## SUBSTITUTE FOR SENATE BILL NO. 378

A bill to amend 1956 PA 218, entitled "The insurance code of 1956,"

by amending section 1204c (MCL 500.1204c), as amended by 2017 PA 67.

## THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Sec. 1204c. (1) An insurance producer's hours of study accrued
- 2 under this section must be reviewed for license continuance every 2
- 3 years under a schedule established by the director. The director
- 4 may establish a schedule for license continuation that staggers
- 5 license continuation dates to apportion the continuation dates
- 6 throughout the calendar year. If the system of staggered
- 7 continuation is adopted, the director may extend the licensure
- 8 period for some licensees.

- 1 (2) Except as provided in subsections (9) to (12), and subject
- 2 to subsection subsections (13), (14), and (15), before the review
- 3 date of each applicable 2-year period provided for under subsection
- 4 (1), an insurance producer wishing to renew his or her license
- 5 shall renew his or her license by attending or instructing not less
- 6 than 24 hours of continuing education classes approved by the
- 7 director or 24 hours of home study or online training if evidenced
- 8 by successful completion of coursework approved by the director. Of
- 9 the 24 hours of continuing education required, not less than 3
- 10 hours must be in ethics in insurance classes or coursework.
- 11 (3) The director shall approve a registered insurance producer
- 12 program of study if the director determines that the program
- 13 increases knowledge of insurance and related subjects as follows:
- 14 (a) For a life-health agent program of study, the program
- 15 offers instruction in 1 or more of the following:
- (i) The fundamental considerations and major principles of life
- 17 insurance.
- (ii) The fundamental considerations and major principles of
- 19 health insurance.
- 20 (iii) Estate planning and taxation as related to insurance.
- 21 (iv) Industry and legal standards concerning ethics in
- 22 insurance.
- (v) Legal, legislative, and regulatory matters concerning
- 24 insurance, the insurance code, and the insurance industry.
- 25 (vi) Principal provisions used in life insurance contracts,
- 26 health insurance contracts, or annuity contracts and differences in
- 27 types of coverages.
- 28 (vii) Accounting and actuarial considerations in insurance.
- 29 (viii) Principles of agency management, excluding telemarketing

- 1 or other marketing instruction.
- 2 (ix) The fundamental considerations, major principles, and3 statutory requirements of long-term care insurance.
- 4 (b) For a property-casualty agent program of study, the 5 program offers instructions in 1 or more of the following:
- 6 (i) The fundamental considerations and major principles of property insurance.
- $oldsymbol{8}$  (ii) The fundamental considerations and major principles of  $oldsymbol{9}$  casualty insurance.
- 10 (iii) Basic principles of risk management.
- (iv) Industry and legal standards concerning ethics ininsurance.
- 13 ( $\nu$ ) Legal, legislative, and regulatory matters concerning 14 insurance, the insurance code, and the insurance industry.
- (vi) Principal provisions used in casualty insurance contracts,
  no-fault insurance contracts, or property insurance contracts and
  differences in types of coverages.
- 18 (vii) Accounting and actuarial considerations in insurance.
- (viii) Principles of agency management, excluding telemarketingor other marketing instruction.
- 21 (4) A provider of a program of study for insurance producers
  22 applying for approval or reapproval from the director under this
  23 section shall file, on a form provided by the director, a
  24 description of the course of study including a description of the
  25 subject matter and course materials, hours of instruction, location
- 26 of classroom, qualifications of instructors, and maximum student-
- 27 instructor ratio and shall pay a nonrefundable \$25.00 filing fee.
- 28 Any material change in a program of study requires the reapproval
- 29 of the director. If the information in an application for approval

