SENATE BILL NO. 268

April 19, 2023, Introduced by Senators HERTEL, BELLINO, WOJNO, KLINEFELT, CHERRY, MCCANN, POLEHANKI, LAUWERS, HUIZENGA and DAMOOSE and referred to the Committee on Regulatory Affairs.

A bill to amend 1956 PA 218, entitled "The insurance code of 1956,"

by amending section 2080 (MCL 500.2080), as amended by 2008 PA 513.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Sec. 2080. (1) It is unlawful for any A life or accident
- 2 insurer authorized to do business in this state to shall not own,
- 3 manage, supervise, operate, or maintain a mortuary or undertaking
- 4 funeral establishment —or to—permit its officers, agents, or
- 5 employees to own or maintain any such a funeral or undertaking
- 6 establishment.

- (2) Except as otherwise provided in subsection (6), it is 1 unlawful for any a life insurance company, a sick or funeral 2 3 benefit company, or any a company, corporation, or association engaged in a similar business to-shall not contract or agree with 4 any a funeral director, undertaker, or mortuary to the effect that 5 6 the funeral director, undertaker, or mortuary conducts the funeral 7 of any a person insured by the company, corporation, or association. 8
- 9 (3) A funeral establishment, cemetery, or seller shall must 10 not be licensed as an insurance producer under chapter 12 other 11 than as a limited licensee pursuant to under this subsection and chapter 12. A funeral establishment, cemetery, or seller shall must 12 not be a limited life insurance producer unless that the funeral 13 14 establishment, cemetery, or seller provides a written assurance to 15 the commissioner director at the time of application for the 16 limited licensure and with each license renewal that he or she has read and understands the conditions contained in subsection (9) and 17 18 agrees to comply with those conditions. A person licensed as a 19 limited life insurance producer under this subsection and chapter 20 12 is authorized and licensed to sell only an associated life 21 insurance policy or annuity contract and is not authorized or licensed to sell any other type of insurance policy or annuity 22 23 contract. A person licensed as a limited life insurance producer 24 under this subsection and chapter 12 to sell associated life 25 insurance policies or annuity contracts shall not sell cemetery goods or services or funeral goods or services unless all of the 26 27 conditions provided in subsection (9) are met. A person licensed as 28 a life insurance producer, other than a limited life insurance 29 producer, shall not sell cemetery goods or services or funeral

- 1 goods or services or be associated with a funeral establishment,
- 2 cemetery, or seller. Notwithstanding any other provision in this
- 3 act, a funeral establishment, cemetery, or seller may advise
- 4 customers or potential customers of the availability of life
- 5 insurance, the proceeds of which may be assigned pursuant to under
- 6 subsection (6), and may provide application forms and other
- 7 information in regard to regarding that life insurance. If an
- 8 application form is provided, the funeral establishment, cemetery,
- 9 or seller shall also provide to the person a list annually prepared
- 10 by the commissioner setting forth director that lists the life
- 11 insurance companies offering in that offer Michigan associated life
- 12 insurance policies or annuity contracts. The list shall must
- 13 include the name, address, and telephone number of a producer for
- 14 each of the life insurance companies listed. The list also shall
- 15 must include a statement that a person who is insured under any
- 16 life insurance policy or annuity contract may assign all or a
- 17 portion of the proceeds, not to exceed the amount provided in
- 18 subsection (6)(g), of the existing life insurance policy or annuity
- 19 contract for the payment of funeral services or goods or cemetery
- 20 services or goods to any funeral establishment, cemetery, or seller
- 21 that has accepted any other assignment of an associated life
- 22 insurance policy or annuity contract during that calendar year. The
- 23 funeral establishment, cemetery, or seller shall accept an
- 24 assignment on of the proceeds from any associated or nonassociated
- 25 life insurance policy or annuity contract pursuant to under
- 26 subsection (6), and this requirement on the funeral establishment,
- 27 cemetery, or seller shall must be set forth in the statement
- 28 prepared by the commissioner. director. The assignor or the person
- 29 or persons legally entitled to make funeral arrangements for the

