

**MICHIGAN VETERANS' FACILITY OMBUDSMAN (EXCERPT)**  
**Act 198 of 2016**

**4.777 Notice of decision to investigate complaint.**

Sec. 7. Upon receiving a complaint under section 4 and deciding to investigate the complaint, within 10 business days the ombudsman shall notify the complainant, the resident veteran or resident veterans affected, and the department. If the ombudsman declines to investigate, the ombudsman shall notify the complainant within 10 business days, in writing, and inform the resident veteran or resident veterans affected of the reasons for the ombudsman's decision.

**History:** 2016, Act 198, Eff. Sept. 20, 2016.