- 1 or reapproval is insufficient for the director to determine whether
- 2 the program of study meets the requirements under subsection (3),
- 3 the director shall give written notice to the provider, within 15
- 4 days after the provider's filing of the application for approval or
- 5 reapproval, of the additional information needed by the director.
- 6 An application for approval or reapproval is considered approved
- 7 unless disapproved by the director within 90 days after the
- 8 application for approval or reapproval is filed, or within 90 days
- ${f 9}$  after the receipt of additional information if the information was
- 10 requested by the director, whichever is later.
- 11 (5) A provider of a program of study approved by the director
- 12 under this section shall pay a provider authorization fee of
- 13 \$500.00 for the first year the provider's program of study is
- 14 approved under this section and a \$100.00 provider renewal fee for
- 15 each subsequent year that the provider offers the approved program
- 16 of study.
- 17 (6) A person dissatisfied with an approved program of study
- 18 may petition the director for a hearing on the program or the
- 19 director on his or her own initiative may request a hearing on a
- 20 program of study. If the director finds that the petition was not
- 21 submitted in good faith, that the petition if true shows that the
- 22 program of study does not satisfy the criteria in subsection (3),
- 23 or that the petition otherwise justifies holding a hearing, the
- 24 director shall hold a hearing under chapter 4 of the administrative
- 25 procedures act of 1969, 1969 PA 306, MCL 24.271 to 24.287, 24.288,
- 26 within 30 days after receipt of the petition and on not less than
- 27 10 days' written notice to the petitioner and the provider of the
- 28 program of study. If the director requests a hearing on a program
- 29 of study on his or her own initiative, the director shall hold a

- 1 hearing under chapter 4 of the administrative procedures act of
- 2 1969, 1969 PA 306, MCL 24.271 to <del>24.287, </del>24.288, on not less than
- 3 10 days' written notice to the provider of the program of study.
- 4 (7) If after a hearing under subsection (6) the director finds
- 5 that the program of study does not satisfy the requirements under
- 6 subsection (3), the director shall state, in a written order mailed
- 7 first-class to the petitioner and provider of the program of study,
- 8 his or her findings and the date on which the director will revoke
- 9 approval of the program of study, which date must be within a
- 10 reasonable time of after the issuance of the order.
- 11 (8) A certificate of attendance or instruction in an approved
- 12 program of study or a certificate of successful completion of
- 13 coursework must be filed as directed by the director on a form
- 14 prescribed by the director and must indicate the name and number of
- 15 the course of study, the number of hours, dates of completion, and
- 16 the name and number of schools attended or taught by the insurance
- 17 producer or the evidence of successful completion of coursework. A
- 18 representative of the approved program of study shall file the form
- 19 and a fee of \$1.00 per hour for course credit for each insurance
- 20 producer license renewal as directed by the director within 30 days
- 21 after the insurance producer completes the program. A copy of the
- 22 form must also be mailed first-class to the insurance producer who
- 23 attended, taught, or successfully completed the program of study.
- 24 The director may enter into contracts to provide for the
- 25 administrative functions of this subsection.
- 26 (9) The director shall waive the continuing education
- 27 requirements of this section for an insurance producer if the
- 28 producer is unable to comply with the continuing education
- 29 requirements of this section because of military service or if the

- 1 director determines that enforcement of the requirements would
- 2 cause a severe hardship. The director shall waive the continuing
- 3 education requirements of this section for the following insurance
- 4 producers:
- 5 (a) An insurance producer who is licensed to write only travel
- 6 or baggage insurance policies and whose employment is for a purpose
- 7 other than the sale of those policies.
- 8 (b) An insurance producer who is licensed to write only
- 9 limited line credit insurance.
- 10 (10) The director may enter into reciprocal continuing
- 11 education agreements with insurance commissioners from other
- 12 states.
- 13 (11) If an insurance producer has not met his or her
- 14 continuing education requirements by the expiration date of his or
- 15 her license, the insurance producer has a 90-day grace period in
- 16 which to meet the continuing education requirements of this
- 17 section. During the 90-day grace period, the insurance producer
- 18 shall not solicit or sell new policies of insurance, bind coverage,
- 19 or otherwise act as an insurance producer, except that the
- 20 insurance producer may continue to service policies previously sold
- 21 and may receive commissions on policies previously sold. If the
- 22 insurance producer has not met his or her continuing education
- 23 requirements by the expiration of the 90-day grace period, the
- 24 director shall cancel the insurance producer's license. An
- 25 insurance producer whose license has been canceled under this
- 26 section may reapply for a license to act as an insurance producer
- 27 under section 1204.
- 28 (12) An insurance producer who has sold his or her insurance
- 29 business and who has not met the continuing education requirements

