

HOUSE BILL NO. 4838

August 28, 2019, Introduced by Reps. Lasinski and Brann and referred to the Committee on Commerce and Tourism.

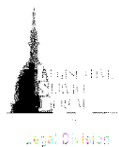
A bill to create certain offices in the executive branch; and to impose certain duties and responsibilities on certain offices and officers and on certain state employees and public employees.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

1 Sec. 1. As used in this act:

2 (a) "Department" means the department of labor and economic
3 opportunity.

4 (b) "Office" means the office of small business director
5 created in section 2.



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1 Sec. 2. (1) The office of small business director is created
2 in the department.

3 (2) The office shall do all of the following:

4 (a) Facilitate the creation and retention of small business
5 jobs in this state.

6 (b) Create and operate a 1-stop internet website for small
7 businesses that does all of the following:

8 (i) Provides step-by-step instructions on the governmental
9 requirements of how to start and operate a business in this state.

10 (ii) Is a comprehensive economic development resource for small
11 businesses in this state.

12 (iii) Contains a searchable database that directs job providers
13 to the websites of all relevant business organizations and
14 governmental entities governing their business based on location
15 and type of business.

16 (iv) Identifies appropriate academic programs, personnel, and
17 resources in Michigan colleges and universities that are available
18 to help small businesses and strengthen entrepreneurial activities.

19 (c) Assist in connecting and communicating small business
20 concerns with the proper state departments or state agencies and
21 follow the inquiry through to completion. The office of the small
22 business director would be responsible for connecting small
23 businesses with the proper entity, and ensuring that each case gets
24 an appropriate response. Cases not appropriately responded to by
25 the proper department or state agency would be forwarded to the
26 director of the department for resolution.

27 (d) Mediate disputes between state agencies and small
28 businesses.

29 (e) Coordinate programs across state government to create and



1 retain small business jobs in this state.

2 (f) Aid and assist small business and entrepreneurs in this
3 state.

4 (g) Work to create a business environment that encourages and
5 sustains entrepreneurship in this state.

6 (h) Work to empower entrepreneurs to take advantage of the
7 opportunities the market offers in this state.

8 (i) Facilitate the promotion of a positive customer service
9 culture of state employees who interact with the public.