- person whose life was insured may contract with the funeral 1 establishment, cemetery, or seller of his or her choice for the 2 rendering of the funeral goods or services or cemetery goods or 3 services. Except as otherwise provided in this subsection, each 4 5 associated life insurance policy or annuity contract delivered or 6 issued for delivery in this state shall must have a death benefit 7 that is sufficient to cover the initial contract price of the 8 cemetery goods or services or funeral goods or services. and that 9 increases at an annual rate of not less than the consumer price 10 index. However, a life insurer may provide an associated life 11 insurance policy or annuity contract with a limited death benefit to an insured who does not meet insurance requirements for a policy 12 that provides immediate full coverage or who chooses not to answer 13 14 medical questions required for a policy that provides immediate 15 full coverage. An associated life insurance policy or annuity 16 contract with a limited death benefit shall must disclose in boldfaced type that the death benefit will not be sufficient to 17 18 cover the initial contract price for the cemetery goods and 19 services or funeral goods and services for a period of up to 2 20 years if the premium is not paid in full and that during this period the price for those goods and services may increase at a 21 22 rate higher than the increase in the consumer price index Consumer 23 Price Index for this period. 24 (4) A person shall must not be designated as the beneficiary 25 in any policy of life or accident insurance whereby under which the beneficiary, directly or indirectly, shall, must, in return for all 26

connection therewith.with the policy.

or a part of the proceeds of the policy of insurance, furnish

cemetery services or goods or funeral services or goods in

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(5) Except as otherwise provided in subsection (6), it shall be unlawful for any a life or accident - or sick or funeral benefit company, or any other person, company, corporation, or association, to shall not offer or furnish goods or services or anything but money to its insureds or to his or her the insured's heirs, representatives, attorneys, relatives, associates, or assigns in any connection with, or by way of encumbrance, assignment, payment, settlement, satisfaction, discharge, or release of, any an insurance policy. However, this subsection does not prohibit any a company, corporation, or association from furnishing medical, surgical, or hospital service.

- (6) Notwithstanding any other provision in this act, a life insurer may write a life insurance policy or annuity contract that is subject to an assignment of the proceeds of the insurance policy or annuity contract as payment for cemetery services or goods or funeral services or goods as provided in this subsection regardless of the relationship between the life insurer and the assignee. An assignment of the proceeds of the insurance policy or annuity contract pursuant to under this subsection shall must be in writing on a form approved by the commissioner. director. A predeath assignment of the proceeds of a life insurance policy or annuity contract as payment for cemetery services or goods or funeral services or goods is void unless all of the following conditions and criteria are met:
- (a) The assignment is an inseparable part of the contract for the cemetery services or goods or funeral services or goods for which the assigned proceeds serve as payment.
- (b) The assignment is revocable by the assignor, **the** assignor's successor, or if the assignor is the insured, by the

1 representative of the insured's estate prior to the provision of

2 before the cemetery services or goods or funeral services or goods

3 are provided.

- (c) The contract for funeral services or goods or cemetery services or goods and the assignment provide that upon on revocation of the assignment, the contract for the cemetery services or goods or funeral services or goods is revoked and cemetery services or goods or funeral services or goods may be obtained from any cemetery, funeral establishment, or seller.
- (d) The assignment contains the following disclosure in boldfaced type:

"This assignment may be revoked by the assignor or assignor's successor or, if the assignor is also the insured and deceased, by the representative of the insured's estate before the rendering of the cemetery services or goods or funeral services or goods are provided. If the assignment is revoked, the death benefit under the life insurance policy or annuity contract shall will be paid in accordance with the beneficiary designation under the insurance policy or annuity contract."

- (e) The assignment provides for all of the following:
- (i) That the actual price of the cemetery services or goods or
 funeral services or goods delivered at the time of death may be
 more than or less than the price set forth in the assignment.
 - (ii) For the assignment of an associated life insurance policy or annuity contract, that any increase in the price of the cemetery services or goods or funeral services or goods does will not exceed the ultimate death benefit under the life insurance policy or annuity contract. This requirement does not apply to an insurance policy or annuity contract with a limited death benefit during the