- 1 of this section shall not solicit or sell new policies of
- 2 insurance, bind coverage, or otherwise act as an insurance
- 3 producer, except that the insurance producer may continue to
- 4 service policies previously sold and may receive commissions on
- 5 policies previously sold as well as receive partial commissions on
- 6 policies of insurance sold by a purchasing insurance producer. An
- 7 insurance producer who is in the process of selling his or her
- 8 insurance business and who has not met the continuing education
- 9 requirements of this section shall not solicit or sell new policies
- 10 of insurance, bind coverage, or otherwise act as an insurance
- 11 producer, except that the insurance producer may continue to
- 12 service policies previously sold and may receive commissions on
- 13 policies previously sold as well as receive partial commissions on
- 14 policies of insurance sold by a purchasing insurance producer, for
- 15 a period not to exceed 12 months after the selling insurance
- 16 producer's license review date under subsection (1). An insurance
- 17 producer whose license has been canceled and who wishes to resume
- 18 soliciting or selling new policies of insurance, bind coverage, or
- 19 otherwise act as an insurance producer and who has not met the
- 20 continuing education requirements within the immediately preceding
- 21 12 months may reapply for a license to act as an insurance producer
- 22 under section 1204.
- 23 (13) After 1 year after the effective date of the amendatory
- 24 act that added subsection (14), June 30, 2018, for a review date of
- 25 an applicable 2-year period under subsection (1), all of the
- 26 following apply:
- 27 (a) Subject to subdivisions (b) and (c), if an insurance
- 28 producer completes more than 24 hours of continuing education in an
- 29 applicable 2-year period, the insurance producer may, for purposes

- 1 of subsection (2), apply each hour more than 24 hours to the next
- 2 2-year period. However, no more than 12 hours may be applied to the
- 3 next applicable 2-year period under this subdivision.
- 4 (b) An insurance producer may not apply any hours in ethics in
- 5 insurance classes or coursework to the next applicable 2-year
- 6 period under subdivision (a).
- 7 (c) If an insurance producer completes the same continuing
- 8 education class or coursework under subsection (2) in an applicable
- 9 2-year period, an hour associated with a duplicative class or
- 10 coursework may not be applied to the next applicable 2-year period
- 11 under subdivision (a).
- 12 (14) For a review date after December 31, 2024 of an
- 13 applicable 2-year period under subsection (1), all of the following
- 14 apply:
- 15 (a) Subject to subdivisions (b) and (c), if an insurance
- 16 producer is an active member of a local, regional, state, or
- 17 national professional insurance association that has a course that
- 18 the director determines increases knowledge of insurance and
- 19 related subjects, the insurance producer may be credited up to 4
- 20 hours toward the 24 hours of the continuing education classes or
- 21 home study or online training required under subsection (2) if all
- 22 of the following apply:
- 23 (i) The producer is a dues-paying member of the local,
- 24 regional, state, or national professional insurance association.
- 25 (ii) The producer is in good standing with the local, regional,
- 26 state, or national professional insurance association.
- 27 (iii) The producer actively participates in the functions of a
- 28 local, regional, state, or national professional association, at
- 29 the minimum, for the number of association credits earned. For each

