

HOUSE BILL NO. 6144

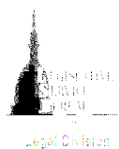
September 01, 2020, Introduced by Reps. Bolden, Love, Cynthia Neeley, Cynthia Johnson, Kuppa, Coleman, Pohutsky, Stone, Hood, Sabo, Hertel, Sowerby, Yaroach, Tate, Clemente, Haadsma, Gay-Dagnogo, Yancey, Garrett, Rabhi, Brenda Carter, Tyrone Carter, Peterson, Witwer, Koleszar, Chirkun and Lasinski and referred to the Committee on Families, Children, and Seniors.

A bill to amend 1978 PA 368, entitled
"Public health code,"
(MCL 333.1101 to 333.25211) by adding section 21315.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

1 Sec. 21315. A licensee operating a home for the aged must
2 conspicuously post in an area accessible to residents, employees,
3 and visitors a description, provided by the department, of the
4 complaint procedure established under this article that includes
5 all of the following:

6 (a) The electronic mail address to which a complaint may be



1 sent to the department.

2 (b) The toll-free number that may be used to call in a
3 complaint to the department.

4 (c) The website address maintained by the department at which
5 a complaint may be made online.

6 (d) The name, address, telephone number, and electronic mail
7 address of the long-term care ombudsman program and information
8 that the long-term care ombudsman program provides free and
9 confidential assistance.