- 1 period that the limited death benefit is in effect. During this
- 2 period, neither the beneficiary nor and the seller is are not
- 3 obligated to fulfill the terms of the contract for the cemetery
- 4 services or goods or funeral services or goods for which the
- 5 assigned proceeds serve as payment and the assignment of the
- 6 associated life insurance policy or annuity contract may be
- 7 revoked.
- 8 (iii) For the assignment of a nonassociated life insurance
- 9 policy or annuity contract, that any increase in the price of the
- 10 cemetery services or goods or the funeral services or goods shall
- 11 must not exceed the consumer price index Consumer Price Index or
- 12 the retail price list in effect when the death occurs, whichever is
- 13 less.
- 14 (iv) That if the ultimate death benefit under a—the life
- 15 insurance policy or annuity contract exceeds the price of the
- 16 cemetery services or goods or funeral services or goods at the time
- 17 of performance, the excess amount shall must be distributed to the
- 18 beneficiary designated under the life insurance policy or annuity
- 19 contract or the insured's estate.
- 20 (v) That any addition to or modification of the contract for
- 21 cemetery services or goods or funeral services or goods does not
- 22 revoke the assignment or the contract for the cemetery services or
- 23 goods or funeral services or goods that are not affected by the
- 24 addition or modification for which the assigned proceeds are
- 25 payment unless the assignment is revoked.
- 26 (f) The assignment is limited to that portion of the proceeds
- 27 of the life insurance policy or annuity contract that is needed to
- 28 pay for the cemetery services or goods or funeral services or goods
- 29 for which the assignor has contracted.

(g) For an associated life insurance policy or annuity contract, the death benefit of the life insurance policy or annuity contract subject to the assignment does not exceed \$5,000.00 \$11,760.00 when the first premium payment is made on the life insurance policy or annuity contract. For a nonassociated life insurance policy or annuity contract, the initial amount of proceeds assigned does not exceed \$5,000.00. \$11,760.00. The maximum amounts in this subdivision shall must be adjusted annually in accordance with the consumer price index. Consumer Price Index.

- (h) The assignment shall must contain the dispute resolution rights in subsection (8). After the death of the insured but before the cemetery services or goods or funeral services or goods are provided, the funeral establishment, cemetery, or seller shall provide to a representative of the insured's estate a separate document entitled, "dispute resolution disclosure statement," which shall that must clearly set forth the dispute resolution rights in subsection (8). The dispute resolution disclosure statement shall must be filed with the commissioner director and shall be is considered approved unless disapproved within 30 days after the submission. The language used to set forth the dispute resolution rights in subsection (8) shall must be written in a manner calculated to be that is understood by a person of ordinary intelligence.
- (i) The assignor and not the assignee is responsible for making the premium payments due on the life insurance policy or annuity contract. This subdivision does not apply to an insurance producer when acting as a fiduciary pursuant to under section 1207.
- (j) After the death of the insured but before the cemeteryservices or goods or funeral services or goods are provided, the

- 1 representative of the insured's estate is provided with a current
- 2 price list for the cemetery services or goods or funeral services
- ${f 3}$ or goods provided pursuant to ${f under}$ the assignment.
- 4 (k) At the time the assignment is made, the assignee complies
- **5** with the price disclosure rules of the federal trade commission
- **6 Federal Trade Commission** prescribed in 16 CFR part 453 whether or
- 7 not the rules by their own terms apply to the offering.
- (l) At the time the assignment is made, the assignor certifies
- 9 that the insured does not have in effect other life insurance
- 10 policies or annuity contracts that have been assigned as payment
- 11 for cemetery goods or services or funeral goods or services which
- 12 that together with the additional assignment would have an
- 13 aggregate face value in excess of the limitation provided in
- 14 subdivision (g).
- 15 (m) For the assignment of a nonassociated life insurance
- 16 policy or annuity contract, the assignment complies with both of
- 17 the following:
- 18 (i) The assignment is sufficient to cover the initial contract
- 19 price of the cemetery goods or services or funeral goods or
- 20 services.
- (ii) The assignment provides that any increase in the price of
- 22 the cemetery services or goods or the funeral services or goods
- 23 shall must not exceed the consumer price index Consumer Price Index
- 24 or the retail price list in effect when the death occurs, whichever
- 25 is less.
- 26 (7) An insurer or an insurance producer shall not make a false
- 27 or misleading statement, oral or written, regarding an assignment
- 28 subject to subsection (6) or regarding the rights or obligations of
- 29 any party or prospective party to the assignment. An insurer or an