- 1 hour credited under this subdivision, the association must provide
- 2 for not less than 50 minutes of participation. Active participation
- 3 in a local, regional, state, or national professional insurance
- 4 association may be met by any of the following activities:
- 5 (A) Attending a formal meeting or a formal business program
- 6 hosted by the local, regional, state, or national professional
- 7 insurance association, where attendance is verified.
- 8 (B) Serving on and actively participating in the local,
- 9 regional, state, or national board or committee in affiliation with
- 10 the local, regional, state, or national professional insurance
- 11 association.
- 12 (C) Participating in industry, regulatory, or legislative
- 13 meetings held by or on behalf of the local, regional, state, or
- 14 national professional insurance association.
- 15 (iv) On request of the insurance producer, the association
- 16 provides the director with a statement confirming that the
- 17 insurance producer actively participated in the association.
- 18 (b) Any hours credited under subdivision (a) do not count
- 19 toward the 3 hours in ethics in insurance classes or coursework
- 20 required under subsection (2).
- 21 (c) The director shall not credit any hours under subdivision
- 22 (a) unless the director approves the professional insurance
- 23 association as a continuing education provider under this section.
- 24 The director shall not approve a professional insurance association
- 25 under this subdivision unless the director determines both of the
- 26 following apply:
- (i) The professional insurance association was formed for
- 28 purposes other than providing continuing education.
- (ii) The professional insurance association has provided the

- director with the association's articles of incorporation on file with the department of licensing and regulatory affairs.
- 3 (d) A professional insurance association approved by the 4 director as a continuing education provider under subdivision (c) 5 shall do all of the following:
- 6 (i) File a certificate of successful completion under
  7 subsection (8). By filing a certificate of completion the
  8 professional insurance association is doing all of the following:
- 9 (A) Certifying to the director that the insurance producer
  10 maintains an active membership, in good standing, in the
  11 professional insurance association and is a dues-paying member.
- 12 (B) Certifying to the director that the activity or program
  13 took place while the association was authorized to offer
  14 association member credit.
- 15 (C) Certifying to the director that the producer actively
  16 participated in a local, regional, state, or national professional
  17 insurance association as provided in subdivision (a).
- 18 (ii) Receive approval as a continuing education provider before 19 offering association membership credit.
- 20 (iii) Determine participation in a meeting, program, or 21 affiliation qualified for association credit.
- 22 (15) For a review date after December 31, 2024, any activity 23 by an insurance producer, as determined by the director, may be 24 credited as an hour towards the 24 hours of continuing education 25 classes or home study or online training required under subsection 26 (2).
- (16) (14) The director or his or her designee may access any
   classroom while instruction for a program of study under section
   1204a or this section is in progress to monitor the classroom

- 1 instruction.
- 2 (17) (15)—For an insurance producer program of study under
- 3 this section, the director may refuse to approve an insurance
- 4 education instructor, and the director may place an approved
- 5 insurance education instructor on probation or suspend or revoke
- 6 approval of an approved insurance education instructor, or take any
- 7 combination of these actions, if 1 or more of the following apply:
- 8 (a) The insurance education instructor violates an insurance
- 9 law or violates a rule, subpoena, or order of the director or of
- 10 another state's insurance commissioner.
- 11 (b) The insurance education instructor uses fraudulent,
- 12 coercive, or dishonest practices or demonstrates incompetence,
- 13 untrustworthiness, or financial irresponsibility in the conduct of
- 14 business in this state or outside this state.
- 15 (c) The insurance education instructor's insurance producer
- 16 license or its equivalent is revoked in conjunction with a
- 17 disciplinary action in any state, province, district, or territory.
- 18 (18)  $\frac{(16)}{(16)}$  As used in this section:
- 19 (a) "Hour" means a period of time of not less than 50 minutes.
- 20 (b) "Insurance producer" means a life-health agent or
- 21 property-casualty agent.
- (c) "Life-health agent" means a resident or nonresident
- 23 individual insurance producer licensed for life, limited life,
- 24 mortgage redemption, or accident and health or a combination of
- 25 life, limited life, mortgage redemption, or accident and health.
- (d) "Property-casualty agent" means a resident or nonresident
- 27 individual insurance producer or solicitor licensed for automobile,
- 28 fire, multiple lines, or any limited or minor property and casualty
- 29 lines or a combination of automobile, fire, multiple lines, or

1 limited or minor property and casualty lines.