTIFY IN
- 23 ANY PRIVATE CIVIL ACTION CONCERNING ANY CONFIDENTIAL DOCUMENTS,
- 24 MATERIALS, OR INFORMATION UNDER SUBSECTION (1).
- 25 (3) TO ASSIST IN THE PERFORMANCE OF THE DIRECTOR'S DUTIES
- 26 UNDER THIS CHAPTER, THE DIRECTOR MAY DO ANY OF THE FOLLOWING:
- 27 (A) SHARE DOCUMENTS, MATERIALS, OR OTHER INFORMATION,

- 1 INCLUDING THE CONFIDENTIAL AND PRIVILEGED DOCUMENTS, MATERIALS, OR
- 2 INFORMATION SUBJECT TO SUBSECTION (1), WITH OTHER STATE, FEDERAL,
- 3 AND INTERNATIONAL REGULATORY AGENCIES, WITH THE NATIONAL
- 4 ASSOCIATION OF INSURANCE COMMISSIONERS, ITS AFFILIATES, OR ITS
- 5 SUBSIDIARIES, AND WITH STATE, FEDERAL, AND INTERNATIONAL LAW
- 6 ENFORCEMENT AUTHORITIES, IF THE RECIPIENT AGREES IN WRITING TO
- 7 MAINTAIN THE CONFIDENTIALITY AND PRIVILEGED STATUS OF THE DOCUMENT,
- 8 MATERIAL, OR OTHER INFORMATION.
- 9 (B) RECEIVE DOCUMENTS, MATERIALS, OR INFORMATION, INCLUDING
- 10 OTHERWISE CONFIDENTIAL AND PRIVILEGED DOCUMENTS, MATERIALS, OR
- 11 INFORMATION, FROM THE NATIONAL ASSOCIATION OF INSURANCE
- 12 COMMISSIONERS, ITS AFFILIATES, OR ITS SUBSIDIARIES, AND FROM
- 13 REGULATORY AND LAW ENFORCEMENT OFFICIALS OF OTHER FOREIGN OR
- 14 DOMESTIC JURISDICTIONS, AND SHALL MAINTAIN AS CONFIDENTIAL OR
- 15 PRIVILEGED ANY DOCUMENT, MATERIAL, OR INFORMATION RECEIVED WITH
- 16 NOTICE OR THE UNDERSTANDING THAT IT IS CONFIDENTIAL OR PRIVILEGED
- 17 UNDER THE LAWS OF THE JURISDICTION THAT IS THE SOURCE OF THE
- 18 DOCUMENT, MATERIAL, OR INFORMATION.
- 19 (C) SHARE DOCUMENTS, MATERIALS, OR OTHER INFORMATION SUBJECT
- 20 TO SUBSECTION (1) WITH A THIRD-PARTY CONSULTANT OR VENDOR IF THE
- 21 CONSULTANT AGREES IN WRITING TO MAINTAIN THE CONFIDENTIALITY AND
- 22 PRIVILEGED STATUS OF THE DOCUMENT, MATERIAL, OR OTHER INFORMATION.
- 23 (D) ENTER INTO AGREEMENTS GOVERNING SHARING AND USE OF
- 24 INFORMATION CONSISTENT WITH THIS SUBSECTION.
- 25 (4) A WAIVER OF ANY APPLICABLE PRIVILEGE OR CLAIM OF
- 26 CONFIDENTIALITY IN THE DOCUMENTS, MATERIALS, OR INFORMATION DOES
- 27 NOT OCCUR AS A RESULT OF DISCLOSURE TO THE DIRECTOR UNDER THIS

- 1 SECTION OR AS A RESULT OF SHARING AS AUTHORIZED UNDER SUBSECTION
- 2 (3).
- 3 (5) THIS CHAPTER DOES NOT PROHIBIT THE DIRECTOR FROM RELEASING
- 4 FINAL, ADJUDICATED ACTIONS THAT ARE OPEN TO PUBLIC INSPECTION
- 5 PURSUANT TO THE FREEDOM OF INFORMATION ACT, 1976 PA 442, MCL 15.231
- 6 TO 15.246, TO A DATABASE OR OTHER CLEARINGHOUSE SERVICE MAINTAINED
- 7 BY THE NATIONAL ASSOCIATION OF INSURANCE COMMISSIONERS, ITS
- 8 AFFILIATES, OR ITS SUBSIDIARIES.
- 9 (6) ANY DOCUMENTS, MATERIALS, OR OTHER INFORMATION IN THE
- 10 POSSESSION OR CONTROL OF THE NATIONAL ASSOCIATION OF INSURANCE
- 11 COMMISSIONERS OR A THIRD-PARTY CONSULTANT OR VENDOR UNDER THIS
- 12 CHAPTER IS CONFIDENTIAL BY LAW AND PRIVILEGED, IS NOT SUBJECT TO
- 13 THE FREEDOM OF INFORMATION ACT, 1976 PA 442, MCL 15.231 TO 15.246,
- 14 IS NOT SUBJECT TO SUBPOENA, AND IS NOT SUBJECT TO DISCOVERY OR
- 15 ADMISSIBLE IN EVIDENCE IN ANY PRIVATE CIVIL ACTION.
- 16 SEC. 565. (1) A LICENSEE THAT HAS FEWER THAN 25 EMPLOYEES,
- 17 INCLUDING ANY INDEPENDENT CONTRACTORS, IS EXEMPT FROM SECTION 555.
- 18 (2) A LICENSEE SUBJECT TO AND IN COMPLIANCE WITH THE HEALTH
- 19 INSURANCE PORTABILITY AND ACCOUNTABILITY ACT OF 1996, PUBLIC LAW
- 20 104-191, AND WITH REGULATIONS PROMULGATED UNDER THAT ACT, IS NOT
- 21 REQUIRED TO COMPLY WITH THIS CHAPTER EXCEPT FOR THE REQUIREMENTS
- 22 UNDER SECTIONS 559 AND 561.
- 23 (3) AN EMPLOYEE, AGENT, REPRESENTATIVE, OR DESIGNEE OF A
- 24 LICENSEE, WHO IS ALSO A LICENSEE, IS EXEMPT FROM SECTION 555 AND
- 25 DOES NOT NEED TO DEVELOP ITS OWN INFORMATION SECURITY PROGRAM TO
- 26 THE EXTENT THAT THE EMPLOYEE, AGENT, REPRESENTATIVE, OR DESIGNEE IS
- 27 COVERED BY THE INFORMATION SECURITY PROGRAM OF THE OTHER LICENSEE.

- (4) IF A LICENSEE CEASES TO QUALIFY FOR THE EXCEPTION UNDER 1
- 2 SUBSECTION (1), THE LICENSEE HAS 180 DAYS TO COMPLY WITH THIS
- 3 CHAPTER.
- 4 (5) THIS CHAPTER TAKES EFFECT ON JANUARY 20, 2021. A LICENSEE
- 5 SHALL IMPLEMENT SECTION 555 BY JANUARY 20, 2022. HOWEVER, A
- LICENSEE HAS UNTIL JANUARY 20, 2023 TO IMPLEMENT SECTION 555(6). 6
- 7 Enacting section 1. This amendatory act does not take effect
- unless House Bill No. 6406 of the 99th Legislature is enacted into 8
- 9 law.