- 1 insurance producer shall not advertise or promote an assignment
- 2 subject to subsection (6) in a manner that is false, misleading,
- 3 deceptive, or unfair. The commissioner director shall promulgate
- 4 rules regulating the solicitation of plans promoting assignments
- 5 subject to subsection (6) to protect against solicitations that are
- 6 intimidating, vexatious, fraudulent, or misleading, or which take
- 7 unfair advantage of a person's ignorance or emotional
- 8 vulnerability.
- 9 (8) After the cemetery services or goods or funeral services
- 10 or goods that are subject to an assignment under this section are
- 11 provided, the funeral establishment, cemetery, or seller shall
- 12 provide to a representative of the insured's estate a statement to
- 13 be signed by the representative of the insured's estate authorizing
- 14 the release of the assignment proceeds for the payment of the
- 15 cemetery services or goods or funeral services or goods. The
- 16 insurer shall release to the funeral establishment, cemetery, or
- 17 seller the assignment proceeds upon on receipt of the authorization
- 18 statement signed by a representative of the insured's estate. If a
- 19 representative of the insured's estate fails to sign the
- 20 authorization statement, the all of the following shall take
- 21 place:apply:
- 22 (a) The funeral establishment, cemetery, or seller shall
- 23 provide the representative of the insured's estate with a dispute
- 24 resolution notice, a copy of which is to be sent to the insurer and
- 25 the commissioner director that states all of the following:
- 26 (i) That the funeral establishment, cemetery, or seller has
- 27 provided the cemetery services or goods or funeral services or
- 28 goods.
- 29 (ii) That a representative of the insured's estate has refused

- 1 to authorize the insurer to release the assignment proceeds for the
- 2 payment of the cemetery services or goods or funeral services or
- 3 goods.

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- 4 (iii) That a representative of the insured's estate may seek
 5 arbitration to resolve the payment dispute.
- 6 (b) Upon On the receipt of the dispute resolution notice
 7 described in subdivision (a), the insurer shall retain the
 8 assignment proceeds for 30 days. The insurer shall release the
 9 assignment proceeds to the funeral establishment, cemetery, or
 10 seller if after the expiration of the 30 days the insurer is not
 11 informed that arbitration proceedings have been commenced, or

pursuant to the award of the arbitrator.

- (c) The funeral establishment, cemetery, seller, or a representative of the insured's estate may commence arbitration proceedings to determine the disposition of the assignment proceeds. Arbitration shall must be conducted pursuant to under the rules and procedures of the American arbitration association.

 Arbitration Association. Expenses of the arbitration shall must be shared equally by the insured's estate and the assignee unless otherwise ordered by the arbitrator.
- (d) Nothing in this This subsection limits does not limit the right of any party involved in the payment dispute to seek other recourse permitted by law.
- 24 (9) A life insurance producer shall not sell or solicit the
 25 sale of a life insurance policy or annuity contract with the
 26 intention of having the purchaser assign the proceeds of the policy
 27 or contract to a funeral establishment, cemetery, or seller with
 28 which the producer is associated unless all of the following
 29 conditions are met:

- (b) A funeral establishment, cemetery, or seller that accepts assignments pursuant to under subsection (6) shall also offer offers to sell or provide cemetery goods or services or funeral goods or funeral services pursuant to under prepaid funeral contracts as provided in the prepaid funeral and cemetery sales act, 1986 PA 255, MCL 328.211 to 328.235, or pursuant to under the trust provisions of the cemetery regulation act, 1968 PA 251, MCL 456.521 to 456.543.

- (c) If the contemplated assignment is to be made to pay the cost of cemetery goods or services or funeral goods or funeral services, the producer shall disclose discloses in writing to the purchaser that the cemetery goods or services or funeral goods or services may also be purchased prior to before death by making payment directly to a funeral establishment, cemetery, or seller who will hold funds in escrow for the benefit of the purchaser pursuant to under the prepaid funeral and cemetery sales act, 1986 PA 255, MCL 328.211 to 328.235, or in trust pursuant to the provisions of under the cemetery regulation act, 1968 PA 251, MCL 456.521 to 456.543. The written disclosure shall must also state that upon on cancellation of the prepaid funeral contract, the purchaser is entitled to a refund of at least 90% of the principal and income earned.
- 28 (d) The sale of cemetery goods or services or funeral goods or 29 services shall is not be—conditioned on the purchaser buying or

- agreeing to buy a life insurance policy or annuity contract or on
 the assignment of the proceeds of the policy or contract to that
 the funeral establishment, cemetery, or seller.
- 4 (e) The sale of a life insurance policy or annuity contract
 5 shall is not be—conditioned on the purchaser buying or agreeing to
 6 buy cemetery goods or services or funeral goods or services from
 7 the funeral establishment, cemetery, or seller with which the
 8 producer is associated or on the assignment of the proceeds of the
 9 policy or contract to that the funeral establishment, cemetery, or seller.
 - (f) A discount from the current price of cemetery goods or services or funeral goods or services shall—is not be—offered as an inducement to purchase or assign a life insurance policy or annuity contract.

