

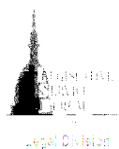
HOUSE BILL NO. 6228

September 15, 2020, Introduced by Reps. Love, Coleman, Cynthia Johnson, Kuppa, Pohutsky, Stone, Vaupel, Crawford, Yancey, Cynthia Neeley and Garrett and referred to the Committee on Families, Children, and Seniors.

A bill to amend 1978 PA 368, entitled
"Public health code,"
by amending section 21781 (MCL 333.21781).

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Sec. 21781. A licensee shall conspicuously post in an area of
- 2 its offices accessible to patients, employees, and visitors:
- 3 (a) A current license.
- 4 (b) A complete copy of the most recent inspection report of
- 5 the nursing home received from the department.
- 6 (c) A description, provided by the department, of **the**



1 complaint ~~procedures~~ **procedure** established under this act ~~and the~~
2 ~~name, address, and telephone number of a person authorized by the~~
3 ~~department to receive complaints.~~ **that includes all of the**
4 **following:**

5 (i) The electronic mail address to which complaints may be sent
6 to the department.

7 (ii) The toll-free number on which complaints may be called in
8 to the department.

9 (iii) The website address maintained by the department at which
10 complaints may be made online.

11 (iv) The name, address, telephone number, and electronic mail
12 address of the long-term care ombudsman program and information
13 that the long-term care ombudsman program provides free and
14 confidential assistance.

15 (d) A copy of a notice of a pending hearing or order
16 pertaining to the nursing home issued by the department or a court
17 under the authority of this article or rules promulgated under this
18 article.

19 (e) A complete list of materials available for public
20 inspection as required by section 21782.

