## NATURAL RESOURCES AND ENVIRONMENTAL PROTECTION ACT (EXCERPT) Act 451 of 1994

## 324.2705 Metrics.

Sec. 2705. (1) The department shall develop metrics for all of the following:

- (a) Environmental impacts.
- (b) Process performance. For a permit program, process performance shall include all of the following:
- (i) A calculation of the department's per-permit cost to administer the program.
- (ii) A review of the timeliness of the permit process from receipt to approval or denial of a permit application.
  - (c) A review of service practices affecting regulated persons and the general public.
  - (2) The department shall post on its website the metrics developed for the purposes of subsection (1).

History: Add. 2011, Act 248, Imd. Eff. Dec. 8, 2011.

**Popular name:** Act 451 **Popular name:** NREPA