- 15 (g) The If the life insurance policy or annuity contract sold
 16 by the producer may be is canceled by the purchaser within 10 days
 17 after the receipt of the policy or annuity contract, in which event
 18 a full refund of all premiums shall be is paid to the purchaser.
 - (h) The producer shall disclose discloses in writing to the purchaser that the funeral establishment, cemetery, or seller with which the producer is associated will accept assignments of life insurance policies or annuity contracts sold by any other licensed producer.
 - (10) The commissioner director or any other person, in order to force compliance with subsection (6) or (7), may bring an action in a circuit court in any county in which the assignee or insurance producer or any other person has solicited or sold a life insurance policy or annuity contract that is assigned pursuant to under subsection (6), whether or not that person has purchased the life

- 1 insurance policy or annuity contract or is personally aggrieved by
- 2 a violation of this section. The court may award damages and issue
- ${f 3}$ equitable orders in accordance with the Michigan court rules to
- 4 restrain conduct in violation of this section.
- 5 (11) Any A person violating any of the provisions of that
- 6 violates this section is guilty of a misdemeanor, and each
- 7 violation shall be a separate offense and upon punishable on
- 8 conviction shall be punished by a fine of not exceeding more than
- 9 \$1,000.00 or by imprisonment for not more than 6 months, or both,
- 10 such fine and imprisonment within the discretion of the courts.
- 11 Each violation is a separate offense.
- 12 (12) In addition to the penalty provided in subsection (11),
- 13 if, after a hearing conducted pursuant to under the administrative
- 14 procedures act of 1969, 1969 PA 306, MCL 24.201 to 24.328, the
- 15 commissioner director determines a person has violated this
- 16 section, the commissioner director may order the person to pay a
- 17 civil fine of not more than \$10,000.00 for each violation and may
- 18 also impose other sanctions provided pursuant to under chapter 12.
- 19 The money collected under this subsection shall must be deposited
- 20 in the funeral consumers education and advocacy fund. The funeral
- 21 consumers education and advocacy fund is created within the office
- 22 of financial and insurance regulation. department. The fund shall
- 23 be administered by the commissioner. director shall administer the
- ${\bf 24}$ $\,$ $\,$ ${\bf fund.}$ The money in the fund ${\bf shall}$ ${\bf must}$ be used to do both of the
- 25 following:
- 26 (a) To promote the education of consumers concerning the
- 27 prearrangement and purchase of cemetery or funeral services or
- 28 goods through the purchase and assignment of life insurance or
- 29 annuity contracts.

- (b) To provide legal assistance to persons who were injured as
 a result of a violation of this section.
- 3 (13) For purposes of this section, a life insurance producer
 4 is associated with a funeral establishment, cemetery, or seller if
 5 any of the following apply:
- 6 (a) The producer is a funeral establishment, cemetery, or7 seller.
- 8 (b) The producer owns an interest, directly or indirectly, in
 9 a corporation or other entity that holds an interest in a funeral
 10 establishment, cemetery, or seller.
- (c) The producer is an officer, employee, or agent of afuneral establishment, cemetery, or seller.
- (d) The producer is an officer, employee, or agent of a corporation or other entity that holds an interest, either directly or indirectly, in a funeral establishment, cemetery, or seller, or in a corporation or other entity that holds an interest, directly or indirectly, in a corporation or other entity that holds an interest in a funeral establishment, cemetery, or seller.
- 19 (14) As used in this section:

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- 20 (a) "Associated life insurance policy or annuity contract" is
 21 means a life insurance policy or annuity contract that is marketed,
 22 designed, and intended to be assigned as payment for cemetery goods
 23 or services or funeral goods or services.
 - (b) "Casket" means any box or container consisting of 1 or more parts in which a dead human body is placed prior to before interment, entombment, or cremation which that may or may not be permanently interred, entombed, or cremated with the dead human body. A-Casket includes a permanent interment or entombment receptacle designed or intended for use without a cemetery burial

