## **SENATE BILL NO. 390**

June 20, 2019, Introduced by Senator MACGREGOR and referred to the Committee on Appropriations.

A bill to provide regulatory certainty for low-income assistance programs; to ensure that funding is allocated to programs that are the most efficient in promoting self-sufficiency, preventing crisis, and creating an efficient enrollment process; and to prescribe the powers and duties of certain state departments and agencies.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Sec. 1. As used in this act:
- 2 (a) "Associated agency partner" means an agency that receives
- 3 support under the Michigan energy assistance act to provide self-
- 4 sufficiency services under the Michigan energy assistance program.
- 5 (b) "Crisis" means that term as defined in section 2 of the
- 6 Michigan energy assistance act, MCL 400.1232.
- 7 (c) "Department" means the department of health and human
- 8 services.
- **9** (d) "Eligible low-income household" means that term as defined
- 10 in section 2 of the Michigan energy assistance act, MCL 400.1232.
- 11 (e) "Energy assistance" means that term as defined in section
- 12 2 of the Michigan energy assistance act, MCL 400.1232.
- 13 (f) "Federal poverty guidelines" means that term as defined in
- 14 section 2 of the Michigan energy assistance act, MCL 400.1232.
- 15 (g) "Funds" means that term as defined in section 2 of the
- 16 Michigan energy assistance act, MCL 400.1232.
- 17 (h) "Heating season" means that term as defined in section 9r
- 18 of 1939 PA 3, MCL 460.9r.
- (i) "Long-term program" means a program that provides energy
- 20 assistance to eligible low-income households for 2 or more
- 21 consecutive months.
- 22 (j) "Michigan energy assistance act" means the Michigan energy
- 23 assistance act, 2012 PA 615, MCL 400.1231 to 400.1236.
- 24 (k) "Program" means that term as defined in section 2 of the
- 25 Michigan energy assistance act, MCL 400.1232.
- 26 (l) "Self-sufficiency" means paying energy bills on time,
- 27 budgeting for and the ability to provide for energy expenses, and
- 28 utilizing energy services to optimize on energy efficiency.
- Sec. 2. (1) If income eligibility is determined by the

- 1 department, program funds shall continue to be prioritized toward
- 2 long-term programs that prevent crisis and yield the highest self-
- 3 sufficiency, as set forth in the Michigan energy assistance act.
- 4 (2) The public service commission shall ensure that any low-
- 5 income credit approved under section 6a or 6b of 1939 PA 3, MCL
- 6 460.6a or 460.6b, including the low-income assistance credit and
- 7 residential income assistance credit, is distributed and
- 8 prioritized first toward long-term programs that prevent crisis and
- 9 yield the highest self-sufficiency.
- 10 (3) A participating utility may not permit a customer who has
- 11 successfully completed the program to re-enroll the year
- 12 immediately following program completion unless either of the
- 13 following applies:

15

- 14 (a) The customer is a senior citizen.
  - (b) The customer is physically or developmentally disabled.
- 16 (4) This act does not prevent a customer from participating in
- 17 another program offered by a utility or a federal or state agency.
- 18 (5) As part of the reporting requirements in section 3 of the
- 19 Michigan energy assistance act, MCL 400.1233, within 90 days after
- 20 the effective date of this act, the department, in conjunction with
- 21 participating agency partners shall develop performance metrics to
- 22 evaluate whether customers are achieving self-sufficiency. The
- 23 department shall include in its annual report an assessment of the
- 24 barriers that exist for customers to achieve self-sufficiency, and
- 25 recommendations to overcome those barriers for the successful
- 26 implementation of this act.
- 27 (6) As part of the report required in section 3 of the
- 28 Michigan energy assistance act, MCL 400.1233, on a yearly basis,
- 29 the department shall report on the effectiveness of the

- 1 participating utilities' affordable payment plans. The report must
- 2 include the following, at minimum, for each utility:
- 3 (a) The number of defaults from the program.
- 4 (b) The number of program participants re-enrolling after
- 5 previous successful completion of the program.
- 6 (c) The change in disconnections, timely payments, and payment
- 7 success rates from the previous calendar year and 3-year rolling
- 8 average.
- 9 (d) An assessment of the status of each utility's program in
- 10 achieving the outcomes prioritized in this act.
- 11 (e) An assessment of the status of each utility's long-term
- 12 program in achieving the outcomes prioritized in this act including
- 13 the impact on customers receiving support through the program
- 14 compared to not having program support in preventing crisis,
- 15 yielding the highest self-sufficiency, and impacting residential
- 16 customers.
- 17 (f) The department's determination whether each utility
- 18 program is successful in appropriately achieving the priorities of
- 19 this act and the performance metrics developed in subsection (5).
- 20 (g) Steps, if any, that a utility must take to bring its
- 21 program into compliance with this act.
- 22 (7) The report required under subsection (6) may include
- 23 recommendations for legislative action to address any identified
- 24 barriers to the successful implementation of this act.
- 25 Sec. 3. (1) The department and associated agency partners
- 26 shall provide a process for a customer to enroll in a participating
- 27 utility's long-term program.
- 28 (2) A participating utility shall make available to a verified
- 29 customer as described in subsection (3) an automatic opt-in to the

- 1 utility's long-term program, within program limits. The
- 2 participating utility must notify an associated agency partner of
- 3 each new enrollment. The participating utility, in coordination
- 4 with a participating agency partner, must notify each verified
- 5 customer of the program benefits and requirements, including
- 6 further self-sufficiency support, as well as provide the verified
- 7 customer an opportunity to opt out of the program.
- **8** (3) A customer of a participating utility is a verified
- 9 customer if either of the following occurs:
- 10 (a) The customer has received assistance from the department
- 11 funded through a federal low-income home energy assistance program
- 12 block grant for crisis and heating assistance in the current
- 13 program year.
- 14 (b) The department has determined the customer's income
- 15 eligibility under any assistance program that meets the
- 16 requirements for income determination under the Michigan energy
- 17 assistance act.
- 18 (4) A participating utility may provide the department with a
- 19 list of customers potentially eligible for the program. The
- 20 department shall verify which of the customers, from the list
- 21 provided, it has previously verified income for under any other
- 22 assistance program that meets the requirements for income
- 23 determination under the Michigan energy assistance act, and shall
- 24 share the information with the participating utility.
- 25 (5) When redetermination of eligibility is necessary to
- 26 maintain participation in a participating utility's long-term
- 27 program, if the customer is enrolled in an assistance program for
- 28 which the department must verify income and the customer is meeting
- 29 all of the requirements of the participating utility's long-term

- 1 program, the department shall redetermine the customer as eligible.
- 2 (6) If the report in section 2(6) determines a utility program
- 3 is not appropriately achieving the priorities of this act, the
- 4 department shall not expend funds from the Michigan energy
- 5 assistance act to the applicable utility program unless the utility
- 6 can show that it has implemented any required changes under section
- 7 2(6)(g). If the department chooses to fund a program that was found
- 8 to be out of compliance in the report for the immediately preceding
- 9 year, the department must provide its rationale for funding that
- 10 program to the house and senate appropriations subcommittees on the
- 11 department's budget and the house and senate fiscal agencies.
- Sec. 4. The requirements in this act must be implemented by
- 13 the department so that the program may be utilized beginning during
- **14** the 2019-2020 heating season.