

NATURAL RESOURCES AND ENVIRONMENTAL PROTECTION ACT (EXCERPT)
Act 451 of 1994

324.2703 Process improvement.

Sec. 2703. (1) The department shall complete process improvement of 1 major program by February 1, 2012 and 2 major programs each year thereafter until the department has completed process improvement for all major programs. This subsection does not require the department to repeat process improvement for a program if process improvement for that program was completed before the effective date of the amendatory act that added this section.

(2) Process improvement under subsection (1) shall meet all of the following requirements:

(a) Utilize process mapping.

(b) Be conducted by a team that includes at least all of the following:

(i) Two certified facilitators, who shall administer the process improvement.

(ii) A representative of persons regulated by the program.

(iii) A representative of members of the general public affected by the program.

(3) The department shall consider using peer reviews by other EPA region 5 states and benchmark analyses as part of process improvement under subsection (1).

(4) The department shall post on its website a description of the process improvements made for each major program.

History: Add. 2011, Act 248, Imd. Eff. Dec. 8, 2011.

Popular name: Act 451

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