- ${f 1}$ vault or other outside container. ${f shall}$ also be considered a
- 2 casket.
- 3 (c) "Catafalque" means an ornamental or decorative object or
- 4 structure placed beneath, over, or around a casket, vault, or a
- 5 dead human body prior to before final disposition of the dead human
- 6 body.
- 7 (d) "Cemetery" means that term as defined in but not
- 8 necessarily regulated under section 2 of the cemetery regulation
- 9 act, 1968 PA 251, MCL 456.522, regardless of whether the cemetery
- 10 is regulated under the cemetery regulation act, 1968 PA 251, MCL
- 11 456.521 to 456.543, or an officer, agent, or employee thereof.of a
- 12 cemetery.
- (e) "Cemetery burial vault or other outside container" means a
- 14 box or container used solely at the place of interment to
- 15 permanently surround or enclose a casket and to support the earth
- 16 above the casket after burial.
- 17 (f) "Cemetery goods" means land or interests in land, crypts,
- 18 lawn crypts, mausoleum crypts, or niches that are sold by a
- 19 cemetery. In addition, cemetery Cemetery goods also include
- 20 cemetery burial vaults or other outside containers, markers,
- 21 monuments, urns, and merchandise items used for the purpose of
- 22 memorializing a decedent and placed on or in proximity to a place
- 23 of interment or entombment of a casket, catafalque, or vault or to
- 24 a place of inurnment which that are sold by a cemetery.
- 25 (g) "Cemetery services" means those services customarily
- 26 performed by a cemetery.
- 27 (h) "Combination unit" means any product consisting of a unit
- 28 or a series of units designed or intended to be used together as
- 29 both a casket and as a permanent burial receptacle.

- 6 (j) "Funeral establishment" means a funeral establishment or a
 7 person who that is engaged in the practice of mortuary science as
 8 those terms are defined in section 1801 of the occupational code,
 9 1980 PA 299, MCL 339.1801, or an officer, agent, or employee
 10 thereof.of the funeral establishment or person.

- (k) "Funeral goods" means items of merchandise which that will be used in connection with a funeral or an alternative to a funeral or final disposition of human remains including, but not limited to, caskets, other burial containers, combination units, and catafalques. Funeral goods does not include cemetery goods.
- (1) "Funeral services" means services customarily performed by a person who is licensed pursuant to sections 1801 to 1812 under article 18 of the occupational code, 1980 PA 299, MCL 339.1801 to 339.1812. Funeral services includes, but is not limited to, care of human remains, embalming, preparation of human remains for final disposition, professional services relating to a funeral or an alternative to a funeral or final disposition of human remains, transportation of human remains, limousine services, use of facilities or equipment for viewing human remains, visitation, memorial services, or services used in connection with a funeral or alternative to a funeral, coordinating or conducting funeral rites or ceremonies, and other services provided in connection with a funeral, alternative to a funeral, or final disposition of human remains.

1 (m) "Limited death benefit" means the sum payable upon on the

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- 2 insured's death during not more than the first 2 years that an
- 3 associated life insurance policy or annuity contract is in effect
- 4 that is less than the amount necessary to cover the initial
- 5 contract price of cemetery goods and services or funeral goods and
- 6 services, but that provides for a minimum benefit as follows:
- 7 (i) During the first year of the contract, not less than 25% of
- 8 the initial contract price of cemetery goods and services or
- 9 funeral goods and services.
- 10 (ii) During the second year of the contract, not less than 50%
- 11 of the initial contract price of cemetery goods and services or
- 12 funeral goods and services.
- (n) "Nonassociated life insurance policy or annuity contract"
- 14 means a life insurance policy or annuity contract that is not
- 15 marketed to be assigned, designed to be assigned, or intended to be
- 16 assigned as payment for cemetery goods or services or funeral goods
- 17 or services.
- 18 (o) "Representative of **the** insured's estate" means the person
- 19 or persons legally entitled to make the funeral arrangements for
- 20 the person whose life was insured.
- 21 (p) "Seller" means a person who that offers to sell cemetery
- 22 goods or services or funeral goods or services or any an agent,
- 23 officer, or employee thereof.of the person.