HOUSE BILL No. 4658

May 24, 2017, Introduced by Rep. Webber and referred to the Committee on Financial Services.

A bill to amend 1981 PA 70, entitled

"An act to regulate the collection practices of certain persons; to provide for the powers and duties of certain state agencies; and to provide penalties and civil fines,"

by amending section 2 (MCL 445.252).

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THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

Sec. 2. (1) A regulated person shall not commit 1 or more DO

2 ANY of the following: acts:

- (a) Communicating COMMUNICATE with a debtor in a misleading or deceptive manner, such as using the stationery of an attorney or credit bureau unless the regulated person is an attorney or is a credit bureau and it is disclosed that it is the collection department of the credit bureau.
- (b) Using forms or instruments which simulate USE A FORM OR INSTRUMENT THAT SIMULATES the appearance of judicial process.
 - (c) Using seals or printed forms USE A SEAL OR PRINTED FORM of

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- 1 a government agency or instrumentality.
- 2 (d) Using forms USE A FORM that may otherwise induce the
- 3 belief that they have THE FORM HAS judicial or official sanction.
- 4 (e) Making MAKE an inaccurate, misleading, untrue, or
- 5 deceptive statement or claim in a communication to collect a debt
- 6 or concealing or not revealing CONCEAL OR NOT REVEAL the purpose of
- 7 a communication when it THAT is made in connection with collecting
- 8 a debt.
- 9 (f) Misrepresenting MISREPRESENT in a communication with a
- 10 debtor 1 or more of the following:
- 11 (i) The legal status of a legal action being taken or
- 12 threatened.
- (ii) The legal rights of the creditor or debtor.
- 14 (iii) That the nonpayment of a debt will result in the
- 15 debtor's arrest or imprisonment, or the seizure, garnishment,
- 16 attachment, or sale of the debtor's property.
- 17 (iv) That accounts have AN ACCOUNT HAS been turned over to
- 18 innocent purchasers AN INNOCENT PURCHASER for value.
- 19 (g) Communicating COMMUNICATE with a debtor without accurately
- 20 disclosing the caller's identity or cause expenses to the debtor
- 21 for a long distance telephone call, telegram, or other charge.
- 22 (h) Communicating COMMUNICATE with a debtor, except through A
- 23 billing procedure when IF the debtor is actively represented by an
- 24 attorney, the attorney's name and address are known, and the
- 25 attorney has been contacted in writing by the credit grantor
- 26 CREDITOR or the eredit grantor's CREDITOR'S representative or
- 27 agent, unless the attorney representing the debtor fails to answer

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- 1 written communication or fails to discuss the claim on its merits
- 2 within 30 days after receipt of THE ATTORNEY RECEIVES the written
- 3 communication.
- 4 (i) Communicating COMMUNICATE information relating to a
- 5 debtor's indebtedness to an employer or an employer's agent unless
- 6 the communication is specifically authorized in writing by the THE
- 7 debtor subsequent to the forwarding of the claim for collection,
- 8 the communication is in response to an inquiry initiated by the
- 9 debtor's employer or the employer's agent, or the communication is
- 10 for the purpose of acquiring location information about the debtor.
- 11 (j) Using or employing, in IN connection with collection of a
- 12 claim, a person USE OR EMPLOY AN INDIVIDUAL WHO IS acting as a
- 13 peace or law enforcement officer or any other officer authorized to
- 14 serve legal papers.
- 15 (k) Using or threatening USE OR THREATEN to use physical
- 16 violence in connection with collection of a claim.
- 17 (l) Publishing, causing to be published, or threatening to
- 18 publish lists PUBLISH, CAUSE THE PUBLICATION OF, OR THREATEN TO
- 19 PUBLISH A LIST of debtors, except for credit reporting purposes,
- 20 when in response to a specific inquiry from a prospective credit
- 21 grantor about a debtor.
- 22 (m) Using USE a shame card —OR shame automobile —or
- 23 otherwise bring to public notice that the-A consumer is a debtor,
- 24 except with respect to a **PENDING** legal proceeding. which is
- 25 instituted.
- (n) Using USE a harassing, oppressive, or abusive method to
- 27 collect a debt, including causing a telephone to ring or engaging a

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- 1 person AN INDIVIDUAL in telephone conversation repeatedly,
- 2 continuously, or at unusual times or places which are known to be
- 3 THAT THE REGULATED PERSON OR THE INDIVIDUAL WHO MAKES THE CALL
- 4 KNOWS ARE inconvenient to the debtor. All communications shall be
- 5 made from 8 a.m. to 9 p.m. unless the debtor expressly agrees in
- 6 writing to communications at another time. All telephone
- 7 communications made from 9 p.m. to 8 a.m. shall be ARE presumed to
- 8 be made at an inconvenient time in the absence of facts to the
- 9 contrary.
- 10 (o) Using USE profane or obscene language.
- 11 (p) Using USE a method THAT IS contrary to a postal law or
- 12 regulation to collect an account.
- 13 (q) Failing FAIL to implement a procedure designed to prevent
- 14 a violation by an employee.
- 15 (r) Communicating COMMUNICATE with a consumer regarding a debt
- 16 by post card. POSTCARD.
- 17 (s) Employing a person required to be licensed EMPLOY AN
- 18 INDIVIDUAL WHO IS REQUIRED TO HOLD A LICENSE under article 9 of Act
- 19 No. 299 of the Public Acts of 1980, being sections 339.901 to
- 20 339.916 of the Michigan Compiled Laws, THE OCCUPATIONAL CODE, 1980
- 21 PA 299, MCL 339.901 TO 339.920, to collect a claim unless that
- 22 person HE OR SHE is licensed under THAT article. 9 of Act No. 299
- 23 of the Public Acts of 1980.
- 24 (T) IMPLICATE A DEBTOR IN A CRIME.
- 25 (U) ENGAGE IN CONDUCT TO DISGRACE A DEBTOR WHILE COLLECTING A
- 26 CLAIM.
- 27 (V) DISRUPT THE TRANQUILITY, PEACE, AND HARMONY OF A DEBTOR'S

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- 1 RESIDENCE BY VIOLENCE OR OTHER VERBAL OR PHYSICAL MEANS.
- 2 (W) INCITE THE DEBTOR TO COMMIT AN ASSAULTIVE CRIME. AS USED
- 3 IN THIS SUBDIVISION, "ASSAULTIVE CRIME" MEANS THAT TERM AS DEFINED
- 4 IN SECTION 9A OF CHAPTER X OF THE CODE OF CRIMINAL PROCEDURE, 1927
- 5 PA 175, MCL 770.9A.
- 6 (2) IN ADDITION TO ANY PENALTIES UNDER SECTION 6 OR OTHERWISE
- 7 PRESCRIBED BY LAW, A REGULATED PERSON THAT VIOLATES THIS SECTION IS
- 8 GUILTY OF A MISDEMEANOR PUNISHABLE BY A FINE OF NOT MORE THAN
- 9 \$2,500.00 OR IMPRISONMENT FOR NOT MORE THAN 1 YEAR, OR BOTH.
- 10 Enacting section 1. This amendatory act takes effect 90 days
- 11 after the date it is enacted into law.