

**STATEWIDE MEANINGFUL LANGUAGE ACCESS COORDINATION ACT (EXCERPT)**  
**Act 242 of 2023**

**37.13 Office of global Michigan; powers and duties.**

Sec. 3. The office of global Michigan shall do all of the following:

(a) Coordinate steps taken by covered entities throughout this state to provide meaningful language access to public services pursuant to the meaningful language access to state services act.

(b) Designate at least 1 language access liaison to work with covered entities to train staff, develop resources, conduct outreach activities that inform the public of available language services, and facilitate compliance with the meaningful language access to state services act.

(c) Create a complaint form and a process for members of the public to use to report and pursue a remedy for instances of noncompliance with the meaningful language access to state services act. The complaint form created under this subdivision is subject to the translation requirements described in section 2(c) of the meaningful language access to state services act.

(d) In collaboration with the department of civil rights and consistent with section 602 of the Elliot-Larsen civil rights act, 1976 PA 453, MCL 37.2602, create a complaint process under which individuals who believe that they have been denied full and equal access to a covered entity because of their national origin may submit a complaint and seek a remedy against a covered entity.

**History:** 2023, Act 242, Eff. Feb. 28, 2024.